

**SOCIAL SERVICES AGENCY
ALAMEDA COUNTY**



QUARTERLY REPORT
September, 2000

PROGRAM DATA AND TRENDS

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This report is issued on a quarterly basis. Except where otherwise specified, the data in the report are for the last month of the quarter. Questions regarding data should be directed to Luann Dewitt at 271-9104.

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SECTION 1: WELFARE TO WORK

Department of Welfare To Work
Service Month: September 2000

Benefit Programs Activity Summary	CALWORKS	MEDI-CAL ONLY	FOOD STAMPS	GENERAL ASSISTANCE	REFUGEE CASH
Applications Received	710	3,387	2,454	709	0
Applications Approved	528	2,289	1,438	177	0
Applications Denied	386	998	871	412	0
Applications Pending	558	3,307	443	755	11
Number Pending Within Required Time Frame*	502	1,868	307	471	10
Number Pending Beyond Required Time Frame	56	1,439	136	284	1
% Pending Within Required Time Frame	90.0%	56.5%	69.3%	62.4%	91%
% Pending Beyond Required Time Frame	10.0%	43.5%	30.7%	37.6%	9.1%
Total Cases Aided	19,423	55,873	23,040	3,102	78
Discontinued	1,738	2,902	3,115	732	N/A
Total \$'s Paid**	\$9,704,676		\$4,095,251	\$959,050	\$21,147
Average \$'s Per Case	\$500		\$178	\$309	\$271

* Pending applications are required to be processed within the following time frames:

CalWORKs - 45 days MEDI-CAL - 45 days NAFS - 30 days GA - 30 days RCA - 45 days

The counts of Food Stamps applications pending within and beyond the required time frame are for Non-Assistance Food Stamps only. Public Assistance Food Stamps are applied for as part of the CalWorks application process and are therefore not tracked and reported on separately.

** For the CalWORKs program, this number shows the gross amount of expenditures.

**Department of Welfare To Work
Service Month: September 2000**

Total Cases Aided By City of Residence

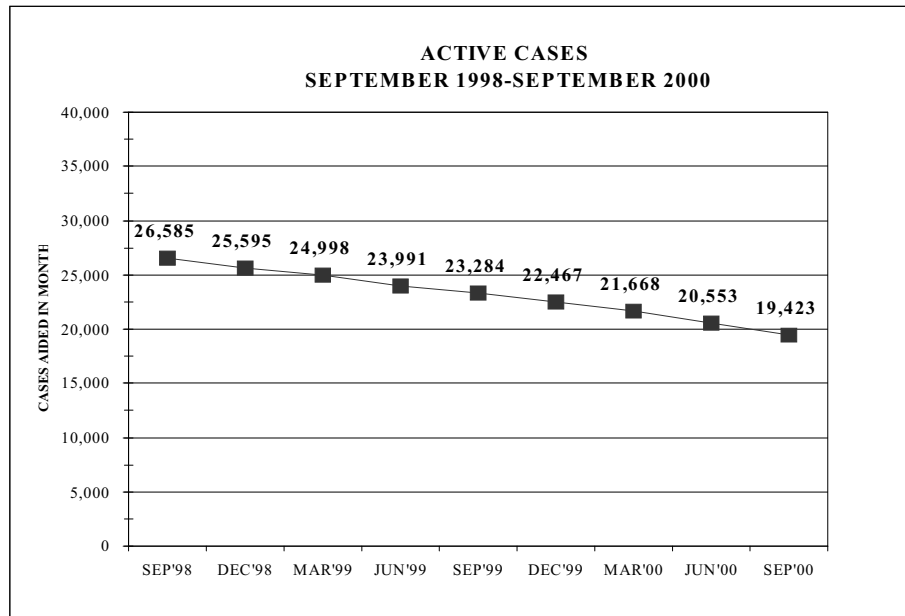
CITY	CALWORKS		MEDI-CAL ONLY		FOOD STAMPS		GENERAL ASSISTANCE		REFUGEE CASH		CITY POPULATION*	
	COUNT	%	COUNT	%	COUNT	%	COUNT	%	COUNT	%	COUNT	%
Alameda	689	3.5%	2,148	3.8%	707	3.1%	77	2.5%	8	9.6%	73,700	5.1%
Albany	56	0.3%	237	0.4%	65	0.3%	5	0.2%	2	1.9%	17,850	1.2%
Berkeley	698	3.6%	2,256	4.0%	1,038	4.5%	218	7.0%	2	1.9%	109,500	7.5%
Castro Valley	177	0.9%	907	1.6%	205	0.9%	24	0.8%	2	1.9%	56,000	3.9%
Dublin	56	0.3%	283	0.5%	63	0.3%	4	0.1%	0	0.0%	32,500	2.2%
Emeryville	84	0.4%	279	0.5%	127	0.5%	16	0.5%	0	0.0%	7,300	0.5%
Fremont	841	4.3%	4,747	8.5%	967	4.2%	189	6.1%	15	19.2%	208,000	14.3%
Hayward	2,001	10.3%	7,501	13.4%	2,196	9.5%	242	7.8%	12	15.4%	129,600	8.9%
Livermore	329	1.7%	1,178	2.1%	325	1.4%	12	0.4%	3	3.8%	74,300	5.1%
Newark	241	1.2%	1,106	2.0%	250	1.1%	18	0.6%	0	0.0%	43,050	3.0%
Oakland	11,371	58.5%	26,378	47.2%	13,806	59.9%	2,029	65.4%	21	26.9%	402,100	27.6%
Piedmont	4	0.0%	62	0.1%	13	0.1%	3	0.1%	0	0.0%	11,650	0.8%
Pleasanton	71	0.4%	611	1.1%	76	0.3%	4	0.1%	0	0.0%	65,900	4.5%
San Leandro	813	4.2%	3,537	6.3%	963	4.2%	111	3.6%	12	15.4%	76,700	5.3%
San Lorenzo	154	0.8%	700	1.3%	196	0.9%	21	0.7%	0	0.0%	21,650	1.5%
Union City	565	2.9%	2,428	4.3%	563	2.4%	67	2.1%	2	1.9%	67,200	4.6%
Homeless	1,213	6.2%	890	1.6%	1,443	6.3%	63	2.0%	0	0.0%		
Other	56	0.3%	624	1.1%	35	0.2%	1	0.0%	2	1.9%	57,200	3.9%
Total	19,423	100%	55,873	100%	23,040	100%	3,102	100%	78	100%	1,454,300	100%

* Source: California Department of Finance Website, Table 1: Historical County and State Population Estimates, 1991-2000, with 1990 Census Counts.

CalWORKs Cash Assistance Program

Caseload Trend & Profile

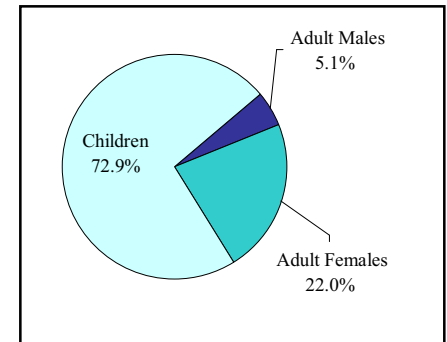
Service Month: September 2000



The overall decline in the CalWORKs caseload for this two year period follows the national trend of declining welfare casess.

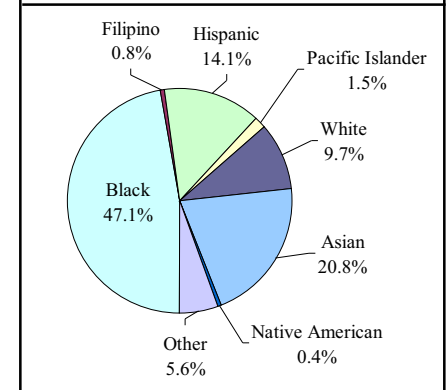
Case Profile

Adult Males	2,646
Adult Females	11,473
Total Adults	14,119
Children	38,008
Total Persons	52,127
Total Unborn	505
Total Cases With Youngest Child Age 17 & Older	415
Avg Age - Adult Male	43
Avg Age - Adult Female	34
Avg Age - Child	9
Avg Time On Aid (Years)	5.3



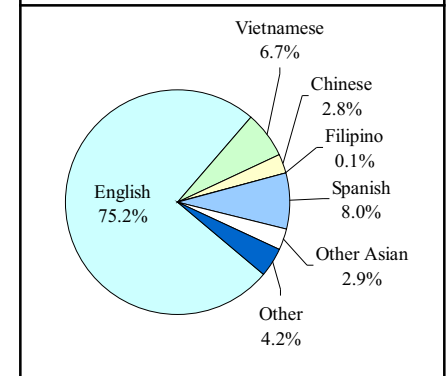
Persons by Ethnicity

Black	24,552
Filipino	417
Hispanic	7,350
Pacific Islander	782
White	5,056
Asian	10,842
Native American	209
Other	2,919
Total Persons	52,127



Cases by Language

English	14,602
Vietnamese	1,307
Chinese	544
Filipino	24
Spanish	1,560
Other Asian	566
Other	819
Total Cases	19,423

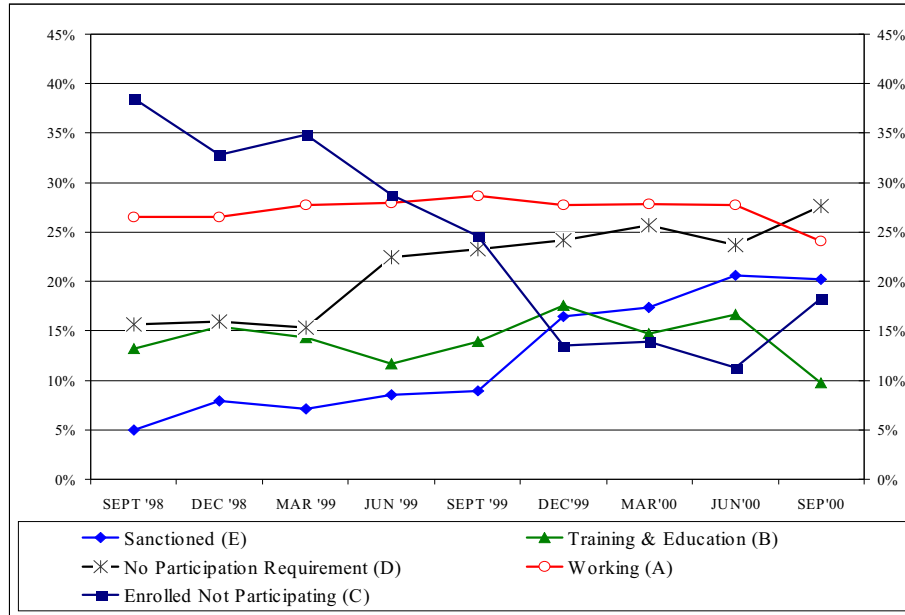


CalWORKs Employment Services Program

Service Month: September 2000

Participation Rate By Employment Services Component

September 1998-September 2000



Each line on the graph above represents participant activity in a component of the CalWORKs Employment Services Program. Each point represents the percentage of the caseload participating in the component for that month.

September 2000

Participating In Welfare-To-Work Activities		
Working (A)	4,672	24.1%
In Job Workshops (B)	260	1.3%
In Assessment (B)	77	0.4%
In Self-Initiated Programs (B)	403	2.1%
In Basic Education (B)	46	0.2%
In Training (B)	1,109	5.7%
Total	6,567	33.8%
Enrolled/Not Participating In Welfare-To-Work Activities (C)		
Medi-Cal Or Other Exemption Pending	1,008	5.2%
In Orientation Process*	1,453	7.5%
In Sanction Process	1,093	5.6%
Total	3,554	18.3%
Total Enrolled In CalWORKs Employment Services	10,121	52.1%
No Participation Requirement (D)		
Exempt, e.g. medical or care of an infant	1,865	9.6%
Non-Needy Caretakers	3,302	17.0%
Cal-Learn Teen Parents	202	1.0%
Total	5,369	27.6%
Sanctioned (E)		
Adult Has Been Sanctioned, Children Receive Aid**	3,933	20.2%
Total	3,933	20.2%
Total Not Enrolled In CalWORKs Employment Services	9,302	47.9%
Total Cases Aided	19,423	100%

* The category "In Orientation process" includes individuals in transition from Orientation to welfare-to-work activities.

** Sanctions are reviewed at annual renewal, and sanctioned clients are referred to Employment Counselors to resolve the sanction issue.

CalWORKs Employment Services Program Participant Profile* Service Month: September 2000

Distribution by City

City	CalWORKs Employment Services**		City Population***	
	Count	%	Count	%
Alameda	415	4.1%	73,700	5.1%
Albany	30	0.3%	17,850	1.2%
Berkeley	344	3.4%	109,500	7.5%
Castro Valley	91	0.9%	56,000	3.9%
Dublin	30	0.3%	32,500	2.2%
Emeryville	40	0.4%	7,300	0.5%
Fremont	516	5.1%	208,000	14.3%
Hayward	1,032	10.2%	129,600	8.9%
Livermore	182	1.8%	74,300	5.1%
Newark	121	1.2%	43,050	3.0%
Oakland	6,316	62.4%	402,100	27.6%
Piedmont	0	0.0%	11,650	0.8%
Pleasanton	30	0.3%	65,900	4.5%
San Leandro	415	4.1%	76,700	5.3%
San Lorenzo	91	0.9%	21,650	1.5%
Union City	354	3.5%	67,200	4.6%
Other	91	0.9%	57,200	3.9%
Total	10,121	100%	1,454,300	100%

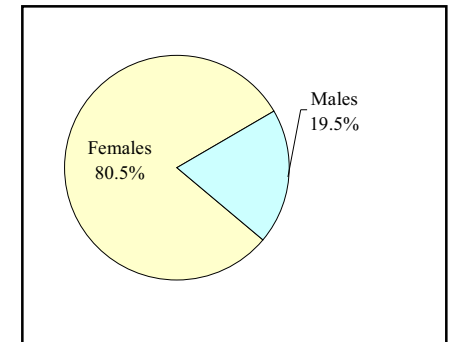
** Total enrollees + pending sanctions

*** Source: California Department of Finance Website, Table 1: Historical County and State Population Estimates, 1991-2000, with 1990 Census Counts.

*This profile describes all enrollees in the CalWORKs Employment Services Program as represented in the chart on page five.

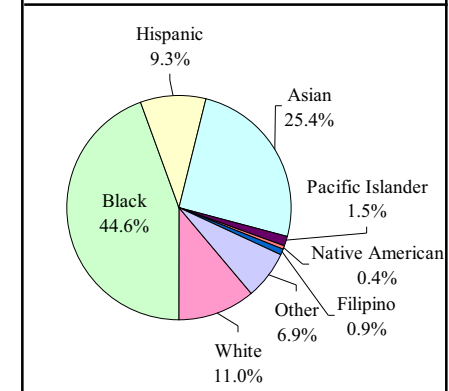
Persons by Gender

Females	8,147
Males	1,974
Total	10,121



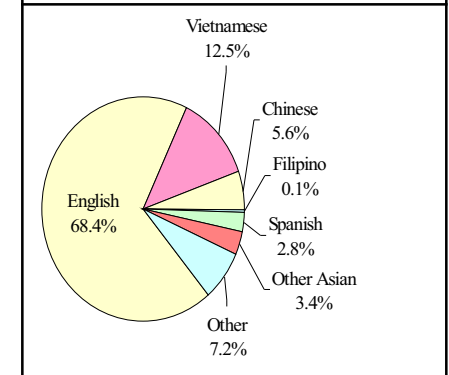
Persons by Ethnicity

White	1,113
Black	4,514
Hispanic	941
Asian	2,571
Pacific Islander	152
Native American	40
Filipino	91
Other	698
Total	10,121

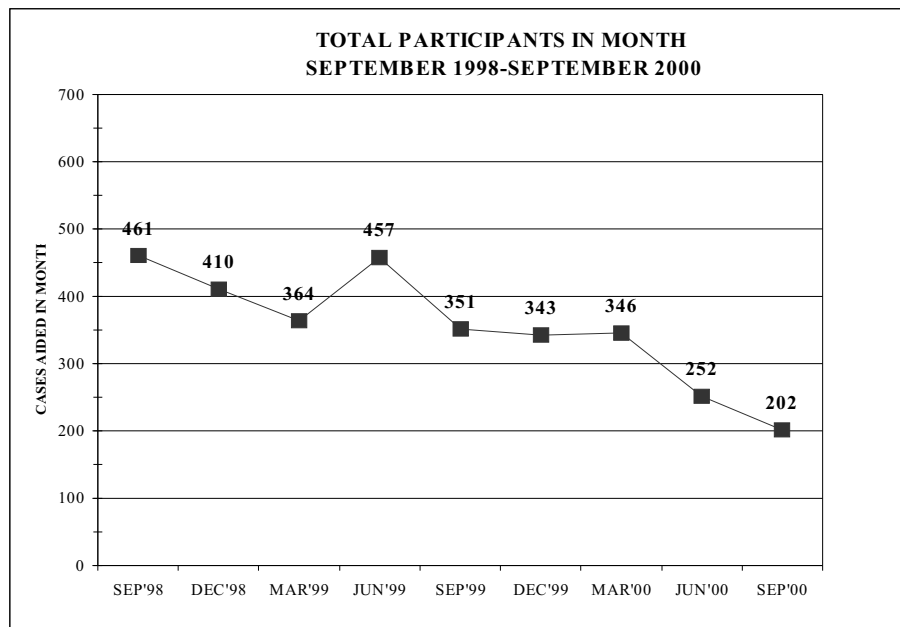


Persons by Language

English	6,923
Vietnamese	1,265
Chinese	567
Filipino	10
Spanish	283
Other Asian	344
Other	729
Total	10,121



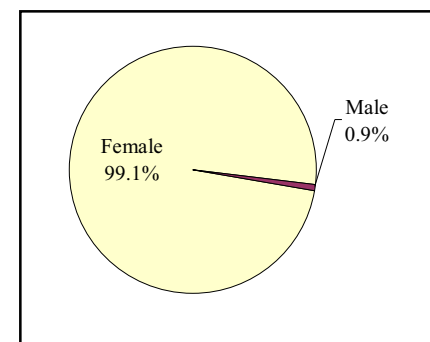
Cal-Learn Program Caseload Trend & Profile Service Month: September 2000



Cal-Learn is a mandatory program for all pregnant teens receiving CalWORKs benefits. It provides counseling and supportive financial services for CalWORKs teenage parents who remain in school to earn a high school diploma. Bonuses and/or sanctions are issued based on the report card grades of the program's participants. This program started in September,

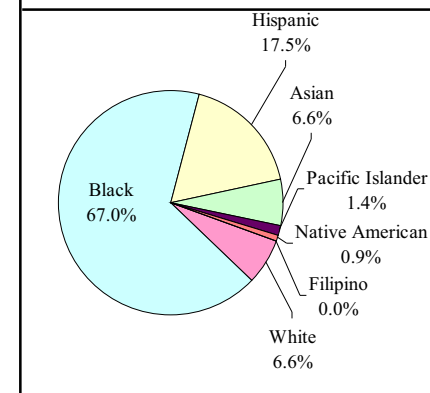
Persons by Gender

Female	200
Male	2
Total	202



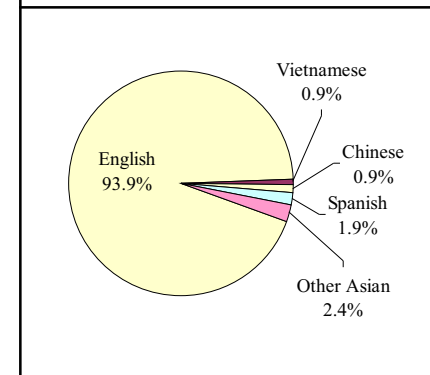
Persons by Ethnicity

White	13
Black	135
Hispanic	35
Asian	13
Pacific Islander	3
Native American	2
Filipino	0
Other	0
Total	202



Persons by Language

English	189
Vietnamese	2
Chinese	2
Filipino	0
Spanish	4
Other Asian	5
Other	0
Total	202



Cal-Learn Program
Service Month: September 2000

Distribution By City

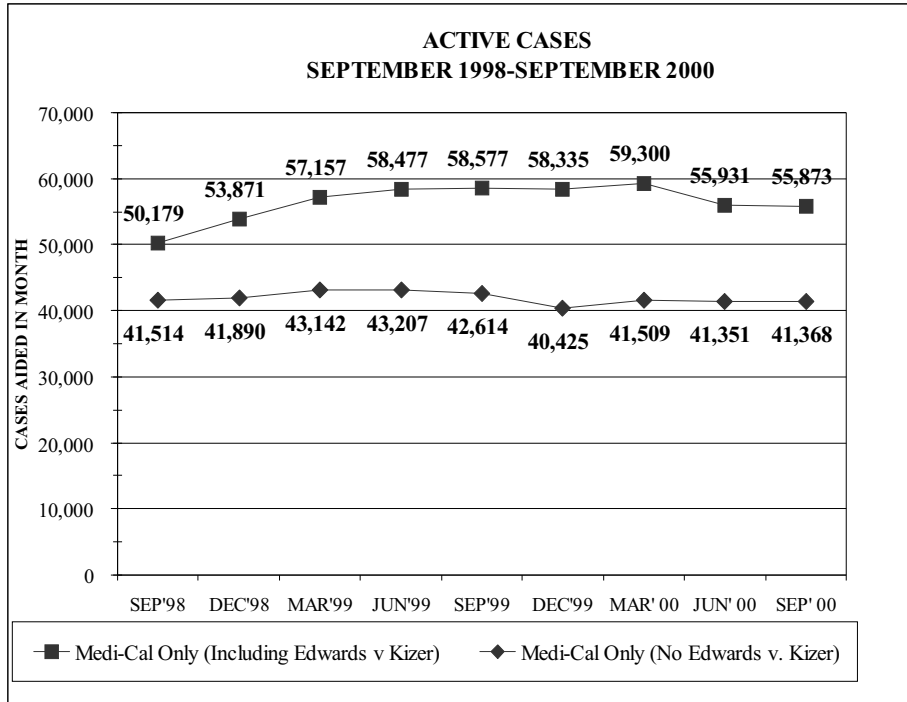
City	Cal-Learn*		City Population**	
	Count	%	Count	%
Alameda	5	2.4%	73,700	5.1%
Albany	0	0.0%	17,850	1.2%
Berkeley	7	3.3%	109,500	7.5%
Castro Valley	1	0.5%	56,000	3.9%
Dublin	1	0.5%	32,500	2.2%
Emeryville	0	0.0%	7,300	0.5%
Fremont	5	2.4%	208,000	14.3%
Hayward	21	10.4%	129,600	8.9%
Livermore	3	1.4%	74,300	5.1%
Newark	2	0.9%	43,050	3.0%
Oakland	148	73.5%	402,100	27.6%
Piedmont	0	0.0%	11,650	0.8%
Pleasanton	0	0.0%	65,900	4.5%
San Leandro	6	2.8%	76,700	5.3%
San Lorenzo	0	0.0%	21,650	1.5%
Union City	0	0.0%	67,200	4.6%
Other	4	1.9%	57,200	3.9%
Total	202	100%	1,454,300	100%

* **CalLearn:** A mandatory program for all CalWORKs pregnant/parenting teens.

Bonuses and/or sanctions are issued based on report card grades.

** Source: California Department of Finance Website, Table 1: Historical County and State Population Estimates, 1991-2000, with 1990 Census Counts.

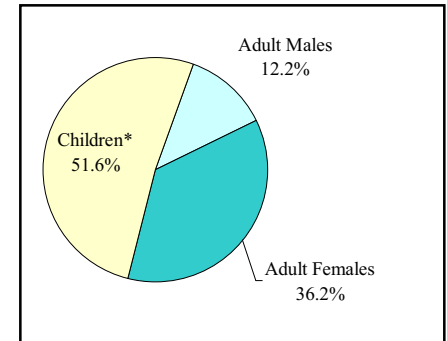
Medi-Cal Only Program Caseload Trend & Profile Service Month: September 2000



The upper line in the graph combines Medi-Cal only and continuing Medi-Cal "Edwards v Kizer" cases. These latter cases are automatically opened when the CalWORKs case is discontinued. This practice allows families to receive uninterrupted medical services until a redetermination of their Medi-Cal eligibility can be made. It follows then that as the CalWORKs caseload has continued to decline, the number of "Edwards v Kizer" cases has increased. The lower line does not include "Edwards v Kizer" cases.

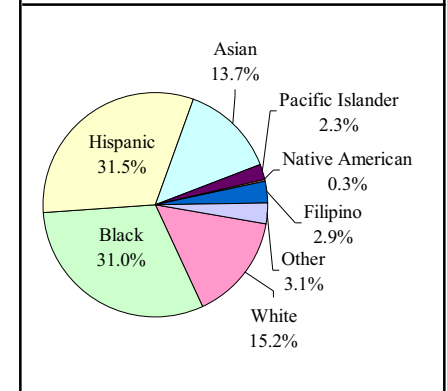
Case Profile

Adult Males	9,782
Adult Females	28,978
Total Adults	38,760
Children	41,324
Total Persons	80,084
Total Unborn	3,540
Avg Age - Adult Male	54
Avg Age - Adult Female	43
Avg Age - Child	9
Avg Time On Aid (Years)	2.3



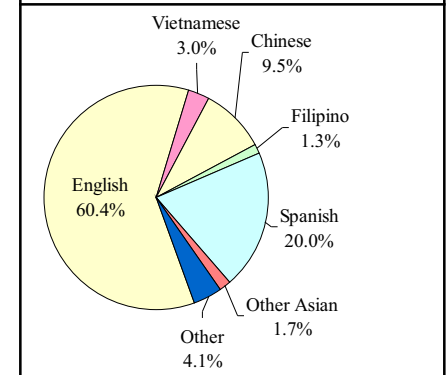
Persons by Ethnicity

White	12,173
Black	24,826
Hispanic	25,226
Asian	10,971
Pacific Islander	1,842
Native American	240
Filipino	2,322
Other	2,483
Total Persons	80,084



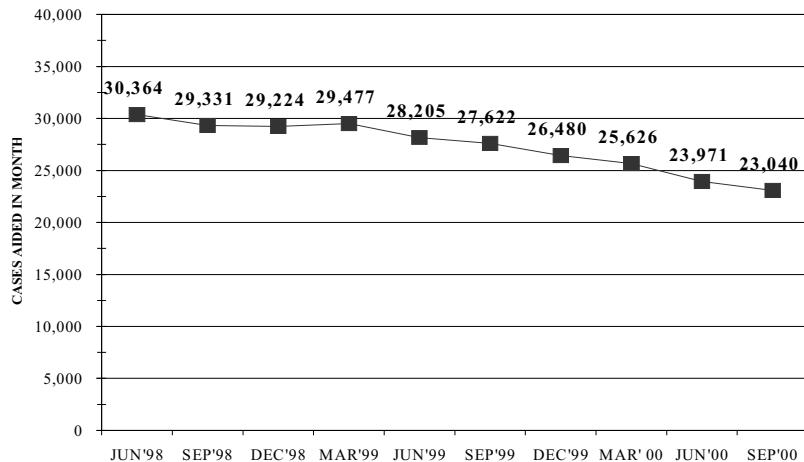
Cases by Language

English	33,747
Vietnamese	1,676
Chinese	5,308
Filipino	726
Spanish	11,175
Other Asian	950
Other	2,291
Total Cases	55,873



Food Stamps Assistance Caseload Trend & Profile Service Month: September 2000

**ACTIVE CASES
SEPTEMBER 1998-SEPTEMBER 2000**



In order to better reflect the amount of Food Stamps distributed in Alameda County, the Program Data and Trends Report includes Food Stamps issued to CalWORKs recipients along with those issued through the Non-Assistance Food Stamps (NAFS) program. Before June 1998, the Program Data and Trends report included only Non-Assistance Food Stamps as a reflection of Agency workload. Reflecting the Food Stamps issued to CalWORKs recipients along with those issued to NAFS recipients will fully capture Food Stamps benefits issued to the community as a whole. It is important to note that the NAFS population overlaps substantially with the GA and Medi-Cal caseload. The overall caseload decline follows the national trend of declining welfare cases.

Case Profile

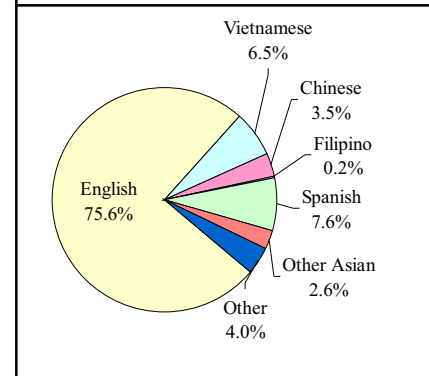
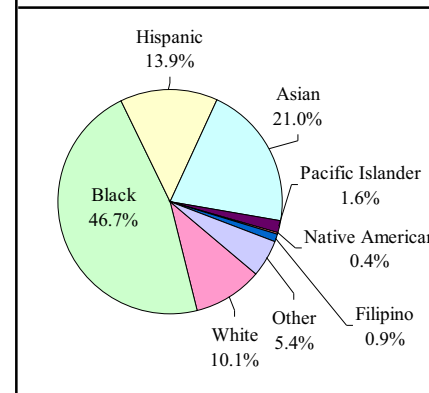
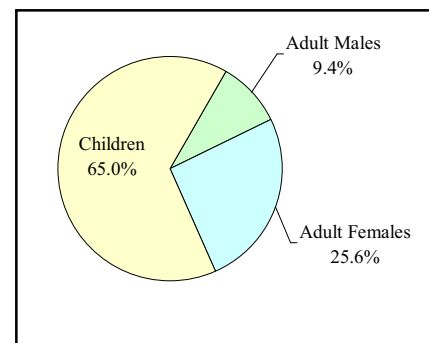
Adult Males	5,600
Adult Females	15,206
Total Adults	20,807
Children	38,605
Total Persons	59,411
Total Unborn	466
Avg Age - Adult Male	43
Avg Age - Adult Female	37
Avg Age - Child	9
Avg Time On Aid (Years)	4.5

Persons by Ethnicity

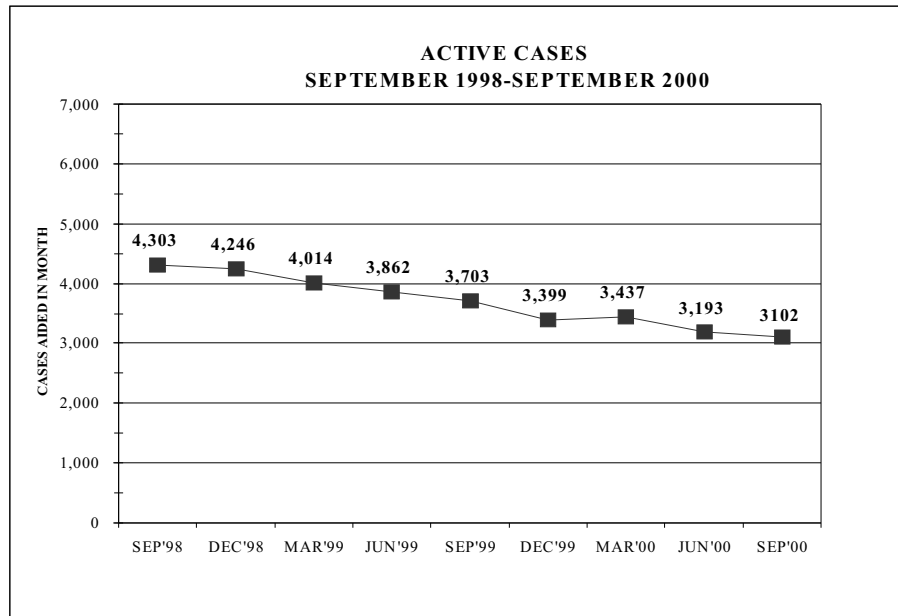
White	6,001
Black	27,745
Hispanic	8,258
Asian	12,476
Pacific Islander	951
Native American	238
Filipino	535
Other	3,208
Total Persons	59,411

Cases by Language

English	17,418
Vietnamese	1,498
Chinese	806
Filipino	46
Spanish	1,751
Other Asian	599
Other	922
Total Cases	23,040



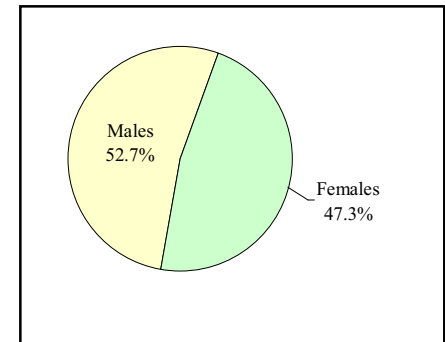
General Assistance Caseload Trend & Profile Service Month: September 2000



The overall caseload decline follows the national trend of declining welfare cases. Grant reductions, intensified eligibility verification efforts, tighter enforcement of income reporting requirements, and the implementation of the Community Housing & Shelter Support (CHASS) Program have also impacted GA caseload levels.

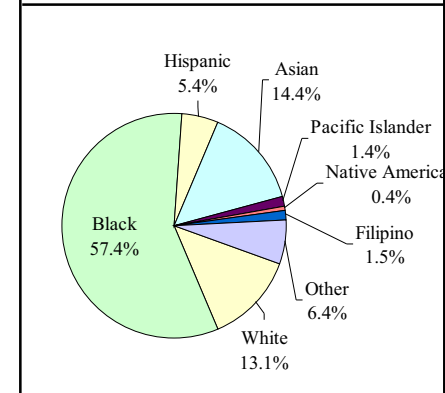
Case Profile

Males	1,665
Females	1,492
Total Persons	3,157
Total Unborn	1
Avg Age - Male	45
Avg Age - Female	49
Avg Time On Aid (Years)	1.8



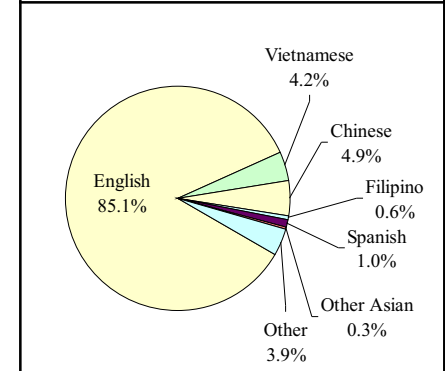
Persons by Ethnicity

White	414
Black	1815
Hispanic	170
Asian	455
Pacific Islander	44
Native American	13
Filipino	47
Other	202
Total Persons	3,157



Cases by Language

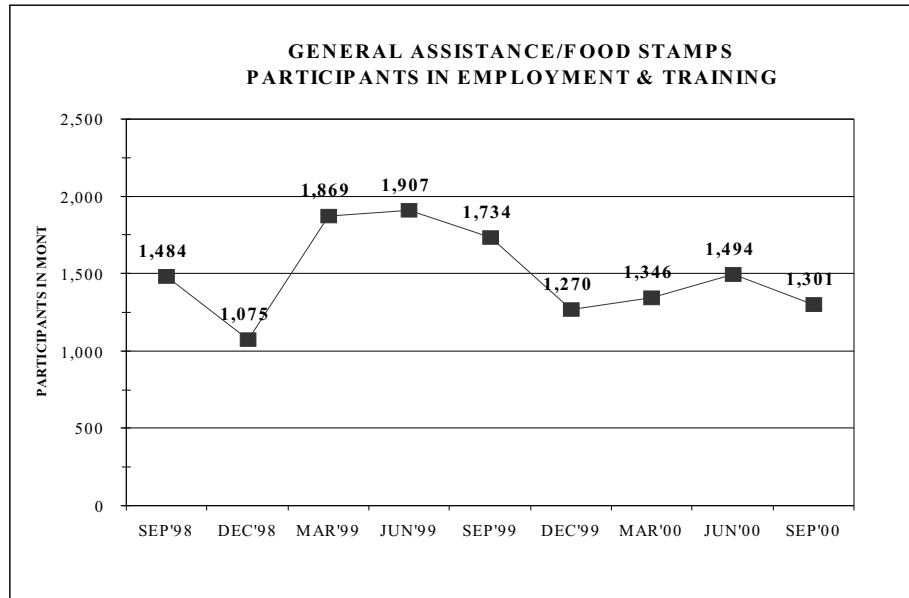
English	2,640
Vietnamese	130
Chinese	152
Filipino	19
Spanish	31
Other Asian	9
Other	121
Total Cases	3,102



General Assistance/Food Stamps Employment Services Program

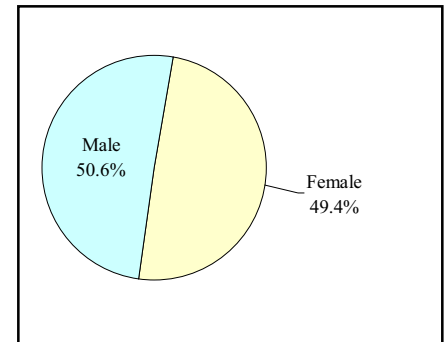
Caseload Trend & Profile

Service Month: September 2000



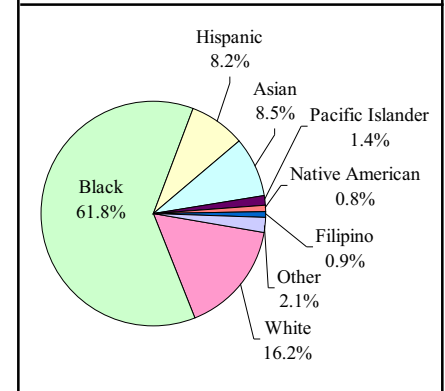
Persons by Gender

Female	643
Male	658
Total	1,301



Persons by Ethnicity

White	209
Black	801
Hispanic	107
Asian	111
Pacific Islander	18
Native American	10
Filipino	12
Other	27
Total	1,301

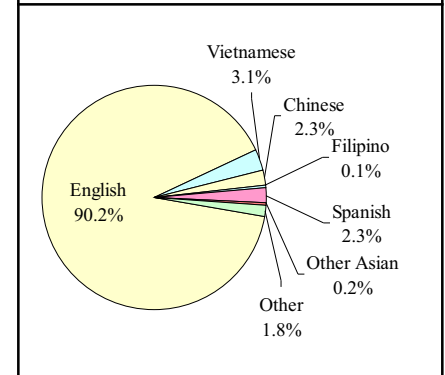


General Assistance/Food Stamps Employment Activity

Count Of Participants	Total
Participants At End Of Month	1,301
Participants During Month	1,539
Job Search/Job Club/Grp Pending	327
Total Negative Actions	238
Applicants Denied For Non-Cooperation	109
Sanctioned/Discontinued For Non-Cooperation	48
Discontinued, No Sanction	38
Total Participant Job Placements	27
Sources Of Placements:	
Success Center	8
Employment Counselors Oakland Main	19

Persons by Language

English	1,174
Vietnamese	40
Chinese	30
Filipino	1
Spanish	30
Other Asian	3
Other	23
Total	1,301



General Assistance/Food Stamps Employment Services Program
Caseload Trend & Profile
Service Month: September 2000

CITY	GA/FS*		City Population**	
	Count	%	Count	%
Alameda	34	2.6%	73,700	5.1%
Albany	3	0.2%	17,850	1.2%
Berkeley	62	4.8%	109,500	7.5%
Castro Valley	12	0.9%	56,000	3.9%
Dublin	3	0.2%	32,500	2.2%
Emeryville	5	0.4%	7,300	0.5%
Fremont	31	2.4%	208,000	14.3%
Hayward	100	7.7%	129,600	8.9%
Livermore	8	0.6%	74,300	5.1%
Newark	9	0.7%	43,050	3.0%
Oakland	955	73.4%	402,100	27.6%
Piedmont	1	0.1%	11,650	0.8%
Pleasanton	1	0.1%	65,900	4.5%
San Leandro	46	3.5%	76,700	5.3%
San Lorenzo	9	0.7%	21,650	1.5%
Union City	14	1.1%	67,200	4.6%
Other	5	0.4%	57,200	3.9%
Total	1,301	100%	1,454,300	100%

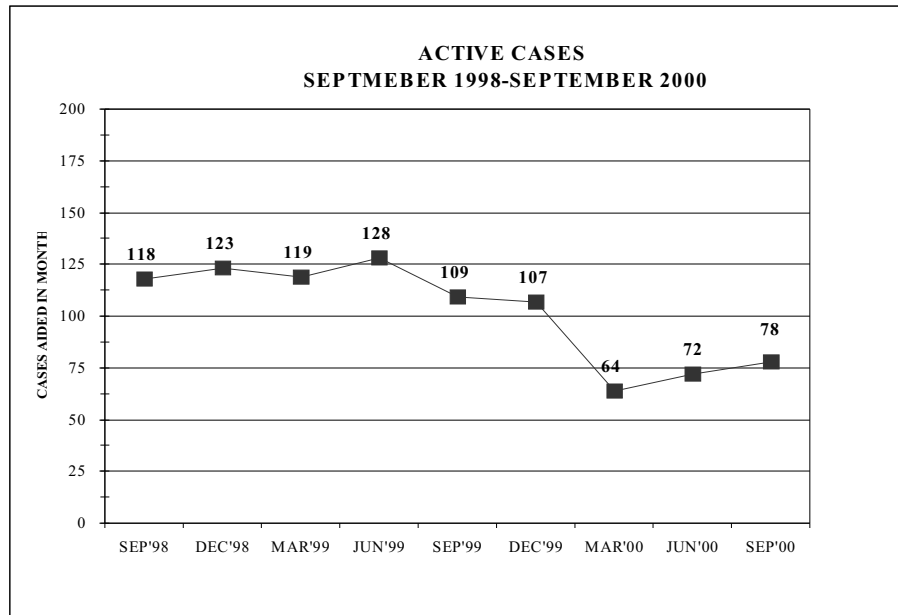
*GA/FS = This is a federally mandated program which requires employable Food Stamp recipients to complete a job club and an eight-week job search. These services are provided to Food Stamp/General Assistance recipients.

** Source: California Department of Finance Website, Table 1: Historical County and State Population Estimates, 1991-2000, with 1990 Census Counts.

Refugee Cash Assistance Program

Caseload Trend & Profile

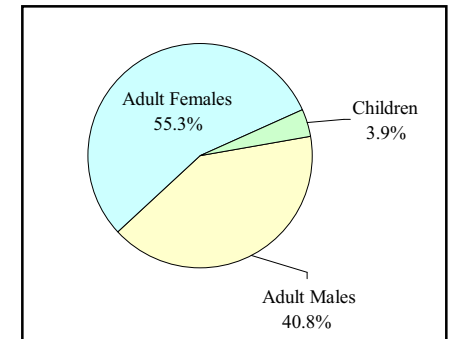
Service Month: September 2000



This program serves single adult political refugees. It is 100% federally funded and provides financial aid to eligible recipients up to eight months from their arrival date.

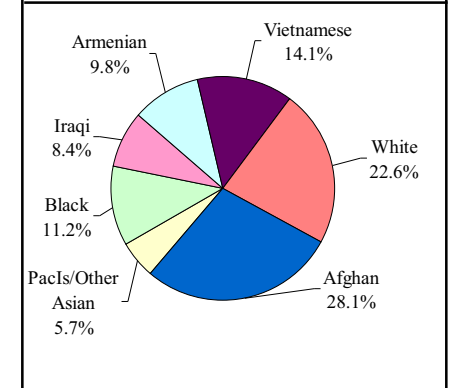
Case Profile

Adult Males	39
Adult Females	53
Total Adults	92
Children	4
Total Persons	96
Total Unborn	0
Avg Age - Adult Male	34
Avg Age - Adult Female	35
Avg Age - Child	10
Avg Time On Aid (Years)	0.2



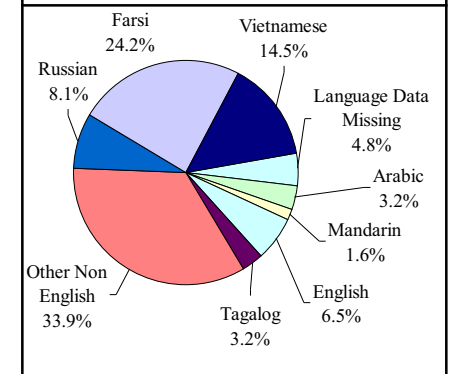
Persons by Ethnicity

PacIs/Other Asian	5
Black	10
Iranian	6
Iraqi	8
Armenian	9
Vietnamese	13
White	20
Afghan	25
Total Persons	96



Cases by Language

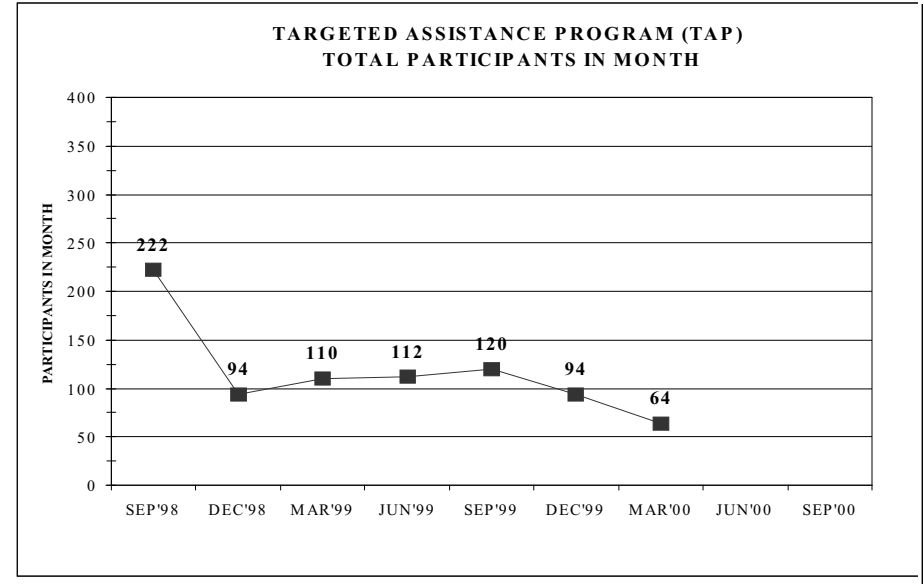
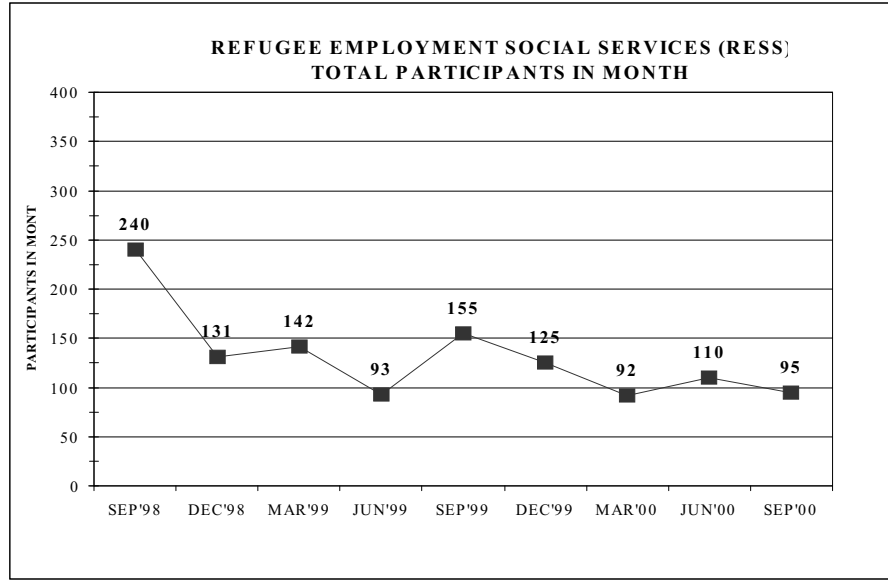
Language Data Missing	4
Arabic	2
Mandarin	1
English	5
Tagalog	2
Other Non English	26
Russian	6
Farsi	19
Vietnamese	11
Total Cases	78



Refugee Employment Services Program

Caseload Trend & Profile

Service Month: September 2000



RESS provides employment, training, job placement and social adjustment services to refugees. Services are provided by local community based organizations. Since October 1996, federal funding has been reduced for RESS. In addition, a five year time limit was put on program participation. These changes may explain the drop in the number of participants. Furthermore, because the RESS program has a December start date, participant numbers typically increase as the program progresses throughout the year, reaching a high in September.

Effective October 1, 1999 funds to provide employment services under the Targeted Assistance Program (TAP) have been discontinued. However, the remaining funds were used to run the Social Adjustment project under the TA program until June 30, 2000. TAP provided employment, training, job placement, social adjustment and English as a second language services to refugees. Services were provided by local community-based organizations. Since October 1996, federal funding for TAP was reduced, resulting in an overall decline in the case count. In addition, a five year limit was put on program participation.

RESS: COUNT OF PARTICIPANTS

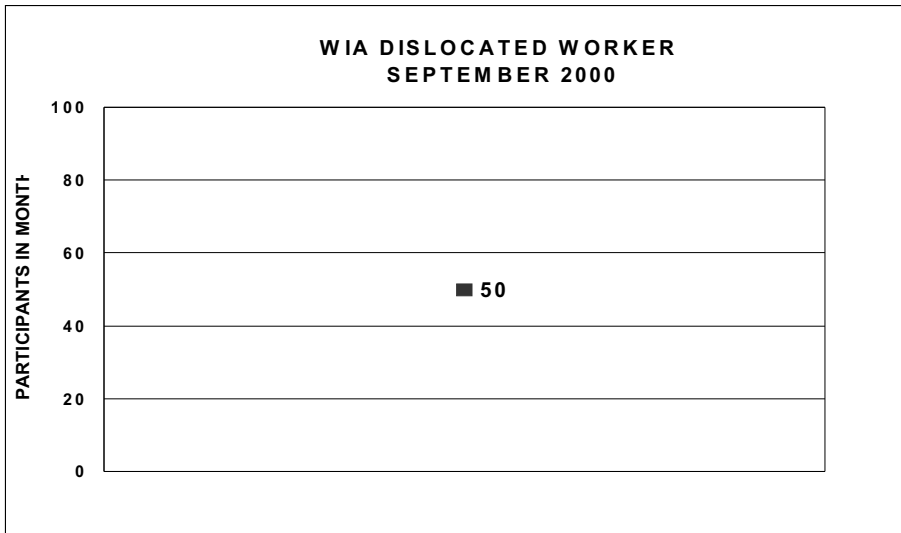
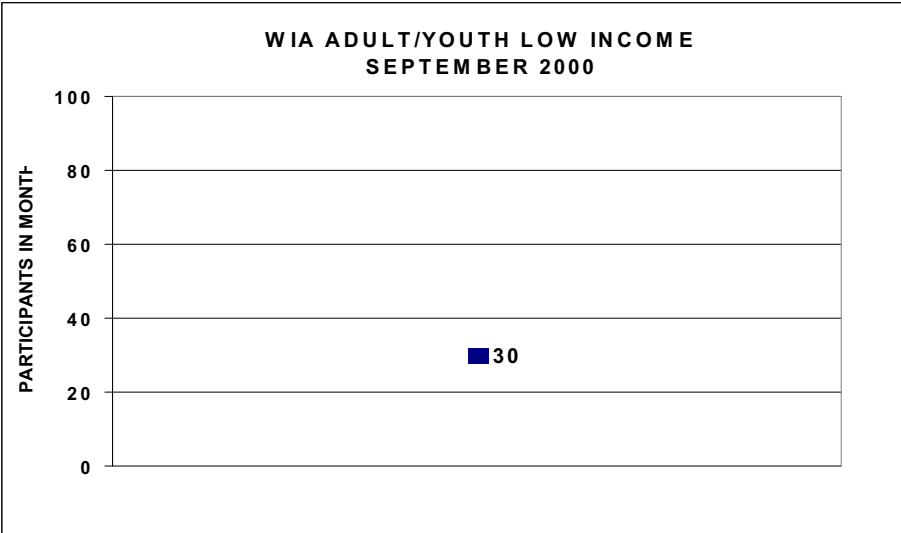
	Participants
TOTAL CURRENT ENROLLMENTS (Social Adjustment)	95
TOTAL CURRENT ENROLLMENTS (Employment & Training)	115

RESS: COUNT OF PARTICIPANTS - BY OUTCOMES

	Participants
JOB PLACEMENTS IN REPORT MONTH	19
CURRENT 90 DAY JOB RETENTIONS	12
PERSONS LEAVING AID IN REPORT MONTH	5

SECTION 2: WORKFORCE & RESOURCE DEVELOPMENT

**Workforce & Resource Development
Workforce Investment Board (WIB)
Service Month: September 2000**



The Adults/Youth Low Income Program is a new program created under the Workforce Investment Act which replaced the Job Training Partnership Act (JTPA) on July 1, 2000. This program provides job development workshops, job clubs and career counseling, vocational and on-the-job-training to low income adults 18-75 years of age.

The dislocated Worker Program is a new program created under the Workforce Investment Act which replaced the Job Training Partnership Act (JTPA) on July 1, 2000. It serves dislocated workers aged 18-75 by providing job development workshops, job clubs and career counseling, vocational and on-the-job-training.

**Workforce & Resource Development
Workforce Investment Board (WIB)
Service Month: September 2000**

Participant Activity

	WIA Adults/Youth - Low Income						WIA - Dislocated Worker			
	201		301		Total		501		Total	
	Count	%	Count	%	Count	%	Count	%	Count	%
Gender										
Male	5	16.7%	0	0%	5	16.7%	23	46.0%	23	46.0%
Female	25	83.3%	0	0%	25	83.3%	27	54.0%	27	54.0%
Total	30	100%	0	0%	30	100%	50	100%	50	100%
Ethnicity										
White	13	43.3%	0	0%	13	43.3%	18	36.0%	18	36.0%
Black	5	16.7%	0	0%	5	16.7%	5	10.0%	5	10.0%
Hispanic	10	33.3%	0	0%	10	33.3%	14	28.0%	14	28.0%
Asian/Pacific Islander	2	6.7%	0	0%	2	6.7%	12	24.0%	12	24.0%
Native American	0	0.0%	0	0%	0	0.0%	1	2.0%	1	2.0%
Total	30	100%	0	0%	30	100%	50	100%	50	100%
In Receipt Of Public Assistance										
CalWORKs	9	81.8%	0	0%	9	81.8%	0	0%	0	0%
GA	1	9.1%	0	0%	1	9.1%	0	0%	0	0%
RCA	0	0.0%	0	0%	0	0.0%	0	0%	0	0%
SSI/SSP	1	9.1%	0	0%	1	9.1%	0	0%	0	0%
Total	11	100%	0	0%	11	100%	0	0%	0	0%

Grant 201: Serves low income adults 18-75 years of age. Services: Core Staff-Assisted Services such as job development workshops, job clubs, and career counseling; Intensive Services such as objective assessment, development of Individual Employment Plan (IEP), Case management, pre-vocational skills services, and follow-up; and Training Services such as occupational training, on-the-job training, adult education and skills upgrade

Grant 501: Serves dislocated workers 18-75 years of age. Services: Core Staff-Assisted Services such as job development workshops, job clubs, and career counseling; Intensive Services such as objective assessment, development of Individual Employment Plan (IEP), Case management, pre-vocational skills services, and follow-up; and Training Services such as occupational training, on-the-job training, adult education and skills upgrade.

**Workforce & Resource Development
Workforce Investment Board (WIB)
Service Month: September 2000**

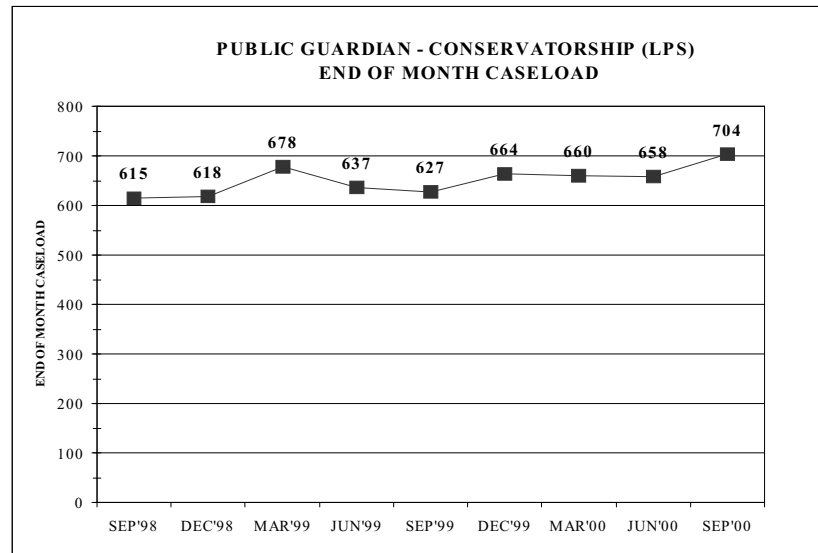
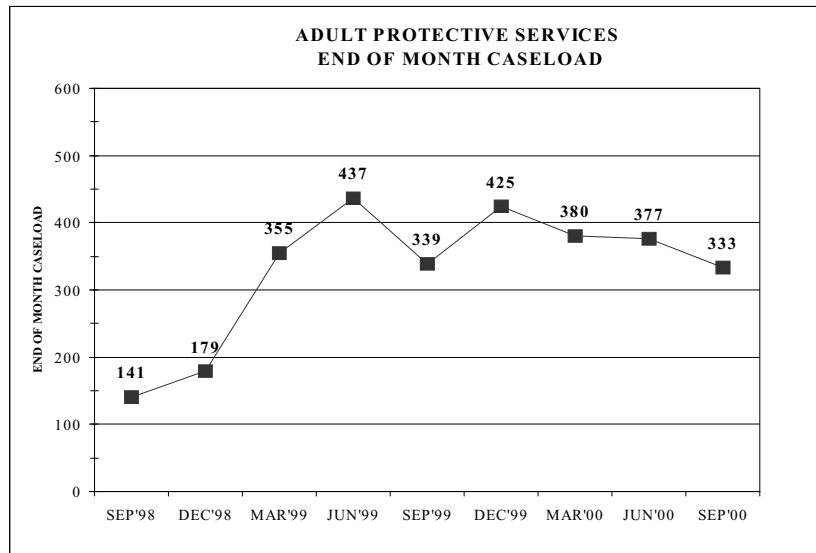
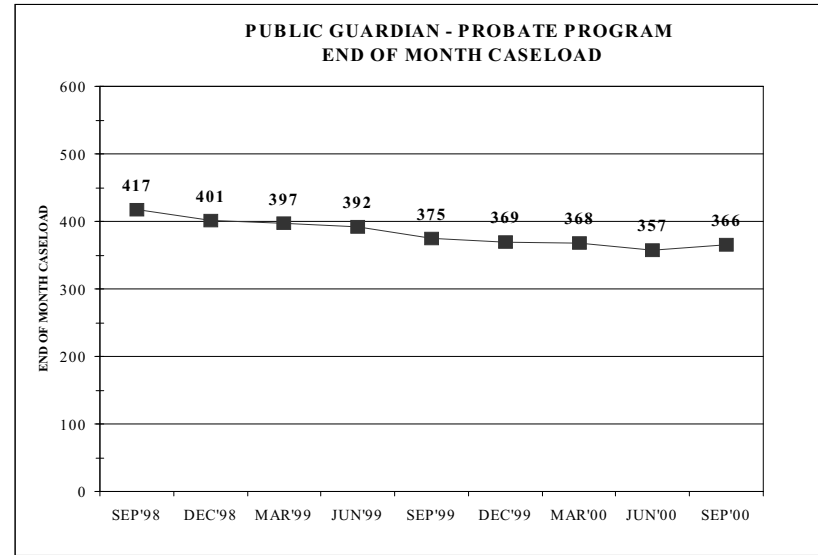
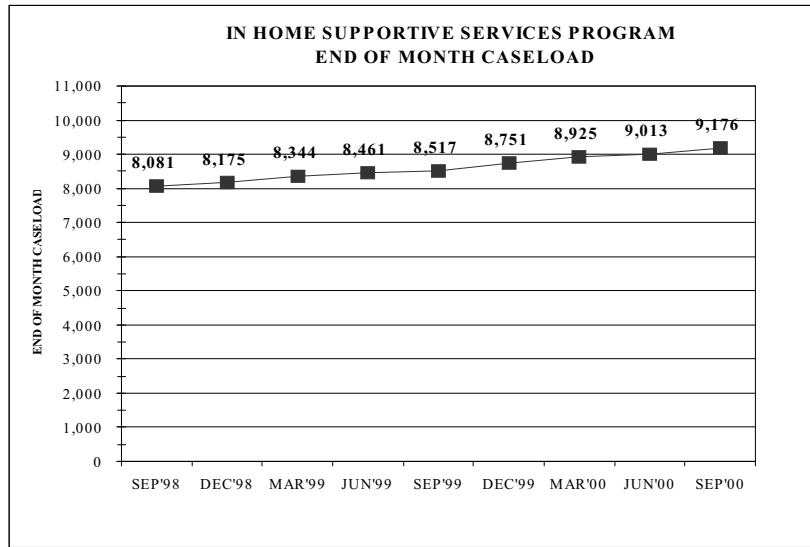
Profile of New Participants

	WIA Adults/Youth - Low Income						WIA - Dislocated Worker			
	201		301		Total		501		Total	
	Count	%	Count	%	Count	%	Count	%	Count	%
Gender										
Male	5	16.7%	0	0%	5	16.7%	23	46.0%	23	46.0%
Female	25	83.3%	0	0%	25	83.3%	27	54.0%	27	54.0%
Total	30	100%	0	0%	30	100%	50	100%	50	100%
Ethnicity										
White	13	43.3%	0	0%	13	43.3%	18	36.0%	18	36.0%
Black	5	16.7%	0	0%	5	16.7%	5	10.0%	5	10.0%
Hispanic	10	33.3%	0	0%	10	33.3%	14	28.0%	14	28.0%
Asian/Pacific Islander	2	6.7%	0	0%	2	6.7%	12	24.0%	12	24.0%
Native American	0	0.0%	0	0%	0	0.0%	1	2.0%	1	2.0%
Total	30	100%	0	0%	30	100%	50	100%	50	100%
In Receipt Of Public Assistance										
CalWORKs	9	81.8%	0	0%	9	81.8%	0	0%	0	0%
GA	1	9.1%	0	0%	1	9.1%	0	0%	0	0%
RCA	0	0.0%	0	0%	0	0.0%	0	0%	0	0%
SSI/SSP	1	9.1%	0	0%	1	9.1%	0	0%	0	0%
Total	11	100%	0	0%	11	100%	0	0%	0	0%

SECTION 3: ADULT & AGING SERVICES

Adult & Aging Services

Service Month: September 2000



Adult & Aging Services

Service Month: September 2000

	ADULT SERVICES PROGRAMS			
	IHSS	APS	PG	LPS
Referrals Received			18	57
Referrals Assigned		362	14	53
Referrals Unassigned\Closed *		35		
Referrals Unassigned			4	4
Referrals Closed			4	4
Applications Received	308			
Applications Assigned	261			
Applications Unassigned	451			
Applications Closed/Denied	72			
Applications Approved	104			
Conservatorships Ordered			1	21
Court Reports Submitted			15	66
Cases Closed	82	220	5	52
Total Renewals	1,529			
Renewals Completed	415			
Renewals Overdue	1114			
Annual Accoutings Completed			45	18
Reappointments (Public)				29
Total Service Provider Hours Paid	870,382			
Total Service Provider Payments	\$7,137,243			
Total Ongoing Cases (End Of Month)	9,176	333	366	704

* Such referrals are determined not to require face to face client contact. No on-sight investigation is deemed necessary.

Key:

IHSS = In Home Supportive Services Program

APS = Adult Protective Services Program

PG = Public Guardian - Probate Program

LPS = Public Guardian - Conservatorship Program

Adult & Aging Services

Service Month: September 2000

TOTAL CASES - DISTRIBUTED BY CITY

CITY	Adult Services Programs									
	IHSS		APS		PG		LPS		TOTAL	
	Count	%	Count	%	Count	%	Count	%	Count	%
Alameda	312	3.4%	19	5.7%	14	3.8%	7	1.0%	352	3.3%
Albany	28	0.3%	4	1.2%	0	0.0%	0	0.0%	32	0.3%
Berkeley	762	8.3%	36	10.8%	21	5.7%	34	4.8%	853	8.1%
Castro Valley	101	1.1%	4	1.2%	11	3.0%	7	1.0%	123	1.2%
Dublin	28	0.3%	2	0.6%	1	0.3%	1	0.1%	32	0.3%
Emeryville	83	0.9%	2	0.6%	0	0.0%	0	0.0%	85	0.8%
Fremont	780	8.5%	23	6.9%	14	3.8%	25	3.6%	842	8.0%
Hayward	807	8.8%	39	11.7%	87	23.8%	129	18.3%	1,062	10.0%
Livermore	119	1.3%	11	3.3%	3	0.8%	0	0.0%	133	1.3%
Newark	92	1.0%	3	0.9%	1	0.3%	0	0.0%	96	0.9%
Oakland	5,266	57.4%	147	44.1%	126	34.4%	255	36.2%	5,794	54.8%
Piedmont	9	0.1%	0	0.0%	0	0.0%	0	0.0%	9	0.1%
Pleasanton	64	0.7%	6	1.8%	0	0.0%	0	0.0%	70	0.7%
San Leandro	349	3.8%	23	6.9%	38	10.4%	166	23.6%	576	5.4%
San Lorenzo	55	0.6%	5	1.5%	1	0.3%	0	0.0%	61	0.6%
Union City	312	3.4%	5	1.5%	5	1.4%	4	0.6%	326	3.1%
Other / Out Of County Placements	9	0.1%	4	1.2%	44	12.0%	76	10.8%	133	1.3%
Total	9,176	100%	333	100%	366	100%	704	100%	10,579	100.0%

Key:

IHSS = In Home Supportive Services Program

APS = Adult Protective Services Program

PG = Public Guardian - Probate Program

LPS = Public Guardian - Conservatorship Program

Adult & Aging Services Service Month: September 2000

DISTRIBUTION OF CASES BY GENDER

	APS		IHSS		PG		LPS		TOTAL	
	Count	%	Count	%	Count	%	Count	%	Count	%
Female	233	70.0%	6,331	69.0%	209	57.1%	303	43.0%	7,076	66.9%
Male	100	30.0%	2,845	31.0%	157	42.9%	401	57.0%	3,503	33.1%
Total	333	100.0%	9,176	100.0%	366	100.0%	704	100.0%	10,579	100.0%

DISTRIBUTION OF CASES BY ETHNICITY

	APS		IHSS		PG		LPS		TOTAL	
	Count	%	Count	%	Count	%	Count	%	Count	%
White	131	39.3%	2,286	24.9%	145	39.6%	312	44.3%	2,874	27.2%
Black	124	37.2%	4,045	44.1%	105	28.7%	215	30.5%	4,489	42.4%
Hispanic	19	5.7%	697	7.6%	14	3.8%	27	3.8%	757	7.2%
Asian	7	2.1%	1,560	17.0%	21	5.7%	24	3.4%	1,612	15.2%
Pacific Islander	5	1.5%	257	2.8%	0	0.0%	1	0.1%	263	2.5%
Native American	2	0.6%	28	0.3%	0	0.0%	7	1.0%	37	0.3%
Filipino	4	1.2%	303	3.3%	1	0.3%	2	0.3%	310	2.9%
Other	41	12.3%	0	0.0%	80	21.9%	116	16.5%	237	2.2%
Total	333	100%	9,176	100%	366	100%	704	100%	10,579	100%

Key:

IHSS = In Home Supportive Services Program

APS = Adult Protective Services Program

PG = Public Guardian - Probate Program

LPS = Public Guardian - Conservatorship Program

Asian = Hmong, Cambodian, Japanese, Korean, Laotian, Vietnamese, Asian Indian, Chinese

Pacific Islander = Pacific/Other Asian, Guamanian, Hawaiian, Samoan.

Hispanic = Hispanic, Cuban/Haitian, Cuban

Other= Ethiopian, Romanian, Iranian, Other E. European, Portuguese, Iraqi, Armenian, Russian, Polish, Afghan

Adult & Aging Services Service Month: September 2000

DISTRIBUTION OF CASES BY PRIMARY LANGUAGE

	APS		IHSS		PG		LPS		TOTAL	
	Count	%	Count	%	Count	%	Count	%	Count	%
English	320	96.1%	6,148	67.0%	355	97.0%	680	96.6%	7,503	70.9%
Vietnamese	2	0.6%	239	2.6%	0	0.0%	1	0.1%	242	2.3%
Chinese	4	1.2%	963	10.5%	3	0.8%	3	0.4%	973	9.2%
Filipino	0	0.0%	110	1.2%	0	0.0%	0	0.0%	110	1.0%
Spanish	4	1.2%	413	4.5%	5	1.4%	3	0.4%	425	4.0%
Other Asian	0	0.0%	266	2.9%	0	0.0%	1	0.1%	267	2.5%
Other	3	0.9%	1,037	11.3%	3	0.8%	16	2.3%	1,059	10.0%
Total	333	100%	9,176	100%	366	100%	704	100%	10,579	100%

Key:

Chinese = Mandarin, Cantonese, Other Chinese

Filipino = Tagalog, Ilocano

Spanish = Spanish, Spanish Speak/ English Read

Other Asian = Mien, Cambodian, Korean, Laotian, Hmong, Thai, Japanese, Arabic, Am Sign Lang, Other Sign, Samoan

Other = Other-Non Eng, Portuguese, Italian, Russian, Farsi, Polish, Turkish, Hebrew, French, Romanian

CLIENT CHARACTERISTICS (See Key, below)

	IN-HOME SUPPORTIVE SERVICES PROGRAM										
	Aged	Blind	Disabled	Other	Total	PCSP	Non-PCSP	Total	SI	NSI	Total
Client Count	4,157	303	4,707	9	9,176	7,910	1,266	9,176	3,230	5,946	9,176
Percent Of Clients	45.3%	3.3%	51.3%	0.1%	100%	86.2%	13.8%	100%	35.2%	64.8%	100%

Key:

PCSP = Personal Care Services Program. IHSS program components funded 50% Federal, 32.5% State and 17.5% County

Non-PCSP = IHSS program funded with 35% County and 65% State

SI = Severely Impaired

NSI = Non-Severely Impaired

SECTION 4: CHILDREN & FAMILY SERVICES

Emergency Response Program Referrals Received During the Month of September 2000

	Reason For Referral							Total
	Sexual Abuse	Physical Abuse	Severe Neglect	General Neglect	Emotional Abuse	Exploitation	Caretaker Abs/Incapacity	
Referral Method								
Telephone	66	123	14	58	5	2	75	343
Written/Fax	5	13	2	3	1	0	2	26
In-Person	0	1	0	0	1	0	0	2
Total	71	137	16	61	7	2	77	371
Referral Response Type								
Eval Out	0	0	0	3	0	0	2	5
Immediate	14	42	7	12	1	0	35	111
3 Day	1	8	0	1	0	0	2	12
5 Day	4	14	1	1	0	0	1	21
10 Day	52	73	8	44	6	2	37	222
Total	71	137	16	61	7	2	77	371
Allegation Disposition Type								
Substantiated	10	24	5	2	0	0	30	71
Inconclusive	5	14	1	5	1	0	6	32
Unfounded	1	2	0	1	0	0	0	4
Pending	55	97	10	53	6	2	41	264
Total	71	137	16	61	7	2	77	371

Note:

Children referred more than once during the report month will receive a count for each time they are referred.

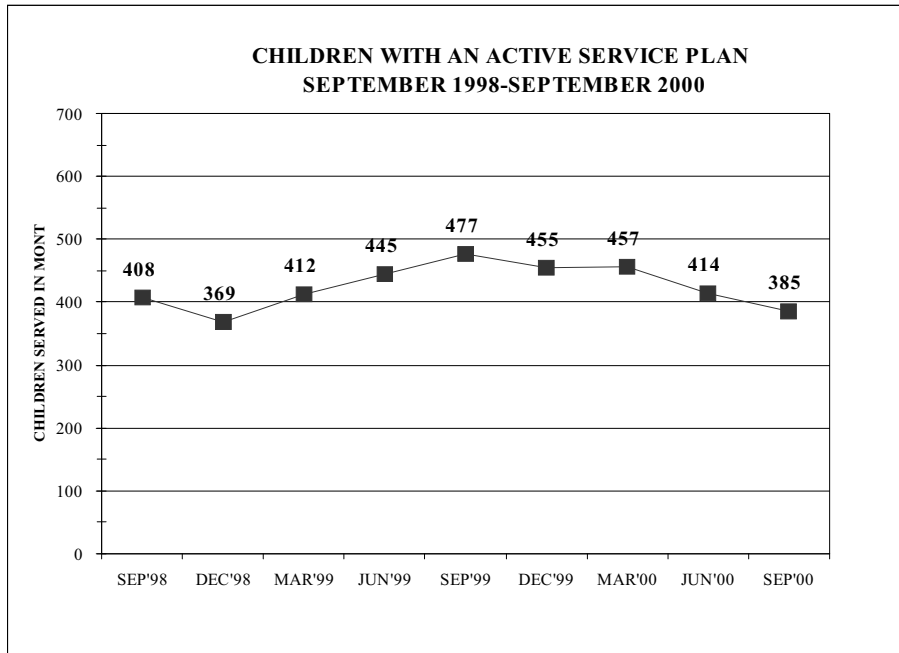
Eval Out: referral went through the initial evaluation process and was screened out by a supervisory social worker.

Unfounded: an investigator has determined, based on the facts, that there was no child abuse.

Pending: pending disposition.

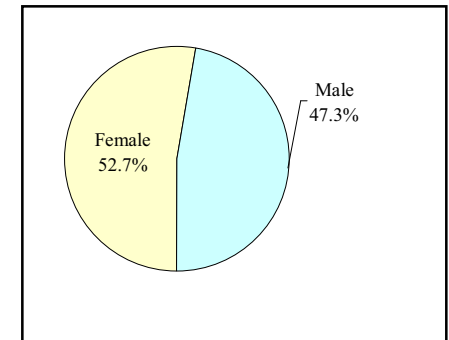
Emergency Response Program

Service Month: September 2000



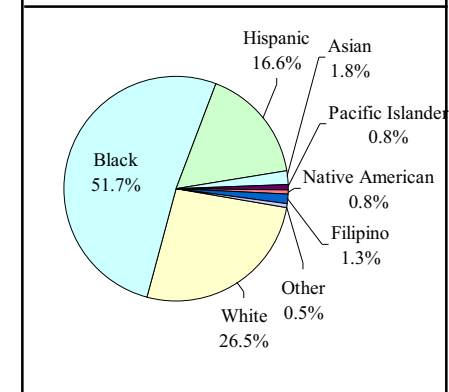
Persons by Gender

Female	203
Male	182
Total Children	385



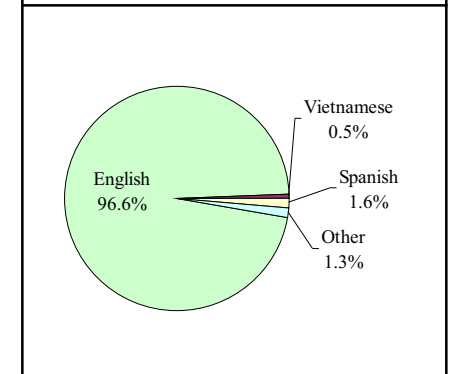
Persons by Ethnicity

White	102
Black	199
Hispanic	64
Asian	7
Pacific Islander	3
Native American	3
Filipino	5
Other	2
Total	385



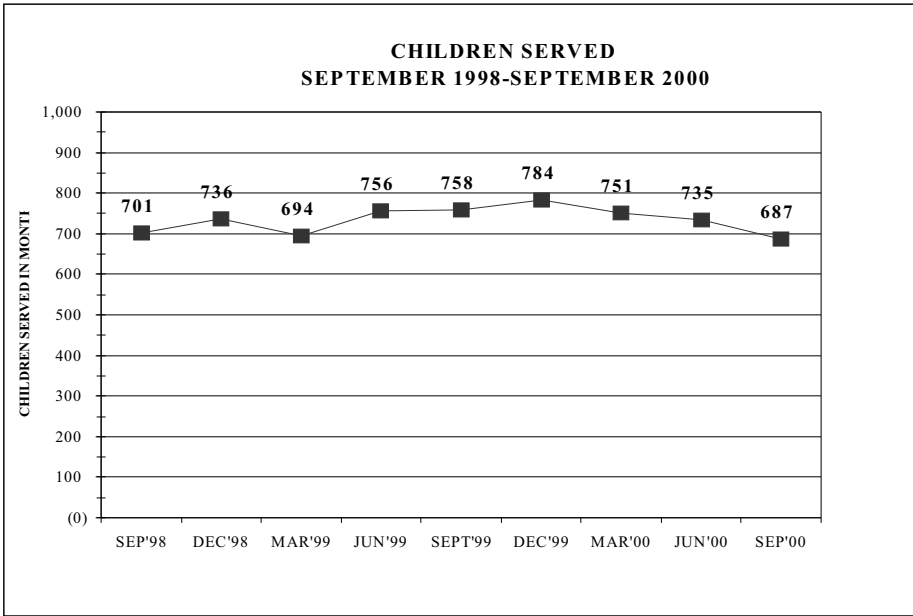
Persons by Language

English	372
Vietnamese	2
Chinese	0
Filipino	0
Spanish	6
Other Asian	0
Other	5
Total	385



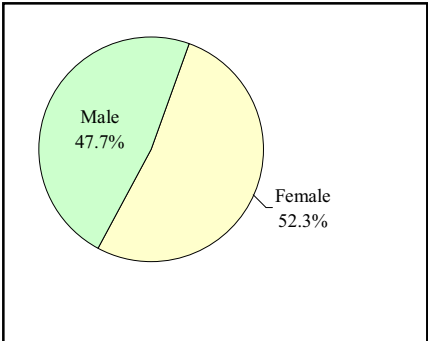
Family Maintenance Program

Service Month: September 2000



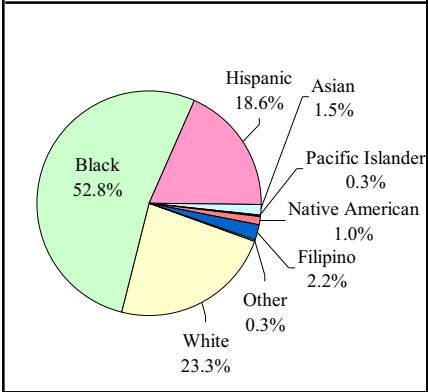
Persons by Gender

Female	359
Male	328
Total Children	687



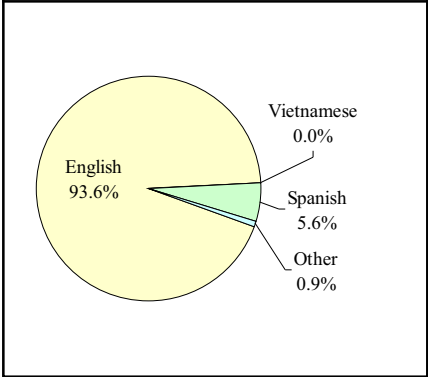
Persons by Ethnicity

White	160
Black	363
Hispanic	128
Asian	10
Pacific Islander	2
Native American	7
Filipino	15
Other	2
Total	687



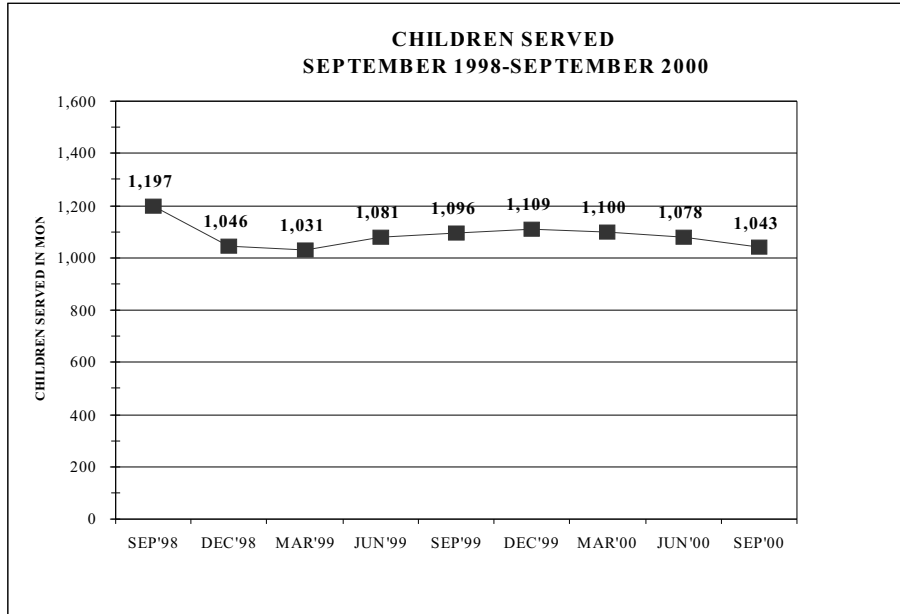
Persons by Language

English	639
Vietnamese	0
Chinese	0
Filipino	1
Spanish	38
Other Asian	3
Other	6
Total	687



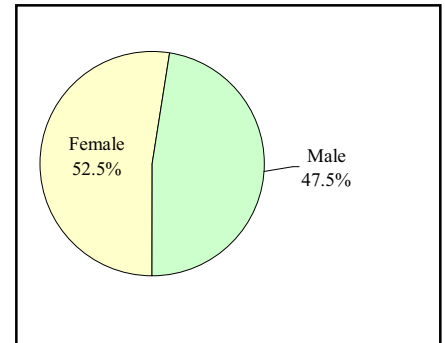
Family Reunification Program

Service Month: September 2000



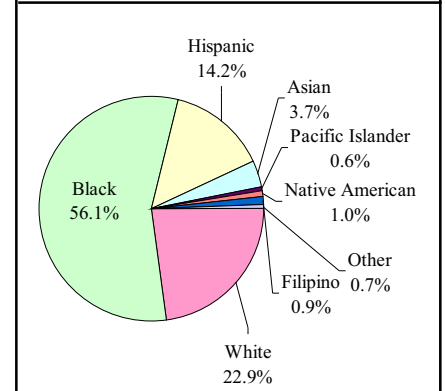
Persons by Gender

Female	548
Male	495
Total Children	1,043



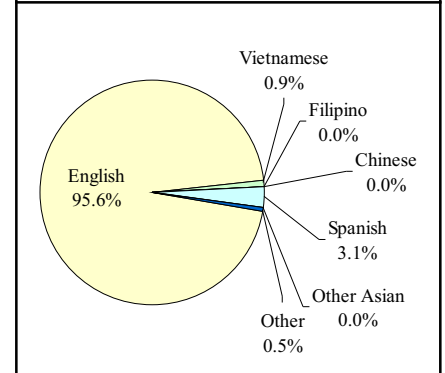
Persons by Ethnicity

White	239
Black	585
Hispanic	148
Asian	39
Pacific Islander	6
Native American	10
Filipino	9
Other	7
Total	1,043



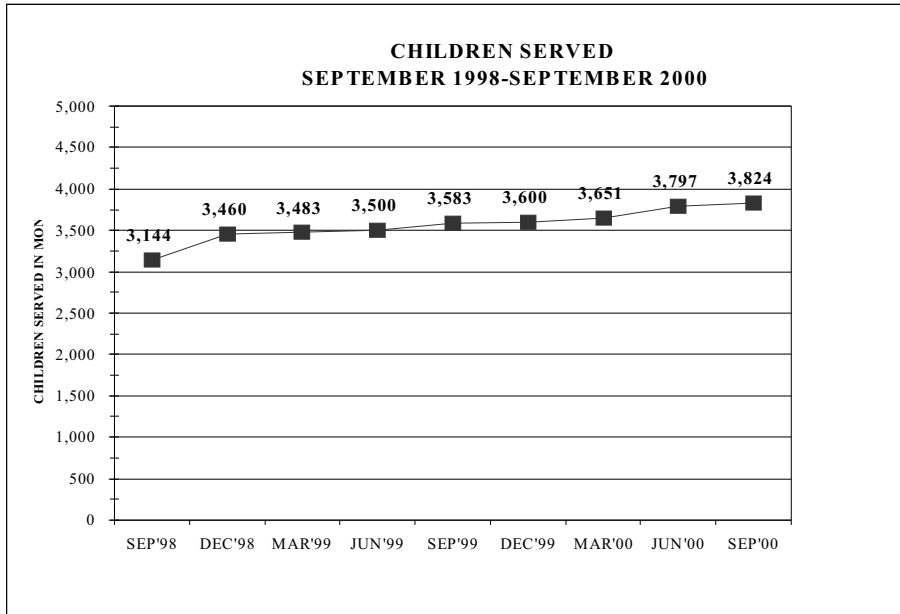
Persons by Language

English	997
Vietnamese	9
Chinese	0
Filipino	0
Spanish	32
Other Asian	0
Other	5
Total	1,043



Permanent Placement Program

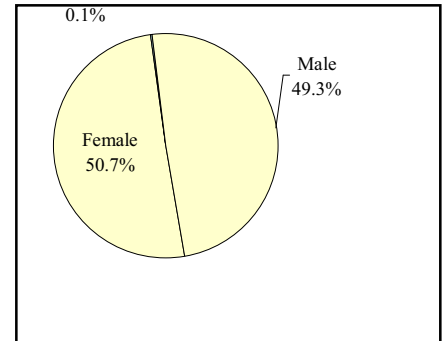
Service Month: September 2000



Persons by Gender

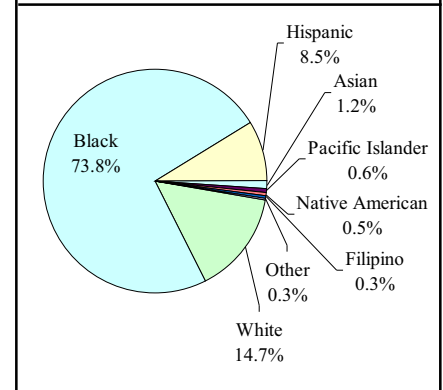
Female	1,937
Unknown Gender	2
Male	1,885
Total Children	3,824

Unknown Gender



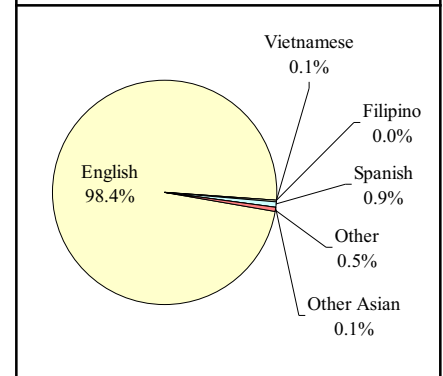
Persons by Ethnicity

White	564
Black	2,824
Hispanic	326
Asian	46
Pacific Islander	22
Native American	21
Filipino	10
Other	11
Total	3,824

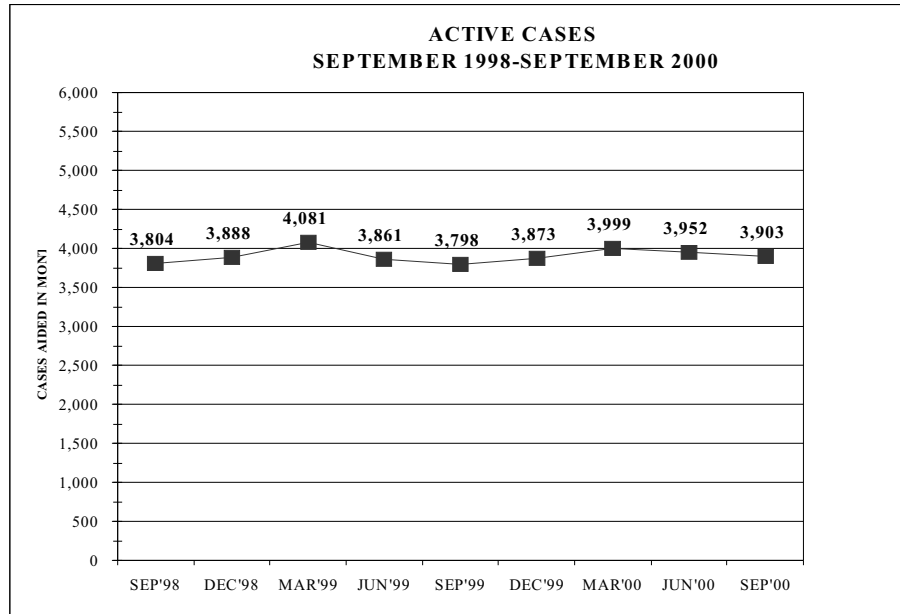


Persons by Language

English	3,761
Vietnamese	3
Chinese	1
Filipino	1
Spanish	36
Other Asian	2
Other	20
Total	3,824

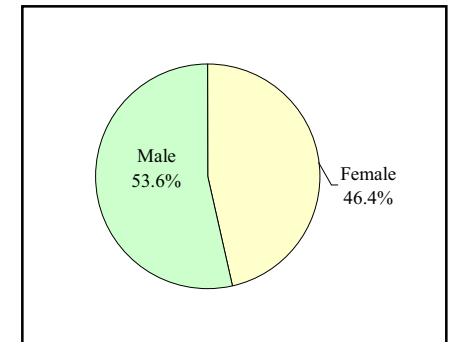


Foster Care Program Service Month: September 2000



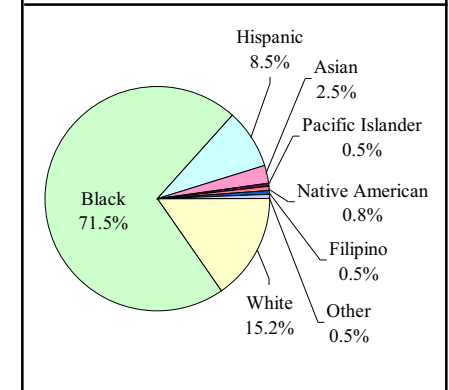
Persons by Gender

Female	1,811
Male	2,092
Total Children	3,903



Persons by Ethnicity

White	593
Black	2,795
Hispanic	332
Asian	98
Pacific Islander	20
Native American	31
Filipino	20
Other	20
Total	3,903

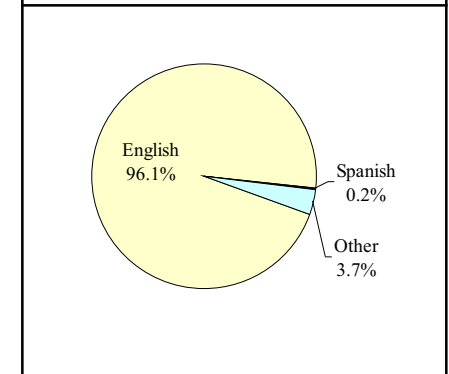


Program Activity

Applications Approved	179
Applications Denied	22
Applications pending 45 days or less	N/A
Applications pending over 45 days	N/A
Total Cases Aided	3,903
Cases Discontinued	189
Total \$s Paid	\$6,762,679
Average \$s Per Case	\$1,732.69

Persons by Language

English	3,747
Vietnamese	0
Chinese	0
Filipino	0
Spanish	8
Other Asian	4
Other	144
Total	3,903



Foster Care Program
Service Month: September 2000

Total Cases Aided By City of Residence

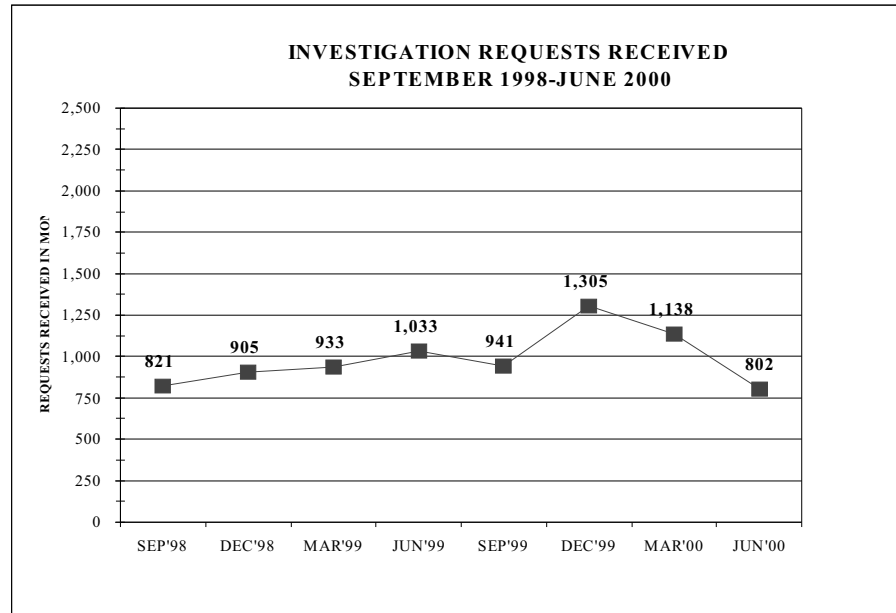
City	Foster Care		City Population*	
	Count	%	Count	%
Alameda	35	0.9%	73,700	5.1%
Albany	4	0.1%	17,850	1.2%
Berkeley	109	2.8%	109,500	7.5%
Castro Valley	62	1.6%	56,000	3.9%
Dublin	20	0.5%	32,500	2.2%
Emeryville	12	0.3%	7,300	0.5%
Fremont	98	2.5%	208,000	14.3%
Hayward	183	4.7%	129,600	8.9%
Livermore	43	1.1%	74,300	5.1%
Newark	31	0.8%	43,050	3.0%
Oakland	1,319	33.8%	402,100	27.7%
Piedmont	0	0.0%	11,650	0.8%
Pleasanton	23	0.6%	65,900	4.5%
San Leandro	125	3.2%	76,700	5.3%
San Lorenzo	16	0.4%	21,650	1.5%
Union City	62	1.6%	67,200	4.6%
Other	1,760	45.1%	57,200	3.9%
Total	3,903	100%	1,454,200	100%

* Source: California Department of Finance Website, Table 1: Historical County and State Population Estimates, 1990-2000, with 1990 Census Counts.

SECTION 5: AGENCY ADMINISTRATION & FINANCE

Welfare Fraud Prevention
CalWORKs/Food Stamps/All Other Programs
Service Month: September 2000

Data not available for September, 2000.

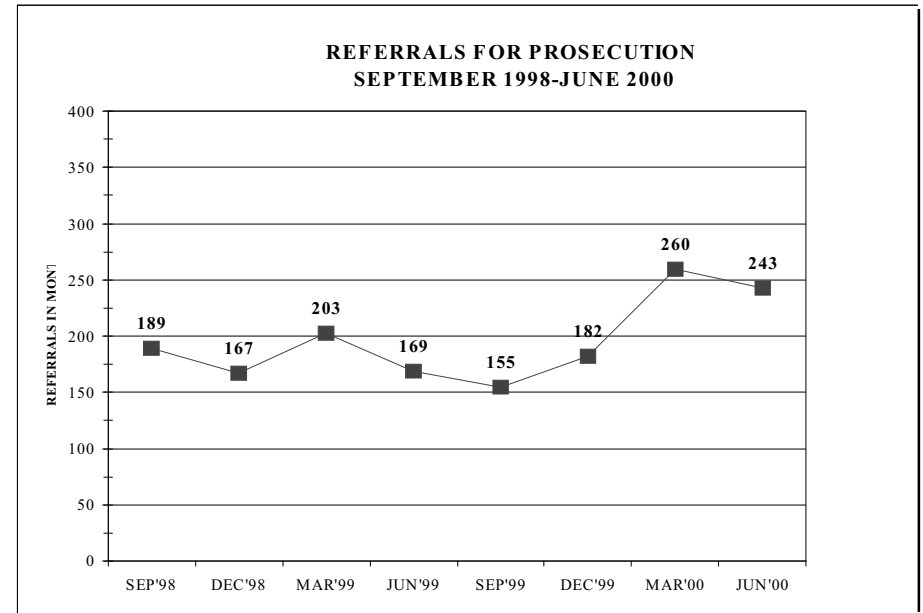
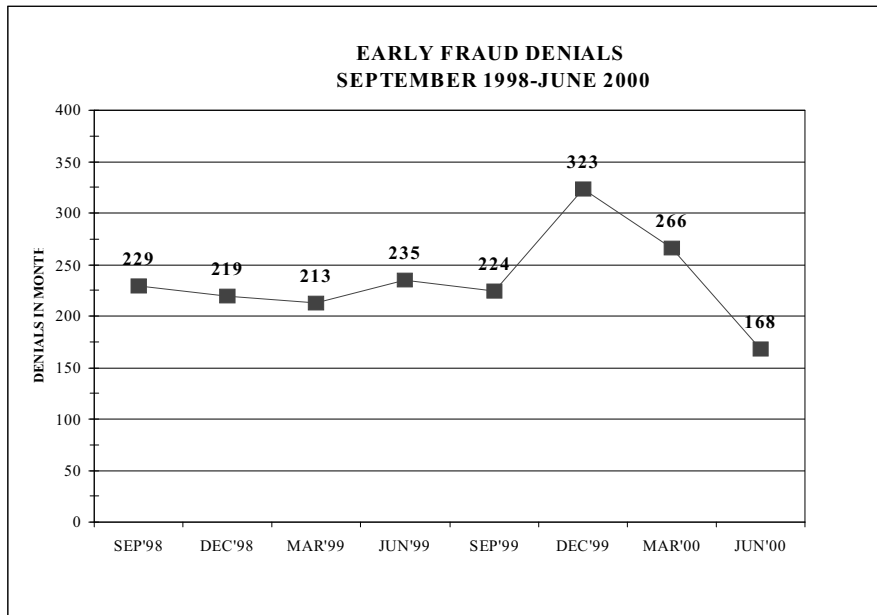


Type of Request By Program

	CalWORKs	Food Stamps	All Other Programs	Total
Early Fraud Prevention/Detection	N.A.	N.A.	N.A.	N.A.
Income & Eligibility Verification System (IEVS)	N.A.	N.A.	N.A.	N.A.
Other Unreported Income	N.A.	N.A.	N.A.	N.A.
Unreported Resources/Assets	N.A.	N.A.	N.A.	N.A.
Family (Household) Composition	N.A.	N.A.	N.A.	N.A.
Duplicated (Multiple) Aid	N.A.	N.A.	N.A.	N.A.
Forgery	N.A.	N.A.	N.A.	N.A.
Residence	N.A.	N.A.	N.A.	N.A.
Other	N.A.	N.A.	N.A.	N.A.
Total Requests Received	N.A.	N.A.	N.A.	N.A.

Welfare Fraud Prevention
CalWORKs/Food Stamps/All Other Programs
Service Month: September 2000

Data not available for September, 2000.



Investigations Completed

	CalWORKs	Food Stamps	All Other Programs	Total
Denials (Early Fraud)	N.A.	N.A.	N.A.	N.A.
Referred To District Attorney	N.A.	N.A.	N.A.	N.A.
Restitution Due (Number of Cases)	N.A.	N.A.	N.A.	N.A.
Allegation Unsubstantiated/Insufficient Evidence	N.A.	N.A.	N.A.	N.A.
Expiration Of Statutes	N.A.	N.A.	N.A.	N.A.
Other	N.A.	N.A.	N.A.	N.A.
Total Investigations Completed	N.A.	N.A.	N.A.	N.A.
Total Investigations Pending	N.A.	N.A.	N.A.	N.A.
Total Restitution Arranged	N.A.	N.A.	N.A.	N.A.

Welfare Fraud Prevention
CalWORKs/Food Stamps/All Other Programs
Service Month: September 2000

Data not available for September, 2000.

Disposition of Referrals to DA

	CalWORKs	Food Stamps	All Other Programs	Total
Convictions	N.A.	N.A.	N.A.	N.A.
Administrative Action	N.A.	N.A.	N.A.	N.A.
Disqualification Consent Agreements	N.A.	N.A.	N.A.	N.A.
Charge Pleaded	N.A.	N.A.	N.A.	N.A.
Dismissals	N.A.	N.A.	N.A.	N.A.
Acquittals	N.A.	N.A.	N.A.	N.A.
Declinations	N.A.	N.A.	N.A.	N.A.
Expiration Of Statutes	N.A.	N.A.	N.A.	N.A.
Other	N.A.	N.A.	N.A.	N.A.
Total Dispositions	N.A.	N.A.	N.A.	N.A.
Total Restitution Arranged/Ordered	N.A.	N.A.	N.A.	N.A.
Criminal Complaints Issued	N.A.	N.A.	N.A.	N.A.
Persons Disqualified Due To Court Findings	N.A.	N.A.	N.A.	N.A.
Cases Pending In Court				N.A.
Total Arrests				N.A.

Human Resources
Service Months: July-September 2000

Employment Changes By Department

Department	New Hires	Promotions	Demotions	Separations
Welfare to Work	25	34	4	37
Workforce & Resource Development	1	5	0	3
Children & Family Services	58	6	1	14
Admin & Finance	15	9	0	15
Adult & Aging Services	10	10	0	7
Total	109	64	5	76

Human Resources

Service Months: July-September 2000

New Hires By Job Category

Department	Officials	Professionals	Technicians	Protective Services	Para-Professionals	Office/Clerical	Service/Maintenance	Other	Total
Welfare to Work	0	0	5	0	0	20	0	0	25
Workforce & Resource Development	0	0	0	0	0	1	0	0	1
Children & Family Services	0	50	0	0	1	7	0	0	58
Admin & Finance	1	8	2	0	0	4	0	0	15
Adult & Aging Services	0	7	0	0	0	3	0	0	10
Total	1	65	7	0	1	35	0	0	109

Promotions By Job Category

Department	Officials	Professionals	Technicians	Protective Services	Para-Professionals	Office/Clerical	Service/Maintenance	Other	Total
Welfare to Work	0	0	26	0	0	8	0	0	34
Workforce & Resource Development	0	1	0	0	4	0	0	0	5
Children & Family Services	0	5	0	0	0	0	0	1	6
Admin & Finance	0	7	0	1	0	1	0	0	9
Adult & Aging Services	0	7	0	0	0	3	0	0	10
Total	0	20	26	1	4	12	0	1	64

EXAMPLES OF CLASSIFICATIONS WITHIN EACH JOB CATEGORY

- Officials: Agency Director, SSA; Assistant Agency Director; Deputy Director; Administrative Assistant, SSA; Division Director; Welfare Fraud Prevention Director, Administrative/Financial Manager, Director, OHRDA, HR Director, IS Director.
- Professionals: SS Program Manager, Asst. PIC Director, Asst. Director, Aging: Social Worker I/II/III/Supervisor, Prog. Systems Coordinator, Child Welfare Worker II/Supv., Management Analyst, Program Specialist, Program/Financial Specialist, Information Systems Specialist, Information Systems Analyst, Appeals Officer/Supervisor, Senior Accountant, Senior Nutritionist, Clinical Nurse II, Trust Manager, Departmental Personnel Officer I
- Technicians: Vocational Services Specialist, Eligibility Technician I/II/III/Supervisor, Quality Assurance Technician, Employment Counselor/Supervisor, Estate Manager/Investigator
- Protective Service: Child Care Worker II/Supervisor, Night Group Supervisor, Welfare Fraud Investigator/Supervisor
- Paraprofessionals: Administrative Assistant, Job Developer, PIC; Licensing Evaluator/Supervisor
- Office/Clerical: Clerk II, Specialist Clerk, Data Input Clerk, Elig Support Clerk, Supervising Clerk I/II/III, Supervising Secretary II, Secretary I/II/Admin, Account Clerk I/II, Payroll Records Clerk, Accounting Specialist, Accounting Technician, Messenger, Service Support Specialist, Lead Clerk, Transcriptionist
- Service/Maintenance: Supply Clerk I/II

Human Resources

Service Months: July-September 2000

Demotions By Job Category

Department	Officials	Professionals	Technicians	Protective Services	Para-Professionals	Office/Clerical	Service/Maintenance	Other	Total
Welfare to Work	0	0	0	0	0	4	0	0	4
Workforce & Resource Development	0	0	0	0	0	0	0	0	0
Children & Family Services	0	0	0	0	0	1	0	0	1
Admin & Finance	0	0	0	0	0	0	0	0	0
Adult & Aging Services	0	0	0	0	0	0	0	0	0

Separations By Job Category

Department	Officials	Professionals	Technicians	Protective Services	Para-Professionals	Office/Clerical	Service/Maintenance	Other	Total
Welfare to Work	0	1	26	0	0	10	0	0	37
Workforce & Resource Development	0	1	0	0	2	0	0	0	3
Children & Family Services	1	9	2	0	0	2	0	0	14
Admin & Finance	0	7	1	1	1	5	0	0	15
Adult & Aging Services	0	5	0	0	0	2	0	0	7
Total	1	23	29	1	3	19	0	0	76

EXAMPLES OF CLASSIFICATIONS WITHIN EACH JOB CATEGORY

- Officials: Agency Director, SSA; Assistant Agency Director; Deputy Director; Administrative Assistant, SSA; Division Director; Welfare Fraud Prevention Director, Administrative/Financial Manager, Director, OHRDA, HR Director, IS Director.
- Professionals: SS Program Manager, Asst. PIC Director, Asst. Director, Aging: Social Worker I/II/III/Supervisor, Prog. Systems Coordinator, Child Welfare Worker II/Supv., Management Analyst, Program Specialist, Program/Financial Specialist, Information Systems Specialist, Information Systems Analyst, Appeals Officer/Supervisor, Senior Accountant, Senior Nutritionist, Clinical Nurse II, Trust Manager, Departmental Personnel Officer I
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- Office/Clerical: Clerk II, Specialist Clerk, Data Input Clerk, Elig Support Clerk, Supervising Clerk I/II/III, Supervising Secretary II, Secretary I/II/Admin, Account Clerk I/II, Payroll Records Clerk, Accounting Specialist, Accounting Technician, Messenger, Service Support Specialist, Lead Clerk, Transcriptionist
- Service/Maintenance: Supply Clerk I/II

Affirmative Action Service Months: July-September 2000

Agency Staff Profile - By Job Category

	Officials		Senior Managers		Professionals		Technicians		Protective Services		Para-Professionals		Office/Clerical		Service/Maintenance		Total Agency Staff	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Gender																		
Female	15	65.2%	31	66.0%	491	79.8%	667	79.0%	15	51.7%	9	75.0%	437	85.0%	0	0.0%	1,665	79.4%
Male	8	34.8%	16	34.0%	124	20.2%	177	21.0%	14	48.3%	3	25.0%	77	15.0%	13	100.0%	432	20.6%
Total	23	100%	47	100%	615	100%	844	100%	29	100%	12	100%	514	100%	13	100%	2,097	100%
Ethnicity																		
White	9	39.1%	23	48.9%	307	49.9%	115	13.6%	12	41.4%	4	33.3%	81	15.8%	1	7.7%	552	26.3%
Black	9	39.1%	15	31.9%	168	27.3%	346	41.0%	12	41.4%	2	16.7%	200	38.9%	6	46.2%	758	36.1%
Hispanic	1	4.3%	5	10.6%	65	10.6%	158	18.7%	2	6.9%	4	33.3%	81	15.8%	2	15.4%	318	15.2%
Asian	4	17.4%	4	8.5%	50	8.1%	135	16.0%	3	10.3%	2	16.7%	66	12.8%	4	30.8%	268	12.8%
Pacific Isl.	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Nat. Amer.	0	0.0%	0	0.0%	0	0.0%	4	0.5%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	4	0.2%
Filipino	0	0.0%	0	0.0%	21	3.4%	79	9.4%	0	0.0%	0	0.0%	85	16.5%	0	0.0%	185	8.8%
Other	0	0.0%	0	0.0%	4	0.7%	7	0.8%	0	0.0%	0	0.0%	1	0.2%	0	0.0%	12	0.6%
Total	23	100%	47	100%	615	100%	844	100%	29	100%	12	100%	514	100%	13	100%	2,097	100%

* County Labor Force is derived from the 1990 U.S. Census.

EXAMPLES OF CLASSIFICATIONS WITHIN EACH JOB CATEGORY

- Officials: Agency Director, SSA; Assistant Agency Director; Deputy Director; Administrative Assistant, SSA; Division Director; Welfare Fraud Prevention Director, Administrative/Financial Manager, Director, OHRDA, HR Director, IS Director.
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- Service/Maintenance: Supply Clerk I/II

Affirmative Action Service Months: July-September 2000

Positions Needed To Meet EEO Parity* - By Job Category

	Officials	Professionals	Technicians	Protective Services	Para-professionals	Office/Clerical	Service/Maintenance	Overall**
Gender								
Female	(4.3)	(9.1)	(204.4)	(1.5)	(3.4)	(197.5)	6.1	(414.1)
Male	4.3	9.1	204.4	1.5	3.4	197.5	(6.1)	414.1
Ethnicity								
White	4.1	3.8	44.2	4.6	2.9	212.5	6.4	278.5
Black	(5.6)	(8.0)	(76.4)	(7.7)	(0.2)	(123.4)	(4.1)	(225.3)
Hispanic	2.0	1.2	15.6	1.8	(2.4)	(13.7)	(0.3)	4.1
Asian	(0.8)	2.6	36.7	1.1	(0.3)	6.5	(2.2)	43.7
Pacific Isl.	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Nat. Amer.	0.1	0.3	3.7	0.2	0.1	3.1	0.1	7.5
Filipino	0.0	0.0	(21.0)	0.0	0.0	(85.0)	0.0	(106.0)
Other	0.0	0.1	(2.8)	0.1	0.0	0.0	0.0	(2.5)

*The Equal Employment Opportunity formula for parity is as follows: *multiply county labor force % by total # of employees in the category—then subtract the number of employees in the department in this category from this number.*

** A category whose count exceeds zero is below parity A category whose count equals zero is at parity A category whose count is less than zero exceeds parity

EXAMPLES OF CLASSIFICATIONS WITHIN EACH JOB CATEGORY

- Officials: Agency Director, SSA; Assistant Agency Director; Deputy Director; Administrative Assistant, SSA; Division Director Welfare Fraud Prevention Director; Administrative/Financial Manager, Director, OHRDA, HR Director, IS Director.
- Professionals: SS Program Manager, Asst. PIC Director, Asst. Director, Aging; Social Worker I/II/III/Supervisor; Prog. Systems Coordinator; Child Welfare Worker II/Supv., Management Analyst, Program Specialist, Program/Financial Specialist, Information Systems Specialist, Information Systems Analyst, Appeals Officer/Supervisor, Senior Accountant, Senior Nutritionist, Clinical Nurse II, Trust Manager, Departmental Personnel Officer I
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- Service/Maintenance: Supply Clerk I/II

Affirmative Action Service Months: July-September

Discrimination Complaints By Workers & Clients

Basis of Complaint - By Department

	Agency Departments							Total By Workers	Total By Clients
	350 W2W	351 CFS	352 AAF	355 WRD	357 Public Gd	359 Aging	396 WIB		
Complaint Basis									
Race	2	1	2	0	1	0	0	5	1
Color	1	0	0	0	0	0	0	0	1
Religion	0	0	0	0	0	0	0	0	0
Sex	0	2	2	0	0	0	0	4	0
National Origin	1	0	0	0	1	0	0	2	0
Marital Status	0	0	0	0	0	0	0	0	0
Age	0	0	0	0	0	0	0	0	0
Political Affiliation	0	0	0	0	0	0	0	0	0
Sexual Orientation	0	0	0	0	0	0	0	0	0
Disability	3	0	0	0	0	0	0	3	0
Other	7	0	1	0	0	1	0	3	6
Total	14	3	5	0	2	1	0	17	8

AAF Administration & Finance
 Aging Adult & Aging Services
 CFS Children & Family Services
 PIC Private Industry Council
 Public Gd Public Guardian
 WRD Workforce & Resource Development
 WtW Welfare to Work

Dear Reader:

This is the September, 2000 issue of the Alameda County Social Services Agency's (SSA's) **Quarterly Report of Program Data and Trends**. It is SSA's intention to make this report the most useful and informative it can be for the widest readership possible. To this end, your comments, concerns, and/or questions regarding this report and any of its contents are requested. Please record your comments, concerns, and/or questions in the space provided below (attach additional pages, as needed) and forward them to Luann DeWitt, Executive Assistant to the Director, SSA.

Ms. DeWitt's mailing address is: Alameda County Social Services Agency
1106 Madison Street
Oakland, CA 94607
ldewitt@co.alameda.ca.us

Ms. DeWitt's fax number is: 510-271-9120

Your Name: _____ **Phone Number:** _____

Your Organization's Name: _____
