

**SOCIAL SERVICES AGENCY  
ALAMEDA COUNTY**



**QUARTERLY REPORT**

**September 2004**

**PROGRAM DATA AND TRENDS**

**Chet P. Hewitt, Agency Director**

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This report is issued on a quarterly basis. Except where otherwise specified, the data in the report are for the last month of the quarter. Questions regarding data should be directed to Rick Edwards at 271-9137.

Available on-line at [http://alamedasocialservices.org/public/communitystatistics\\_and\\_reports/quarterly\\_reports/](http://alamedasocialservices.org/public/communitystatistics_and_reports/quarterly_reports/).

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SECTION 1:

WORKFORCE AND BENEFITS ADMINISTRATION

# DEPARTMENT OF WORKFORCE AND BENEFITS ADMINISTRATION

## Benefit Programs Activity Summary SERVICE MONTH: September 2004

Benefit Program Activity	CALWORKS	MEDI-CAL ONLY	FOOD STAMPS	GENERAL ASSISTANCE	REFUGEE CASH ASSISTANCE
Applications Received	994	4,807	3,322	1,242	5
Applications Approved	511	3,634	1,979	519	7
Applications Denied	415	1,047	1,069	643	2
Applications Pending	<i>Data sources are being updated to provide more accurate information.</i>				
Number Pending Within Required Time Frame*					
Number Pending Beyond Required Time Frame					
% Pending Within Required Time Frame					
% Pending Beyond Required Time Frame					
Total Cases Aided	18,378	74,116	26,559	5,054	51
Discontinued	223	3,601	2,952	1,026	6
Total \$'s Paid**	\$10,375,252		\$5,395,967	\$1,868,707	\$17,227
Average \$'s Per Case	\$565		\$203	\$370	\$338

\*Pending applications are required to be processed within the following time frames:

CalWORKs - 45 days    MEDI-CAL - 45 days    NAFS - 30 days    GA - 30 days    RCA - 45 days

The count of Food Stamps applications pending within and beyond the required time frame are for Non-Assistance Food Stamps only.

Public Assistance Food Stamps are applied for as part of the CalWorks application process and are therefore not tracked and reported separately.

\*\* For the CalWORKs program, this number shows the gross amount of expenditures.

**Department of Workforce and Benefits Administration**  
**Service Month: September 2004**

**Total Cases Aided By City Of Residence**

CITY	CALWORKS		MEDI-CAL ONLY		FOOD STAMPS		GENERAL ASSISTANCE		REFUGEE CASH ASSISTANCE		CITY POPULATION*	
	COUNT	%	COUNT	%	COUNT	%	COUNT	%	COUNT	%	COUNT	%
A lameda	704	3.8%	2,848	3.8%	964	3.6%	147	2.9%	2	3.0%	72,259	5.0%
A lbany	63	0.3%	448	0.6%	182	0.7%	8	0.2%	2	3.0%	16,444	1.1%
Berkeley	622	3.4%	2,569	3.5%	1,297	4.9%	265	5.2%	3	6.1%	102,743	7.1%
Emeryville	123	0.7%	438	0.6%	168	0.6%	33	0.7%	0	0.0%	6,882	0.5%
Oakland	9,442	51.4%	30,417	41.0%	13,812	52.0%	2,810	55.6%	36	69.7%	399,484	27.7%
Piedmont	1	0.0%	81	0.1%	20	0.1%	6	0.1%	0	0.0%	10,952	0.8%
<b>North County</b>	<b>10,955</b>	<b>59.6%</b>	<b>36,800</b>	<b>49.7%</b>	<b>16,443</b>	<b>61.9%</b>	<b>3,268</b>	<b>64.7%</b>	<b>42</b>	<b>81.8%</b>	<b>608,764</b>	<b>42.2%</b>
Fremont	1,299	7.1%	7,647	10.3%	1,725	6.5%	339	6.7%	0	0.0%	203,413	14.1%
Newark	413	2.2%	1,937	2.6%	454	1.7%	55	1.1%	0	0.0%	42,471	2.9%
Union City	656	3.6%	3,622	4.9%	831	3.1%	130	2.6%	5	9.1%	66,869	4.6%
<b>Tri-City</b>	<b>2,368</b>	<b>12.9%</b>	<b>13,206</b>	<b>17.8%</b>	<b>3,010</b>	<b>11.3%</b>	<b>524</b>	<b>10.4%</b>	<b>5</b>	<b>9.1%</b>	<b>312,753</b>	<b>21.7%</b>
Castro Valley	244	1.3%	1,387	1.9%	394	1.5%	81	1.6%	0	0.0%	56,382	3.9%
Hay ward	2,601	14.2%	11,385	15.4%	3,760	14.2%	738	14.6%	3	6.1%	140,030	9.7%
San Leandro	1,258	6.8%	5,485	7.4%	1,873	7.1%	320	6.3%	2	3.0%	79,452	5.5%
San Lorenzo	203	1.1%	1,014	1.4%	292	1.1%	53	1.1%	0	0.0%	21798	1.5%
<b>Central County</b>	<b>4,306</b>	<b>23.4%</b>	<b>19,271</b>	<b>26.0%</b>	<b>6,318</b>	<b>23.8%</b>	<b>1,192</b>	<b>23.6%</b>	<b>5</b>	<b>9.1%</b>	<b>297,662</b>	<b>21%</b>
Dublin	92	0.5%	514	0.7%	96	0.4%	15	0.3%	0	0.0%	29,973	2.1%
Pleasanton	114	0.6%	1,066	1.4%	136	0.5%	21	0.4%	0	0.0%	63,654	4.4%
Livermore	427	2.3%	2,224	3.0%	457	1.7%	33	0.7%	0	0.0%	73,345	5.1%
<b>Valley</b>	<b>633</b>	<b>3.4%</b>	<b>3,804</b>	<b>5.1%</b>	<b>689</b>	<b>2.6%</b>	<b>69</b>	<b>1.4%</b>	<b>0</b>	<b>0.0%</b>	<b>166,972</b>	<b>11.6%</b>
Other	115	0.6%	1,034	1.4%	98	0.4%	0	0.0%	0	0.0%	57,590	4.0%
<b>Total</b>	<b>18,378</b>	<b>100%</b>	<b>74,116</b>	<b>100%</b>	<b>26,559</b>	<b>100%</b>	<b>5,054</b>	<b>100%</b>	<b>51</b>	<b>100%</b>	<b>1,443,741</b>	<b>100%</b>

\* Source: California Department of Finance, Demographic Research Unit, California State Census Data Center, Census 2000

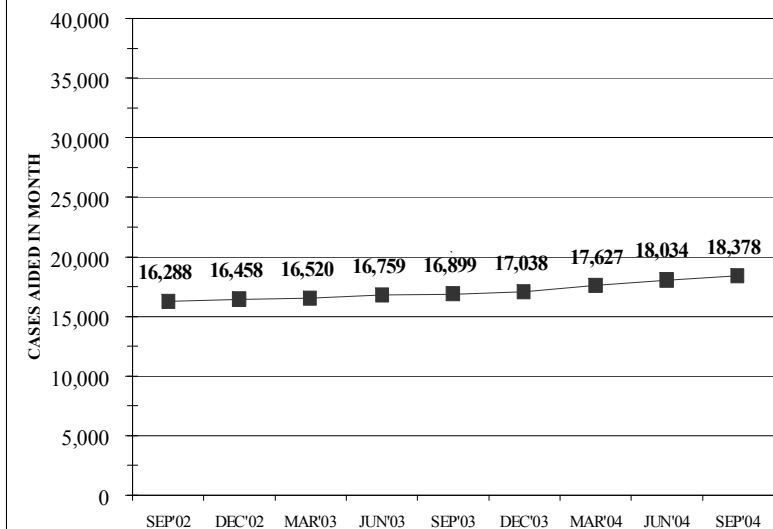
PL94-171, Table Two: Population by Race/Ethnicity, Incorporated Cities by County.

# CalWORKS Cash Assistance Program

## Caseload Trend & Profile

Service Month: September 2004

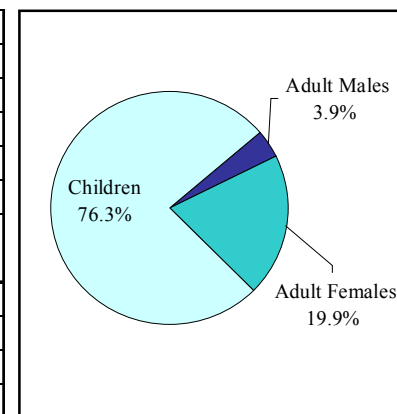
**ACTIVE CASES**  
SEPTEMBER 2002 - SEPTEMBER 2004



In the last two years, the CalWORKS caseload has fluctuated by a few hundred cases from quarter to quarter. No more do we see the dramatic decreases of three or more years ago. September 2004 marks the 7th consecutive quarter in which the case count has slowly grown.

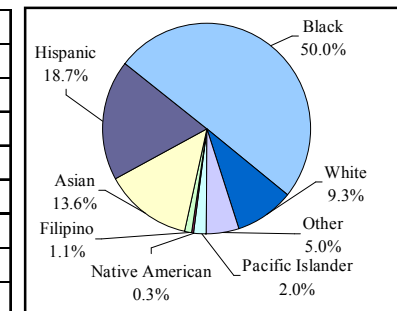
### Case Profile

Adult Males	1,773
Adult Females	9,138
Total Adults	10,911
Children	35,059
Total Unborn	577
<b>Total Persons</b>	<b>46,547</b>
Total Cases With Youngest Child Age 17 & Older	312
Avg Age - Adult Male	38.7
Avg Age - Adult Female	32.2
Avg Age - Child	8.6
Avg Time On Aid (Years)	3.8



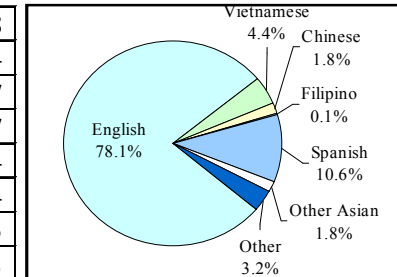
### Persons by Ethnicity

Pacific Islander	919
Native American	147
Filipino	516
Asian	6,311
Hispanic	8,690
Black	23,311
White	4,332
Other	2,322
<b>Total Persons</b>	<b>46,547</b>



### Cases by Language

English	14,358
Vietnamese	804
Chinese	327
Filipino	27
Spanish	1,944
Other Asian	334
Other	583
<b>Total Cases</b>	<b>18,378</b>

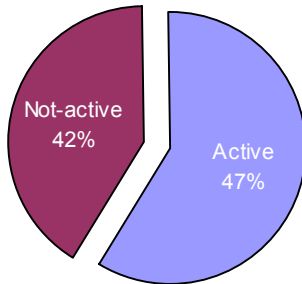


**Cal WORKs Program  
Profile of Timed Out Clients  
As of September 30, 2004**

Under the current Welfare Reform law as implemented in California, the maximum length of time on aid for employable adults is 60 months.

The 60 month CalWORKs clock can be adjusted for a number of reasons. Months can be added back to the clock due to exemptions granted following case review, or receipt of child support. These adjustments are often done retroactively. As a result, the actual number of adults timed out in any month may change.

**Case Eligibility Status of Timed Out Adults  
As of September 30, 2004**



The chart above demonstrates that, even when a CalWORK's adult is no longer active in CalWORKs, the household remains active; children on the case continue to receive benefits.

In order for the complete case to close when the adults reach their 60 month time limit, another eligibility factor, such as income level, children being removed from the home, or failure to complete the redetermination process, would have to be present.

**Persons by Gender/Age**

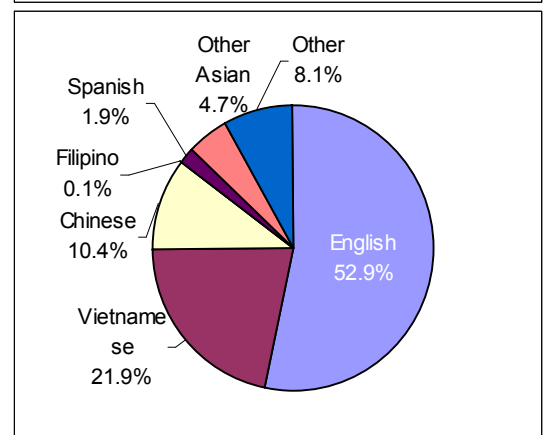
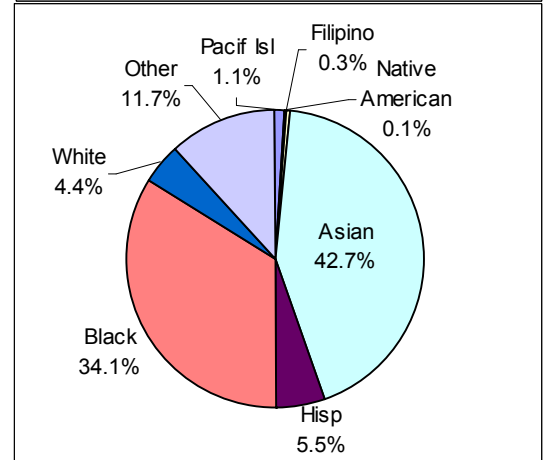
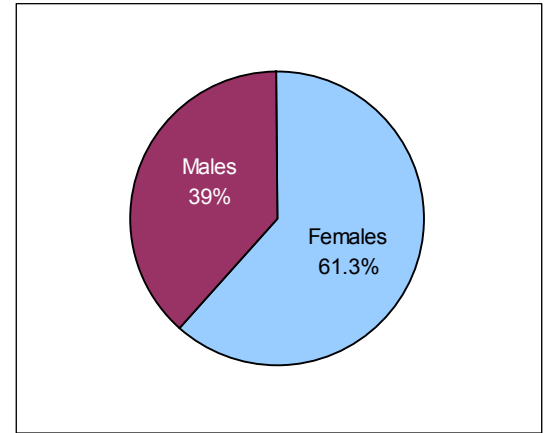
Females	2,364
Males	802
Total Adults	3,166
Avg Age - Adult Male	47.3
Avg Age - Adult Female	38.7

**Persons by Ethnicity**

Pacific Islander	36
Native American	4
Filipino	11
Asian	1,352
Hispanic	173
Black	1,079
White	139
Other	372
Total	3,166

**Persons by Language**

English	1,676
Vietnamese	693
Chinese	329
Filipino	2
Spanish	60
Other Asian	148
Other	258
Total	3,166



## CLIENTS TIMED OUT AS OF SEPTEMBER 30, 2004

Distribution by City				
City	Timed Out CalWORKs Clients		City Population**	
	Count	%	Count	%
Alameda	204	5.9%	72,259	5.0%
Albany	7	0.3%	16,444	1.1%
Berkeley	72	2.4%	102,743	7.1%
Emeryville	19	0.4%	6,882	0.5%
Oakland	1580	54.1%	399,484	27.7%
Piedmont			10,952	0.8%
<b>North County</b>	<b>1,882</b>	<b>63.1%</b>	<b>608,764</b>	<b>42.2%</b>
Fremont	223	6.5%	203,413	14.1%
Newark	37	1.3%	42,471	2.9%
Union City	162	5.8%	66,869	4.6%
<b>Tri-City</b>	<b>422</b>	<b>13.6%</b>	<b>312,753</b>	<b>21.7%</b>
Castro Valley	12	0.4%	56,382	3.9%
Hayward	226	8.0%	140,030	9.7%
San Leandro			79,452	5.5%
San Lorenzo			21,798	1.5%
<b>Central County</b>	<b>238</b>	<b>8.4%</b>	<b>297,662</b>	<b>20.6%</b>
Dublin	15	0.5%	29,973	2.1%
Pleasanton	2	0.1%	63,654	4.4%
Livermore	42	1.6%	73,345	5.1%
<b>Valley</b>	<b>59</b>	<b>2.1%</b>	<b>166,972</b>	<b>11.6%</b>
Other/missing	565	12.7%	57,590	4.0%
<b>Total</b>	<b>3,166</b>	<b>100.0%</b>	<b>1,443,741</b>	<b>100.0%</b>

\*\* Source: California Department of Finance, Demographic Research Unit, California State Census Data Center, Census 2000 PL94-171, Table Two: Population by Race /Ethnicity, Incorporated Cities by County.

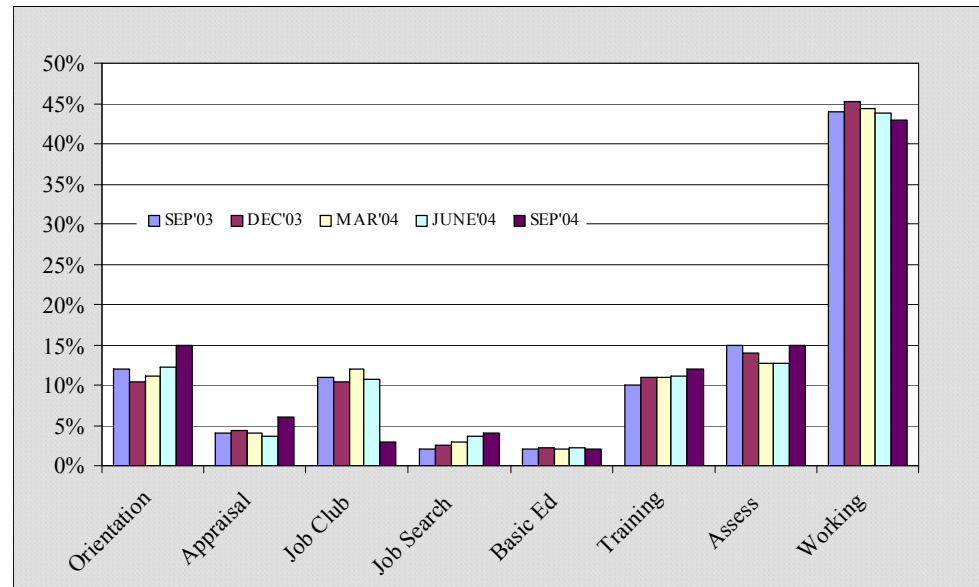
**CalWORKS Employment Services Program  
Service Month: September 2004  
Overview of Employment Services Activities and Participation**

**ADULTS WITH EMPLOYMENT SERVICE REQUIRED**

**PARTICIPATING**

Activities	Persons	Percent
Orientation	1135	15%
Appraisal	424	6%
Job Club	249	3%
Job Search	294	4%
Basic Education	140	2%
Training	932	12%
Assessment	1,114	15%
Working	3,268	43%
<b>Total:</b>	<b>7,556</b>	<b>100%</b>

**PARTICIPATING**



**NOT PARTICIPATING**

Program Status	Persons	Percent
Non-Compliant (active CalWOKRS)	760	41%
Sanctioned (not active CalWORKs)	1,103	59%
<b>Total:</b>	<b>1,863</b>	<b>100%</b>

**NO EMPLOYMENT SERVICES REQUIRED**

Exempt Status	Persons	Percent
Exempt w ith Disability Based Income	28	0%
Exempt w ithout Disability Based Income	1,842	28%
Child Only Cases	3,054	47%
Safety Net Cases (all adults timed out)	1529	23%
Cal-Learn Teen Parents	97	1%
<b>Total:</b>	<b>6,550</b>	<b>100%</b>

The first two tables and the bar chart represent "employable adults". Some adults may have participated in more than one Employment Services activity during the report month. Accordingly, adult person counts on this page will not reconcile with the active CalWORKs adult count on page 4 of this report. The third table profiles persons (including children) who have no employment requirement.

**CalWORKs Employment Services Program  
Participant Profile\*  
Service Month: September 2004**

**Distribution by City**

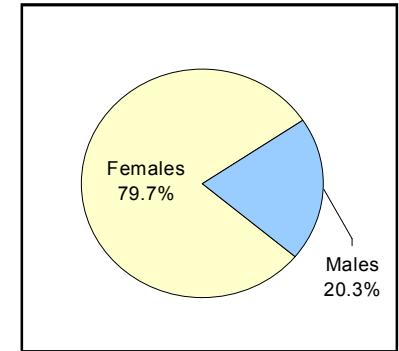
City	CalWORKs Employment Services		City Population**	
	Count	%	Count	%
Alameda	370	4.9%	72,259	5.0%
Albany	30	0.4%	16,444	1.1%
Berkeley	249	3.3%	102,743	7.1%
Emeryville	46	0.6%	6,882	0.5%
Oakland	4,073	53.9%	399,484	27.7%
Piedmont	0	0.0%	10,952	0.8%
<b>North County</b>	<b>4,769</b>	<b>63.1%</b>	<b>608,764</b>	<b>42.2%</b>
Fremont	521	6.9%	203,413	14.1%
Newark	136	1.8%	42,471	2.9%
Union City	280	3.7%	66,869	4.6%
<b>Tri-City</b>	<b>937</b>	<b>12.4%</b>	<b>312,753</b>	<b>21.7%</b>
Castro Valley	91	1.2%	56,382	3.9%
Hayward	914	12.1%	140,030	9.7%
San Leandro	491	6.5%	79,452	5.5%
San Lorenzo	76	1.0%	21,798	1.5%
<b>Central County</b>	<b>1,572</b>	<b>20.8%</b>	<b>297,662</b>	<b>20.6%</b>
Dublin	37	0.5%	29,973	2.1%
Pleasanton	38	0.5%	63,654	4.4%
Livermore	151	2.0%	73,345	5.1%
<b>Valley</b>	<b>226</b>	<b>3.0%</b>	<b>166,972</b>	<b>11.6%</b>
Other/missing	60	0.8%	57,590	4.0%
<b>Total</b>	<b>7,556</b>	<b>100.1%</b>	<b>1,443,741</b>	<b>100.00%</b>

\*\* Source: California Department of Finance, Demographic Research Unit, California State Census Data Center, Census 2000 PL94-171, Table Two: Population by Race /Ethnicity, Incorporated Cities by County.

\* This profile describes all participating CalWORKs adults as represented on page 7.

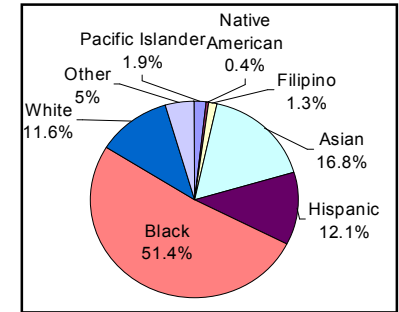
**Persons by Gender**

Females	6,022
Males	1,533
<b>Total</b>	<b>7,556</b>



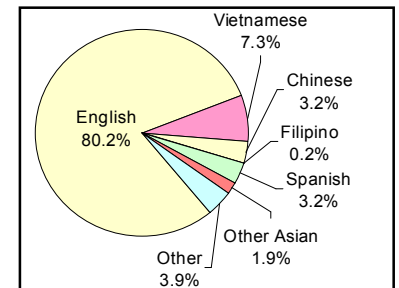
**Persons by Ethnicity**

Pacific Islander	147
Native American	29
Filipino	100
Asian	1,272
Hispanic	917
Black	3,883
White	874
Other	333
<b>Total</b>	<b>7,556</b>

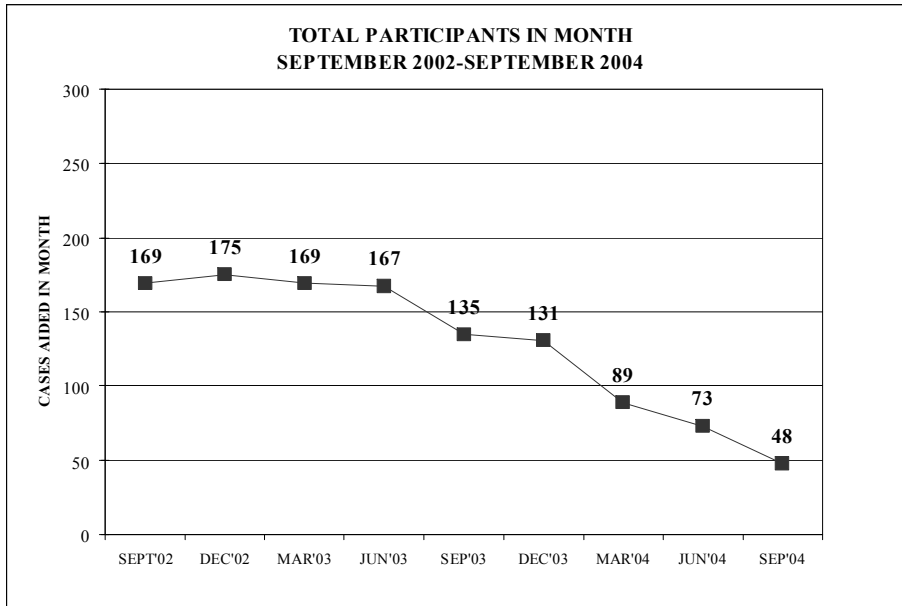


**Persons by Language**

English	6062
Vietnamese	552
Chinese	242
Filipino	13
Spanish	245
Other Asian	147
Other	294
<b>Total</b>	<b>7,556</b>

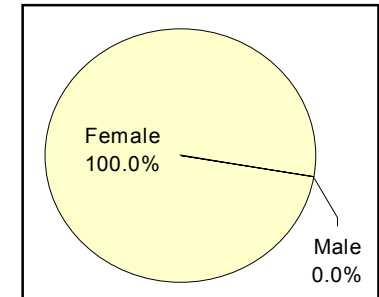


# Cal-Learn Program Caseload Trend & Profile Service Month: September 2004



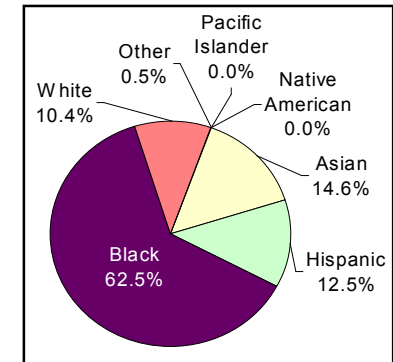
### Persons by Gender

Female	48
Male	0
Total	48



### Persons by Ethnicity

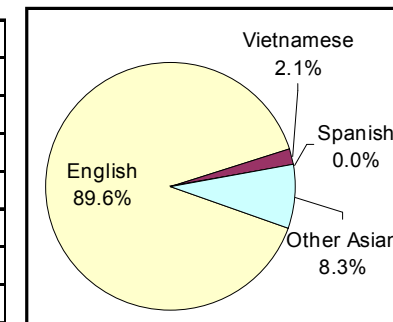
Pacific Islander	0
Native American	0
Filipino	0
Asian	7
Hispanic	6
Black	30
White	5
Other	0
Total	48



Cal-Learn, started in December 1994, is a mandatory program for all pregnant teens receiving CalWORKS benefits. It provides counseling and supportive financial services for CalWORKs teenage parents who remain in school to earn a high school diploma. Bonuses and/or sanctions are issued based on the report card grades of the program's participants. The decline in the number of participants coincides with national, state and county reductions in teen births.

### Persons by Language

English	43
Vietnamese	1
Chinese	0
Filipino	0
Spanish	0
Other Asian	4
Other	0
Total	48



**Cal-Learn Program**  
**Service Month: September 2004**  
**Distribution by City**

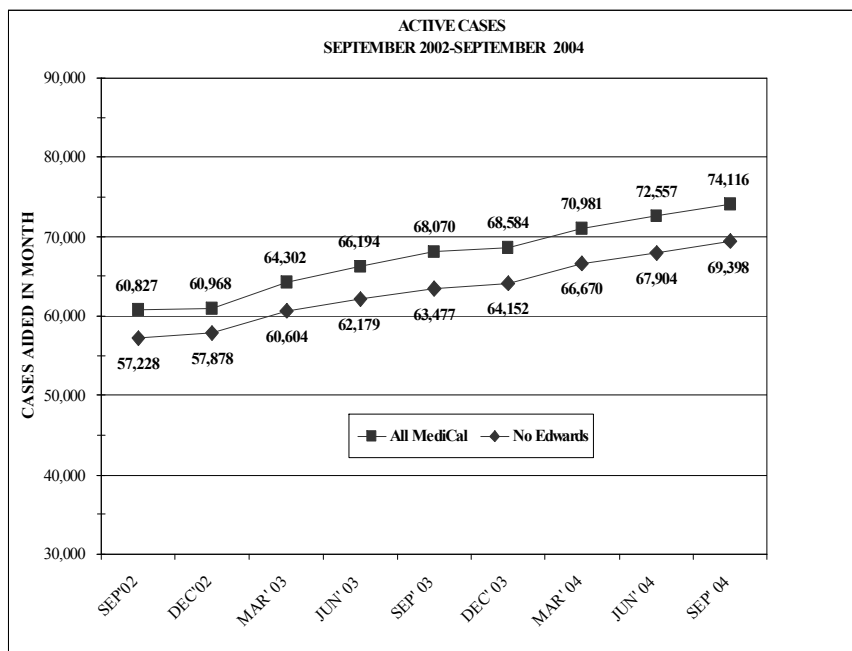
City	Cal-Learn		City Population*	
	Count	%	Count	%
Alameda	1	2.1%	72,259	5.0%
Albany	0	0.0%	16,444	1.1%
Berkeley	2	4.2%	102,743	7.1%
Emeryville	1	2.1%	6,882	0.5%
Oakland	34	70.8%	399,484	27.7%
Piedmont	0	0.0%	10,952	0.8%
<b>North County</b>	<b>38</b>	<b>79.2%</b>	<b>608,764</b>	<b>42.2%</b>
Fremont	3	6.3%	203,413	14.1%
Newark	0	0.0%	42,471	2.9%
Union City	0	0.0%	66,869	4.6%
<b>Tri-City</b>	<b>3</b>	<b>6.3%</b>	<b>312,753</b>	<b>21.7%</b>
Castro Valley	0	0.0%	56,382	3.9%
Hayward	5	10.4%	140,030	9.7%
San Leandro	1	2.1%	79,452	5.5%
San Lorenzo	1	2.1%	21,798	1.5%
<b>Central County</b>	<b>7</b>	<b>14.6%</b>	<b>297,662</b>	<b>20.6%</b>
Dublin	0	0.0%	29,973	2.1%
Livermore	0	0.0%	73,345	5.1%
Pleasanton	0	0.0%	63,654	4.4%
<b>Valley</b>	<b>0</b>	<b>0.0%</b>	<b>166,972</b>	<b>11.6%</b>
Other	0	0.0%	57,590	4.0%
<b>Total</b>	<b>48</b>	<b>100.1%</b>	<b>1,443,741</b>	<b>100.0%</b>

\*\* Source:

California Department of Finance Demographic Research Unit, California State Census Data Center, Census 2000 PL94-171, Table Two, Population by Race/Ethnicity, Incorporated Cities by County.

# Medi-Cal Only Program Caseload Trend & Profile

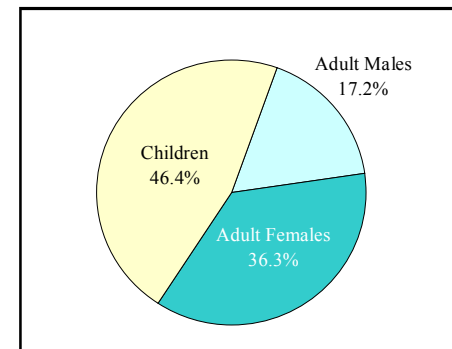
Service Month: September 2004



The upper line in the graph combines Medi-Cal only and continuing Medi-Cal "Edwards v. Kizer" cases. These latter cases are automatically opened when the CalWORKS case is discontinued. This practice allows families to receive uninterrupted medical services until a redetermination of their Medi-Cal eligibility can be made. The lower line does not include "Edwards v. Kizer" cases.

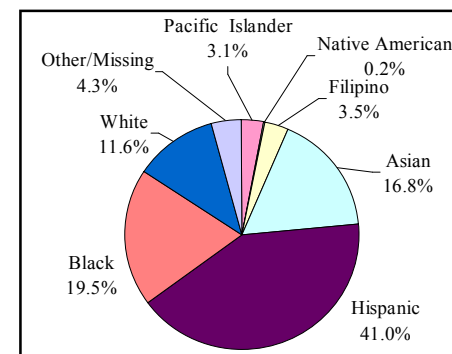
### Case Profile

Adult Males	18,919
Adult Females	40,161
Total Adults	59,080
Children	51,135
Total Persons	110,215
Total Unborn	5,142
Avg Age - Adult Male	47.4
Avg Age - Adult Female	42.8
Avg Age - Child	8.2
Avg Time On Aid (Years)	2.1



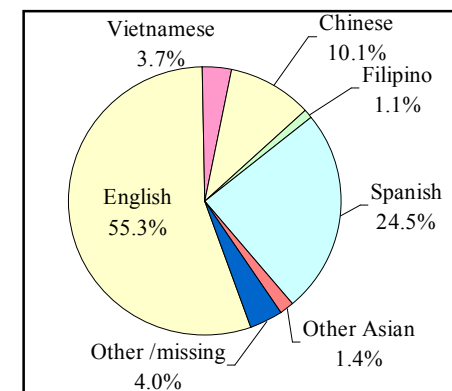
### Persons by Ethnicity

Pacific Islander	3,376
Native American	217
Filipino	3,855
Asian	18,566
Hispanic	45,162
Black	21,462
White	12,788
Other/Missing	4,790
Total Persons	110,215



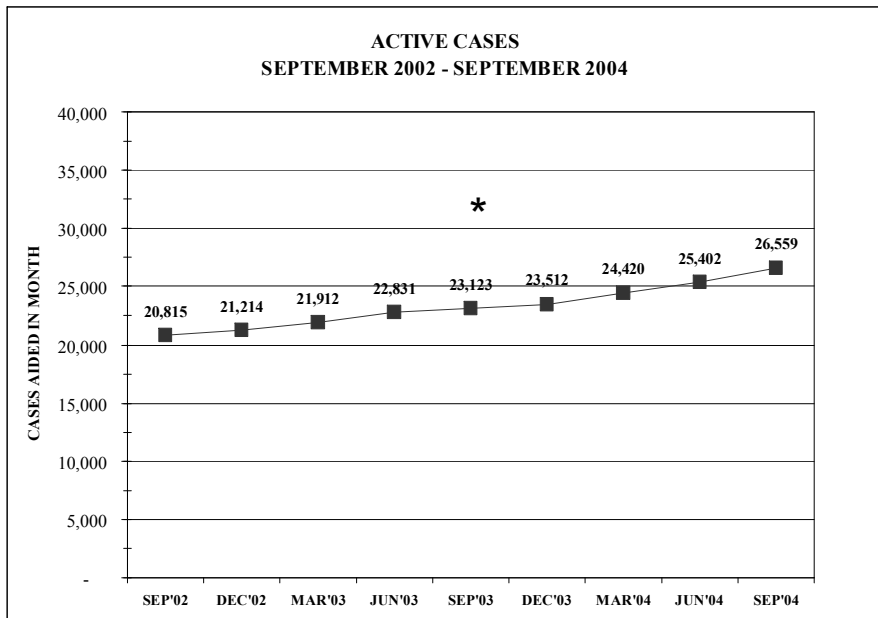
### Cases by Language

English	40,963
Vietnamese	2,732
Chinese	7,459
Filipino	802
Spanish	18,145
Other Asian	1,074
Other /missing	2,941
Total	74,116



# Food Stamps Assistance Caseload Trend & Profile

Service Month: September 2004

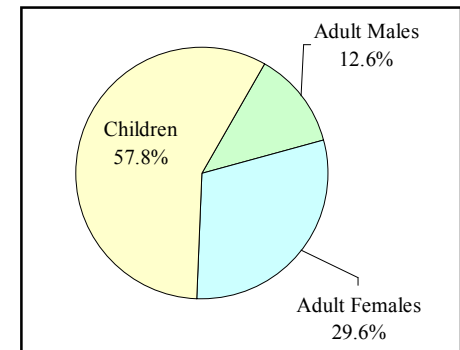


In order to better reflect the amount of Food Stamps distributed in Alameda County, the Program Data and Trends Report includes Food Stamps issued to CalWORKs recipients along with those issued through the Non-Assistance Food Stamps (NAFS) program. It is important to note that the NAFS population overlaps substantially with the GA and Medi-Cal caseload.

\* In September 2003, we began using a different source of information for the Food Stamp person count (the DFA256 report). This yields a more accurate and higher count than in previous reports.

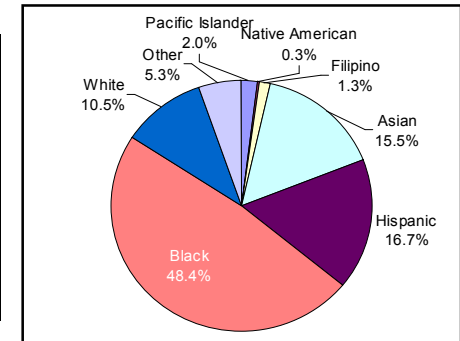
### Case Profile

Adult Males	8,493
Adult Females	19,976
Total Adults	28,470
Children	38,934
Total Persons*	67,947
Unborn	612
Avg Age - Adult Male	41.9
Avg Age - Adult Female	36.5
Avg Age - Child	8.6
Avg Time On Aid (Years)	2.9



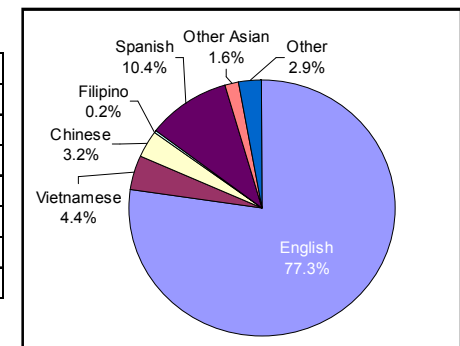
### Persons by Ethnicity

Pacific Islander	1,343
Native American	228
Filipino	855
Asian	10,520
Hispanic	11,350
Black	32,888
White	7,134
Other	3,630
Total Persons	67,947

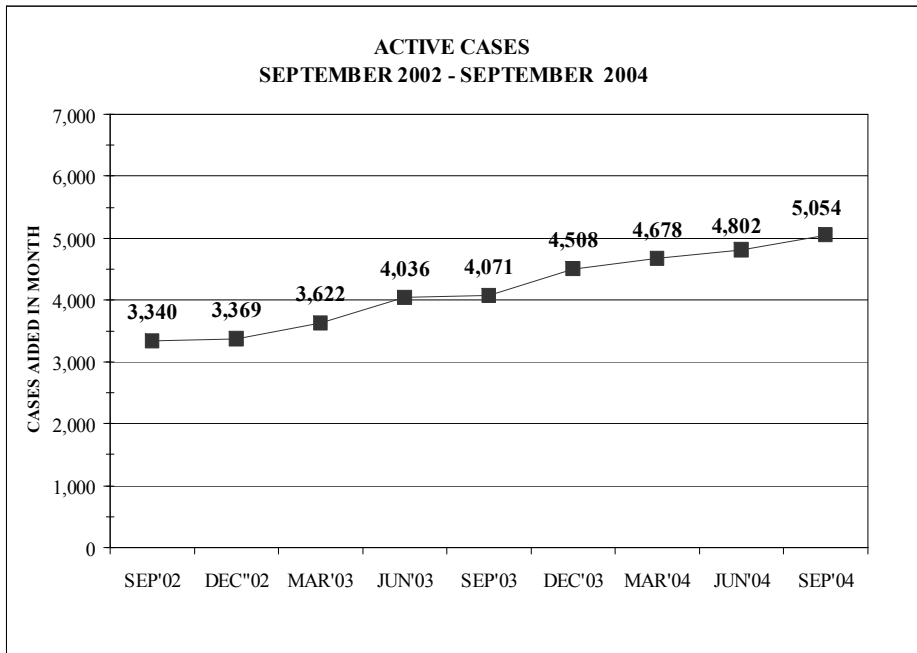


### Cases by Language

English	20,535
Vietnamese	1,181
Chinese	846
Filipino	54
Spanish	2,758
Other Asian	414
Other	772
Total Cases	26,559

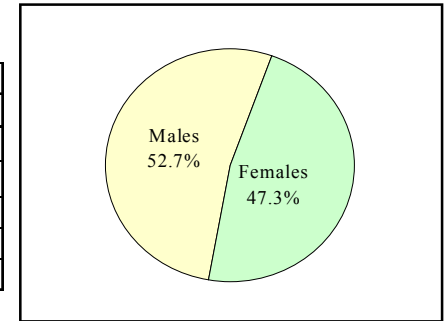


## General Assistance Caseload Trend & Profile Service Month: September 2004



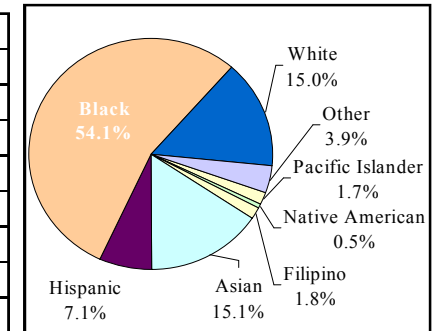
### Case Profile

Males	2,775
Females	2,491
<b>Total Persons</b>	<b>5,266</b>
Total Unborn	0
Avg Age - Male	45.3
Avg Age - Female	48.2
Avg Time On Aid (Years)	1.1



### Persons by Ethnicity

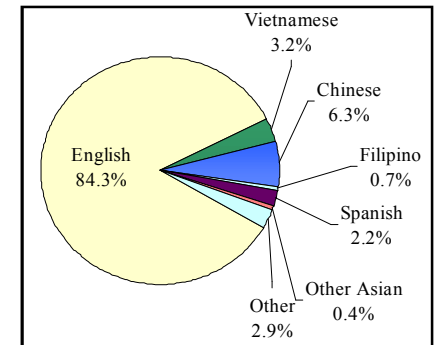
Pacific Islander	90
Native American	21
Filipino	111
Asian	837
Hispanic	369
Black	2,844
White	774
Other	211
<b>Total Persons</b>	<b>5,266</b>



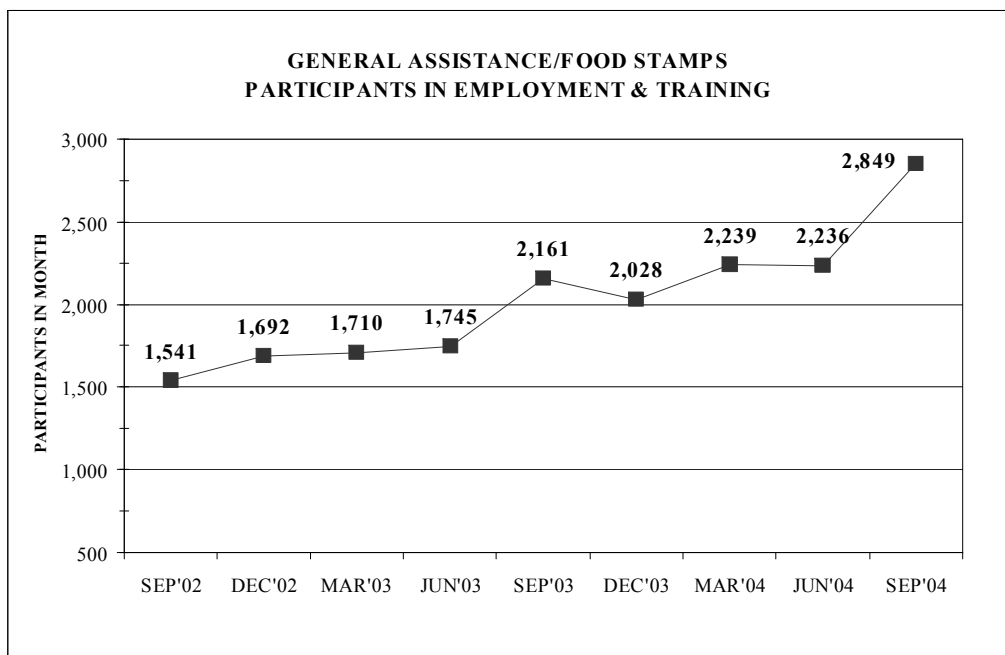
After many months of caseload reductions (due to grant reductions, intensified eligibility verifications efforts, tighter enforcement of income reporting requirements, and the implementation of the Community Housing & Shelter Support (CHASS) Program) the caseload began rising in December 2000. The caseload increased **51.3%** between **September 2002 and September 2004**.

### Cases by Language

English	4,261
Vietnamese	164
Chinese	319
Filipino	36
Spanish	112
Other Asian	18
Other	144
<b>Total Cases</b>	<b>5,054</b>

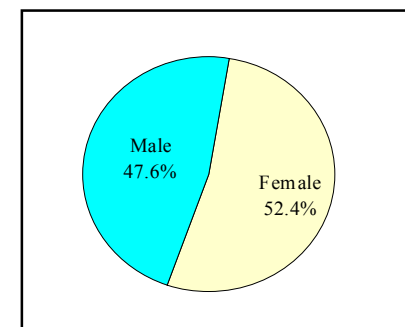


## General Assistance/Food Stamps Employment Services Program Caseload Trend & Profile Service Month: September 2004



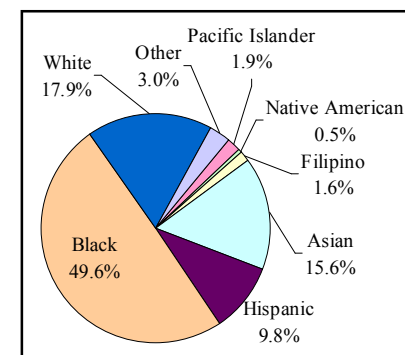
### Persons by Gender

Female	1,494
Male	1,355
Total	2,849



### Persons by Ethnicity

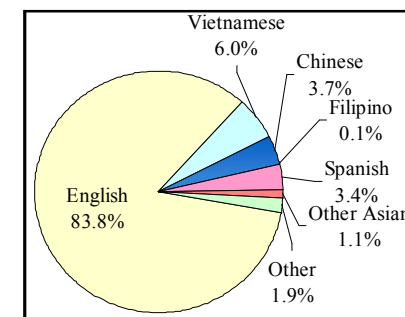
Pacific Islander	53
Native American	15
Filipino	46
Asian	446
Hispanic	280
Black	1,414
White	509
Other	86
Total	2,849



Count Of Participants	Total
Total Participants At End Of Month	2,849
Total Participants During Month	3,145
Job Search/Job Club	1,603
Training & Education	1411
Food Stamp Only (Non GA)/Medicals Pending	131
Total Negative Actions	296
Applicants Denied For Non-Cooperation	54
6 Month Sanctioned/Discontinued For Non-Cooperation	157
Discontinued, No Sanction	39
Time Limits	46
Total Participant Job Placements	47

### Persons by Language

English	2,387
Vietnamese	170
Chinese	106
Filipino	3
Spanish	96
Other Asian	30
Other	55
Total	2,849



**General Assistance/Food Stamps Employment Services Program**  
**Service Month: September 2004**

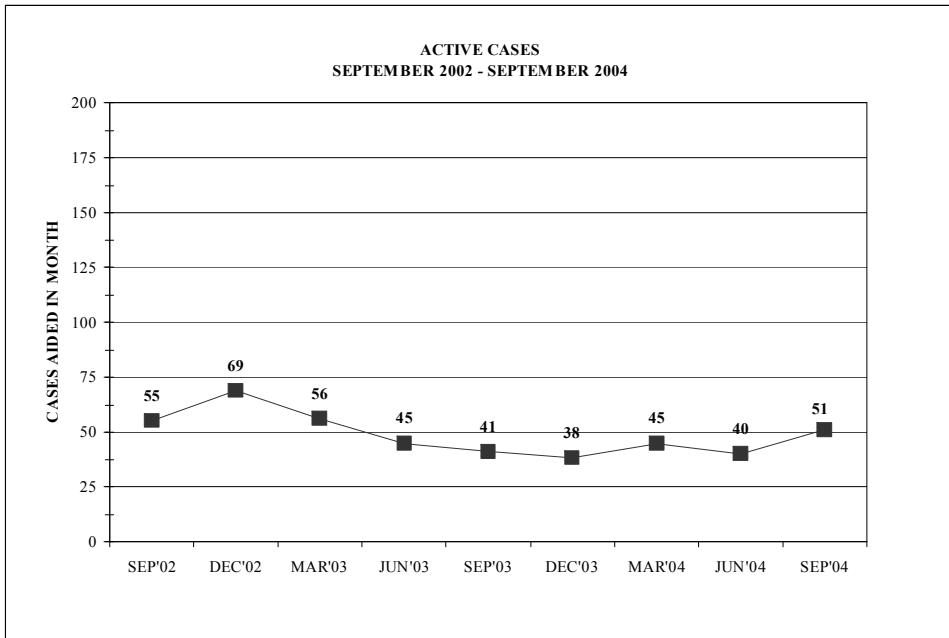
**Distribution By City**

CITY	GA/FS*		City Population**	
	Count	%	Count	%
Alameda	111	3.9%	72,259	5.0%
Albany	9	0.3%	16,444	1.1%
Berkeley	134	4.7%	102,743	7.1%
Emeryville	17	0.6%	6,882	0.5%
Oakland	1,539	53.9%	399,484	27.7%
Piedmont	0	0.0%	10,952	0.8%
<b>North County</b>	<b>1,810</b>	<b>63.4%</b>	<b>608,764</b>	<b>42.2%</b>
Fremont	171	6.0%	203,413	14.1%
Newark	46	1.6%	42,471	2.9%
Union City	85	3.0%	66,869	4.6%
<b>Tri-City</b>	<b>302</b>	<b>10.6%</b>	<b>312,753</b>	<b>21.7%</b>
Castro Valley	40	1.4%	56,382	3.9%
Hayward	406	14.2%	140,030	9.7%
San Leandro	214	7.5%	79,452	5.5%
San Lorenzo	28	1.0%	21,798	1.5%
<b>Central County</b>	<b>688</b>	<b>24.1%</b>	<b>297,662</b>	<b>20.6%</b>
Dublin	9	0.3%	29,973	2.1%
Pleasanton	9	0.3%	63,654	4.4%
Livermore	28	1.0%	73,345	5.1%
<b>Valley</b>	<b>46</b>	<b>1.6%</b>	<b>166,972</b>	<b>11.6%</b>
Other	4	0.1%	57,590	4.0%
<b>Total</b>	<b>2,849</b>	<b>100.0%</b>	<b>1,443,741</b>	<b>100.0%</b>

\*GA/FS : This is a federally mandated program which requires employable Food Stamp recipients to complete a job club and an eight-week job search. These services are provided to Food Stamp/General Assistance recipients.

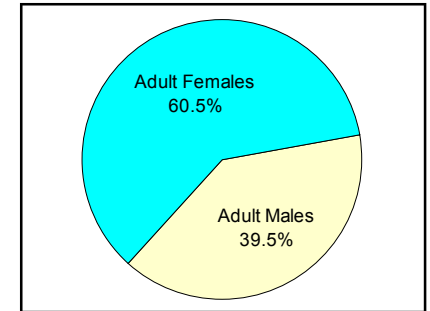
\*\* Source: California Department of Finance Website, Table 1: Historical County and State Population Estimates, 1991-2000, with 1990 Census Counts

## Refugee Cash Assistance Program Caseload Trend & Profile Service Month: September 2004



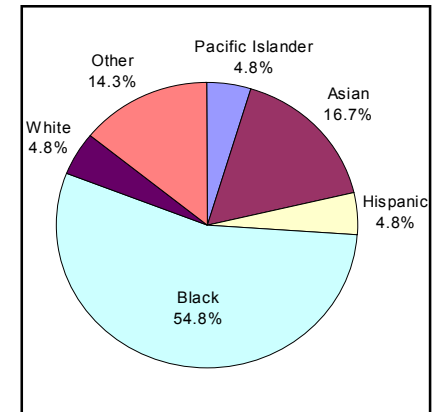
**Case Profile**

Adult Males	20
Adult Females	30
Total Adults	50
Children	5
<b>Total Persons</b>	<b>55</b>
Total Unborn	0
Avg Age - Adult Male	32.6
Avg Age - Adult Female	29.8
Avg Age - Child	8.1
Avg Time On Aid (Years)	0.5



**Persons by Ethnicity**

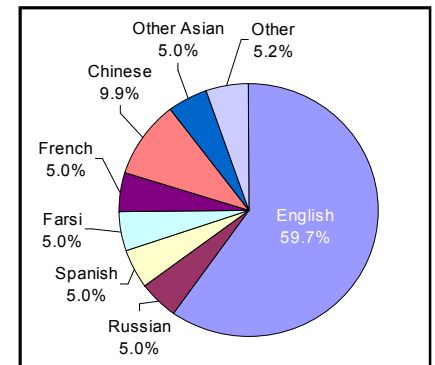
Pacific Islander	3
Asian	9
Hispanic	3
Black	30
White	3
Other	8
<b>Total Persons</b>	<b>55</b>



This program serves single adult political refugees. It is 100% federally funded and provides financial aid to eligible recipients up to eight months from their arrival date.

**Cases by Language**

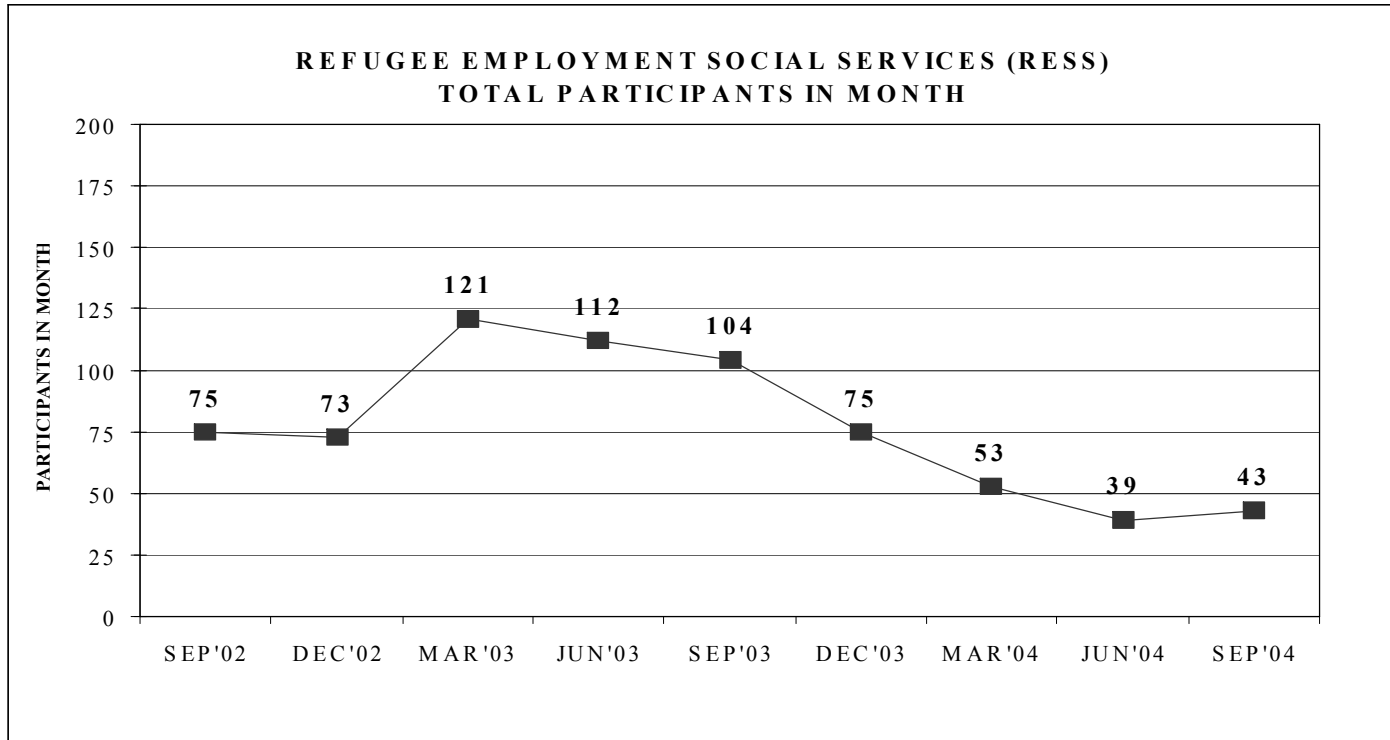
English	29
Russian	2
Spanish	2
Farsi	2
French	2
Chinese	5
Other Asian	2
Other	2
<b>Total Cases</b>	<b>51</b>



## Refugee Employment Services Program

### Caseload Trend & Profile

Service Month: September 2004



#### RESS: COUNT OF PARTICIPANTS

	Participants
Total Current Enrollments (Social Adjustment)	58
Total Current Enrollments (Employment & Training)	43

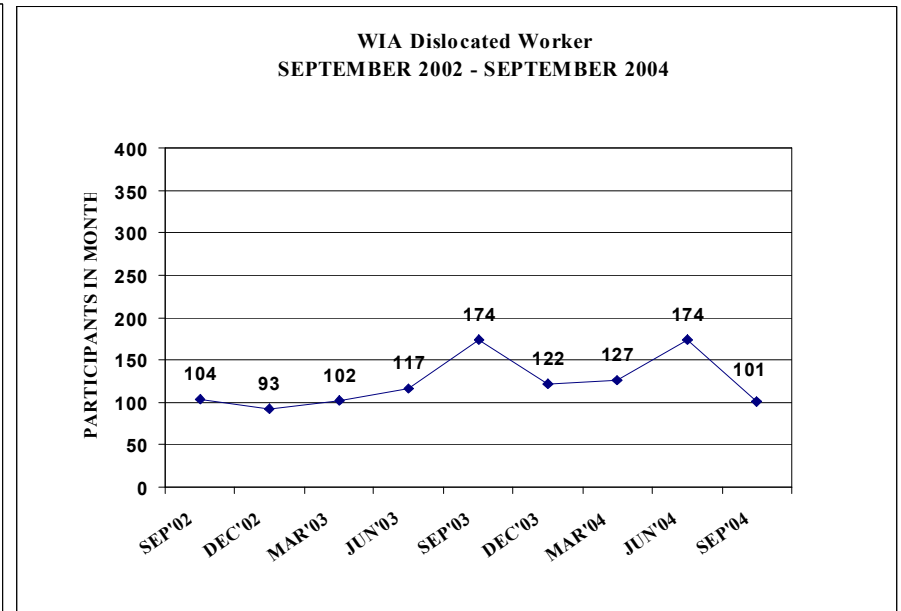
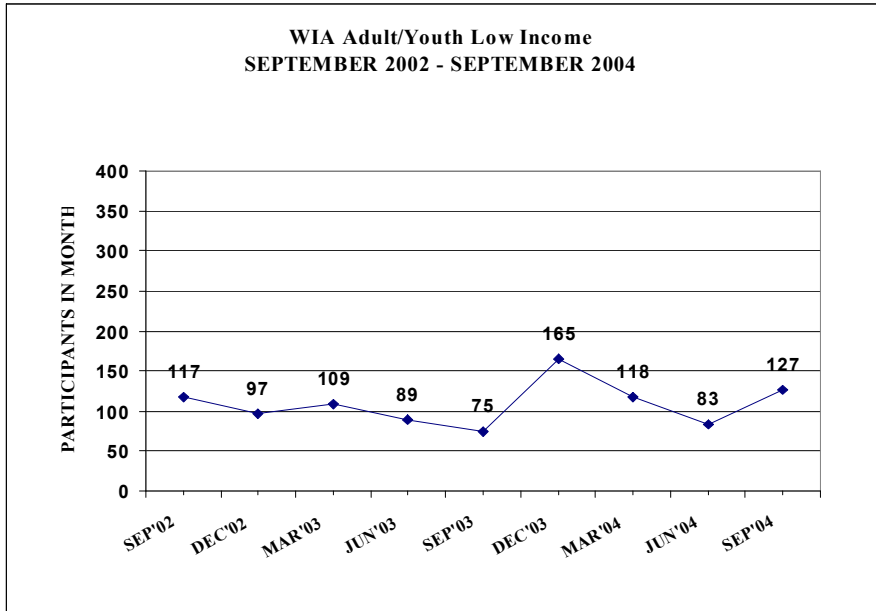
#### RESS: COUNT OF PARTICIPANTS - BY OUTCOMES

	Participants
Job Placements in Report Month	14
Current 90 Day Job Retentions	9
Persons Leaving Aid in Report Month	3

RESS provides employment, training, job placement and social adjustment services to refugees. Services are provided by local community based organizations. Program participation begins in December of each year.

## Workforce Investment Board (WIB)

Service Quarters: September 2002 through September 2004



The Adults/Youth Low Income Program was created under the Workforce Investment Act which replaced the Job Training Partnership Act (JTPA) on January 1, 2000. This program provides job development workshops, job clubs and career counseling, vocational and on-the-job-training to low income adults 18-75 years of age.

The Dislocated Worker Program was created under the Workforce Investment Act which replaced the Job Training Partnership Act (JTPA) on January 1, 2000. It serves dislocated workers aged 18-75 by providing job development workshops, jobs clubs and career counseling, vocational and on-the-job-training.

Most of the notable increase in WIA Adult/Youth Low Income participants can be attributed to implementation of the CORE B Enhancement Strategy, whose purpose is to enroll clients not in need of training services into the 201 program. In addition, a new program serving current and former foster care youth was implemented.

## Workforce Investment Board (WIB)

Service Quarter: July - September 2004

Participant Activity	Workforce Investment Act (WIA) Grants					Grand Total
	WIA Adults/Youth - Low Income			WIA Dislocated Worker		
	201	301	Total	501	Total	
TOTAL REGISTRANTS IN QUARTER	83	98	181	129	129	310
TOTAL EXITS IN QUARTER	31	23	54	28	28	82
Entered Unsubsidized Employment	30	3	33	28	28	61
Transferred to Other Program	0	0	0	0	0	0
All Other Terminations	1	20	21	0	0	21
TOTAL REGISTRANTS - END OF QUARTER	52	75	127	101	101	228
HOURLY PAY - EXITERS WITH A JOB						
Exiters with No Previous Wage	17	3	20	2	2	22
Post WIA	\$10.90	\$8.66		\$10.00		
Exiters with Previous Wage	13	0	13	26	26	39
Prior to WIA	\$8.07			\$14.93		
Post WIA	\$10.55			\$15.71		
AVG. WEEKS EXITERS IN PROGRAM	6	14	20	16	16	36

Grant **201** = Serves low income adults 18-75 years of age. Services = Core Staff-Assisted Services such as job development, workshops, job clubs, and career counseling; Intensive Services such as objective assessment, development of Individual Employment Plan (IEP), Case management, pre-vocational skills services, and follow-up; and Training Services such as occupational training, on-the-job training, adult education, and skills upgrade.

Grant **301** = Serves low income youth 14-21 years of age. Services include 10 required elements under WIA: Instruction leading to secondary school completion; alternative secondary school services; work experience; leadership development; occupational skills training; supportive services; adult mentoring; guidance and counseling; summer employment opportunities and followup services for 1 year.

Grant **639** = Serves low income foster youth and former foster youth 14-21 years of age. Services include 10 required elements: Instruction leading to secondary school completion; alternative secondary school services; work experience; leadership development; occupational skills training; supportive services; adult mentoring; guidance and counseling; summer employment opportunities and followup services for 1 year.

Grant **501** = Serves dislocated workers 18-75 years of age. Services = Core Staff-Assisted Services such as job development, workshops, job clubs, and career counseling; Intensive Services such as objective assessment, development of Individual Employment Plan (IEP), Case management, pre-vocational skills services, and follow-up; and Training Services such as occupational training, on-the-job training, adult education, and skills upgrade.

**Workforce Investment Board (WIB)**  
Service Quarter: July through September 2004

**Profile of Participants**

	WIA Adults/Youth - Low Income						WIA - Dislocated Worker				Grand Total	
	201		301		Total		501		Total		Count	%
	Count	%	Count	%	Count	%	Count	%	Count	%		
<b>Gender</b>												
Male	20	38.5%	29	38.7%	49	38.6%	40	39.6%	40	39.6%	89	39.0%
Female	32	61.5%	46	61.3%	78	61.4%	61	60.4%	61	60.4%	139	61.0%
Total	52	100.0%	75	100.0%	127	100%	101	100%	101	100%	228	100%
<b>Ethnicity</b>												
White	11	21.2%	5	6.7%	16	12.6%	29	28.7%	29	28.7%	45	19.7%
Black	13	25.0%	40	53.3%	53	41.7%	21	20.8%	21	20.8%	74	32.5%
Hispanic	16	30.8%	19	25.3%	35	27.6%	20	19.8%	20	19.8%	55	24.1%
Asian/Pacific Islander	11	21.2%	10	13.3%	21	16.5%	30	29.7%	30	29.7%	51	22.4%
Native American	1	1.9%	1	1.3%	2	1.6%	1	1.0%	1	1.0%	3	1.3%
Total	52	100%	75	100.0%	127	100%	101	100%	101	100%	228	100%
<b>In Receipt Of Public Assistance</b>												
CalWORKs	3	50.0%	33	44.0%	36	73.5%	1	1.0%	1	1.0%	37	74.0%
GA	1	16.7%	4	5.3%	5	10.2%	0	0.0%	0	0.0%	5	10.0%
RCA	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SSI/SSP	2	33.3%	6	8.0%	8	16.3%	0	0.0%	0	0.0%	8	16.0%
Total	6	100%	43	57.3%	49	100%	1	1.0%	1	1.0%	50	100%

## CalWORKs Contracts

Performance Data for Fiscal Year 2003-2004, through September 2004

Alameda County Social Services Agency (SSA) has created alternative employment and support resources to assist CalWORKs clients to meet employment requirements under public assistance regulations. SSA has established and maintained CalWORKs Contracts through a contracting process with Community-Based Organizations (CBOs), private organizations, and other public agencies that focus on Community Services strategies that eliminate barriers to employment and provide support services that enable participants to become more self-sufficient.

The contracts reported on here are 'performance-based' -- providers are paid according to their achievement of targeted goals.

The number and type of CalWORKs Performance Based Contracts changed significantly in fiscal year 2004-2005. There are three major reasons for the reduction of these contracts:

1. Some reductions were due to the general reduction in budget the County had to undergo.
2. Many existing contracts had already reached the time limit authorized by the Board of Supervisors.
3. During the process of creating a new Request for Proposals, it became clear that the Agency's service priority had shifted from post-assessment services to job preparation and placement.

## CalWORKS Contracts

Performance Data for Fiscal Year 2004-2005, through September 2004

### I. Employment Services

**WORK-FIRST CONTRACTS:** provide job clubs, and job search with a high degree of cultural competence

Contractor	Referrals			Showed 1st Day			Attended 2nd Day			Completion			Placement		
	Plan	Actual	% of Plan	Plan	Actual	% of Plan	Plan	Actual	% of Plan	Plan	Actual	% of Plan	Plan	Actual	% of Plan
African American Calworks Coalition	87	107	123%	87	35	40%	72	35	49%	52	27	52%	20	5.5	28%
Asians for Job Opportunities in the Bay Area	387	80	21%	387	23	6%	308	21	7%	231	14	6%	92	3	3%
Davis Street Community Center	478	118	25%	478	45	9%	378	37	10%	283	35	12%	113	11.5	10%
East Bay Vietnamese Association	259	66	25%	259	57	22%	210	49	23%	158	21	13%	63	2.5	4%
Employment Development Department*	255	0	0%	255	0	0%	203	0	0%	152	0	0%	61	0	0%
Jobs for Homeless Consortium	305	81	27%	305	29	10%	247	27	11%	183	16	9%	73	5	7%
Lao Family Community Development	339	48	14%	339	20	6%	273	17	6%	205	14	7%	82	2	2%
Northern California Community Development	525	106	20%	525	48	9%	420	45	11%	315	31	10%	126	12.5	10%
Spanish Speaking Unity Council	229	36	16%	229	19	8%	182	19	10%	136	13	10%	55	4	7%
Vallecitos CET	249	139	56%	249	42	17%	225	37	16%	178	18	10%	76	6.5	9%
<b>AVERAGE % FOR CLUSTER GROUP</b>	<b>3113</b>	<b>781</b>	<b>25%</b>	<b>3113</b>	<b>318</b>	<b>10%</b>	<b>2518</b>	<b>287</b>	<b>11%</b>	<b>1893</b>	<b>189</b>	<b>10%</b>	<b>761</b>	<b>52.5</b>	<b>7%</b>

\*Employment Development Department has not entered into a contract as of this date.

### II. Demonstration Project

African American CalWORKS Coalition Expungement Project is a demonstration project which assists CalWORKS participants with the process of expunging or reducing criminal records and welfare fraud judgments. These endeavors are designed to increase the employability of CalWORKS recipients.

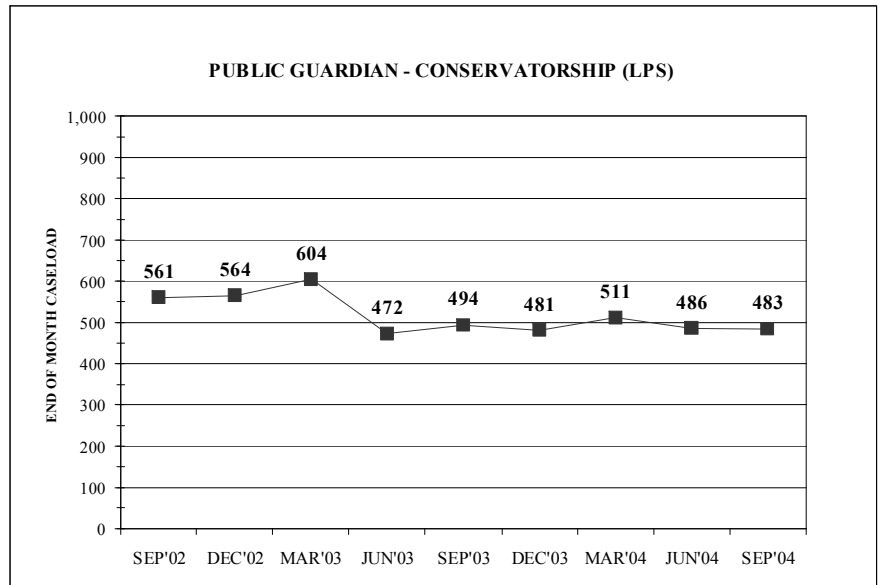
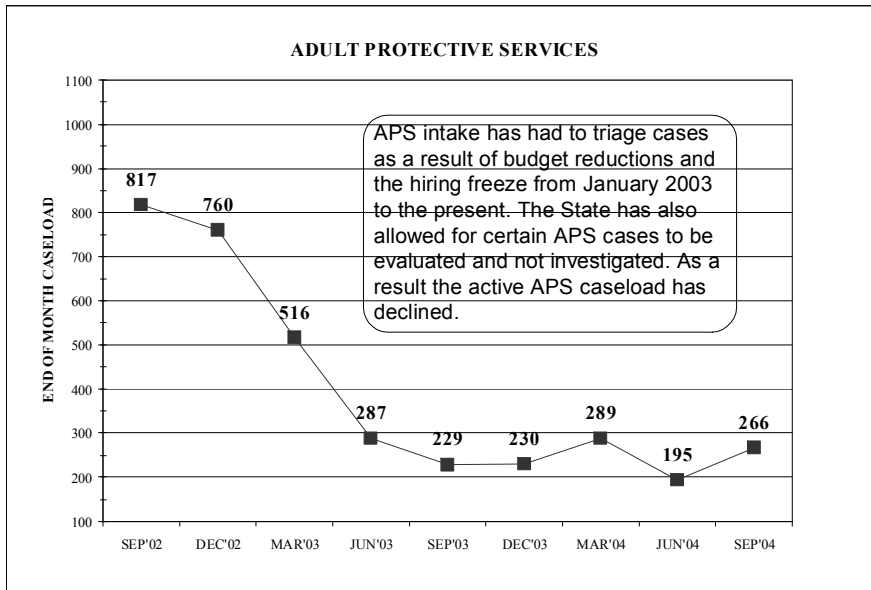
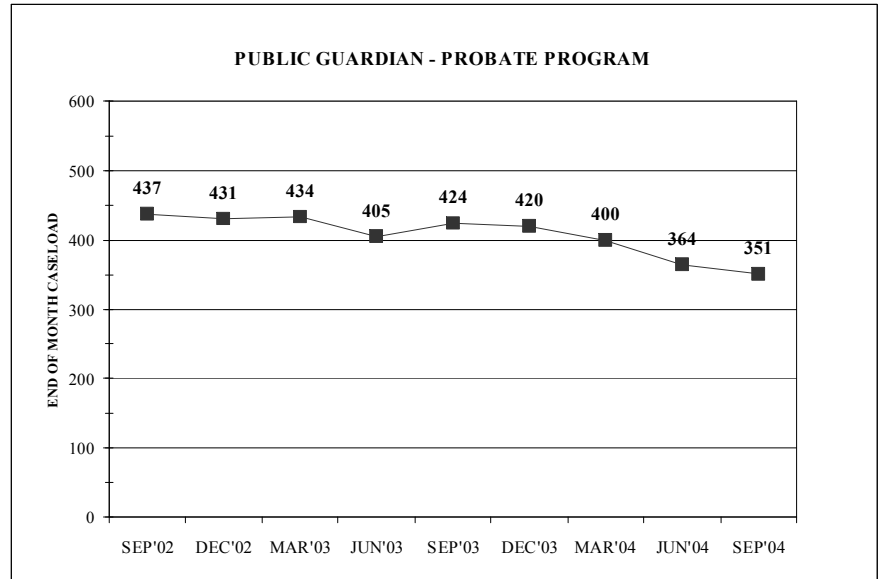
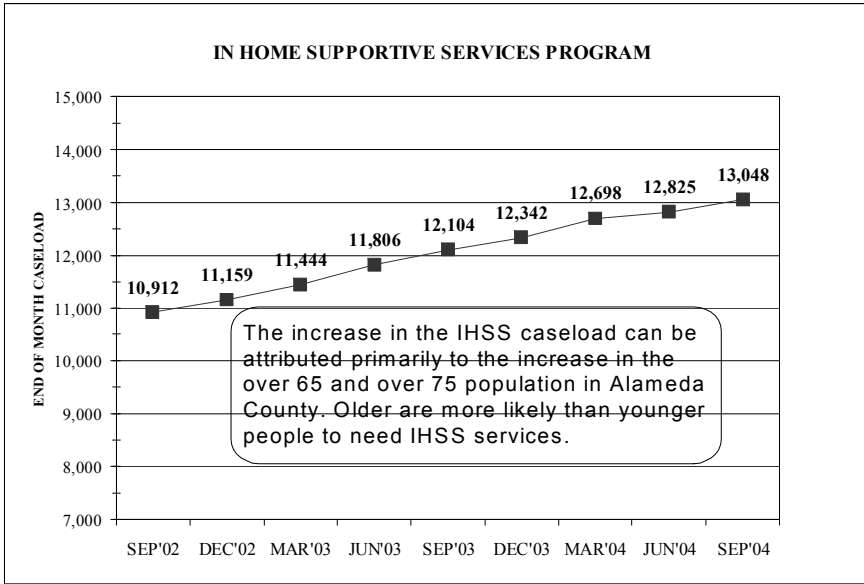
Contractor	Phase I			Phase II			Phase III		
	Plan	Actual	% of Target	Plan	Actual	% of Target	Plan	Actual	% of Target
<b>African American CalWORKS Coalition</b>	<b>150</b>	<b>54</b>	<b>36%</b>	<b>117</b>	<b>16</b>	<b>14%</b>	<b>67</b>	<b>4</b>	<b>6%</b>

SECTION 2:

ADULT AND AGING SERVICES

# Adult & Aging Services

## Services Month: September 2004



**Adult & Aging Services**  
Services Month: September 2004

	<b>Adult Services Programs</b>			
	IHSS	APS	PG	LPS
Referrals Received			7	46
Referrals Assigned		106	7	46
Referrals Unassigned\Closed *		171		
Referrals Unassigned			0	0
Referrals Closed			0	0
Applications Received	282			
Applications Assigned	219			
Applications Unassigned	659			
Applications Closed/Denied	141			
Applications Approved	196			
Conservatorships Ordered			6	35
Court Reports Submitted			15	46
Cases Closed	177	131	15	28
Total Renewals	3,371			
Renewals Completed	745			
Renewals Overdue	2,626			
Annual Accoutings Completed			20	3
Reappointments (Public)				28
Total Service Provider Hours Paid	1,261,341			
Total Service Provider Payments	\$ 12,335,598			
<b>Total Ongoing Cases (End Of Month)</b>	<b>13,048</b>	<b>266</b>	<b>351</b>	<b>483</b>

\*\* Such referrals are determined not to require face to face client contact. No on-sight investigation deemed necessary.

\* Key:

IHSS = In Home Supportive Services Program

APS = Adult Protective Services Program

PG = Public Guardian - Probate Program

LPS = Public Guardian - Conservatorship Program

**Adult & Aging Services**  
Services Month: September 2004

**Cases Aided by City**

CITY	Adult Services Programs									
	IHSS		APS		PROB / PG		LPS / PG		TOTAL	
	Count	%	Count	%	Count	%	Count	%	Count	%
Alameda	496	3.8%	12	4.5%	4	1.1%	5	1.0%	517	3.7%
Albany	39	0.3%	1	0.4%	0	0.0%	0	0.0%	40	0.3%
Berkeley	992	7.6%	32	12.0%	15	4.3%	21	4.3%	1,060	7.5%
Castro Valley	196	1.5%	14	5.3%	5	1.4%	6	1.2%	221	1.6%
Dublin	65	0.5%	0	0.0%	0	0.0%	0	0.0%	65	0.5%
Emeryville	130	1.0%	2	0.8%	0	0.0%	0	0.0%	132	0.9%
Fremont	1,135	8.7%	21	7.9%	13	3.7%	18	3.7%	1,187	8.4%
Hayward	1,096	8.4%	26	9.8%	58	16.5%	81	16.8%	1,261	8.9%
Livermore	184	1.4%	6	2.3%	0	0.0%	0	0.0%	190	1.3%
Newark	183	1.4%	3	1.1%	0	0.0%	0	0.0%	186	1.3%
Oakland	7,150	54.8%	111	41.7%	163	46.4%	224	46.4%	7,648	54.1%
Piedmont	13	0.1%	5	1.9%	0	0.0%	0	0.0%	18	0.1%
Pleasanton	130	1.0%	4	1.5%	0	0.0%	0	0.0%	134	0.9%
San Leandro	587	4.5%	17	6.4%	53	15.1%	73	15.1%	730	5.2%
San Lorenzo	117	0.9%	4	1.5%	0	0.0%	0	0.0%	121	0.9%
Union City	509	3.9%	7	2.6%	2	0.6%	2	0.4%	520	3.7%
Other/Out Of County Placements	26	0.2%	1	0.4%	38	10.8%	53	11.0%	118	0.8%
<b>Total</b>	<b>13,048</b>	<b>100.0%</b>	<b>266</b>	<b>100%</b>	<b>351</b>	<b>100%</b>	<b>483</b>	<b>100%</b>	<b>14,148</b>	<b>100.0%</b>

Key:

- IHSS = In Home Supportive Services Program
- APS = Adult Protective Services Program
- PG = Public Guardian - Probate Program
- LPS = Public Guardian - Conservatorship Program

**Adult & Aging Services**  
Services Month: September 2004

**DISTRIBUTION OF CASES BY GENDER**

	APS		IHSS		PROBATE / PG		LPS / PG		TOTAL	
	Count	%	Count	%	Count	%	Count	%	Count	%
Female	184	69.2%	8,799	67.4%	222	63.2%	232	48.0%	9,437	66.7%
Male	82	30.8%	4,249	32.6%	129	36.8%	251	52.0%	4,711	33.3%
<b>Total</b>	<b>266</b>	<b>100.0%</b>	<b>13,048</b>	<b>100.0%</b>	<b>351</b>	<b>100.0%</b>	<b>483</b>	<b>100.0%</b>	<b>14,148</b>	<b>100.0%</b>

**DISTRIBUTION OF CASES BY ETHNICITY**

	APS		IHSS		PROBATE / PG		LPS / PG		TOTAL	
	Count	%	Count	%	Count	%	Count	%	Count	%
White	100	37.6%	2,719	20.8%	162	46.2%	208	43.1%	3,189	22.5%
Black	99	37.2%	5,213	40.0%	96	27.4%	170	35.2%	5,578	39.4%
Hispanic	19	7.1%	973	7.5%	13	3.7%	13	2.7%	1,018	7.2%
Asian	7	2.6%	3,292	25.2%	16	4.6%	17	3.5%	3,332	23.6%
Pacific Islander	5	1.9%	336	2.6%	0	0.0%	0	0.0%	341	2.4%
Native American	0	0.0%	30	0.2%	0	0.0%	0	0.0%	30	0.2%
Filipino	4	1.5%	485	3.7%	1	0.3%	2	0.4%	492	3.5%
Other	32	12.0%	0	0.0%	63	17.9%	73	15.1%	168	1.2%
<b>Total</b>	<b>266</b>	<b>100%</b>	<b>13,048</b>	<b>100%</b>	<b>351</b>	<b>100%</b>	<b>483</b>	<b>100%</b>	<b>14,148</b>	<b>100%</b>

**KEY:**

PCSP = Personal Care Services Program. IHSS program components funded 50% Federal, 32.5% State and 17.5% County  
 Non-PCSP = IHSS program funded with 35% County and 65% State  
 SI = Severely Impaired  
 NSI = Non Severely Impaired  
 IHSS = In Home Supportive Services Program  
 APS = Adult Protective Services Program  
 PG = Public Guardian - Probate Program  
 LPS = Public Guardian - Conservatorship Program  
 Asian = Hmong, Cambodian, Japanese, Korean, Laotian, Vietnamese, Asian Indian, Chinese  
 Pacific Isl = Pacific/Other Asian+Guamanian+Hawaiian+Samoan.  
 Hisp = Hispanic, Cuban/Haitian, Cuban  
 Other= Ethiopian, Romanian, Iranian, Other E. Europe, Portuguese, Iraqi, Armenian, Russian, Polish, Afghan

## Adult & Aging Services

Services Month: September 2004

### DISTRIBUTION OF CASES BY PRIMARY LANGUAGE

	APS		IHSS		PG - PROBATE		PG - LPS		TOTAL	
	Count	%	Count	%	Count	%	Count	%	Count	%
English	254	95.5%	7,773	59.6%	340	96.9%	460	95.2%	8,827	62.4%
Vietnamese	0	0.0%	398	3.1%	0	0.0%	1	0.2%	399	2.8%
Chinese	4	1.5%	2,142	16.4%	2	0.6%	5	1.0%	2,153	15.2%
Filipino	0	0.0%	223	1.7%	0	0.0%	0	0.0%	223	1.6%
Spanish	5	1.9%	617	4.7%	6	1.7%	3	0.6%	631	4.5%
Other Asian	0	0.0%	539	4.1%	0	0.0%	1	0.2%	540	3.8%
Other	3	1.1%	1,356	10.4%	3	0.9%	13	2.7%	1,375	9.7%
<b>Total</b>	<b>266</b>	<b>100%</b>	<b>13,048</b>	<b>100%</b>	<b>351</b>	<b>100%</b>	<b>483</b>	<b>100%</b>	<b>14,148</b>	<b>100%</b>

**KEY:**

PCSP = Personal Care Services Program. IHSS program components funded 50% Federal, 32.5% State and 17.5% County  
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 Pacific Isl = Pacific/Other Asian+Guamanian+Hawaiian+Samoan.  
 Hisp = Hispanic, Cuban/Haitian, Cuban  
 Other= Ethiopian, Romanian, Iranian, Other E. Europe, Portuguese, Iraqi, Armenian, Russian, Polish, Afghan

### CLIENT CHARACTERISTICS (See Key, below)

	IN-HOME SUPPORTIVE SERVICES PROGRAM										
	Aged	Blind	Disabled	Other	Total	PCSP	Non-PCSP	Total	SI	NSI	Total
Client Count	6,102	336	6,610	0	13,048	11,683	1,365	13,048	4,167	8,881	13,048
Percent Of Clients	46.8%	2.6%	50.7%	0.0%	100%	89.5%	10.5%	100%	31.9%	68.1%	100%

PCSP = Personal Care Services Program. IHSS program components funded 50% Federal, 32.5% State and 17.5% County  
 Non-PCSP = IHSS program funded with 35% County and 65% State  
 SI = Severely Impaired  
 NSI = Non Severely Impaired

SECTION 3:

CHILDREN AND FAMILY SERVICES

Emergency Response Program  
Referrals Received During the Month of September 2004

	Reason For Referral								Total
	Sexual Abuse	Physical Abuse	Severe Neglect	General Neglect	Emotional Abuse	Exploit	Caretaker Abs./Incapacity	Substantial Risk	
<b>Referral Method</b>									
Telephone	51	130	23	86	21	1	80	0	392
Written/Fax	2	3	0	2	0	0	1	0	8
In-Person	2	0	0	0	0	0	0	0	2
Total	55	133	23	88	21	1	81	0	402
<b>Referral Response Type</b>									
Eval Out	1	0	0	0	1	0	0	0	2
Immediate	18	47	12	16	1	0	59	0	153
3 Day	0	0	0	0	0	0	0	0	0
5 Day	0	0	0	0	0	0	0	0	0
10 Day	36	85	11	72	19	1	23	0	247
N/A	0	0	0	0	0	0	0	0	0
Total	55	132	23	88	21	1	82	0	402
<b>Allegation Disposition Type</b>									
Substantiated	7	11	10	3	1	0	39	0	71
Inconclusive	6	9	2	8	1	0	5	0	31
Unfounded	7	25	1	15	1	0	9	0	58
Pending	35	87	10	62	18	1	29	0	242
Total	55	132	23	88	21	1	82	0	402

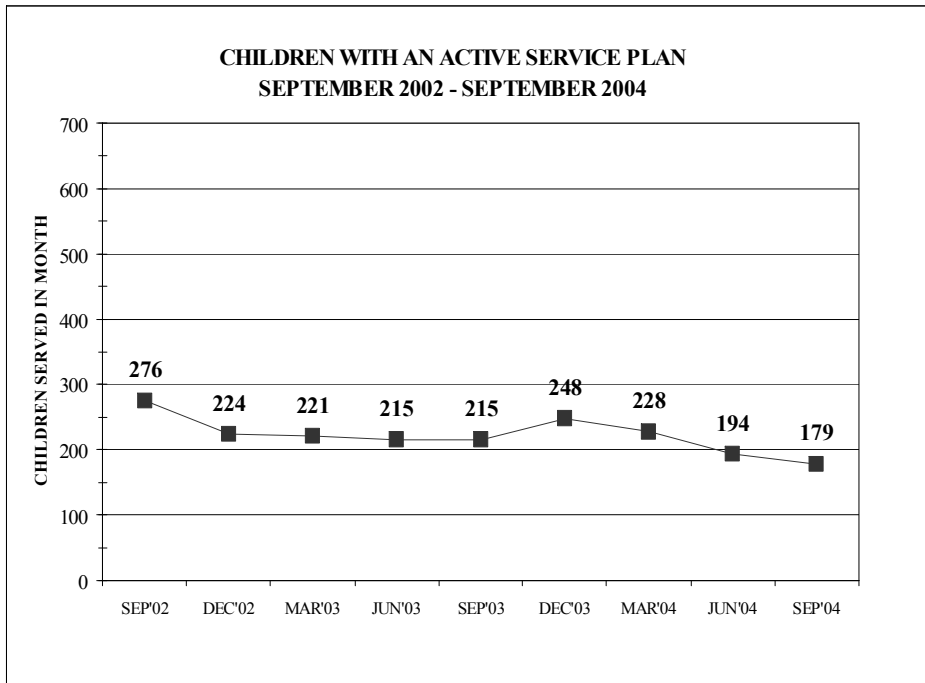
**Note:** Children referred more than once during the report month will receive a count for each time they are referred.

**Eval Out:** referral went through the initial evaluation process and was screened out by a supervisory social worker.

**Unfounded:** an investigator has determined, based on the facts, that there was no child abuse.

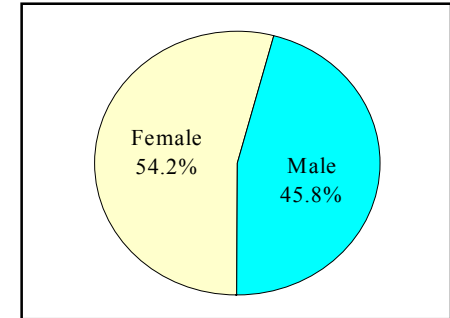
**Pending:** pending disposition.

## Emergency Response Program Service Month: September 2004



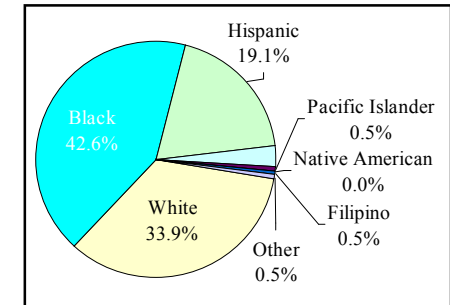
### Persons by Gender

Female	97
Male	82
Unknown	0
<b>Total Children</b>	<b>179</b>



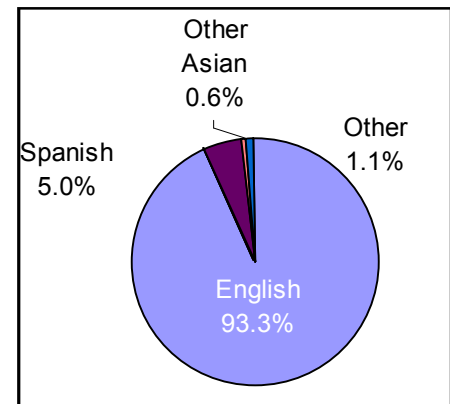
### Persons by Ethnicity

White	62
Black	78
Hispanic	35
Asian	5
Pacific Islander	1
Native American	0
Filipino	1
Other	1
<b>Total</b>	<b>179</b>



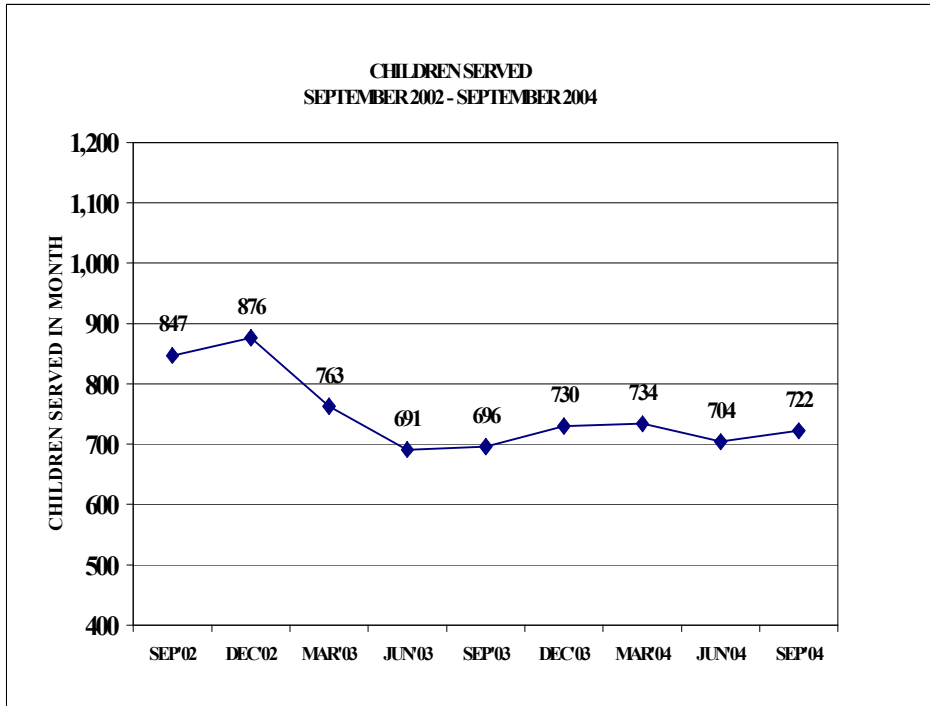
### Persons by Language

English	167
Vietnamese	0
Chinese	0
Filipino	0
Spanish	9
Other Asian	1
Other	2
<b>Total</b>	<b>179</b>



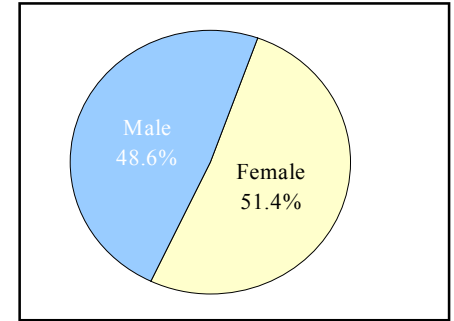
# Family Maintenance Program

## Service Month: September 2004



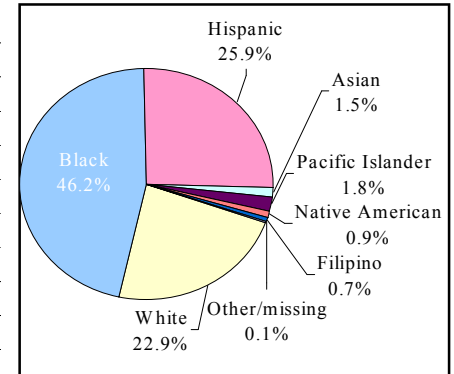
### Persons by Gender

Female	371
Male	351
Unknown	0
<b>Total Children</b>	<b>722</b>



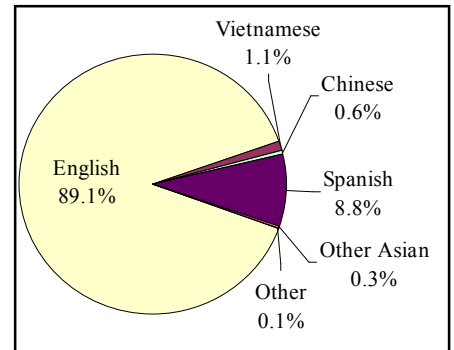
### Persons by Ethnicity

White	182
Black	311
Hispanic	174
Asian	10
Pacific Islander	12
Native American	6
Filipino	5
Other/missing	1
<b>Total</b>	<b>722</b>

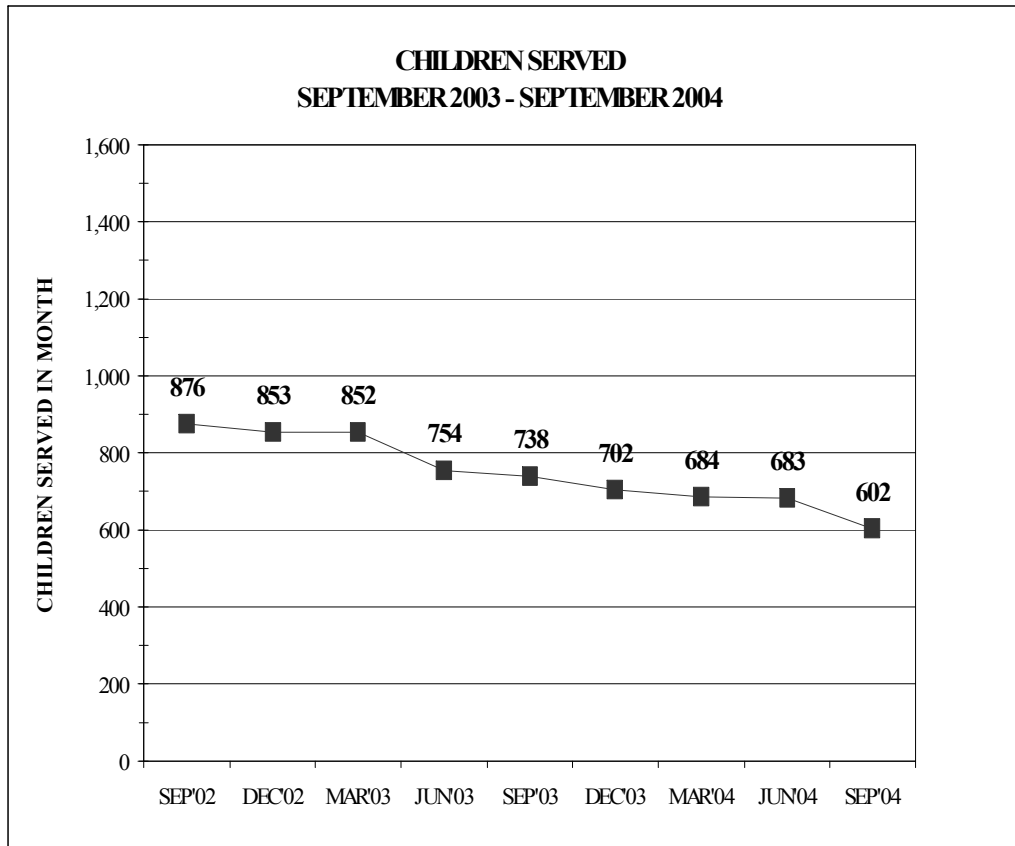


### Persons by Language

English	646
Vietnamese	8
Chinese	4
Filipino	0
Spanish	61
Other Asian	2
Other	1
<b>Total</b>	<b>722</b>

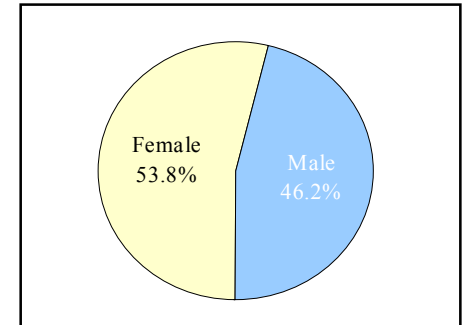


## Family Reunification Program Service Month: September 2004



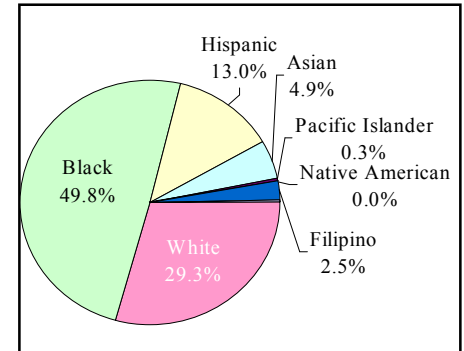
### Persons by Gender

Female	324
Male	278
Unknown	0
<b>Total Children</b>	<b>602</b>



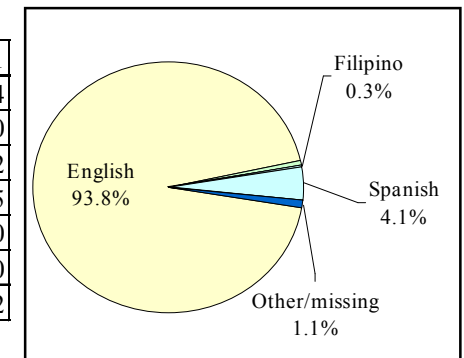
### Persons by Ethnicity

White	181
Black	310
Hispanic	82
Asian	10
Pacific Islander	2
Native American	0
Filipino	16
Other/missing	1
<b>Total</b>	<b>602</b>

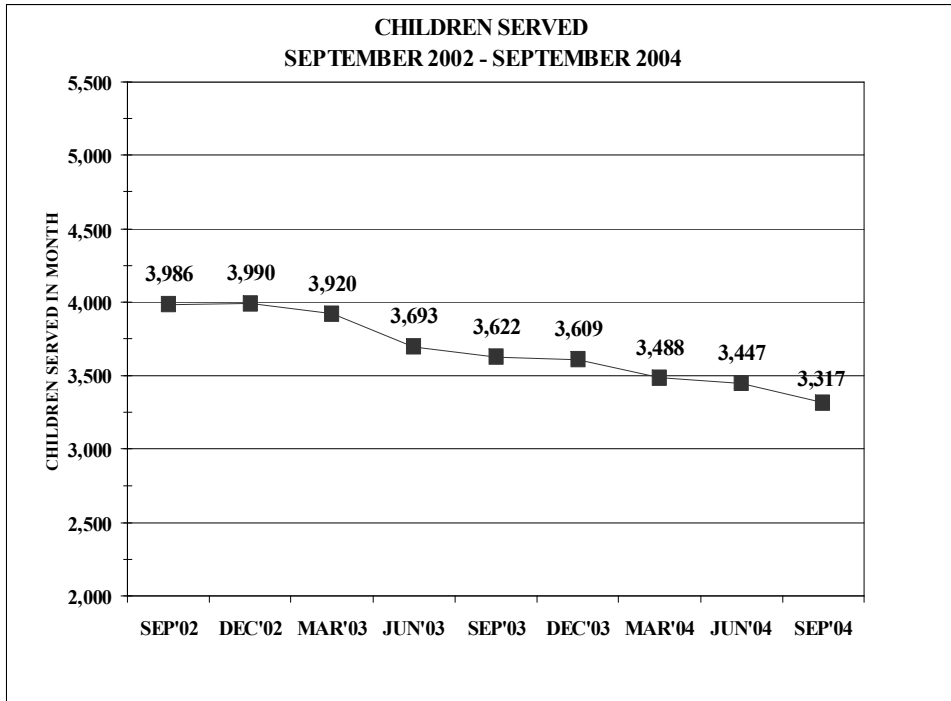


### Persons by Language

English	571
Vietnamese	4
Chinese	0
Filipino	2
Spanish	25
Other Asian	0
Other/missing	0
<b>Total</b>	<b>602</b>

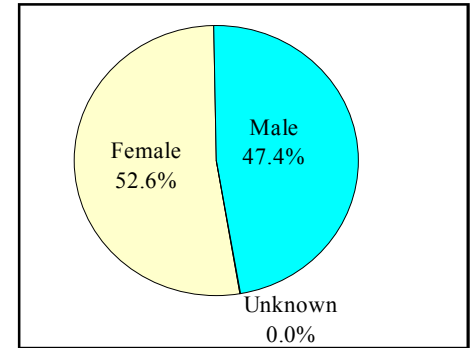


## Permanent Placement Program Service Month: September 2004



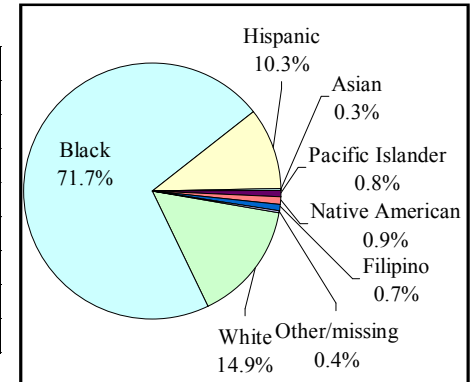
### Persons by Gender

Female	1,745
Male	1,571
Unknown	1
<b>Total Children</b>	<b>3,317</b>



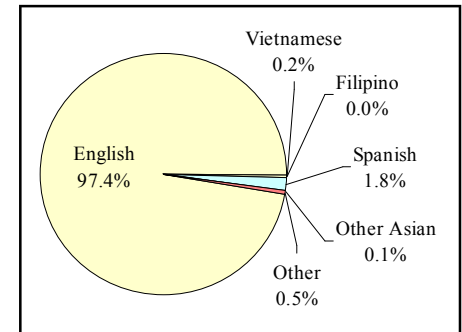
### Persons by Ethnicity

White	520
Black	2,358
Hispanic	340
Asian	10
Pacific Islander	25
Native American	28
Filipino	23
Other/missing	13
<b>Total</b>	<b>3,317</b>

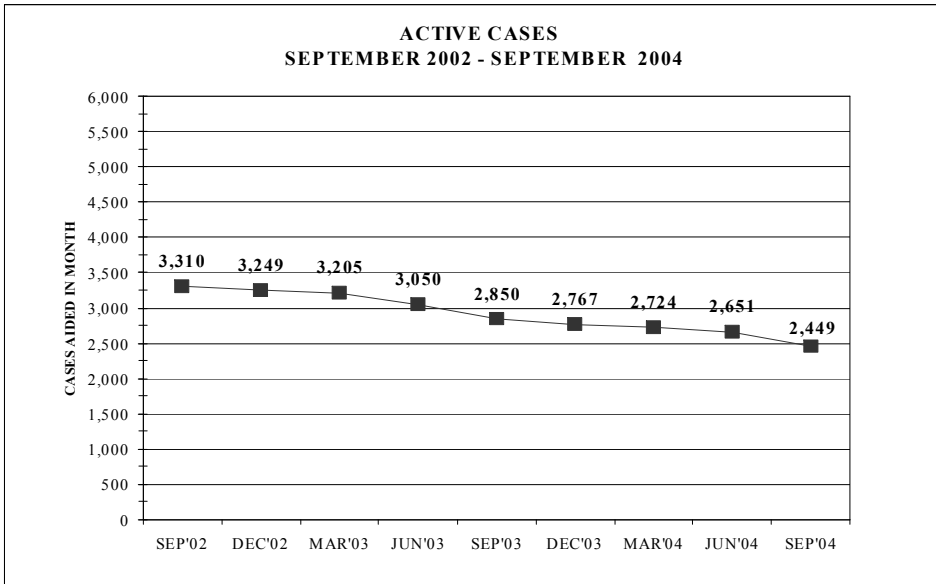


### Persons by Language

English	3,229
Vietnamese	7
Chinese	2
Filipino	1
Spanish	59
Other Asian	4
Other	15
<b>Total</b>	<b>3,317</b>



## Foster Care Program Service Month: September 2004

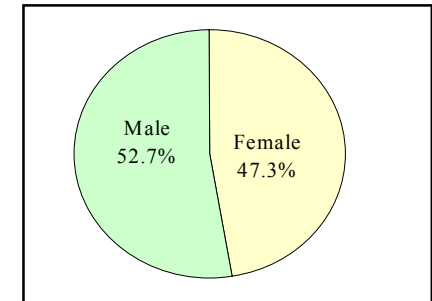


The declining caseload in Foster Care can be attributed to a number of factors:  
**A Children's Assessment Center** was opened allowing more time to assess children and their families. Kids that previously might have been brought into care are able to be released safely back home.  
**SSA also implemented a prevention program**, Another Road to Safety (ARS), which provides early intervention services to at-risk families, also helping kids to remain safely at home and out of the Foster Care system.  
**Finally, the Structured Decision Making Tool** adopted by SSA guides staff in their decisions as to whether it's necessary to remove a child. The tool could guide them to the conclusion that a child they previously would have removed may not need to be removed.

PROGRAM ACTIVITY	
Applications Received	117
Applications Approved	142
Applications Denied	10
Applications pending 45 days or less	187
Applications pending over 45 days	62
Total Cases Aided	2,449
Cases Discontinued	232
Total \$\$ Paid	\$5,317,061
Average \$\$ Per Case	\$2,171.12

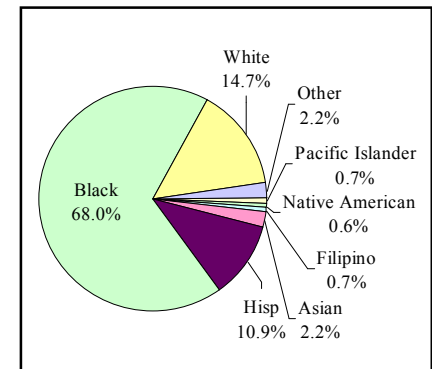
**Persons by Gender**

Female	1,158
Male	1,291
Unknown	0
<b>Total Children</b>	<b>2,449</b>



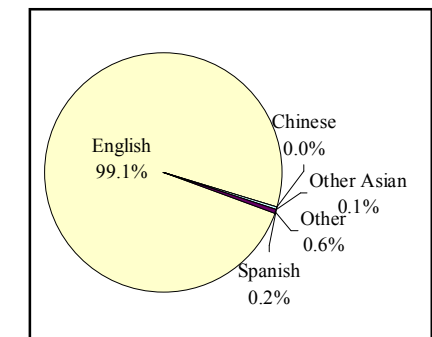
**Persons by Ethnicity**

Pacific Islander	17
Native American	15
Filipino	17
Asian	54
Hisp	267
Black	1,665
White	360
Other	54
<b>Total</b>	<b>2,449</b>



**Persons by Language**

English	2,429
Vietnamese	0
Chinese	1
Filipino	0
Spanish	5
Other Asian	1
Other	15
<b>Total</b>	<b>2,449</b>



Foster Care Program  
Service Month: September 2004

Total Cases Aided By City of Residence

CITY	Foster Care		City Population*	
	Count	%	Count	%
Alameda	18	0.7%	72,259	5.0%
Albany	1	0.0%	16,444	1.1%
Berkeley	83	3.4%	102,743	7.1%
Emeryville	6	0.2%	6,882	0.5%
Oakland	588	24.0%	399,484	27.7%
Piedmont	1	0.1%	10,952	0.8%
<b>North County</b>	<b>697</b>	<b>28.5%</b>	<b>608,764</b>	<b>42.2%</b>
Fremont	54	2.2%	203,413	14.1%
Newark	15	0.6%	42,471	2.9%
Union City	34	1.4%	66,869	4.6%
<b>Tri-City</b>	<b>102</b>	<b>4.2%</b>	<b>312,753</b>	<b>21.7%</b>
Castro Valley	39	1.6%	56,382	3.9%
Hayward	132	5.4%	140,030	9.7%
San Leandro	380	15.5%	79,452	5.5%
San Lorenzo	8	0.3%	21,798	1.5%
<b>Central County</b>	<b>559</b>	<b>22.8%</b>	<b>297,662</b>	<b>20.6%</b>
Dublin	7	0.3%	29,973	2.1%
Pleasanton	4	0.1%	63,654	4.4%
Livermore	20	0.8%	73,345	5.1%
<b>Valley</b>	<b>31</b>	<b>1.2%</b>	<b>166,972</b>	<b>11.6%</b>
Other	1,080	44.1%	57,590	4.0%
<b>Total</b>	<b>2,449</b>	<b>100.8%</b>	<b>1,443,741</b>	<b>100.0%</b>

## SECTION 4:

### AGENCY ADMINISTRATION AND FINANCE

- Program Integrity Division
- Human Resources
- Affirmative Action -- *Not available*

**PROGRAM INTEGRITY DIVISION**  
**(Formerly known as WELFARE FRAUD PREVENTION DIVISION)**

**Overview**

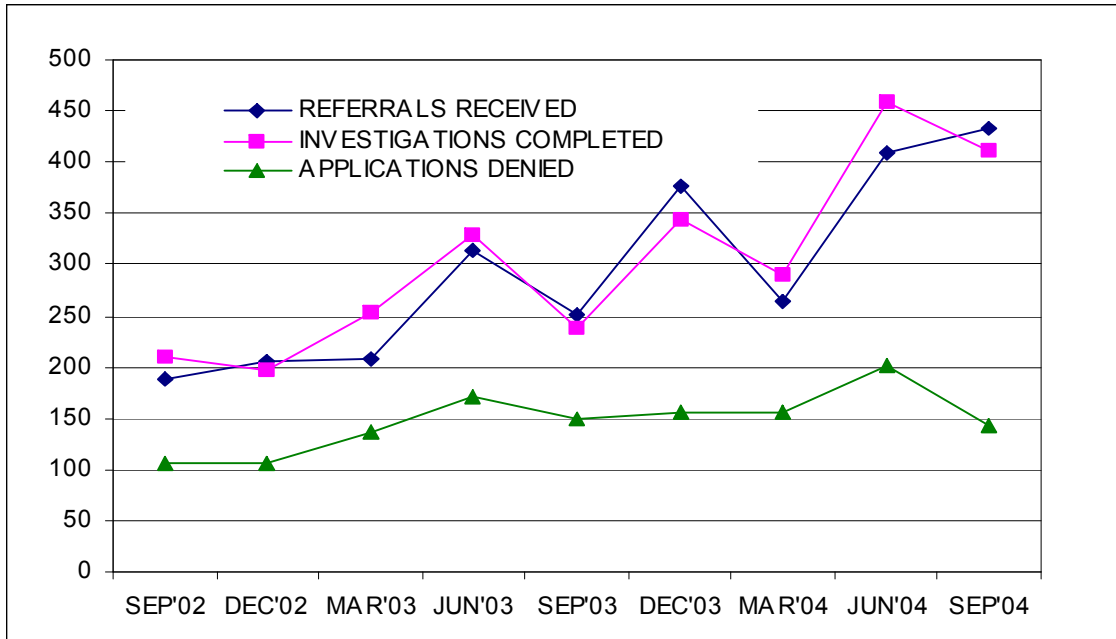
Investigations in the Program Integrity Division: Program consist of two components, Program Integrity Prevention and Program Integrity Detection.

**Program Integrity Prevention** investigations occur during the application process, prior to the issuance of cash assistance and/or Food Stamps.

**Program Integrity Detection** investigations occur after cash assistance and/or Food Stamps have been approved.

Each investigation count represents a single adult. The majority of referred cases involve single parent households. Sanctions and convictions are imposed only on the responsible adult(s).

**Program Integrity Division: Prevention  
 CalWORKS/Food Stamps/All Other Programs\*  
 Service Months September 2002 - September 2004**



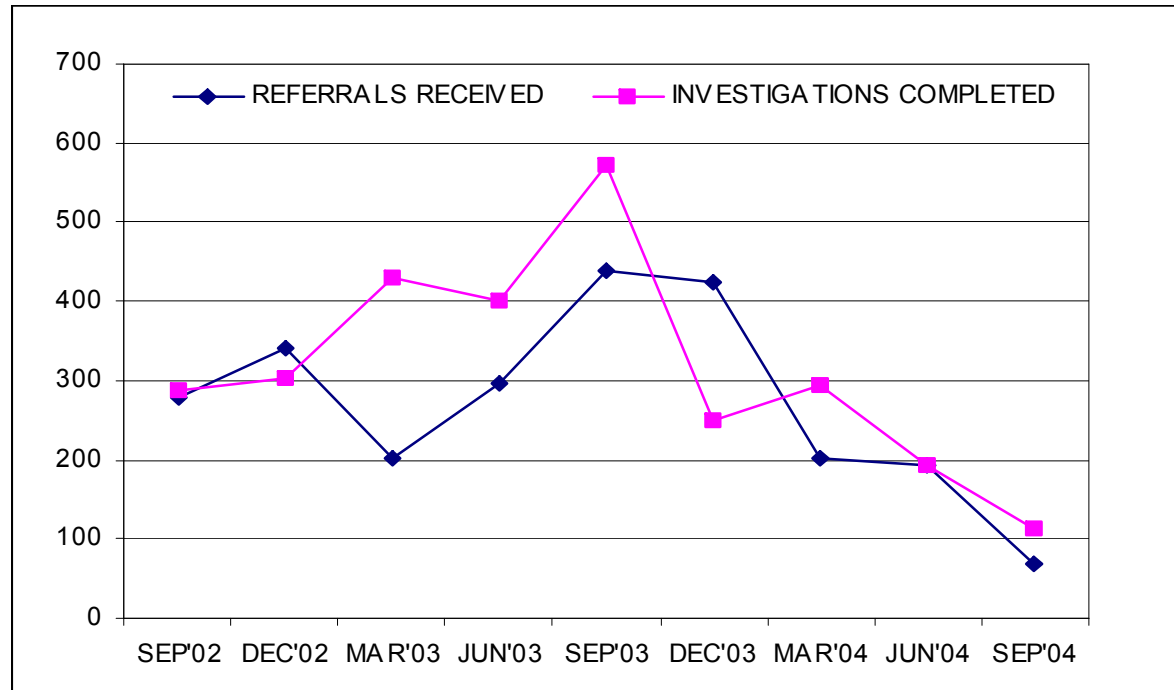
Service Month: September 2004	CalWORKs	NA Food Stamps	Other	Total
Referrals Received	152	30	250	432
Investigations Completed	140	25	247	412
Applications Denied	51	9	82	142

**Program Integrity Prevention** statistics track investigations by Early Fraud Detection Investigators (FRED). These investigations occur prior to the applicants' receipt of public assistance.

Program Integrity Division Prevention activities increased due to a decision to focus increasingly scarce resources (staff) where they can be the most effective -- before a case is opened.

\* All other programs include: General Assistance associated Food Stamps, In-Home Supportive Services, and Child Care.

**Program Integrity Division: Detection**  
**CalWORKS/Food Stamps/All Other Programs\***  
**Service Months: September 2002 - September 2004**



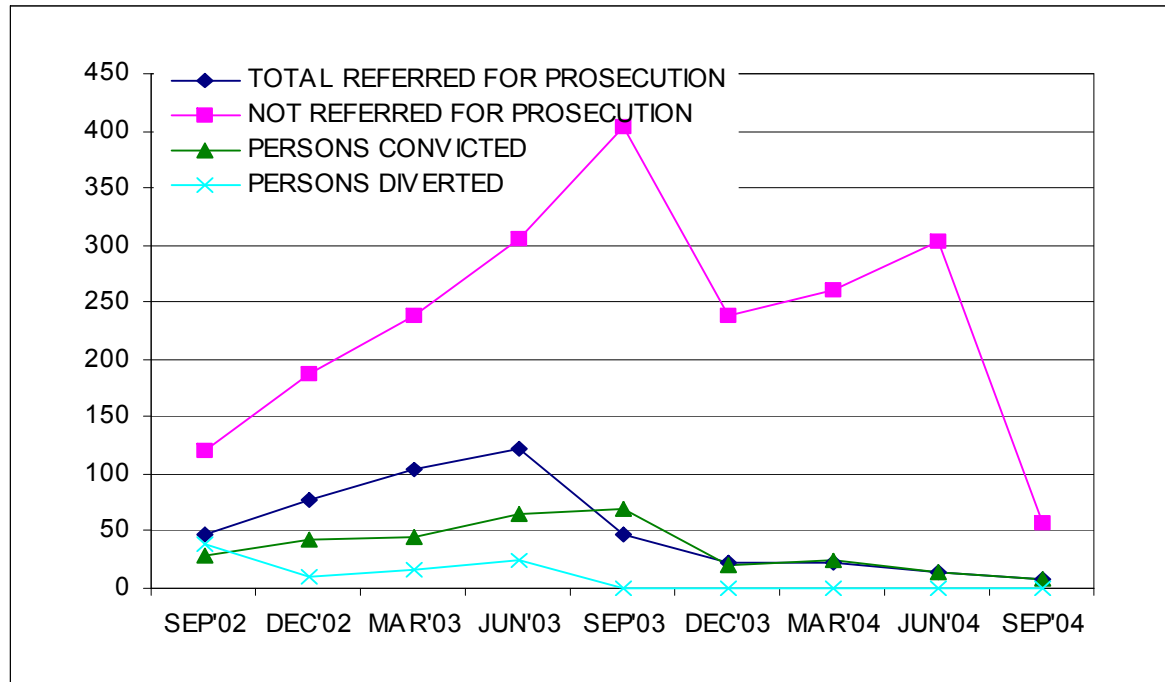
Service Month: September 2004	CalWORKs	NA Food Stamps	Other	Total
Referrals Received	30	3	35	68
Investigations Completed	38	30	45	113

**Program Integrity Detection** statistics track investigations by the Program Integrity Prevention Division (PIPD) investigators and/or the District Attorney Special Investigations Unit (DA/SIU) inspectors. These investigations occur after public assistance has been approved.

The number of Program Integrity investigations departed sharply from previous trends -- between September 2003 and December 2003, investigations fell from 572 to 248, a decrease of 64.6%. The decrease is accounted for by severe staff reductions. As noted on the previous page, the emphasis of remaining staff has been prevention; those activities increased between September 2003 and December 2003

\* All other programs include: General Assistance associated Food Stamps, In-Home Supportive Services, and Child Care.

**Program Integrity Division: Disposition**  
**CalWORKS/Food Stamps/All Other Programs\***  
**Service Months: September 2002 - September 2004**



**Referred for Prosecution** are those cases where there has been a determination of fraud established by the FRED or PIPD Investigator, or DA/SIU Inspector. These referrals may result in Felony Criminal Convictions or Diversion Court.

**Not Referred for Prosecution** are those cases where intentional fraud has not been established. These cases may still involve cash overpayments or Food Stamp overissuances that are, by regulation, collectible through grant adjustment or civil recovery.

**Convictions and Diversions\*\*** may result in CalWORKs and Food Stamp penalties for Intentional Program Violations (IPVs). These penalties range from 6 months to permanent disqualification. Penalties are imposed only on the responsible adults.

Service Month: September 2004	CalWORKs	NA Food Stamps	Other	Total
Referred for Prosecution	8	0	3	11
Not Referred for Prosecution	58	100	108	266
Persons Convicted	9	2	8	19
Persons Diverted	0	0	0	0
Collections	\$144,335	\$70,397	\$14,098	\$228,830
Grant Adjustments	\$56,114	\$18,765	\$0	\$74,879

\* All other programs include: General Assistance associated Food Stamps, In-Home Supportive Services, and Child Care.

\*\* Diversion cases must meet the following criteria: 1) the combined loss of cash and food stamps is \$5,000 or less; 2) losses are due to unreported earnings, not the use of false social security numbers, false identities, eligible children residing out of the home, or "absent" parents in the home; 3) there is no prior criminal history or welfare fraud charges. A successful participant may ultimately have their charges dismissed. These cases may still involve cash overpayments or food stamp overissuances that are, by regulation, collectible through grant adjustments or civil recovery.

## Human Resources

Service Months: July - September 2004

### Employment Changes by Department

Department	New Hires	Promotions	Demotions	Separations
Workforce and Human Services	0	4	0	6
MediCal Benefits Administration	0	0	0	3
Children & Family Services	0	0	0	6
Admin & Finance	3	0	0	2
Adult & Aging Services	1	1	0	3
Total	4	5	0	20

## Human Resources

Service Months: July - September 2004

### New Hires By Job Category

Department	Officials	Professionals	Technicians	Protective Services	Para-Professionals	Office/Clerical	Service/Maintenance	Other	Total
Workforce and Human Services	0	0	0	0	0	0	0	0	0
MediCal Benefits Administration	0	0	0	0	0	0	0	0	0
Children & Family Services	0	0	0	0	0	0	0	0	0
Admin & Finance	0	1	0	0	0	1	0	1	3
Adult & Aging Services	0	0	0	1	0	0	0	0	1
<b>Total</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>4</b>

### Promotions By Job Category

Department	Officials	Professionals	Technicians	Protective Services	Para-Professionals	Office/Clerical	Service/Maintenance	Other	Total
Workforce and Human Services	0	0	2	0	2	0	0	0	4
MediCal Benefits Administration	0	0	0	0	0	0	0	0	0
Children & Family Services	0	0	0	0	0	0	0	0	0
Admin & Finance	0	0	0	0	0	0	0	0	0
Adult & Aging Services	0	1	0	0	0	0	0	0	1
<b>Total</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>5</b>

#### EXAMPLES OF CLASSIFICATIONS WITHIN EACH JOB CATEGORY

- Officials: Agency Director, SSA; Assistant Agency Director; Deputy Director; Executive Assistant, SSA; Division Director; Program Integrity Prevention Director; Administrative/ Financial Manager; Director, OHRDA; HR Director; IS Director; CASA Director.
- Professionals: SS Program Manager, Asst. PIC Director, Asst. Director, Aging: Social Worker I/II/III/Supervisor, Prog. Systems Coordinator, Child Welfare Worker II/Supv., Management Analyst, Program Specialist, Program/Financial Specialist, Information Systems Specialist, Information Systems Analyst, Appeals Officer/Supervisor, Senior Accountant, Senior Nutritionist, Clinical Nurse II, Trust Manager, Departmental Personnel Officer I
- Technicians: Vocational Services Specialist, Eligibility Technician I/II/III/Supervisor, Quality Assurance Technician, Employment Counselor/Supervisor, Estate Manager/Investigator
- Protective Service: Child Care Worker II/Supervisor, Night Group Supervisor, Program Integrity Investigator/Supervisor
- Paraprofessionals: Administrative Assistant, Job Developer, PIC; Licensing Evaluator/Supervisor
- Office/Clerical: Clerk II, Specialist Clerk, Data Input Clerk, Elig Support Clerk, Supervising Clerk I/II/III, Supervising Secretary II, Secretary I/II/Admin, Account Clerk I/II, Payroll Records Clerk, Accounting Specialist, Accounting Technician, Messenger, Service Support Specialist, Lead Clerk, Transcriptionist
- Service/Maintenance: Supply Clerk I/II

## Human Resources

Service Months: July - September 2004

### Demotions By Job Category

Department	Officials	Professionals	Technicians	Protective Services	Para-Professionals	Office/Clerical	Service/Maintenance	Other	Total
Workforce and Human Services	0	0	0	0	0	0	0	0	0
MediCal Benefits Administration	0	0	0	0	0	0	0	0	0
Children & Family Services	0	0	0	0	0	0	0	0	0
Admin & Finance	0	0	0	0	0	0	0	0	0
Adult & Aging Services	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0

### Separations By Job Category

Department	Officials	Professionals	Technicians	Protective Services	Para-Professionals	Office/Clerical	Service/Maintenance	Other	Total
Workforce and Human Services	0	0	4	0	0	2	0	0	6
MediCal Benefits Administration	0	0	1	0	0	2	0	0	3
Children & Family Services	0	0	0	5	0	1	0	0	6
Admin & Finance	0	0	0	0	0	2	0	0	2
Adult & Aging Services	0	0	1	2	0	0	0	0	3
Total	0	0	6	7	0	7	0	0	20

#### EXAMPLES OF CLASSIFICATIONS WITHIN EACH JOB CATEGORY

Officials: Agency Director, SSA; Assistant Agency Director; Deputy Director; Executive Assistant, SSA; Division Director; Program Integrity Prevention Director; Administrative/ Financial Manager; Director, OHRDA; HR Director; IS Director; CASA Director.

Professionals: SS Program Manager, Asst. PIC Director, Asst. Director, Aging: Social Worker I/II/III/Supervisor, Prog. Systems Coordinator, Child Welfare Worker II/Supv., Management Analyst, Program Specialist, Program/Financial Specialist, Information Systems Specialist, Information Systems Analyst, Appeals Officer/Supervisor, Senior Accountant, Senior Nutritionist, Clinical Nurse II, Trust Manager, Departmental Personnel Officer I

Technicians: Vocational Services Specialist, Eligibility Technician I/II/III/Supervisor, Quality Assurance Technician, Employment Counselor/Supervisor, Estate Manager/Investigator

Protective Service: Child Care Worker II/Supervisor, Night Group Supervisor, Program Integrity Investigator/Supervisor

Paraprofessionals: Administrative Assistant, Job Developer, PIC; Licensing Evaluator/Supervisor

Office/Clerical: Clerk II, Specialist Clerk, Data Input Clerk, Elig Support Clerk, Supervising Clerk I/II/III, Supervising Secretary II, Secretary I/II/Admin, Account Clerk I/II, Payroll Records Clerk, Accounting Specialist, Accounting Technician, Messenger, Service Support Specialist, Lead Clerk, Transcriptionist

Service/Maintenance: Supply Clerk I/II

Dear Reader:

This is the September 2004 issue of the Alameda County Social Services Agency's (SSA's) **Quarterly Report of Program Data and Trends**. It is SSA's intention to make this report the most useful and informative it can be for the widest readership possible. To this end, your comments, concerns, and/or questions regarding this report and any of its contents are requested. Please record your comments, concerns, and/or questions in the space provided below (attach additional pages, as needed) and forward them to Rick Edwards, Office of Data Management, SSA.

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510-271-9107

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Your Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Your Organization's Name: \_\_\_\_\_

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