

**SOCIAL SERVICES AGENCY
ALAMEDA COUNTY**



QUARTERLY REPORT
June 2003

PROGRAM DATA AND TRENDS

Chet P. Hewitt, Agency Director

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This report is issued on a quarterly basis. Except where otherwise specified, the data in the report are for the last month of the quarter. Questions regarding data should be directed to Rick Edwards at 271-9137

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**SECTION 1:
WORKFORCE AND HUMAN SERVICES
and
MEDI-CAL AND BENEFITS ADMINISTRATION**

DEPARTMENT OF WORKFORCE AND HUMAN SERVICES
Benefit Programs Activity Summary
SERVICE MONTH: JUNE 2003

Benefit Program Activity	CALWORKS	MEDI-CAL ONLY	FOOD STAMPS	GENERAL ASSISTANCE	REFUGEE CASH ASSISTANCE
Applications Received	1,104	4,828	3,433	1,145	0
Applications Approved	558	3,567	2,067	426	0
Applications Denied	455	1,034	1,120	688	0
Applications Pending	723	3,992	8	889	4
Number Pending Within Required Time Frame*	685	2,137	2	678	2
Number Pending Beyond Required Time Frame	38	1,855	6	211	2
% Pending Within Required Time Frame	94.7%	53.5%	25.0%	76.3%	50.0%
% Pending Beyond Required Time Frame	5.3%	46.5%	75.0%	23.7%	50.0%
Total Cases Aided	16,759	66,194	22,831	4,036	45
Discontinued	1,385	3,254	3,432	792	N/A
Total \$'s Paid**	\$9,065,187.39		\$4,556,944	\$1,548,848	\$8,600
Average \$'s Per Case	\$541		\$200	\$384	\$191

*Pending applications are required to be processed within the following time frames:

CalWORKs - 45 days MEDI-CAL - 45 days NAFS - 30 days GA - 30 days RCA - 45 days

The count of Food Stamps applications pending within and beyond the required time frame are for Non-Assistance Food Stamps only.

Public Assistance Food Stamps are applied for as part of the CalWORKs application process and are therefore not tracked and reported separately.

** For the CalWORKs program, this number shows the gross amount of expenditures.

Department of Workforce and Human Services Service Month: June 2003

Total Cases Aided By City of Residence

CITY	CALWORKS		MEDI-CAL ONLY		FOOD STAMPS		GENERAL ASSISTANCE		REFUGEE CASH ASSISTANCE		CITY POPULATION*	
	COUNT	%	COUNT	%	COUNT	%	COUNT	%	COUNT	%	COUNT	%
Alameda	647	3.9%	2,419	3.7%	805	3.5%	113	2.8%	4	8.0%	72,259	5.0%
Albany	42	0.3%	386	0.6%	99	0.4%	35	0.9%	2	4.0%	16,444	1.1%
Berkeley	600	3.6%	2,259	3.4%	1,053	4.6%	200	5.0%	4	8.0%	102,743	7.1%
Emeryville	58	0.5%	358	0.5%	155	0.7%	24	0.6%	0	0.0%	6,882	0.5%
Oakland	9,122	54.4%	28,759	43.4%	11,812	51.7%	2,419	59.9%	13	28.0%	399,484	27.7%
Piedmont	2	0.0%	68	0.1%	19	0.1%	3	0.1%	0	0.0%	10,952	0.8%
North County	10,471	62.6%	34,251	51.7%	13,943	61.1%	2,794	69.2%	22	48.0%	608,764	42.2%
Fremont	980	5.8%	6,456	9.8%	1,279	5.6%	261	6.5%	16	36.0%	203,413	14.1%
Newark	299	1.8%	1,660	2.5%	347	1.5%	55	1.4%	0	0.0%	42,471	2.9%
Union City	604	3.6%	3,194	4.8%	641	2.8%	102	2.5%	2	4.0%	66,869	4.6%
Tri-City	1,883	11.2%	11,310	17.1%	2,267	9.9%	418	10.4%	18	40.0%	312,753	21.7%
Castro Valley	187	1.1%	1,158	1.7%	341	1.5%	49	1.2%	0	0.0%	56,382	3.9%
Hayward	1,933	11.5%	9,704	14.7%	2,905	12.7%	470	11.6%	2	4.0%	140,030	9.7%
San Leandro	844	5.0%	4,579	6.9%	1,378	6.0%	209	5.2%	2	4.0%	79,452	5.5%
San Lorenzo	168	1.0%	891	1.3%	248	1.1%	41	1.0%	0	0.0%	21,798	1.5%
Central County	3,132	18.7%	16,332	24.7%	4,283	21.3%	678	19.0%	4	8.0%	297,662	21%
Dublin	79	0.5%	437	0.7%	71	0.3%	10	0.3%	0	0.0%	29,973	2.1%
Pleasanton	100	0.6%	868	1.3%	136	0.6%	16	0.4%	0	0.0%	63,654	4.4%
Livermore	350	2.1%	1,768	2.7%	304	1.3%	22	0.5%	2	4.0%	73,345	5.1%
Valley	530	3.2%	3,073	4.6%	511	2.2%	48	1.2%	2	4.0%	166,972	11.6%
Other	722	4.3%	1,217	1.8%	1,239	5.4%	7	0.2%	0	0.0%	57,590	4.0%
Total	16,759	100%	66,194	100%	22,831	100%	4,036	100%	45	100%	1,443,741	100%

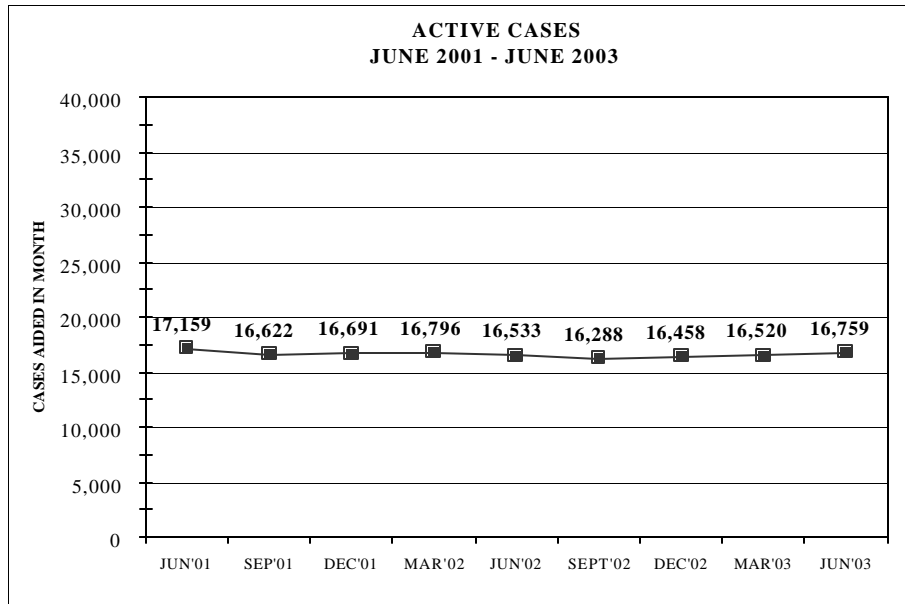
* Source: California Department of Finance, Demographic Research Unit, California State Census Data Center, Census 2000

PL94-171, Table Two: Population by Race/Ethnicity, Incorporated Cities by County.

CalWORKs Cash Assistance Program

Caseload Trend & Profile

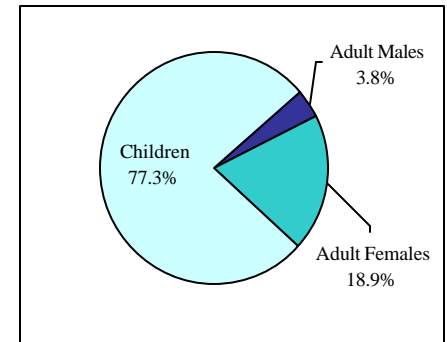
Service Month: June 2003



In the last year, the CalWORKs caseload has fluctuated by a few hundred cases from quarter to quarter. No more do we see the dramatic decreases of two or more years ago. The number of cases at the end of June 2003 remains lower than the caseload at the end of June 2001.

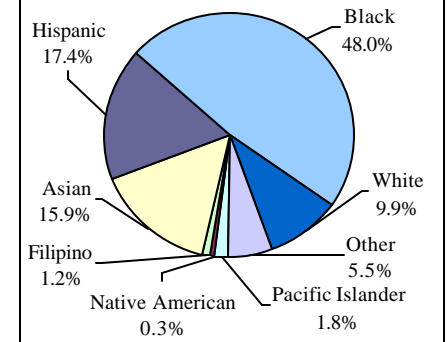
Case Profile

Adult Males	1,556
Adult Females	7,739
Total Adults	9,295
Children	31,697
Total Persons	40,992
Total Unborn	434
Total Cases With Youngest Child Age 17 & Older	195
Avg Age - Adult Male	40.1
Avg Age - Adult Female	32.6
Avg Age - Child	9.0
Avg Time On Aid (Years)	4.3



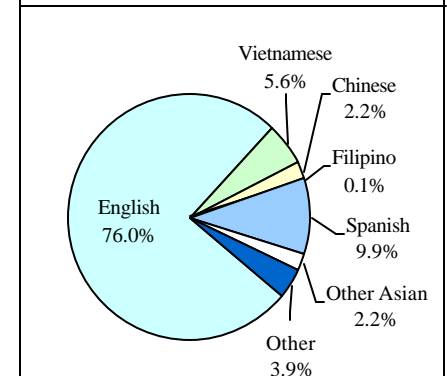
Persons by Ethnicity

Pacific Islander	757
Native American	132
Filipino	474
Asian	6,523
Hispanic	7,131
Black	19,661
White	4,071
Other	2,243
Total Persons	40,992



Cases by Language

English	12,737
Vietnamese	941
Chinese	375
Filipino	22
Spanish	1,663
Other Asian	369
Other	651
Total Cases	16,759



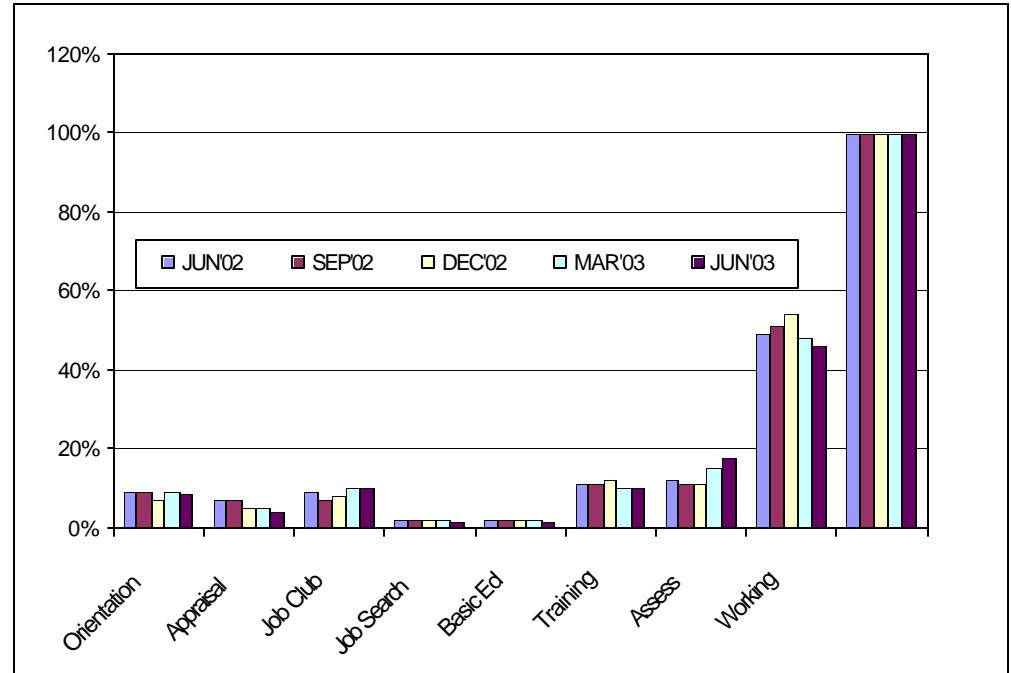
CalWORKs Employment Services Program Service Month: June 2003

Overview of Employment Services Activities and Participation

ADULTS WITH EMPLOYMENT SERVICE REQUIRED

PARTICIPATING

Activities	Persons	Percent
Orientation	645	9%
Appraisal	316	4%
Job Club	777	10%
Job Search	133	2%
Basic Education	118	2%
Training	749	10%
Assessment	1,327	18%
Working	3,454	46%
Total:	7,519	100%



NOT PARTICIPATING

Program Status	Persons	Percent
Non-Compliant (active CalWORKs)	916	43%
Sanctioned (not active CalWORKs)	1,229	57%
Total:	2,145	100%

NO EMPLOYMENT SERVICES REQUIRED

Exempt Status	Persons	Percent
Exempt with Disability Based Income	39	1%
Exempt without Disability Based Income	1,778	36%
Child Only Cases	3,003	60%
Cal-Learn Teen Parents	167	3%
Total:	4,987	100%

The first two tables and the bar chart represent “employable adults”. Some adults may have participated in more than one Employment Services activity during the report month. Accordingly, adult person counts on this page will not reconcile with the active CalWORKs adult count on page 4 of this report. The third table profiles persons (including children) who have no employment requirement.

CalWORKs Employment Services Program Participant Profile*

Service Month: June 2003

Distribution by City

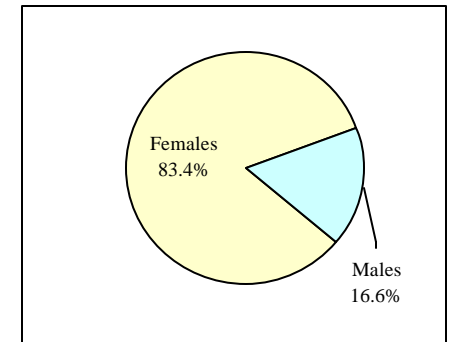
City	CalWORKs		City Population**	
	Count	%	Count	%
Alameda	345	4.6%	72,259	5.0%
Albany	27	0.4%	16,444	1.1%
Berkeley	289	3.8%	102,743	7.1%
Emeryville	35	0.5%	6,882	0.5%
Oakland	3,865	51.4%	399,484	27.7%
Piedmont	45	0.6%	10,952	0.8%
North County	4,607	61.3%	608,764	42.2%
Fremont	551	7.3%	203,413	14.1%
Newark	134	1.8%	42,471	2.9%
Union City	35	0.5%	66,869	4.6%
Tri-City	720	9.6%	312,753	21.7%
Castro Valley	100	1.3%	56,382	3.9%
Hayward	1,032	13.7%	140,030	9.7%
San Leandro	80	1.1%	79,452	5.5%
San Lorenzo	305	4.1%	21,798	1.5%
Central County	1,517	20.2%	297,662	20.6%
Dublin	36	0.5%	29,973	2.1%
Pleasanton	448	6.0%	63,654	4.4%
Livermore	191	2.5%	73,345	5.1%
Valley	675	9.0%	166,972	11.6%
Other/missing	35	0.5%	57,590	4.0%
Total	7,519	100.5%	1,443,741	100.00%

** Source: California Department of Finance, Demographic Research Unit, California State Census Data Center, Census 2000 PL94-171, Table Two: Population by Race /Ethnicity, Incorporated Cities by County.

* This profile describes all participating CalWORKs adults as represented on page 5.

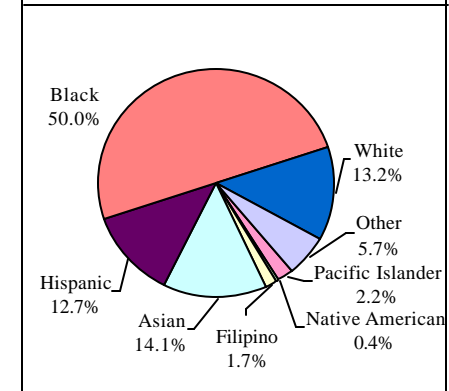
Persons by Gender

Females	6,270
Males	1,249
Total	7,519



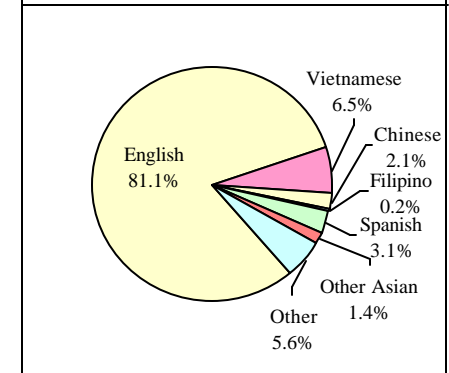
Persons by Ethnicity

Pacific Islander	165
Native American	28
Filipino	129
Asian	1,060
Hispanic	955
Black	3,759
White	994
Other	430
Total	7,519



Persons by Language

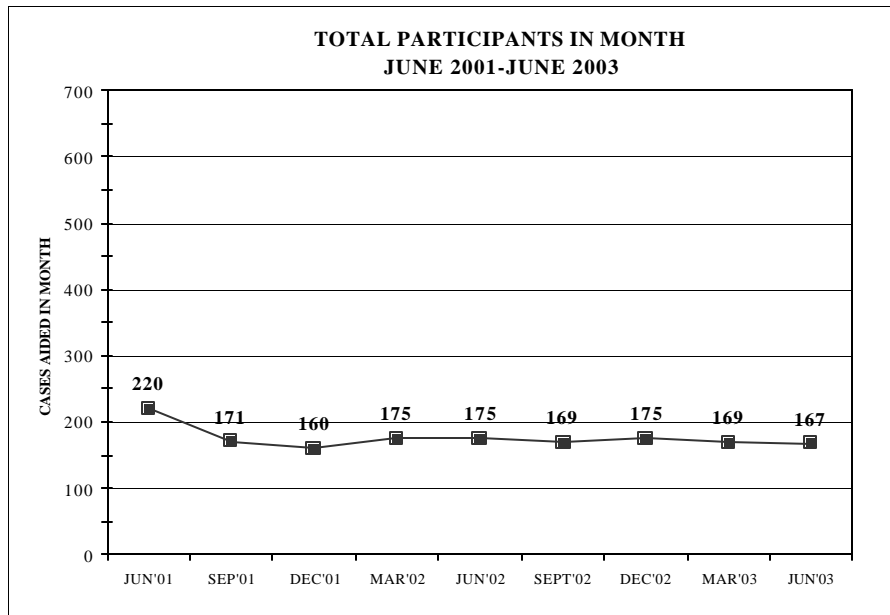
English	6,098
Vietnamese	489
Chinese	162
Filipino	12
Spanish	231
Other Asian	108
Other	420
Total	7,519



Cal-Learn Program

Caseload Trend & Profile

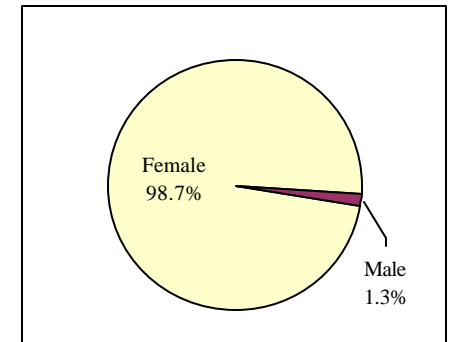
Service Month: June 2003



Cal-Learn is a mandatory program for all pregnant teens receiving CalWORKs benefits. It provides counseling and supportive financial services for CalWORKs teenage parents who remain in school to earn a high school diploma. Bonuses and/or sanctions are issued based on the report card grades of the program's participants. This program started in December, 1994.

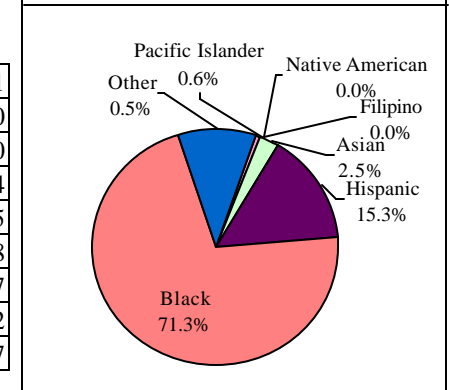
Persons by Gender

Female	165
Male	2
Total	167



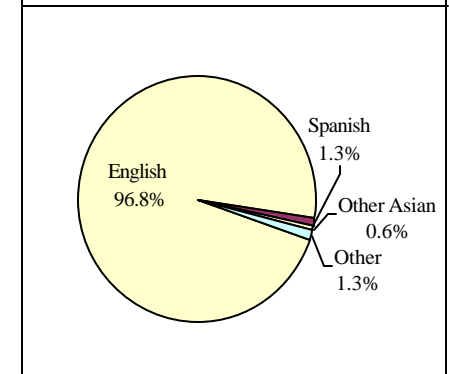
Persons by Ethnicity

Pacific Islander	1
Native American	0
Filipino	0
Asian	4
Hispanic	25
Black	118
White	17
Other	2
Total	167



Persons by Language

English	160
Vietnamese	2
Chinese	0
Filipino	0
Spanish	2
Other Asian	1
Other	2
Total	167



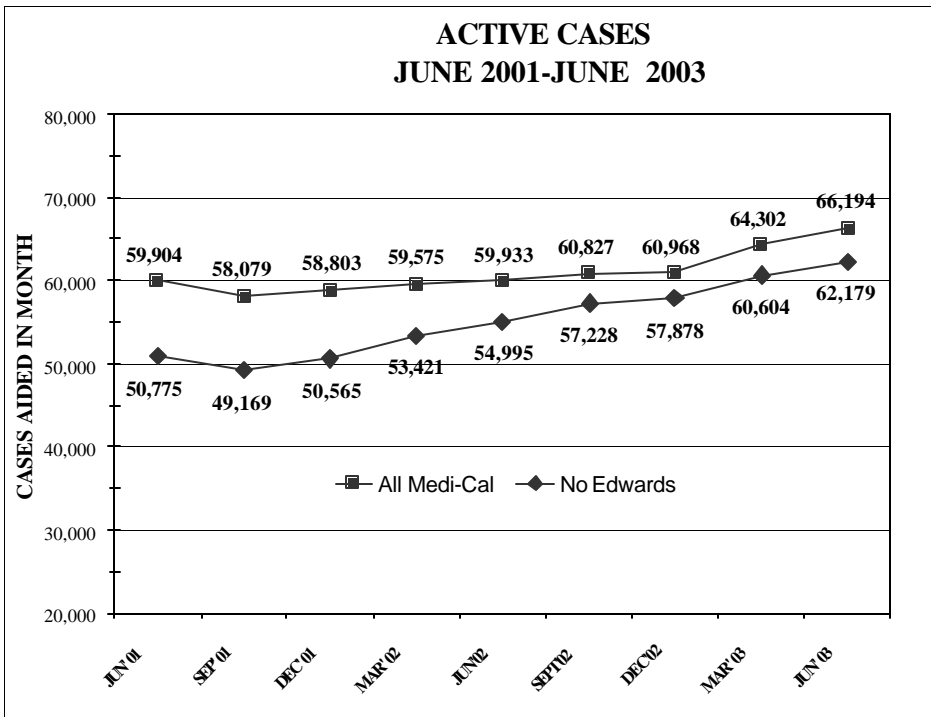
**Cal-Learn Program
Service Month: June 2003**

Distribution By City

City	Cal-Learn		City Population*	
	Count	%	Count	%
Alameda	9	5.7%	72,259	5.0%
Albany	1	0.6%	16,444	1.1%
Berkeley	5	3.1%	102,743	7.1%
Emeryville	0	0.0%	6,882	0.5%
Oakland	107	64.2%	399,484	27.7%
Piedmont	0	0.0%	10,952	0.8%
North County	123	73.6%	608,764	42.2%
Fremont	5	3.1%	203,413	14.1%
Newark	2	1.3%	42,471	2.9%
Union City	1	0.6%	66,869	4.6%
Tri-City	8	5.0%	312,753	21.7%
Castro Valley	2	1.3%	56,382	3.9%
Hayward	23	13.8%	140,030	9.7%
San Leandro	5	3.1%	79,452	5.5%
San Lorenzo	1	0.6%	21,798	1.5%
Central County	32	18.9%	297,662	20.6%
Dublin	0	0.0%	29,973	2.1%
Livermore	2	1.3%	73,345	5.1%
Pleasanton	0	0.0%	63,654	4.4%
Valley	2	1.3%	166,972	11.6%
Other	2	1.3%	57,590	4.0%
Total	167	100.0%	1,443,741	100.0%

* Source: California Department of Finance Demographic Research Unit, California State Census Data Center, Census 2000 PL94-171, Table Two, Population by Race/Ethnicity, Incorporated Cities by County.

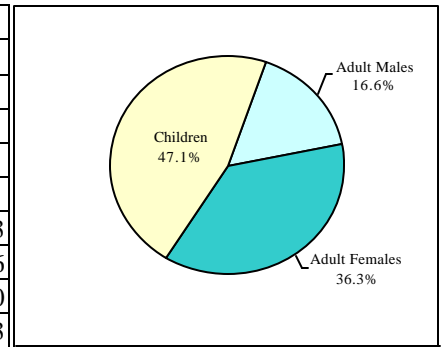
Medi-Cal Only Program Caseload Trend & Profile Service Month: June 2003



The upper line in the graph combines Medi-Cal only and continuing Medi-Cal "Edwards v. Kizer" cases. These latter cases are automatically opened when the CalWORKs case is discontinued. This practice allows families to receive uninterrupted medical services until a redetermination of their Medi-Cal eligibility can be made. The lower line does not include "Edwards v. Kizer" cases.

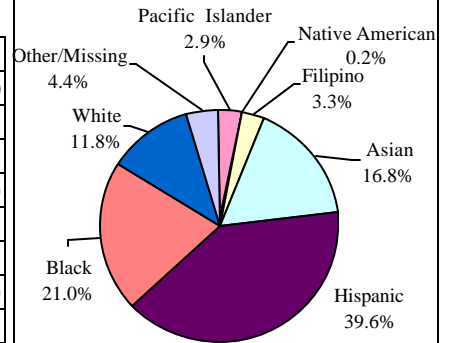
Case Profile

Adult Males	16,674
Adult Females	36,399
Total Adults	53,073
Children	47,207
Total Persons	100,280
Total Unborn	3,020
Avg Age - Adult Male	47.3
Avg Age - Adult Female	42.6
Avg Age - Child	8.0
Avg Time On Aid (Years)	2.3



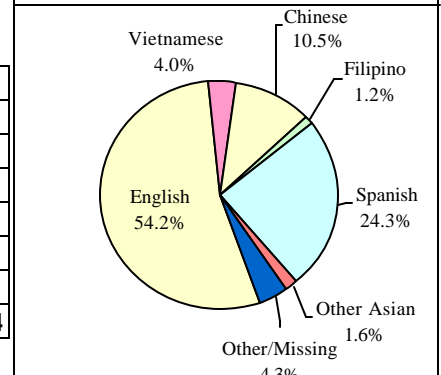
Persons by Ethnicity

Pacific Islander	2,937
Native American	200
Filipino	3,333
Asian	16,802
Hispanic	39,750
Black	21,011
White	11,826
Other/Missing	4,420
Total Persons	100,280

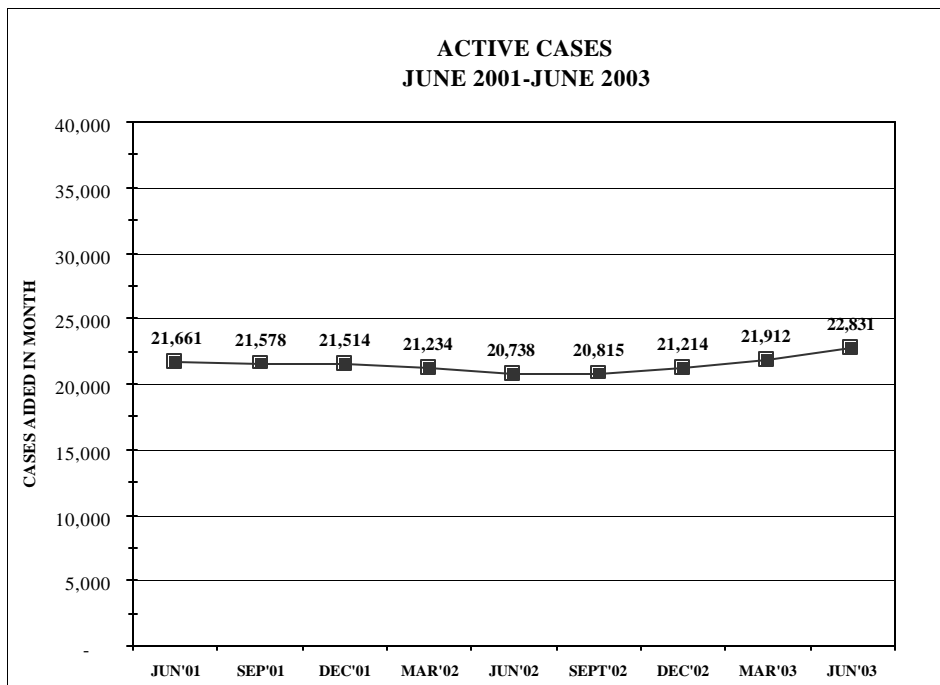


Cases by Language

English	35,900
Vietnamese	2,618
Chinese	6,926
Filipino	820
Spanish	16,058
Other Asian	1,045
Other/Missing	2,827
Total Cases	66,194

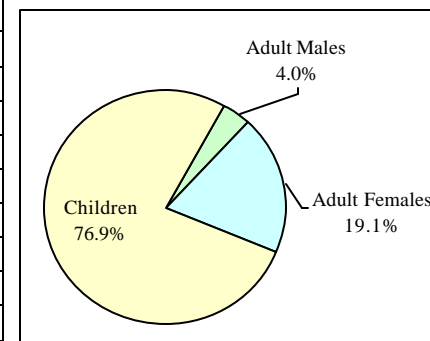


Food Stamps Assistance Caseload Trend & Profile Service Month: June 2003



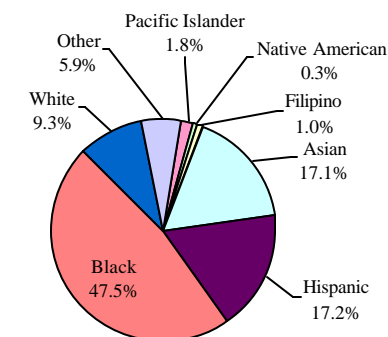
Case Profile

Adult Males	1,556
Adult Females	7,471
Total Adults	9,028
Children	30,027
Total Persons	39,055
Total Unborn	499
Avg Age - Adult Male	40.5
Avg Age - Adult Female	33.5
Avg Age - Child	9.0
Avg Time On Aid (Years)	3.5



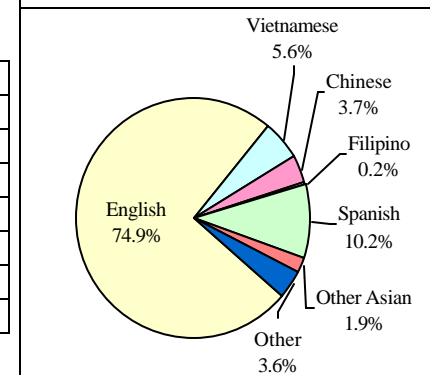
Persons by Ethnicity

Pacific Islander	700
Native American	126
Filipino	381
Asian	6,670
Hispanic	6,721
Black	18,533
White	3,629
Other	2,297
Total Persons	39,055



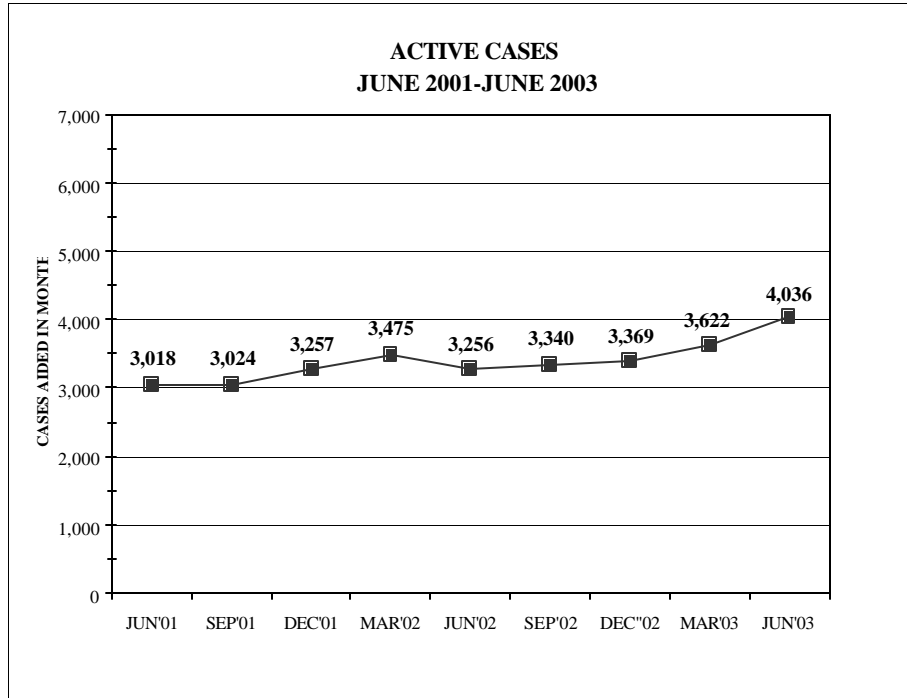
Cases by Language

English	17,105
Vietnamese	1,267
Chinese	847
Filipino	44
Spanish	2,327
Other Asian	427
Other	813
Total Cases	22,831



In order to better reflect the amount of Food Stamps distributed in Alameda County, the Program Data and Trends Report includes Food Stamps issued to CalWORKs recipients along with those issued through the Non-Assistance Food Stamps (NAFS) program. It is important to note that the NAFS population overlaps substantially with the GA and Medi-Cal caseload.

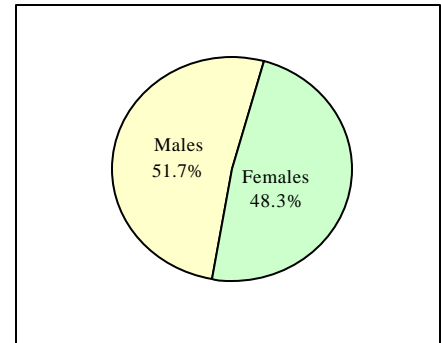
General Assistance Caseload Trend & Profile Service Month: June 2003



After many months of caseload reductions (due to grant reductions, intensified eligibility verification efforts, tighter enforcement of income reporting requirements, and the implementation of the Community Housing & Shelter Support (CHASS) Program) the caseload began rising in December 2000. The caseload increased by 21.1% between June 2001 and June 2003 probably due to the failing economy.

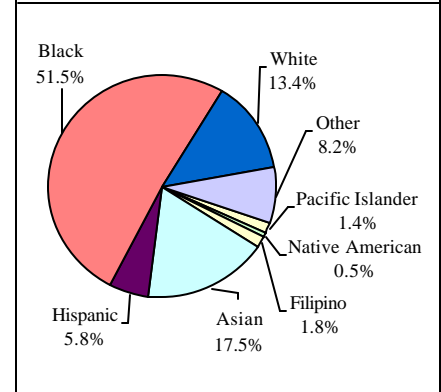
Case Profile

Males	2,084
Females	1,950
Total Persons	4,034
Total Unborn	0
Avg Age - Male	46.2
Avg Age - Female	49.4
Avg Time On Aid (Years)	1.5



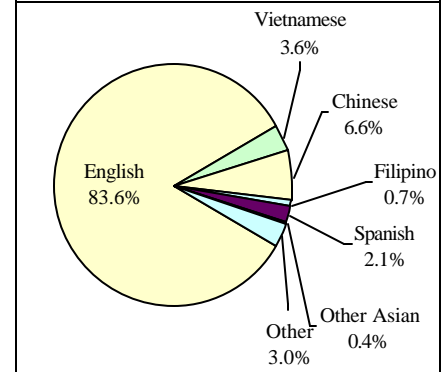
Persons by Ethnicity

Pacific Islander	56
Native American	20
Filipino	72
Asian	704
Hispanic	234
Black	2,076
White	539
Other	332
Total Persons	4,034

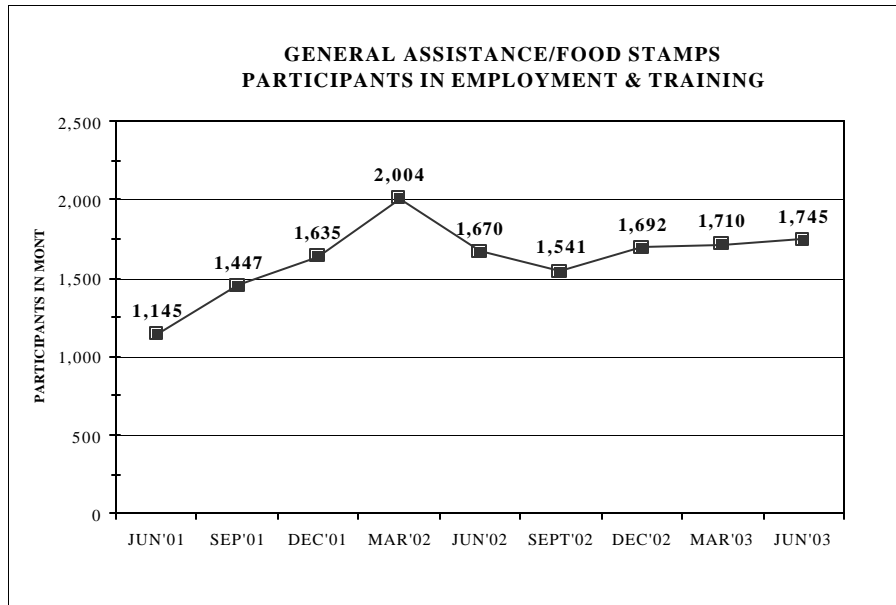


Cases by Language

English	3,375
Vietnamese	145
Chinese	268
Filipino	28
Spanish	84
Other Asian	16
Other	119
Total Cases	4,036



General Assistance/Food Stamps Employment Services Program Caseload Trend & Profile Service Month: June 2003

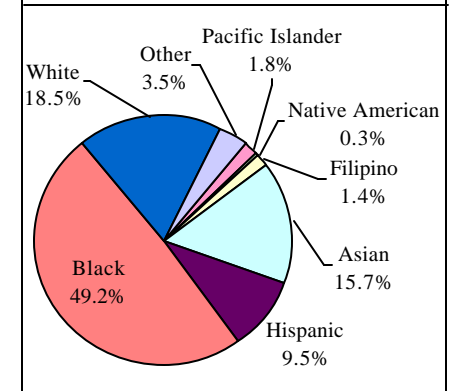
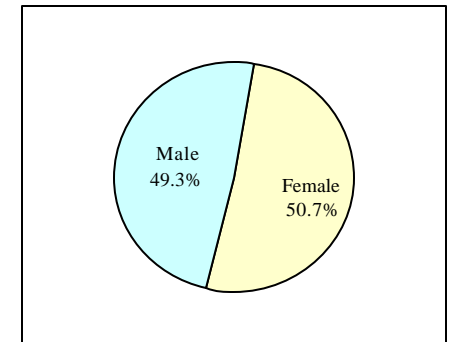


Persons by Gender

Female	885
Male	860
Total	1,745

Persons by Ethnicity

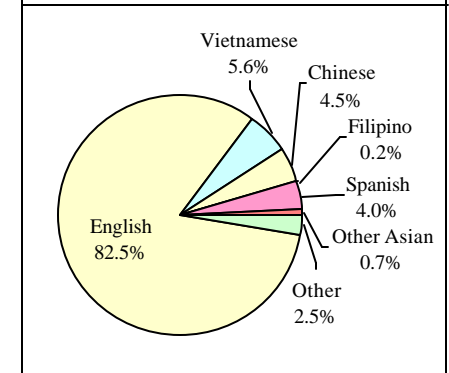
Pacific Islander	31
Native American	6
Filipino	25
Asian	275
Hispanic	166
Black	858
White	323
Other	61
Total	1,745



Count Of Participants	Total
Total Participants At End Of Month	1,745
Total Participants During Month	2,228
Job Search/Job Club	1,029
Training & Education	1,021
Food Stamp Only (Non GA)/Medicals Pending	178
Total Negative Actions	483
Applicants Denied For Non-Cooperation	132
Sanctioned/Discontinued For Non-Cooperation	117
Discontinued, No Sanction	119
Time Limits	115
Total Participant Job Placements	40

Persons by Language

English	1,440
Vietnamese	98
Chinese	79
Filipino	3
Spanish	69
Other Asian	12
Other	44
Total	1,745



General Assistance/Food Stamps Employment Services Program
Caseload Trend & Profile
Service Month: June 2003

Distribution By City

CITY	GA/FS*		City Population**	
	Count	%	Count	%
Alameda	66	3.8%	72,259	5.0%
Albany	5	0.3%	16,444	1.1%
Berkeley	82	4.7%	102,743	7.1%
Emeryville	10	0.5%	6,882	0.5%
Oakland	990	56.7%	399,484	27.7%
Piedmont	0	0.0%	10,952	0.8%
North County	1,153	66.0%	608,764	42.2%
Fremont	98	5.6%	203,413	14.1%
Newark	31	1.7%	42,471	2.9%
Union City	42	2.4%	66,869	4.6%
Tri-City	171	9.8%	312,753	21.7%
Castro Valley	24	1.4%	56,382	3.9%
Hayward	241	13.8%	140,030	9.7%
San Leandro	105	6.0%	79,452	5.5%
San Lorenzo	23	1.3%	21,798	1.5%
Central County	394	22.6%	297,662	20.6%
Dublin	3	0.2%	29,973	2.1%
Pleasanton	6	0.3%	63,654	4.4%
Livermore	18	1.0%	73,345	5.1%
Valley	27	1.5%	166,972	11.6%
Other	3	0.0%	57,590	4.0%
Total	1,745	99.9%	1,443,741	100.0%

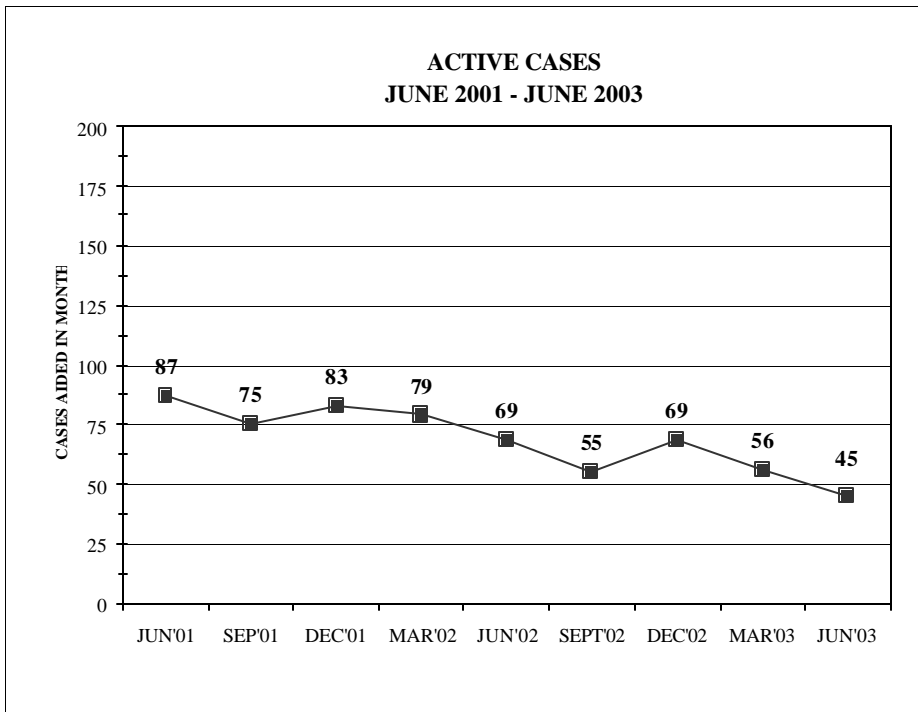
*GA/FS: This is a federally mandated program which requires employable Food Stamp recipients to complete a job club and an eight-week job search. These services are provided to Food Stamp/General Assistance recipients.

** Source: California Department of Finance, Demographic Research Unit, California State Census Data Center, Census 2000 PL94-171, Table Two: Population by Race/Ethnicity, Incorporated Cities by County.

Refugee Cash Assistance Program

Caseload Trend & Profile

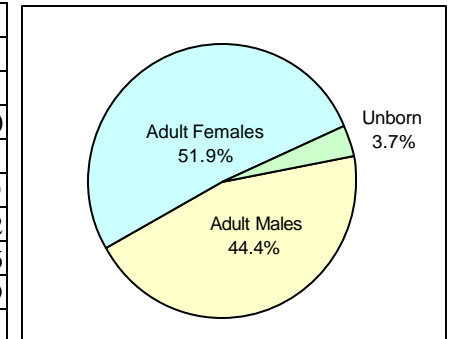
Service Month: June 2003



This program serves single adult political refugees. It is 100% federally funded and provides financial aid to eligible recipients up to eight months from their arrival date.

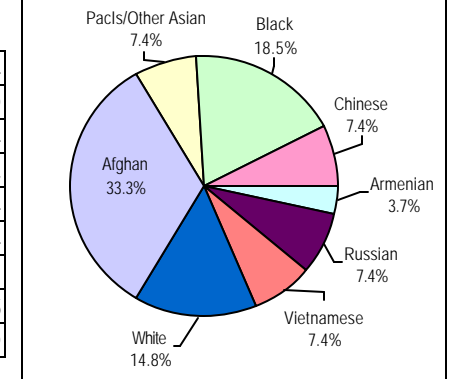
Case Profile

Adult Males	22
Adult Females	25
Total Adults	47
Children	0
Unborn	2
Total Persons	49
Total Unborn	2
Avg Age - Adult Male	36.6
Avg Age - Adult Female	33.9
Avg Age - Child	NA



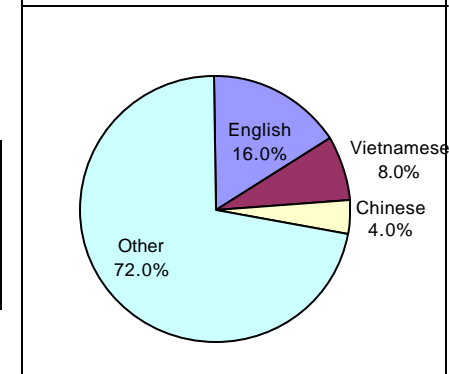
Persons by Ethnicity

PacIs/Other Asian	4
Black	9
Chinese	4
Armenian	2
Russian	4
Vietnamese	4
White	7
Afghan	16
Total Persons	49

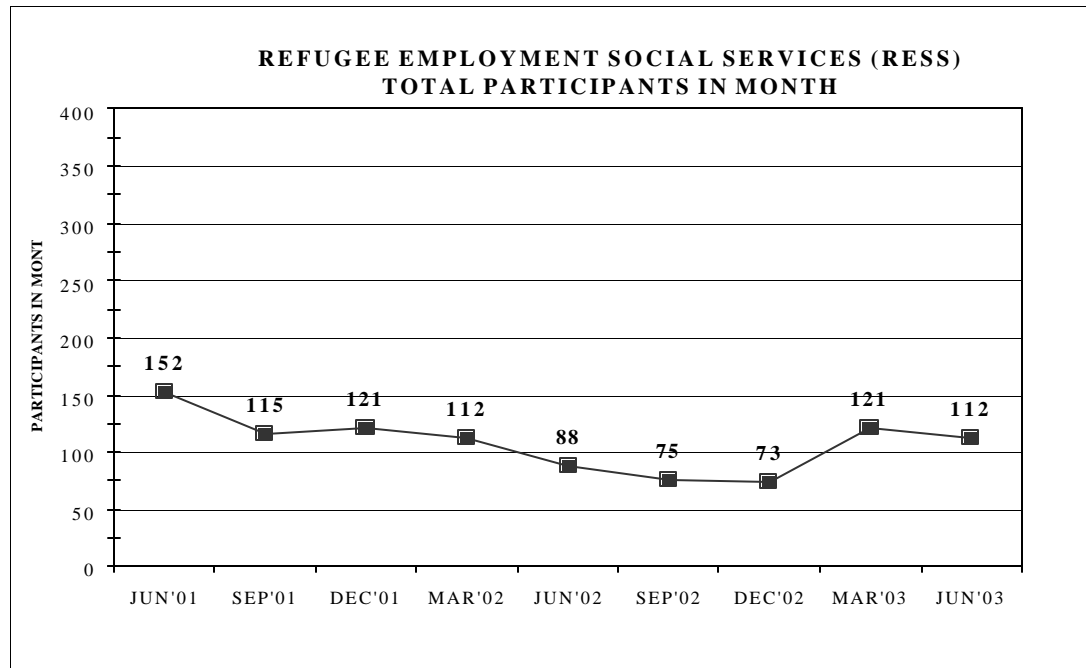


Cases by Language

English	7
Vietnamese	4
Chinese	2
Other	32
Total	45



Refugee Employment Services Program Caseload Trend & Profile Service Month: June 2003



RESS: COUNT OF PARTICIPANTS

	Participants
Total Current Enrollments (Social Adjustment)	131
Total Current Enrollments (Employment & Training)	112

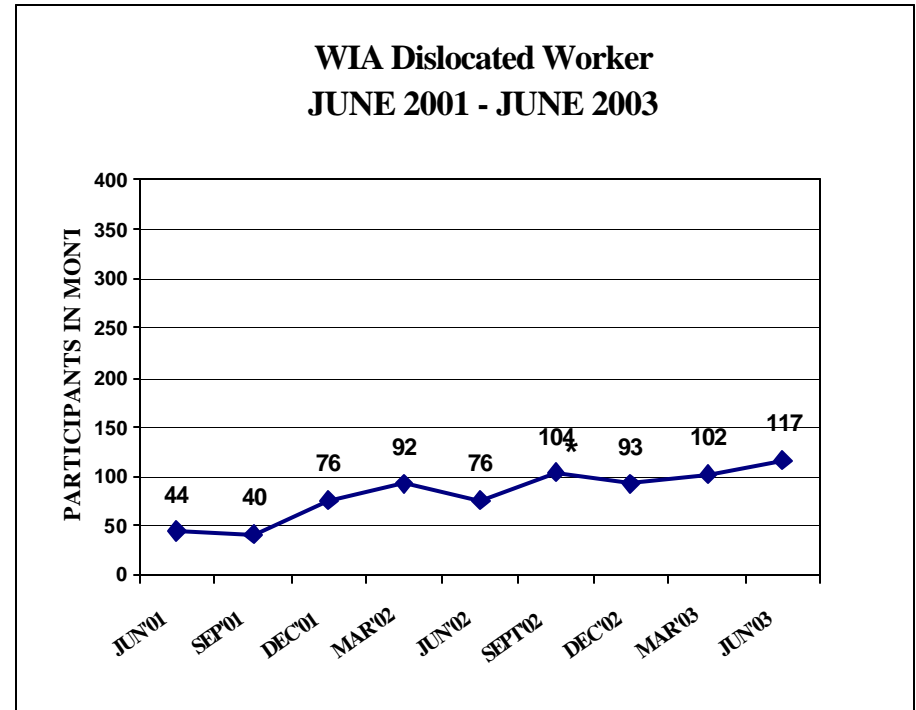
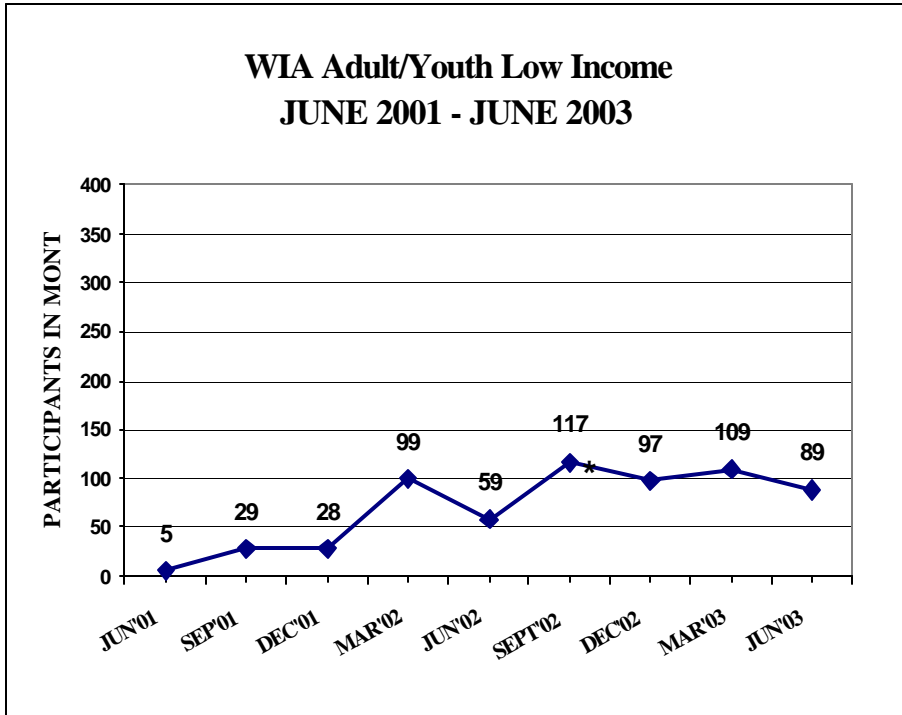
RESS: COUNT OF PARTICIPANTS - BY OUTCOMES

	Participants
Job Placements in Report Month	19
Current 90 Day Job Retentions	7
Persons Leaving Aid in Report Month	4

RESS provides employment, training, job placement and social adjustment services to refugees. Services are provided by local community based organizations. Program participation begins in December of each year.

Workforce Investment Board (WIB)

Service Quarters: June 2001 through June 2003



The Adults/Youth Low Income Program was created under the Workforce Investment Act which replaced the Job Training Partnership Act (JTPA) on January 1, 2000. This program provides job development workshops, job clubs and career counseling, vocational and on-the-job-training to low income adults 18-75 years of age.

The Dislocated Worker Program was created under the Workforce Investment Act which replaced the Job Training Partnership Act (JTPA) on January 1, 2000. It serves dislocated workers aged 18-75 by providing job development workshops, job clubs and career counseling, vocational and on-the-job-training.

*Previous reports depicted a large increase in participants in the June 2002 Quarter. That figure actually represented a cumulative total for the year. We have adjusted the June number to reflect the number for the June 2002 Quarter only.

Workforce Investment Board (WIB)

Service Quarter: April through June 2003

Participant Activity	Workforce Investment Act (WIA) Grants					Grand Total
	WIA Adults/Youth - Low Income			WIA Dislocated Worker		
	201	301	Total	501	Total	
TOTAL REGISTRANTS IN QUARTER	30	67	97	126	126	223
TOTAL EXITS IN QUARTER	5	3	8	9	9	17
Entered Unsubsidized Employment	5	0	5	7	7	12
Transferred to Other Program	0	0	0	0	0	0
All Other Terminations	0	1	1	2	2	3
TOTAL REGISTRANTS - END OF QUARTER	25	64	89	117	117	206
HOURLY PAY - EXITERS WITH A JOB						
Exiters with No Previous Wage	2	0	2	1	1	3
Post WIA	\$11.75	\$0.00		\$8.47	8	
Exiters with Previous Wage	3	0	3	6	6	9
Prior to WIA	\$12.83	\$0.00		\$25.92		
Post WIA	\$7.83	\$0.00		\$19.05		
AVG. WEEKS EXITERS IN PROGRAM	8	5	13	12	12	25

Grant 201 = Serves low income adults 18-75 years of age. Services = Core Staff-Assisted Services such as job development, workshops, job clubs, and career counseling; Intensive Services such as objective assessment, development of Individual Employment Plan (IEP), Case management, pre-vocational skills services, and follow-up; and Training Services such as occupational training, on-the-job training, adult education, and skills upgrade.

Grant 301 = Serves low income youth 14-21 years of age. Services= Educational Achievement Services; Employment Services and Citizen and Leadership Services.

Grant 501 = Serves dislocated workers 18-75 years of age. Services = Core Staff-Assisted Services such as job development, workshops, job clubs, and career counseling; Intensive Services such as objective assessment, development of Individual Employment Plan (IEP), Case Management, pre-vocational skills services, and follow-up; and Training Services such as occupational training, on-tje-job training, and skills upgrade.

Workforce Investment Board (WIB)

Service Quarter: April through June 2003

Profile of Participants

	WIA Adults/Youth - Low Income						WIA - Dislocated Worker				Grand Total	
	201		301		Total		501		Total		Count	%
	Count	%	Count	%	Count	%	Count	%	Count	%		
Gender												
Male	8	32.0%	32	0%	40	44.9%	66	56.4%	66	56.4%	106	51.5%
Female	17	68.0%	32	0%	49	55.1%	51	43.6%	51	43.6%	100	48.5%
Total	25	100%	64	0%	89	100%	117	100%	117	100%	206	100%
Ethnicity												
White	5	20.0%	6	0%	11	12.4%	28	23.9%	28	23.9%	39	18.9%
Black	6	24.0%	28	0%	34	38.2%	29	24.8%	29	24.8%	63	30.6%
Hispanic	3	12.0%	28	0%	31	34.8%	18	15.4%	18	15.4%	49	23.8%
Asian/Pacific Islander	11	44.0%	0	0%	11	12.4%	41	35.0%	41	35.0%	52	25.2%
Native American	0	0.0%	2	0%	2	2.2%	1	0.9%	1	0.9%	3	1.5%
Total	25	100%	64	0%	89	100%	117	100%	117	100%	206	100%
In Receipt Of Public Assistance												
CalWORKs	0	0.0%	18	0%	18	64.3%	0	0%	0	0%	18	64.3%
GA	1	100.0%	1	0%	2	7.1%	0	0%	0	0%	2	7.1%
RCA	0	0.0%	0	0%	0	0.0%	0	0%	0	0%	0	0.0%
SSI/SSP	0	0.0%	8	0%	8	28.6%	0	0%	0	0%	8	28.6%
Total	1	100%	27	0%	28	100%	0	0%	0	0%	28	100%

CalWORKs Contracts

Performance Data for Fiscal Year 2002-2003, through June 2003

CalWORKs Contracts

Alameda County Social Services Agency (SSA) has created alternative employment and support resources to assist CalWORKs clients to meet employment requirements under public assistance regulations. SSA has established and maintained CalWORKs Contracts through a contracting process with Community-Based Organizations (CBOs), private organizations, and other public agencies that focus on Community Services strategies that eliminate barriers to employment and provide support services that enable participants to become more self-sufficient.

The contracts are 'performance-based' -- providers are paid according to their achievement of targeted goals.

CalWORKs Contracts

Performance Data for Fiscal Year 2002-2003, through June 2003

I. Employment Services

WORK-FIRST CONTRACTS: provide outreach, orientation, job clubs, and job search with a high degree of cultural competence.

Contractor	Enroll & Engagement		Program Completion		Placement		30 Day Retention		90 Day Retention		180 Day Retention	
	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target
African Immigrant & Refugee Resource	54	82%	49	136%	21.5	143%	14.5	63%	9.5	45%	2	13%
Vallecitos	124	144%	88	138%	30	67%	24	71%	16	57%	9	39%
Allied Fellowship	104	168%	88	187%	21.5	179%	21.5	113%	13.5	75%	7.5	58%
Asians for Job Opportunities	65	52%	47	50%	16	19%	12	15%	9.5	14%	6	13%
Women's Employment Resource Cntr.	100	83%	103	229%	26	52%	22	35%	12	22%	5	13%
AVERAGE % FOR CLUSTER GROUP	447	97%	375	131%	115	55%	94	43%	60.5	32%	29.5	21%

POST-ASSESSMENT/POST-EMPLOYMENT CONTRACTS: Post-Assessment clients have been assessed at a community college and have completed their Welfare-to-Work plan for obtaining employment. These contractors provide services to individuals who may not have the education history to succeed in a traditional academic setting. Post-Employment services provides training services to employed CalWORKs participants on a voluntary basis. The programs are designed to enhance their ability to obtain career advancement opportunities, and their skills and knowledge to retain a job.

Contractor	Enroll & Engagement		Program Completion		Placement		30 Day Retention		90 Day Retention		180 Day Retention	
	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target
African American CalWorks Coalition**	64	53%	62	115%	32.5	105%	32.5	79%	28	88%	20	83%
Alameda Computer Center	33	110%	30	120%	17	68%	16	67%	5	21%	3	13%
Asians for Job Opportunities	6	6%	0	0%	0	0%	0	0%	0	0%	0	0%
Catholic Charities	1	2%	0	0%	0	0%	0	0%	0	0%	0	0%
International Institute of the East Bay	4	27%	4	27%	4.5	41%	4.5	56%	4	67%	1	17%
Jobs for Homeless Consortium	32	28%	23	128%	16	123%	12	100%	10	91%	7	70%
Laney College - HEART*	9	15%	10	100%	0	0%	0	0%	0	0%	0	0%
Nutronics	2	11%	2	100%	0	0%	0	0%	0	0%	0	0%
Regional Technical Training Center	67	93%	30	120%	8	32%	5	11%	5	11%	4	9%
AVERAGE % FOR CLUSTER GROUP	218	37%	161	76%	78	44%	70	35%	52	29%	35	21%

CalWORKs Contracts

Performance Data for Fiscal Year 2002-2003, through June 2003

POST ASSESSMENT/POST EMPLOYMENT CONTRACTS (CONTINUED):

Contractor	PES Placement		PES 30 day Retention		PES 90 day Retention		PES 180 day Retention	
	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target
African American CalWORKs Coalition	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Alameda Computer Center	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Asians for Job Opportunities	0	0%	0	0%	0	0%	0	0%
Catholic Charities	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
International Institute of the East Bay	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Jobs for Homeless Consortium	1	17%	1	20%	1	25%	0	0%
Laney College - HEART*	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Nutronics	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Regional Technical Training Center	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
AVERAGE % FOR CLUSTER GROUP	1	9%	1	10%	1	14%	0	0%

*PES = Post Employment Services

NEIGHBORHOOD MODEL CONTRACTS: provide a variety of training and support services for CalWORKS clients including young parent programs, cultural/linguistical employment and / or support services that are neighborhood-based.

Contractor	Enroll & Engagement		Placement		30 Day Retention		90 Day Retention		180 Day Retention	
	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target
Alameda County Housing Authority	3	30%	0	0%	0	0%	0	0%	0	0%
Building Opportunities for Self-Sufficiency	38	127%	9	90%	7	70%	6	75%	4	50%
Davis Street Community Center	19	24%	6	46%	4	33%	3	25%	2	29%
Goodwill Industries	36	36%	20	100%	18	100%	16	89%	8.5	57%
No Ca Community Development	66	51%	30	103%	30	111%	27	150%	12	100%
Womens Economic Agenda Project	8	80%	0	0%	0	0%	0	0%	0	0%
AVERAGE % FOR CLUSTER GROUP	170	47%	65	81%	59	79%	52	84%	26.5	58%

CalWORKs Contracts

Performance Data for Fiscal Year 2002-2003, through June 2003

NEIGHBORHOOD MODEL CONTRACTS (CONTINUED):

Contractor	Case Mgt		PES Placement		PES 30 day Retention		PES 90 day Retention		PES 180 day Retention	
	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target
AlaCo Housing Authority	36	60%	3	75%	3	75%	3	100%	2	67%
Building Opportunities for Self-Sufficiency	75	48%	1	10%	1	10%	1	14%	0	0%
Davis Street Community Center	99	124%	1	13%	1	14%	1	17%	1	20%
Goodwill Industries	93	87%	1	8%	1	8%	1	20%	1	100%
No Ca Community Development	239	117%	23	100%	22	100%	22	105%	9	129%
Womens Economic Agenda Project	56	93%	0	0%	0	0%	0	0%	0	0%
AVERAGE % FOR CLUSTER GROUP	598	90%	29	48%	28	47%	28	62%	13	62%

SELF-EMPLOYMENT CONTRACTS: include programs offering participants training leading to self-employment (microenterprise) and business start-up, while still offering placement in traditional employment opportunities

Contractor	Enroll & Engagement		Program Completion		Placement		30 Day Start-Up		30 Day Retention		90 Day Retention		180 Day Retention	
	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target
YWCA of Oakland	11	55%	14	127%	4.5	30%	1	20%	2.5	19%	3.5	25%	2.5	28%

CalWORKs Contracts

Performance Data for Fiscal Year 2002-2003, through June 2003

II. Support Services

FAMILY ASSESSMENT CONTRACTS: provide services for families that include financially sanctioned, and /or chronically non-compliant CalWORKS adults. The goal of these service projects is to assist these adults in returning to good standing in the CalWORKS program and to assist them and their families in achieving the highest level of self-sufficiency and financial security.

Contractor	Locate/Schedule		Engage & Complete **		Family Assessment		Positive Outcomes		Long Term Outcome	
	Actual	% of target	Actual	% of target	Actual	% of target	Actual	% of target	Actual	% of target
East Bay Community Law Center - FAST*	43	105%	n/a	n/a	36	106%	41	103%	34	100%
Life Choice / Life Skills	59	100%	34	117%	41	100%	6.5	100%	5	125%
The Perinatal Council	57	102%	n/a	n/a	36	100%	32.0	103%	14	100%
Tri-Cities Homeless Coalition	11	69%	n/a	n/a	11	110%	7.0	70%	n/a	n/a
Lao Family Community Develop.	110	110%	n/a	n/a	90	113%	57.5	172%	6	300%
AVERAGE % FOR CLUSTER GROUP	280	103%	34	117%	214	106%	144	119%	59	109%

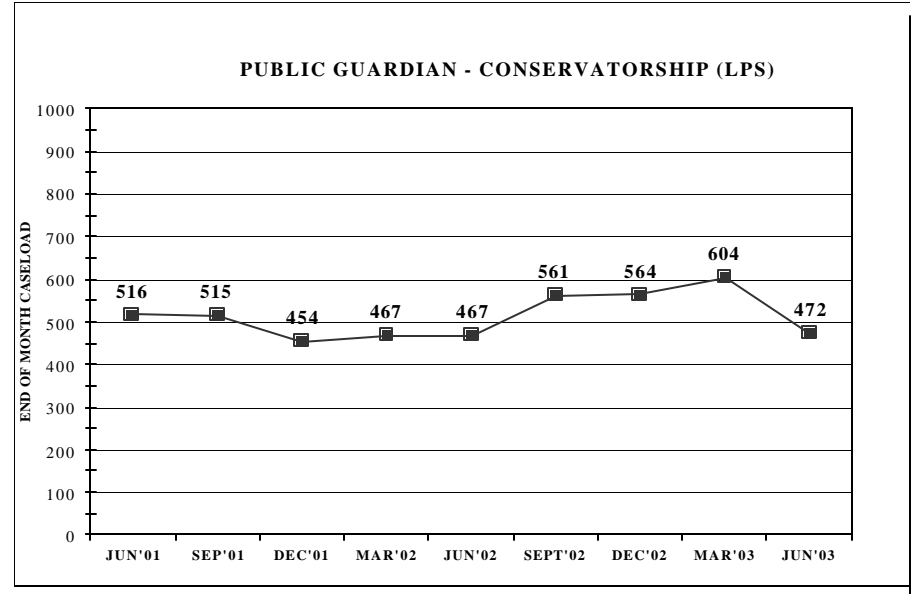
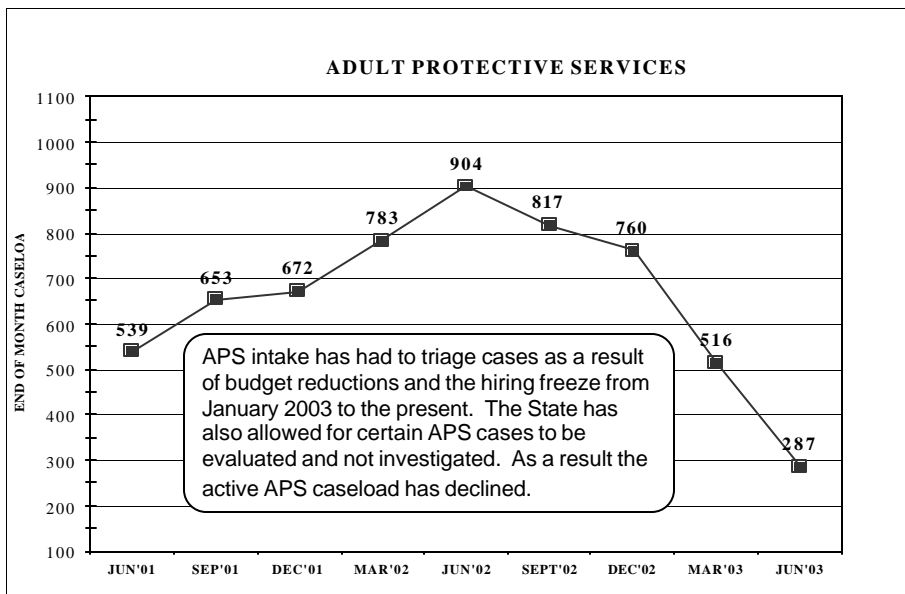
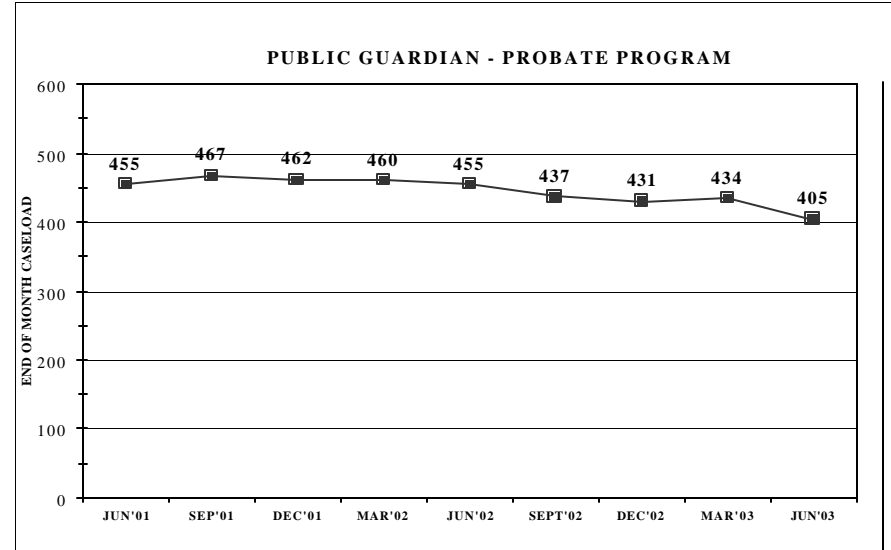
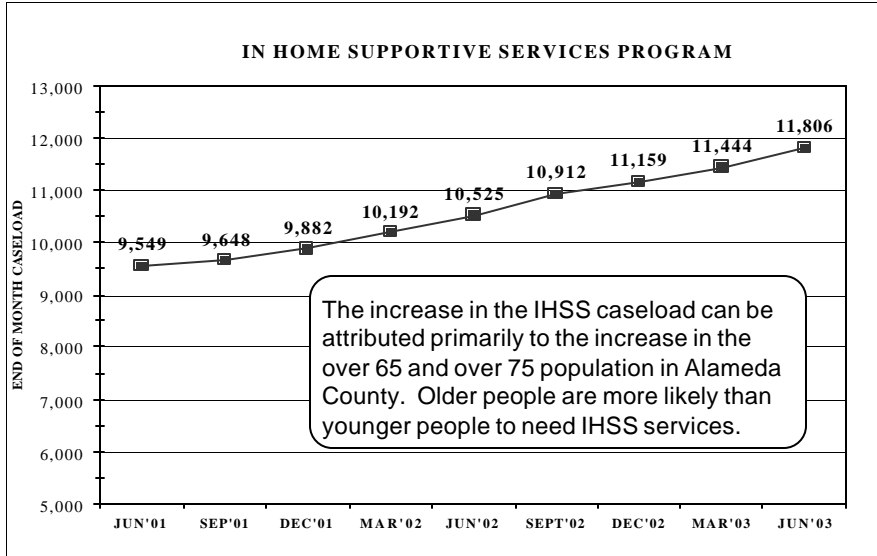
III. Demonstration Project

Project Transition is a demonstration project which follows the Post Assessment/Post Employment Model approach and offers training services to clients after assessment

Contractor	Enroll & Engagement		Program Completion		Placement		30 Day Retention		90 Day Retention		180 Day Retention	
	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target
Project Transition	56	102%	41	87%	28	72%	24	75%	17	65%	11	48%

**SECTION 2:
ADULT & AGING SERVICES**

Adult & Aging Services Services Month: June 2003



Adult & Aging Services
Services Month: June 2003

	Adult Services Programs			
	IHSS	APS	PG	LPS
Referrals Received			4	37
Referrals Assigned		134	6	36
Referrals Unassigned\Closed *		219		
Referrals Unassigned			0	0
Referrals Closed			0	0
Applications Received	334			
Applications Assigned	677			
Applications Unassigned	1466			
Applications Closed/Denied	16			
Applications Approved	272			
Conservatorships Ordered			9	23
Court Reports Submitted			31	69
Cases Closed	160	145	6	31
Total Renewals	3,054			
Renewals Completed	741			
Renewals Overdue	2313			
Annual Accoutings Completed			22	16
Reappointments (Public)				17
Total Service Provider Hours Paid	1,156,453			
Total Service Provider Payments	\$11,873,059			
Total Ongoing Cases (End Of Month)	11,806	287	405	472

* Such referrals are determined not to require face to face client contact. No on-sight investigation is deemed necessary.

Key:

IHSS = In Home Supportive Services Program
 APS = Adult Protective Services Program
 PG = Public Guardian - Probate Program
 LPS = Public Guardian - Conservatorship Program

**Adult & Aging Services
Services Month: June 2003**

Cases Aided by City

CITY	Adult Services Programs									
	IHSS		APS		PG		LPS		TOTAL	
	Count	%	Count	%	Count	%	Count	%	Count	%
Alameda	449	3.8%	10	3.5%	20	4.9%	5	1.1%	484	3.7%
Albany	47	0.4%	2	0.7%	0	0.0%	0	0.0%	49	0.4%
Berkeley	921	7.8%	23	8.0%	21	5.2%	21	4.4%	986	7.6%
Castro Valley	177	1.5%	5	1.7%	14	3.5%	6	1.3%	202	1.6%
Dublin	59	0.5%	0	0.0%	2	0.5%	0	0.0%	61	0.5%
Emeryville	153	1.3%	5	1.7%	0	0.0%	0	0.0%	158	1.2%
Fremont	1,004	8.5%	19	6.6%	17	4.2%	17	3.6%	1,057	8.1%
Hayward	992	8.4%	36	12.5%	97	24.0%	77	16.3%	1,202	9.3%
Livermore	153	1.3%	18	6.3%	3	0.7%	0	0.0%	174	1.3%
Newark	153	1.3%	1	0.3%	2	0.5%	0	0.0%	156	1.2%
Oakland	6,494	55.0%	140	48.8%	137	33.8%	222	47.0%	6,993	53.9%
Piedmont	12	0.1%	0	0.0%	0	0.0%	0	0.0%	12	0.1%
Pleasanton	118	1.0%	4	1.4%	0	0.0%	0	0.0%	122	0.9%
San Leandro	519	4.4%	17	5.9%	42	10.4%	73	15.5%	651	5.0%
San Lorenzo	94	0.8%	1	0.3%	2	0.5%	0	0.0%	97	0.7%
Union City	437	3.7%	5	1.7%	6	1.5%	2	0.4%	450	3.5%
Other/Out Of County Placements	24	0.2%	1	0.3%	42	10.4%	49	10.4%	116	0.9%
Total	11,806	100%	287	100%	405	100%	472	100%	12,970	100.0%

Key:

IHSS = In Home Supportive Services Program

APS = Adult Protective Services Program

PG = Public Guardian - Probate Program

LPS = Public Guardian - Conservatorship Program

Adult & Aging Services Services Month: June 2003

DISTRIBUTION OF CASES BY GENDER

	APS		IHSS		PG		LPS		TOTAL	
	Count	%	Count	%	Count	%	Count	%	Count	%
Female	187	65.2%	8,028	68.0%	275	67.9%	212	44.9%	8,702	67.1%
Male	100	34.8%	3,778	32.0%	130	32.1%	260	55.1%	4,268	32.9%
Total	287	100.0%	11,806	100.0%	405	100.0%	472	100.0%	12,970	100.0%

DISTRIBUTION OF CASES BY ETHNICITY

	APS		IHSS		PG		LPS		TOTAL	
	Count	%	Count	%	Count	%	Count	%	Count	%
White	108	37.6%	2,584	21.9%	162	40.0%	214	45.3%	3,068	23.7%
Black	96	33.4%	4,854	41.1%	112	27.7%	136	28.8%	5,198	40.1%
Hispanic	19	6.6%	850	7.2%	17	4.2%	16	3.4%	902	7.0%
Asian	10	3.5%	2,751	23.3%	21	5.2%	16	3.4%	2,798	21.6%
Pacific Islander	4	1.4%	307	2.6%	0	0.0%	2	0.4%	313	2.4%
Native American	0	0.0%	35	0.3%	0	0.0%	3	0.6%	38	0.3%
Filipino	3	1.0%	425	3.6%	2	0.5%	2	0.4%	432	3.3%
Other	47	16.4%	0	0.0%	91	22.5%	83	17.6%	221	1.7%
Total	287	100%	11,806	100%	405	100%	472	100%	12,970	100%

KEY:

PCSP = Personal Care Services Program. IHSS program components funded 50% Federal, 32.5% State and 17.5% County

Non-PCSP = IHSS program funded with 35% County and 65% State

SI = Severely Impaired

NSI = Non Severely Impaired

IHSS = In Home Supportive Services Program

APS = Adult Protective Services Program

PG = Public Guardian - Probate Program

LPS = Public Guardian - Conservatorship Program

Asian = Hmong, Cambodian, Japanese, Korean, Laotian, Vietnamese, Asian Indian, Chinese

Pacific Isl = Pacific/Other Asian+Guamanian+Hawaiian+Samoan.

Hisp = Hispanic, Cuban/Haitian, Cuban

Other= Ethiopian, Romanian, Iranian, Other E. Europe, Portuguese, Iraqi, Armenian, Russian, Polish, Afghan

**Adult & Aging Services
Services Month: June 2003**

DISTRIBUTION OF CASES BY PRIMARY LANGUAGE

	APS		IHSS		PG		LPS		TOTAL	
	Count	%	Count	%	Count	%	Count	%	Count	%
English	273	95.1%	7,279	61.7%	393	97.0%	451	95.6%	8,396	64.7%
Vietnamese	2	0.7%	331	2.8%	0	0.0%	1	0.2%	334	2.6%
Chinese	4	1.4%	1,789	15.2%	3	0.7%	3	0.6%	1,799	13.9%
Filipino	1	0.3%	177	1.5%	0	0.0%	0	0.0%	178	1.4%
Spanish	4	1.4%	508	4.3%	6	1.5%	3	0.6%	521	4.0%
Other Asian	2	0.7%	437	3.7%	0	0.0%	1	0.2%	440	3.4%
Other	1	0.3%	1,285	10.9%	3	0.7%	13	2.8%	1,302	10.0%
Total	287	100%	11,806	100%	405	100%	472	100%	12,970	100%

Key:

Chinese = Mandarin, Cantonese, Other Chinese

Filipino = Tagalog, Ilocano

Spanish = Spanish, Spanish Speak/ English Read

Other Asian = Mien, Cambodian, Korean, Laotian, Hmong, Thai, Japanese, Arabic, Am Sign Lang, Other Sign, Samoan

Other = Other-Non Eng, Portuguese, Italian, Russian, Farsi, Polish, Turkish, Hebrew, French, Romanian

CLIENT CHARACTERISTICS

	IN-HOME SUPPORTIVE SERVICES PROGRAM										
	Aged	Blind	Disabled	Other	Total	PCSP	Non-PCSP	Total	SI	NSI	Total
Client Count	5,466	331	5,997	12	11,806	10,248	1,558	11,806	4,014	7,792	11,806
Percent Of Clients	46.3%	2.8%	50.8%	0.1%	100%	86.8%	13.2%	100%	34.0%	66.0%	100%

Key:

PCSP = Personal Care Services Program. IHSS program components funded 50% Federal, 32.5% State and 17.5% County

Non-PCSP = IHSS program funded with 35% County and 65% State

SI = Severely Impaired

NSI = Non-Severely Impaired

**SECTION 3:
CHILDREN & FAMILY SERVICES**

**Emergency Response Program
Referrals Received During the Month of June 2003**

	Reason For Referral								Total
	Sexual Abuse	Physical Abuse	Severe Neglect	General Neglect	Emotional Abuse	Exploit	Caretaker Abs./ Incapacity	Substantial Risk	
Referral Method									
Telephone	55	83	14	46	8	0	63	0	269
Written/Fax	5	5	1	2	1	0	0	0	14
In-Person	0	0	0	0	0	0	0	0	0
Total	60	88	15	48	9	0	63	0	283
Referral Response Type									
Eval Out	0	0	0	1	0	0	0	0	1
Immediate	7	29	7	6	0	0	40	0	89
3 Day	0	0	0	0	0	0	0	0	0
5 Day	0	0	0	0	0	0	0	0	0
10 Day	53	59	8	41	9	0	23	0	193
N/A	0	0	0	0	0		0	0	0
Total	60	88	15	48	9	0	63	0	283
Allegation Disposition Type									
Substantiated	10	17	4	7	0	0	34	0	72
Inconclusive	6	27	4	17	4	0	14	0	72
Unfounded	8	6	0	1	0	0	3	0	18
Pending	36	38	7	23	5	0	12	0	121
Total	60	88	15	48	9	0	63	0	283

Note: Children referred more than once during the report month will receive a count for each time they are referred.

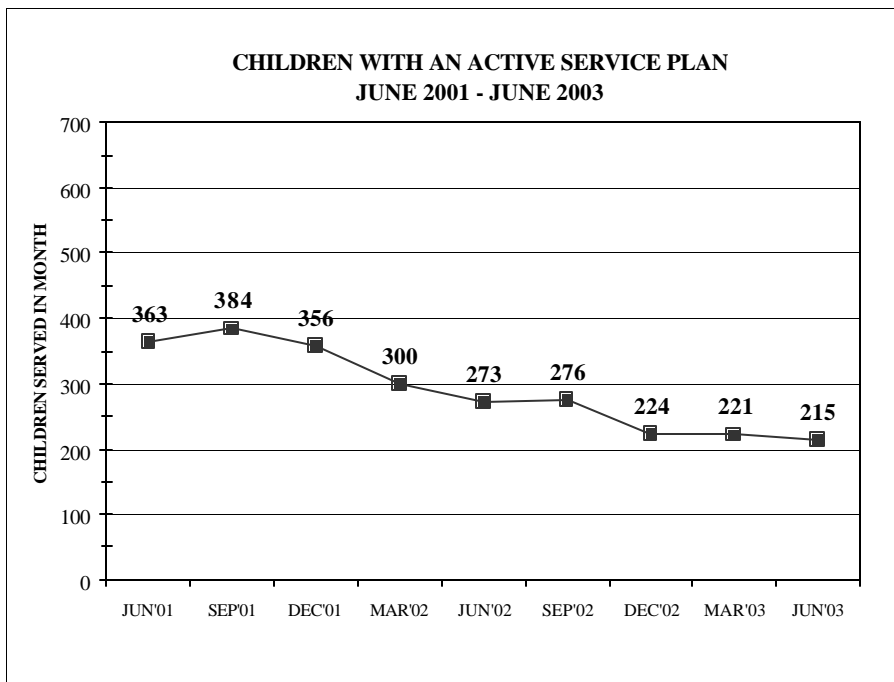
Eval Out: referral went through the initial evaluation process and was screened out by a supervisory social worker.

Unfounded: an investigator has determined, based on the facts, that there was no child abuse.

Pending: pending disposition.

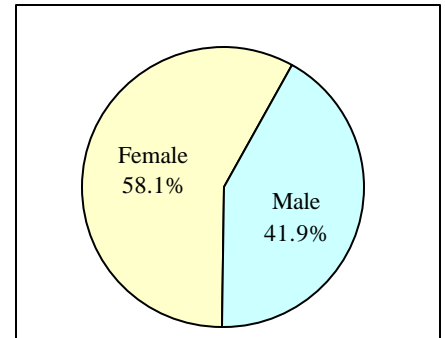
Emergency Response Program

Service Month: June 2003



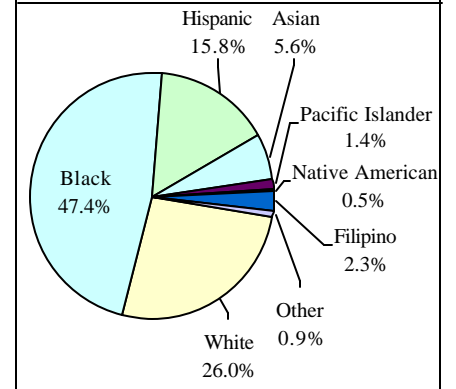
Persons by Gender

Female	125
Male	90
Unknown	0
Total Children	215



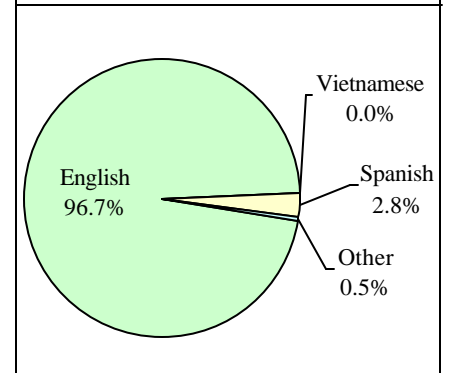
Persons by Ethnicity

White	56
Black	102
Hispanic	34
Asian	12
Pacific Islander	3
Native American	1
Filipino	5
Other	2
Total	215



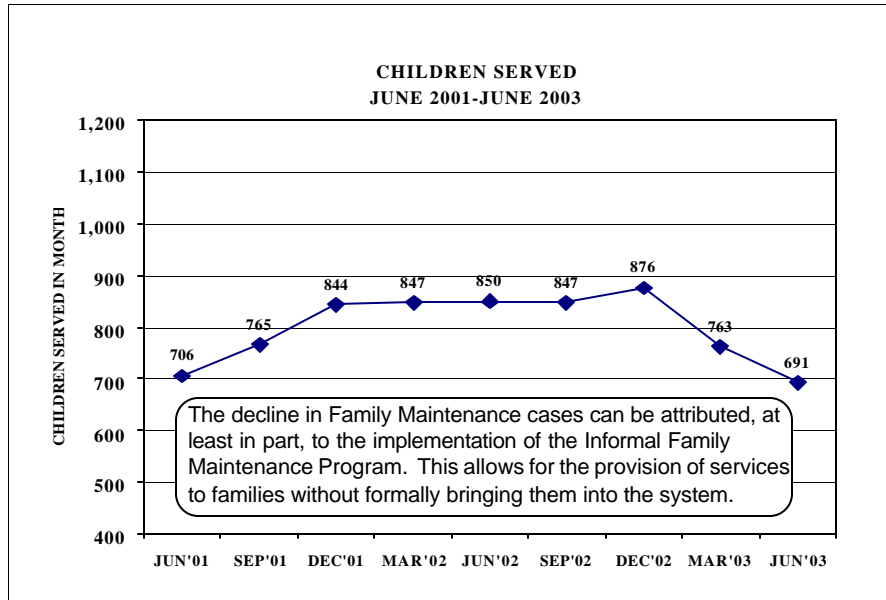
Persons by Language

English	208
Vietnamese	0
Chinese	0
Filipino	0
Spanish	6
Other Asian	0
Other	1
Total	215



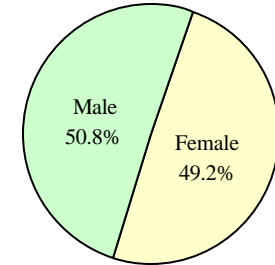
Family Maintenance Program

Service Month: June 2003



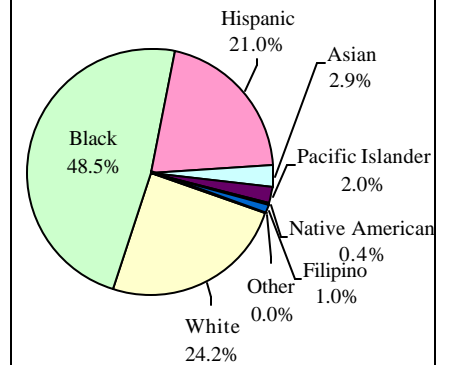
Persons by Gender

Female	340
Male	351
Unknown	0
Total Children	691



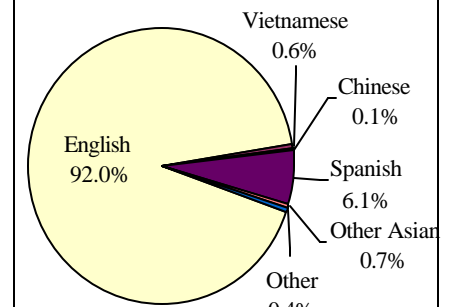
Persons by Ethnicity

White	167
Black	335
Hispanic	145
Asian	20
Pacific Islander	14
Native American	3
Filipino	7
Other	0
Total	691



Persons by Language

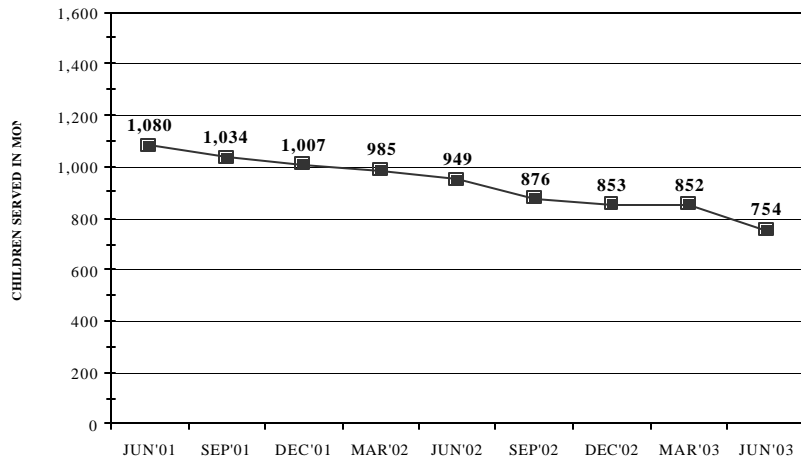
English	636
Vietnamese	4
Chinese	1
Filipino	0
Spanish	42
Other Asian	5
Other	3
Total	691



Family Reunification Program

Service Month: June 2003

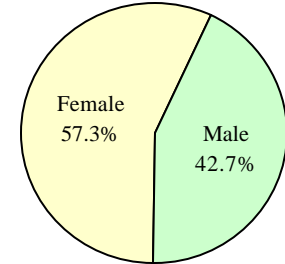
**CHILDREN SERVED
JUNE 2001 - JUNE 2003**



The declining caseload in Family Reunification can be attributed to a number of factors:
 A Children's Assessment Center was opened a year ago allowing more time to assess children and their families. Kids that might previously have been brought into care are able to be released safely back home. SSA also implemented a prevention program, ARS, which provides early intervention services to at-risk families, also helping kids to remain safely at home and out of the Foster Care system. Finally, the Structured Decision Making Tool adopted by SSA guides staff in their decisions as to whether it's necessary to remove a child. The tool could guide them to the conclusion that a child they previously would have removed may not need to be removed.

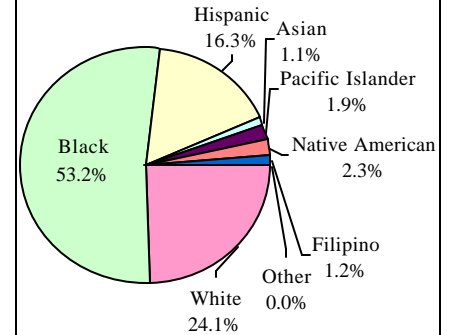
Persons by Gender

Female	432
Male	322
Unknown	0
Total Children	754



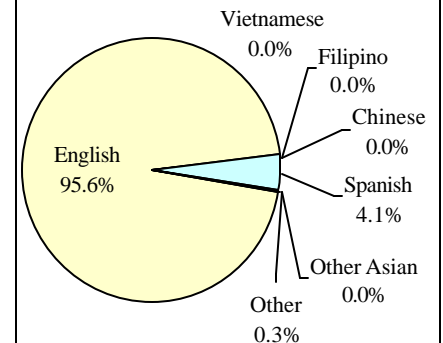
Persons by Ethnicity

White	182
Black	401
Hispanic	123
Asian	8
Pacific Islander	14
Native American	17
Filipino	9
Other	0
Total	754

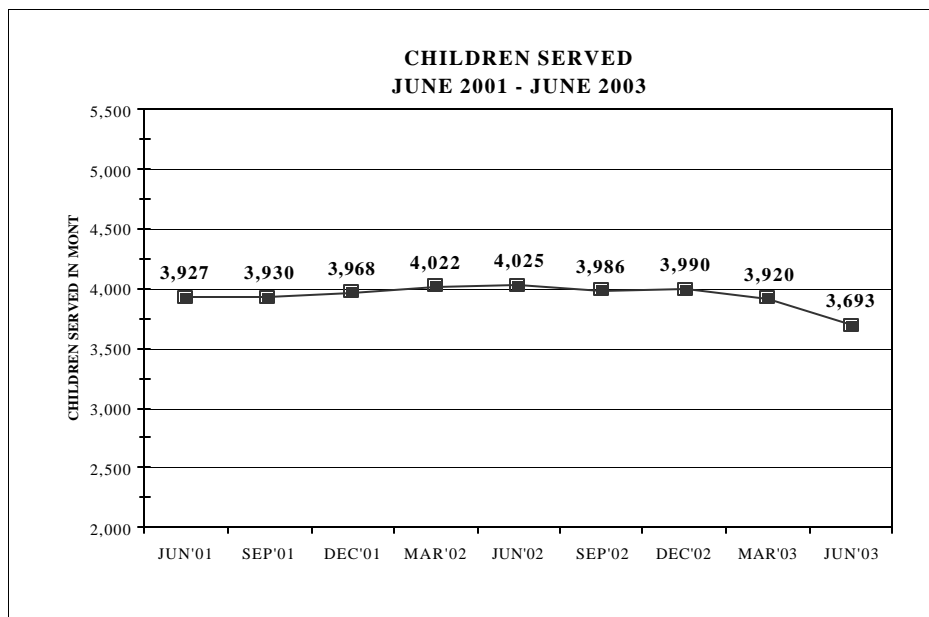


Persons by Language

English	721
Vietnamese	0
Chinese	0
Filipino	0
Spanish	31
Other Asian	0
Other	2
Total	754

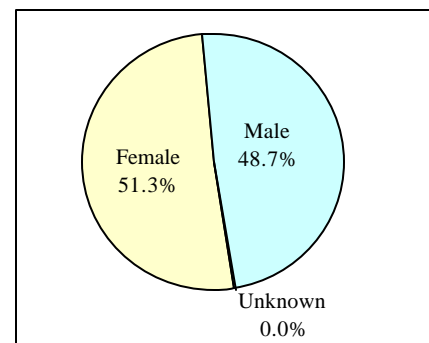


Permanent Placement Program Service Month: June 2003



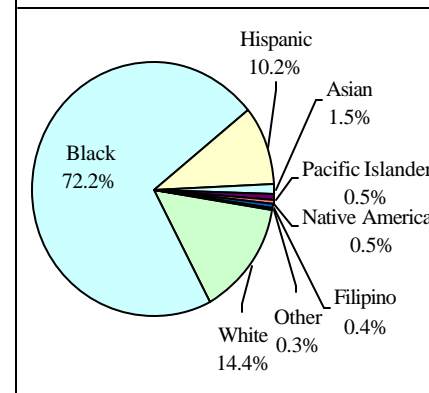
Persons by Gender

Female	1,895
Male	1,797
Unknown	1
Total Children	3,693



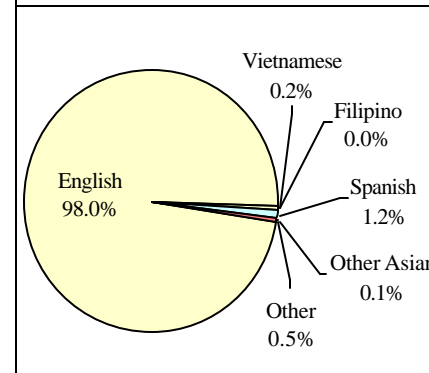
Persons by Ethnicity

White	530
Black	2,666
Hispanic	375
Asian	55
Pacific Islander	20
Native American	20
Filipino	15
Other	12
Total	3,693

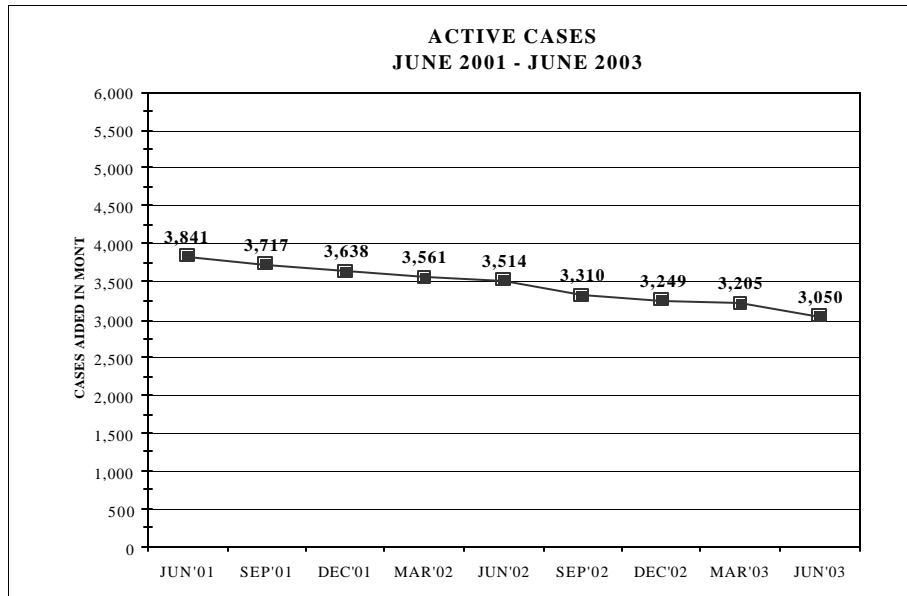


Persons by Language

English	3,618
Vietnamese	7
Chinese	1
Filipino	1
Spanish	46
Other Asian	2
Other	18
Total	3,693



Foster Care Program Service Month: June 2003



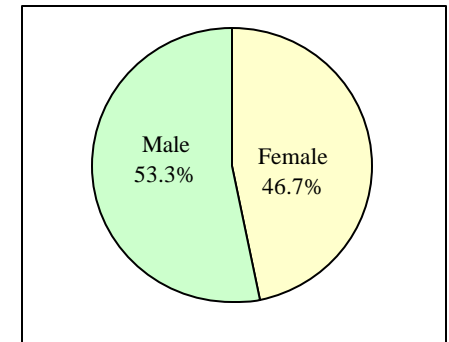
The declining caseload in Foster Care can be attributed to a number of factors: A Children's Assessment Center was opened a year ago allowing more time to assess children and their families. Kids that might previously have been brought into care are able to be released safely back home. SSA also implemented a prevention program, ARS, which provides early intervention services to at-risk families, also helping kids to remain safely at home and out of the Foster Care system. Finally, the Structured Decision Making Tool adopted by SSA guides staff in their decisions as to whether it's necessary to remove a child. The tool could guide them to the conclusion that a child they previously would have removed may not need to be removed.

Program Activity

Applications Received	129
Applications Approved	127
Applications Denied	32
Applications pending 45 days or less	N/A
Applications pending over 45 days	N/A
Total Cases Aided	3,050
Cases Discontinued	325
Total \$s Paid	\$5,223,532
Average \$s Per Case	\$1,712.63

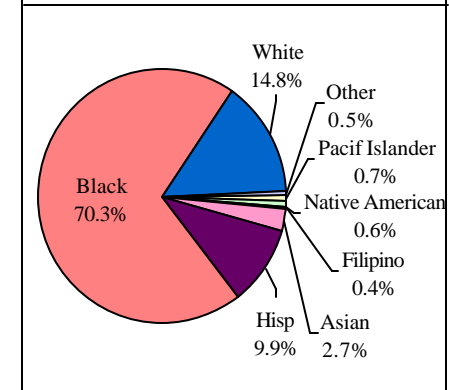
Persons by Gender

Female	1,423
Male	1,627
Unknown	0
Total Children	3,050



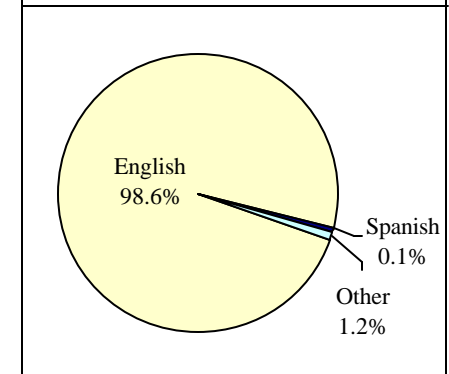
Persons by Ethnicity

Pacif Islander	22
Native American	17
Filipino	14
Asian	82
Hisp	303
Black	2,145
White	452
Other	15
Total	3,050



Persons by Language

English	3,006
Vietnamese	
Chinese	1
Filipino	
Spanish	4
Other Asian	2
Other	38
Total	3,050



Foster Care Program Service Month: June 2003

Total Cases Aided By City of Residence

CITY	Foster Care		City Population*	
	Count	%	Count	%
Alameda	29	1.0%	72,259	5.0%
Albany	1	0.0%	16,444	1.1%
Berkeley	121	4.0%	102,743	7.1%
Emeryville	6	0.2%	6,882	0.5%
Oakland	793	26.0%	399,484	27.7%
Piedmont	2	0.1%	10,952	0.8%
North County	952	31.2%	608,764	42.2%
Fremont	84	2.8%	203,413	14.1%
Newark	20	0.7%	42,471	2.9%
Union City	45	1.5%	66,869	4.6%
Tri-City	150	4.9%	312,753	21.7%
Castro Valley	46	1.5%	56,382	3.9%
Hayward	150	4.9%	140,030	9.7%
San Leandro	442	14.5%	79,452	5.5%
San Lorenzo	8	0.3%	21,798	1.5%
Central County	647	21%	297,662	20.6%
Dublin	3	0.11%	29,973	2.1%
Pleasanton	16	0.52%	63,654	4.4%
Livermore	28	0.93%	73,345	5.1%
Valley	48	1.56%	166,972	11.6%
Other	1,252	41.05%	57,590	4.0%
Total	3,050	99.9%	1,443,741	100.0%

* Source: California Department of Finance Demographic Research Unit, California State Census Data Center, Census 2000 PL94-171, Table Two, Population by Race/Ethnicity, Incorporated Cities by County.

SECTION 4: AGENCY ADMINISTRATION & FINANCE

- **Welfare Fraud Program**
- **Human Resources**
- **Affirmative Action -- *Not available***

Welfare Fraud Program: Overview

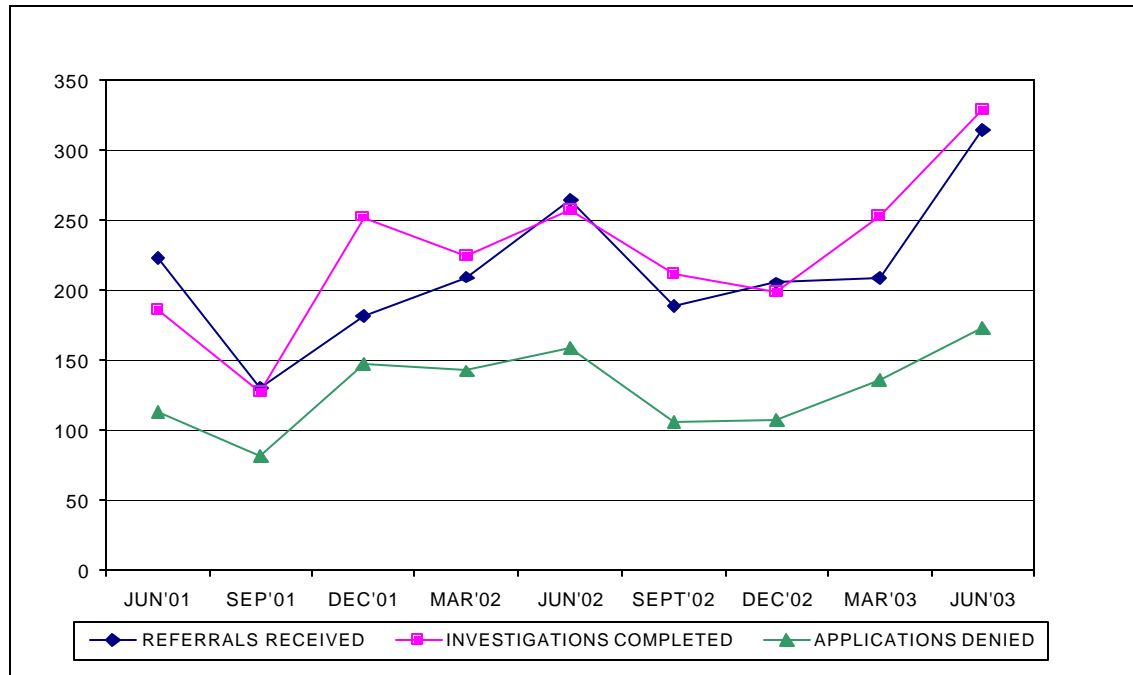
Investigations in the Welfare Fraud Program consist of two components, Welfare Fraud Prevention and Welfare Fraud Detection.

Welfare Fraud Prevention investigations occur during the application process, prior to the issuance of cash assistance and/or Food Stamps.

Welfare Fraud Detection investigations occur after cash assistance and/or Food Stamps have been approved.

Each investigation count represents a single adult. The majority of referred cases involve single parent households. Sanctions and convictions are imposed only on the responsible adult(s).

Welfare Fraud Prevention
CalWORKS/Food Stamps/All Other Programs*
Service Months June 2001 - June 2003

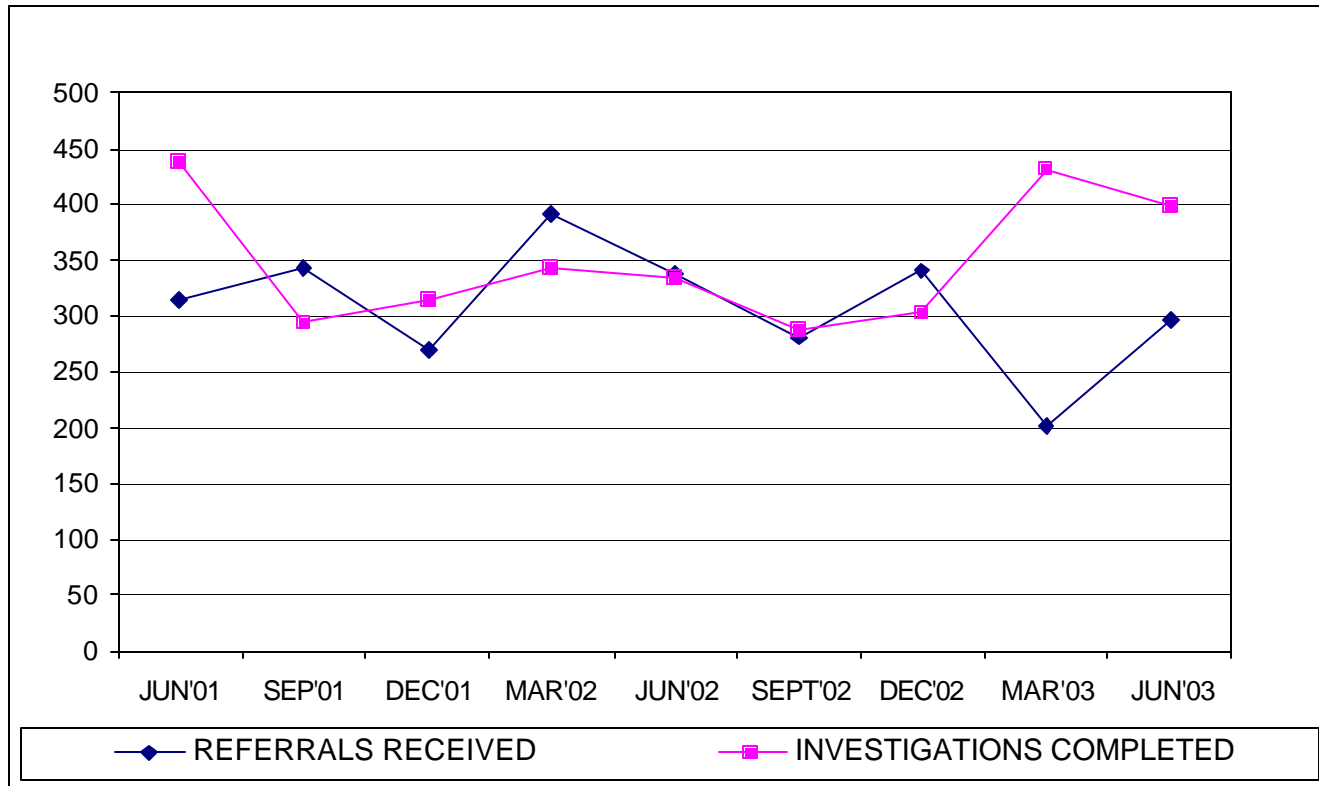


Service Month: June 2003	CalWORKs	NA Food Stamps	Other	Total
Referrals Received	187	66	61	314
Investigations Completed	201	67	60	328
Applications Denied	98	44	30	172

Welfare Fraud Prevention statistics track investigations by Early Fraud Detection Investigators (FRED). These Investigations occur prior to the applicants' receipt of public assistance.

* All other programs include: General Assistance, In-Home Supportive Services, and Foster Care.

Welfare Fraud Detection
CalWORKS/Food Stamps/All Other Programs*
Service Months: June 2001 through June 2003

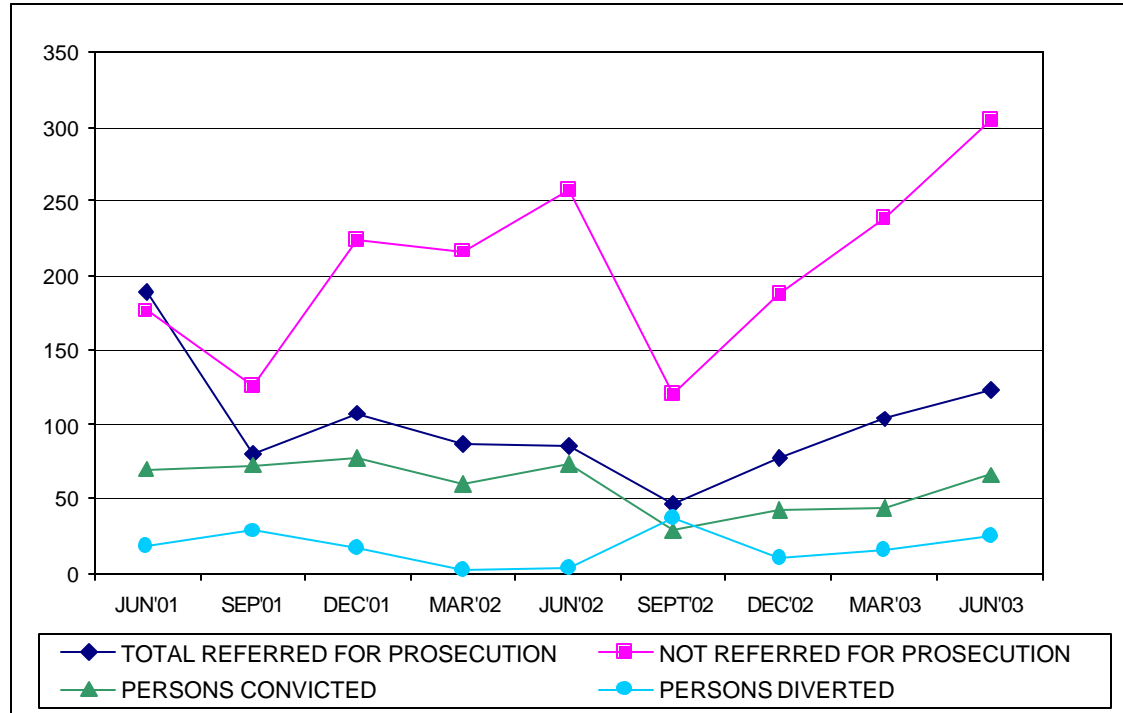


Service Month: June 2003	CalWORKs	NA Food Stamps	Other	Total
Referrals Received	195	54	48	297
Investigations Completed	250	63	86	399

Welfare Fraud Detection statistics track investigations by the Welfare Fraud Prevention Division (WFPD) investigators and/or the District Attorney Special Investigations Unit (DA/SIU) inspectors. These investigations occur after public assistance has been approved.

* All other programs include: General Assistance, In-Home Supportive Services, and Foster Care.

Welfare Fraud Disposition
CalWORKS/Food Stamps/All Other Programs*
Service Months: June 2001 through June 2003



Referred for Prosecution are those cases where there has been a determination of fraud established by the FRED or WFPD Investigator, or DA/SIU Inspector. These referrals may result in Felony Criminal Convictions or Diversion Court.

Not Referred for Prosecution are those cases where intentional fraud has not been established. These cases may still involve cash overpayments or Food Stamp overissuances that are, by regulation, collectible through grant adjustment or civil recovery.

Convictions and Diversions** may result in CalWORKs and Food Stamp penalties for Intentional Program Violations (IPVs). These penalties range from 6 months to permanent disqualification. Penalties are imposed only on the responsible adults.

Service Month: June 2003	CalWORKs	NA Food Stamps	Other	Total
Referred for Prosecution	73	17	33	123
Not Referred for Prosecution	194	62	49	305
Persons Convicted	34	7	25	66
Persons Diverted	21	2	1	24
Collections	\$97,775	\$65,002	\$16,543	\$179,320
Grant Adjustments	\$51,087	\$15,000		\$66,087

* All other programs include: General Assistance, In-Home Supportive Services, and Foster Care.

** Diversion cases must meet the following criteria: 1) the combined loss of cash and food stamps is \$5,000 or less; 2) losses are due to unreported earnings, not the use of false social security numbers, false identities, eligible children residing out of the home, or "absent" parents in the home; 3) there is no prior criminal history or welfare fraud charges. A successful participant may ultimately have their charges dismissed. These cases may still involve cash overpayments or food stamp overissuances that are, by regulation, collectible through grant adjustments or civil recovery.

Human Resources
Service Months: April - June 2003

Employment Changes By Department

Department	New Hires	Promotions	Demotions	Separations
Workforce and Human Services	8	0	1	0
MediCal and Benefits Administration	0	0	0	1
Children & Family Services	17	1	0	0
Admin & Finance	5	5	3	5
Adult & Aging Services	4	0	0	0
Total	34	6	4	6

Human Resources Service Months: April - June 2003

New Hires By Job Category

Department	Officials	Professionals	Technicians	Protective Services	Protective Services	Protective Services	Protective Services	Other	Total
Workforce and Human Services	0	0	0	0	0	8	0	0	8
MediCal and Benefits Administration	0	0	0	0	0	0	0	0	0
Children & Family Services	0	0	0	0	0	17	0	0	17
Admin & Finance	0	0	0	0	0	4	1	0	5
Adult & Aging Services	0	4	0	0	0	0	0	0	4
Total	0	4	0	0	0	29	1	0	34

Promotions By Job Category

Department	Officials	Professionals	Technicians	Protective Services	Protective Services	Protective Services	Protective Services	Other	Total
Workforce and Human Services	0	0	0	0	0	0	0	0	0
MediCal and Benefits Administration	0	0	0	0	0	1	0	0	0
Children & Family Services	0	0	0	0	0	0	0	0	0
Admin & Finance	0	0	5	0	0	0	0	0	5
Adult & Aging Services	0	0	0	0	0	0	0	0	0
Total	0	0	5	0	0	1	0	0	6

EXAMPLES OF CLASSIFICATIONS WITHIN EACH JOB CATEGORY

Officials: Agency Director, SSA; Assistant Agency Director; Deputy Director; Executive Assistant, SSA; Division Director; Welfare Fraud Prevention Director; Administrative/ Financial Manager; Director, OHRDA; HR Director; IS Director; CASA Director.

Professionals: SS Program Manager, Asst. PIC Director, Asst. Director, Aging: Social Worker I/II/III/Supervisor, Prog. Systems Coordinator, Child Welfare Worker II/Supv., Management Analyst, Program Specialist, Program/Financial Specialist, Information Systems Specialist, Information Systems Analyst, Appeals Officer/Supervisor, Senior Accountant, Senior Nutritionist, Clinical Nurse II, Trust Manager, Departmental Personnel Officer I

Technicians: Vocational Services Specialist, Eligibility Technician I/II/III/Supervisor, Quality Assurance Technician, Employment Counselor/Supervisor, Estate Manager/Investigator

Protective Service: Child Care Worker II/Supervisor, Night Group Supervisor, Welfare Fraud Investigator/Supervisor

Paraprofessionals: Administrative Assistant, Job Developer, PIC; Licensing Evaluator/Supervisor

Office/Clerical: Clerk II, Specialist Clerk, Data Input Clerk, Elig Support Clerk, Supervising Clerk I/II/III, Supervising Secretary II, Secretary I/II/Admin, Account Clerk I/II, Payroll Records Clerk, Accounting Specialist, Accounting Technician, Messenger, Service Support Specialist, Lead Clerk, Transcriptionist

Service/Maintenance: Supply Clerk I/II

Human Resources

Service Months: April - June 2003

Demotions By Job Category

Department	Officials	Professionals	Technicians	Protective Services	Protective Services	Protective Services	Protective Services	Other	Total
Workforce and Human Services	1	0	0	0	0	0	0	0	1
MediCal and Benefits Administration	0	0	0	0	0	0	0	0	0
Children & Family Services	0	0	0	0	0	0	0	0	0
Admin & Finance	1	1	0	0	0	1	0	0	3
Adult & Aging Services	0	0	0	0	0	0	0	0	0
Total	2	1	0	0	0	1	0	0	4

Separations By Job Category

Department	Officials	Professionals	Technicians	Protective Services	Protective Services	Protective Services	Protective Services	Other	Total
Workforce and Human Services	0	0	0	0	0	0	0	0	0
MediCal and Benefits Administration	0	0	0	0	0	1	0	0	0
Children & Family Services	0	0	0	0	0	0	0	0	0
Admin & Finance	0	0	5	0	0	0	0	0	5
Adult & Aging Services	0	0	0	0	0	0	0	0	0
Total	0	0	5	0	0	1	0	0	6

EXAMPLES OF CLASSIFICATIONS WITHIN EACH JOB CATEGORY

Officials: Agency Director, SSA; Assistant Agency Director; Deputy Director; Executive Assistant, SSA; Division Director; Welfare Fraud Prevention Director; Administrative/ Financial Manager; Director, OHRDA; HR Director; IS Director; CASA Director.

Professionals: SS Program Manager, Asst. PIC Director, Asst. Director, Aging; Social Worker I/II/III/Supervisor, Prog. Systems Coordinator, Child Welfare Worker II/Supv., Management Analyst, Program Specialist, Program/Financial Specialist, Information Systems Specialist, Information Systems Analyst, Appeals Officer/Supervisor, Senior Accountant, Senior Nutritionist, Clinical Nurse II, Trust Manager, Departmental Personnel Officer I

Technicians: Vocational Services Specialist, Eligibility Technician I/II/III/Supervisor, Quality Assurance Technician, Employment Counselor/Supervisor, Estate Manager/Investigator

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Office/Clerical: Clerk II, Specialist Clerk, Data Input Clerk, Elig Support Clerk, Supervising Clerk I/II/III, Supervising Secretary II, Secretary I/II/Admin, Account Clerk I/II, Payroll Records Clerk, Accounting Specialist, Accounting Technician, Messenger, Service Support Specialist, Lead Clerk, Transcriptionist

Service/Maintenance: Supply Clerk I/II

Dear Reader:

This is the June 2003 issue of the Alameda County Social Services Agency's (SSA's) **Quarterly Report of Program Data and Trends**. It is SSA's intention to make this report the most useful and informative it can be for the widest readership possible. To this end, your comments, concerns, and/or questions regarding this report and any of its contents are requested. Please record your comments, concerns, and/or questions in the space provided below (attach additional pages, as needed) and forward them to Rick Edwards, Office of Data Management, SSA.

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510-271-9107

Your Name: _____ **Phone Number:** _____

Your Organization's Name: _____
