

Attention: All Alameda County CalWORKs, CalFresh, Medi-Cal and General Assistance Recipients

In response to COVID-19 (Coronavirus), if your **CalWORKs**, **CalFresh**, and/or **General Assistance (GA)** Semi-Annual Report (SAR 7) or annual renewal is due in March, April, or May 2020, you do not have to turn in the reports or complete your interview for these months.

You must report if your gross monthly income goes over your household's Income Reporting Threshold (IRT). GA recipients need to report any changes in income within 10 days of the change. If your income goes down, your benefit amount may go up. Call Alameda County Social Services Agency at 1-888-999-4772 or 510-263-2420, Monday through Friday, from 7:30 a.m. to 5:00 p.m. to find out what your IRT is, to report if your income goes down, or if you have any questions about your case.

You may also report changes via mail to P.O. Box 12941, Oakland, CA 94604; Fax to 510-670-5095; online through the Customer Automated Response System (CARS) at <https://public.alamedasocialservices.org/CARS>, or LaterDocs at www.GetCalFresh.org/docs.

If you already submitted your SAR 7 or annual renewal paperwork and it included information that would make your benefits go up, please contact Alameda County Social Services Agency to report this information.

If your **Medi-Cal annual renewal** was due in March, or will be due in April, May, or June 2020, please continue to submit your annual Medi-Cal renewal as it will be processed at a later date.