

**SOCIAL SERVICES AGENCY
ALAMEDA COUNTY**



QUARTERLY REPORT

June 2002

PROGRAM DATA AND TRENDS

Chet P. Hewitt, Agency Director

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This report is issued on a quarterly basis. Except where otherwise specified, the data in the report are for the last month of the quarter. Questions regarding data should be directed to Rick Edwards at 271-9163.

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SECTION 1: WELFARE TO WORK

**Department of Welfare To Work
Benefit Programs Activity Summary
Service Month: June 2002**

Benefit Program Activity	CALWORKS	MEDI-CAL ONLY	FOOD STAMPS	GENERAL ASSISTANCE	REFUGEE CASH ASSISTANCE
Applications Received	1,041	4,518	2,818	857	0
Applications Approved	438	3,208	1,512	234	0
Applications Denied	468	1,086	1,084	602	0
Applications Pending	659	4,164	25	706	8
Number Pending Within Required Time Frame*	613	2,370	15	513	5
Number Pending Beyond Required Time Frame	46	1,794	10	193	2
% Pending Within Required Time Frame	93.0%	56.9%	60.0%	72.7%	62.5%
% Pending Beyond Required Time Frame	7.0%	43.1%	40.0%	27.3%	25.0%
Total Cases Aided	16,533	59,933	20,738	3,256	63
Discontinued	1,434	2,884	3,196	688	N/A
Total \$'s Paid	\$8,680,881.87		\$3,856,742	\$1,125,526	\$13,202
Average \$'s Per Case	\$525		\$186	\$346	\$210

Amount revised from \$18,077 in printed report

* Pending applications are required to be processed within the following time frames:

CalWORKs - 45 days MEDI-CAL - 45 days NAFS - 30 days GA - 30 days RCA - 45 days

The counts of Food Stamps applications pending within and beyond the required time frame are for Non-Assistance Food Stamps only. Public Assistance Food Stamps are applied for as part of the CalWorks application process and are therefore not tracked and reported on separately.

**Department of Welfare To Work
Service Month: June 2002**

Total Cases Aided By City of Residence

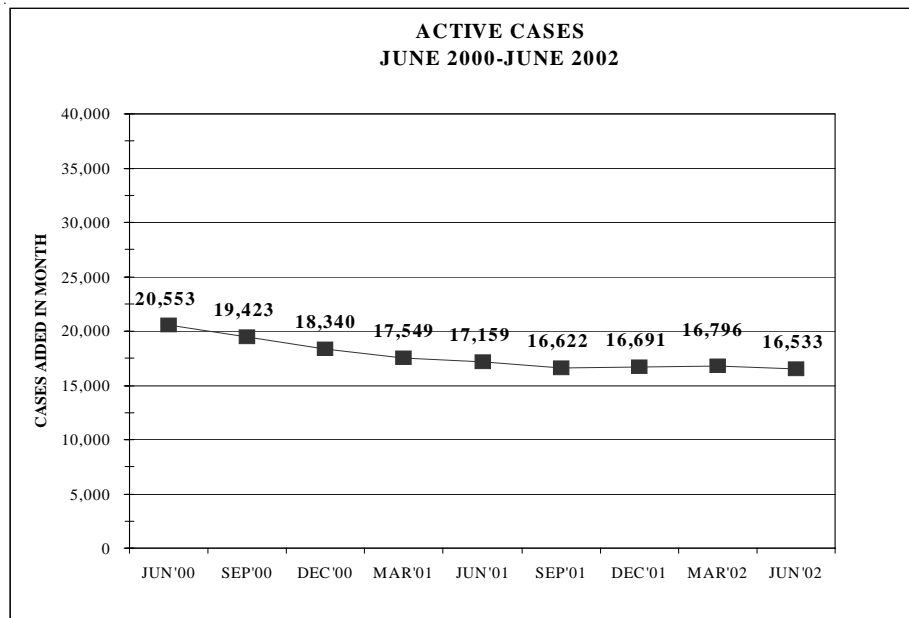
CITY	CALWORKS		MEDI-CAL ONLY		FOOD STAMPS		GENERAL ASSISTANCE		REFUGEE CASH ASSISTANCE		CITY POPULATION *	
	COUNT	%	COUNT	%	COUNT	%	COUNT	%	COUNT	%	COUNT	%
Alameda	619	3.7%	2,202	3.7%	608	2.9%	82	2.5%	5	7.7%	72,259	5.0%
Albany	59	0.4%	332	0.6%	66	0.3%	31	1.0%	0	0.0%	16,444	1.1%
Berkeley	526	3.2%	2,250	3.8%	1,033	5.0%	158	4.9%	0	0.0%	102,743	7.1%
Emeryville	74	0.5%	306	0.5%	121	0.6%	16	0.5%	0	0.0%	6,882	0.5%
Oakland	9,018	54.5%	26,847	44.8%	11,947	57.6%	1,981	60.8%	17	26.9%	399,484	27.7%
Piedmont	3	0.0%	61	0.1%	11	0.1%	3	0.1%	0	0.0%	10,952	0.8%
North County	10,300	62.3%	31,997	53.4%	13,786	66.5%	2,271	69.7%	22	34.6%	608,764	42.2%
Fremont	874	5.3%	5,669	9.5%	975	4.7%	215	6.6%	2	3.8%	203,413	14.1%
Newark	257	1.6%	1,496	2.5%	231	1.1%	40	1.2%	0	0.0%	42,471	2.9%
Union City	598	3.6%	2,720	4.5%	443	2.1%	65	2.0%	0	0.0%	66,869	4.6%
Tri-City	1,730	10.5%	9,885	16.5%	1,649	8.0%	320	9.8%	2	3.8%	312,753	21.7%
Castro Valley	145	0.9%	1,023	1.7%	205	1.0%	31	1.0%	12	19.2%	56,382	3.9%
Hayward	1,873	11.3%	8,412	14.0%	2,019	9.7%	318	9.8%	17	26.9%	140,030	9.7%
San Leandro	813	4.9%	4,010	6.7%	1,114	5.4%	155	4.8%	5	7.7%	79,452	5.5%
San Lorenzo	163	1.0%	785	1.3%	154	0.7%	31	1.0%	0	0.0%	21,798	1.5%
Central County	2,849	17.2%	13,207	22.0%	3,287	15.9%	505	15.5%	22	34.6%	297,662	16.7%
Dublin	71	0.4%	342	0.6%	44	0.2%	2	0.1%	0	0.0%	29,973	2.1%
Pleasanton	73	0.4%	688	1.1%	103	0.5%	14	0.4%	5	7.7%	63,654	4.4%
Livermore	303	1.8%	1,522	2.5%	257	1.2%	16	0.5%	0	0.0%	73,345	5.1%
Valley	447	2.7%	2,552	4.3%	403	1.9%	32	1.0%	5	7.7%	166,972	11.6%
Homeless	1,018	6.2%	639	1.1%	1,393	6.7%	96	3.0%	0	0.0%		
Other	44	0.3%	629	1.0%	15	0.1%	1	0.0%	0	0.0%	57,590	4.0%
Total	16,533	100%	59,933	100%	20,738	100%	3,256	100%	63	100%	1,443,741	100%

* Source: California Department of Finance, Demographic Research Unit, California State Census Data Center, Census 2000

CalWORKs Cash Assistance Program

Caseload Trend & Profile

Service Month: June 2002



The overall decline in the CalWORKs caseload for this two year period follows the national trend of declining welfare cases.

Case Profile

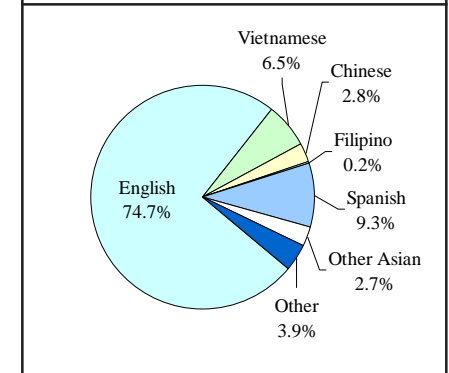
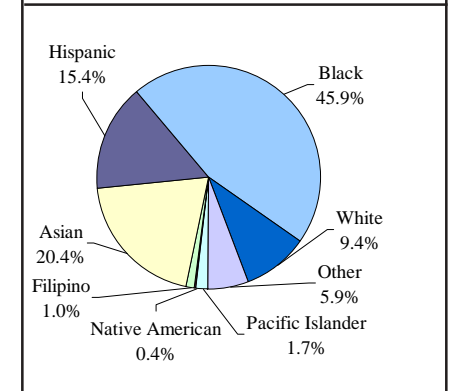
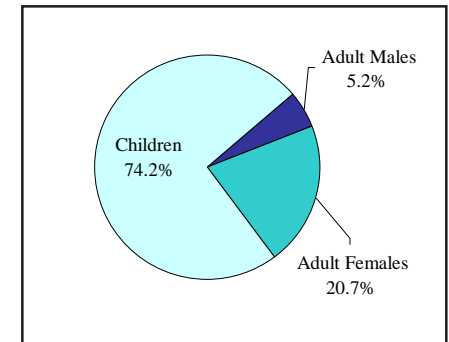
Adult Males	2,221
Adult Females	8,887
Total Adults	11,108
Children	31,906
Total Persons	43,014
Total Unborn	419
Total Cases With Youngest Child Age 17 & Older	393
Avg Age - Adult Male	43
Avg Age - Adult Female	34
Avg Age - Child	9
Avg Time On Aid (Years)	5

Persons by Ethnicity

Pacific Islander	734
Native American	152
Filipino	427
Asian	8,773
Hispanic	6,611
Black	19,730
White	4,036
Other	2,550
Total Persons	43,014

Cases by Language

English	12,350
Vietnamese	1,079
Chinese	461
Filipino	25
Spanish	1,538
Other Asian	441
Other	640
Total Cases	16,533

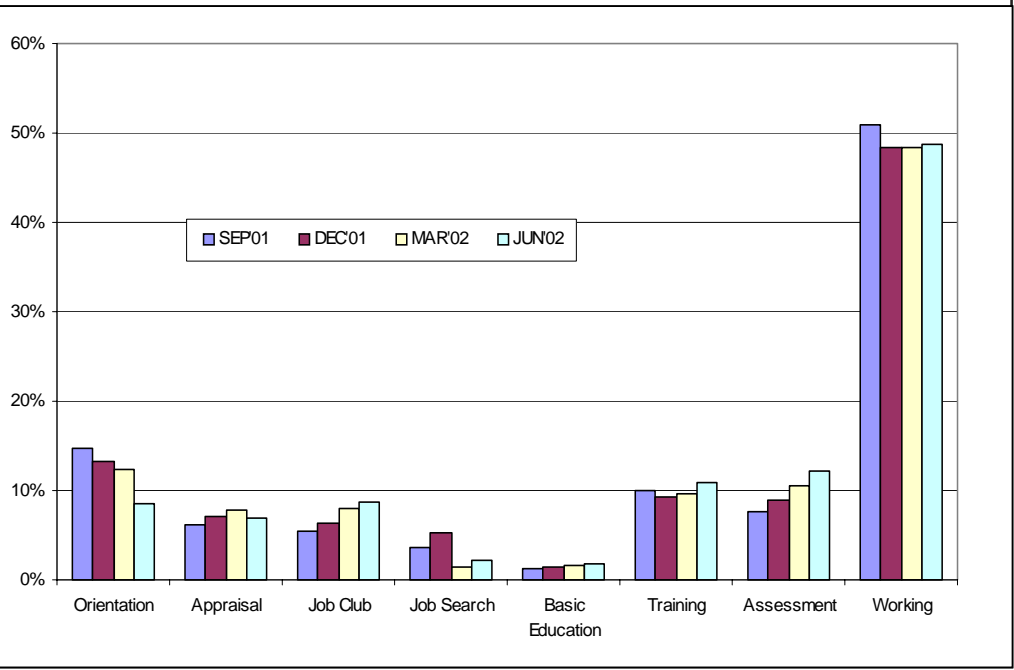


CalWORKs Employment Services Program

Service Month: June 2002

Overview of Employment Services Activities and Participation

PERCENT OF PARTICIPANTS BY EMPLOYMENT ACTIVITY



PERSONS WITH EMPLOYMENT SERVICE REQUIREMENT: PARTICIPATING

Activities	Persons	Percent
Orientation	594	9%
Appraisal	478	7%
Job Club	610	9%
Job Search	147	2%
Basic Education	121	2%
Training	755	11%
Assessment	844	12%
Working	3,384	49%
Total:	6,933	100%

PERSONS WITH EMPLOYMENT SERVICE REQUIREMENT: NOT PARTICIPATING

Program Status	Persons	Percent
Non-Compliant (active WTW)	1,155	42%
Sanctioned (not active WTW)	1,603	58%
Total:	2,758	100%

NO EMPLOYMENT SERVICES REQUIREMENT

Exempt Status	Persons	Percent
Exempt with Disability Based Income	34	1%
Exempt without Disability Based Income	1,933	37%
Child Only Cases	3,146	59%
Cal-Learn Teen Parents	175	3%
Total:	5,288	100%

All numbers reported on this page represent “employable adult” counts. Some adults may have participated in more than one Employment Services activity during the report month. Accordingly, adult person counts on this page will not directly reconcile with the active calworks adult counts listed elsewhere in this report.

CalWORKs Employment Services Program

Participant Profile*

Service Month: June 2002

Distribution by City

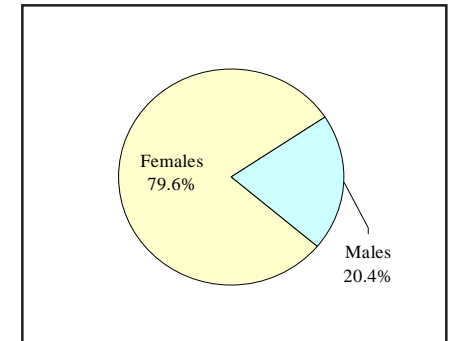
City	CalWORKs Employment Services		City Population**	
	Count	%	Count	%
A lameda	243	3.5%	72,259	5.0%
Albany	28	0.4%	16,444	1.1%
Berkeley	243	3.5%	102,743	7.1%
Emeryville	32	0.5%	6,882	0.5%
Oakland	4165	60.1%	399,484	27.7%
Piedmont	0	0.0%	10,952	0.8%
North County	4710	67.9%	608,764	42.2%
Fremont	367	5.3%	203,413	14.1%
Newark	111	1.6%	42,471	2.9%
Union City	243	3.5%	66,869	4.6%
Tri-City	721	10.4%	312,753	21.7%
Castro Valley	1	0.0%	56,382	3.9%
Hayward	776	11.2%	140,030	9.7%
San Leandro	340	4.9%	79,452	5.5%
San Lorenzo	69	1.0%	21,798	1.5%
Central County	1186	17.1%	297,662	20.6%
Dublin	28	0.4%	29,973	2.1%
Pleasanton	35	0.5%	63,654	4.4%
Livermore	139	2.0%	73,345	5.1%
Valley	201	2.9%	166,972	11.6%
Other/missing	118	1.7%	57,590	4.0%
Total	6,933	100.0%	1,443,741	100.00%

** Source: California Department of Finance, Demographic Research Unit, California State Census Data Center, Census 2000 PL94-171, Table Two: Population by Race /Ethnicity, Incorporated Cities by County.

* This profile describes all participating CalWORKs adults as represented page 5.

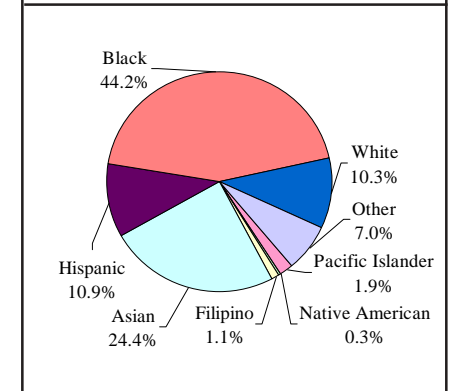
Persons by Gender

Females	5,519
Males	1,414
Total	6,933



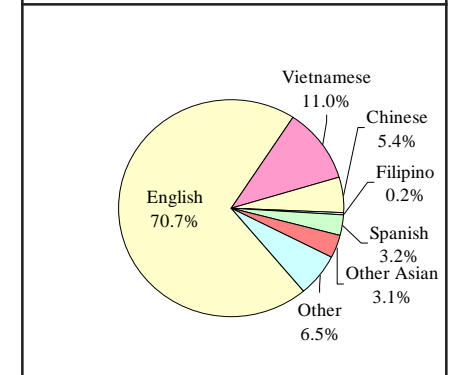
Persons by Ethnicity

Pacific Islander	130
Native American	19
Filipino	78
Asian	1,692
Hispanic	753
Black	3,062
White	714
Other	486
Total	6,933

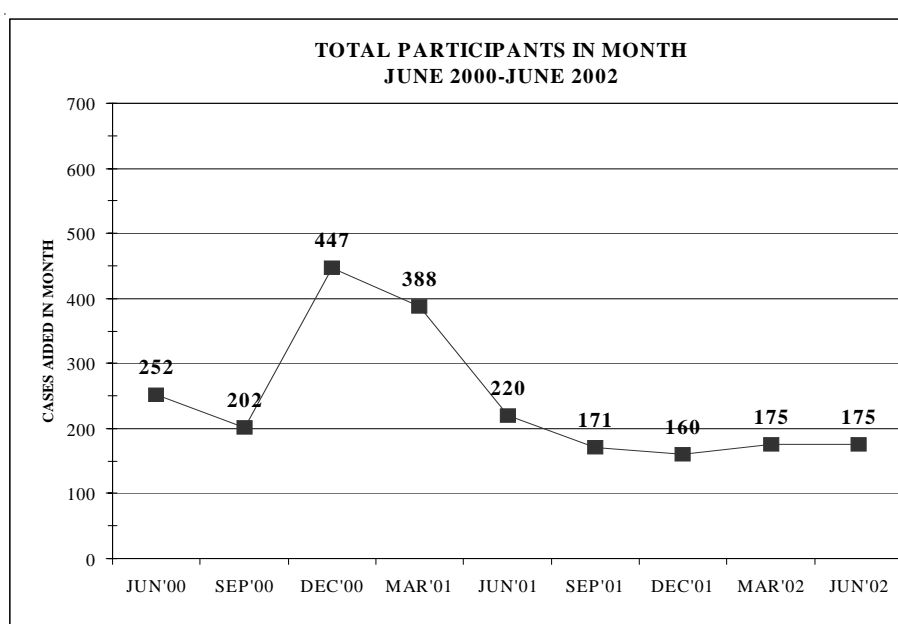


Persons by Language

English	4,900
Vietnamese	759
Chinese	372
Filipino	15
Spanish	220
Other Asian	218
Other	449
Total	6,933



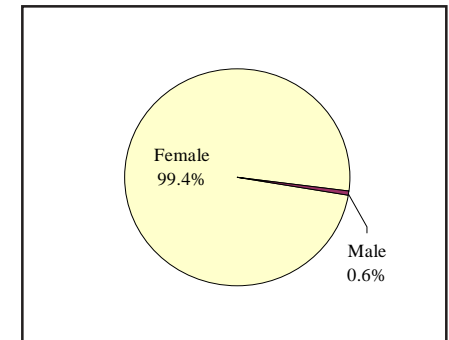
Cal-Learn Program Caseload Trend & Profile Service Month: June 2002



Cal-Learn is a mandatory program for all pregnant teens receiving CalWORKs benefits. It provides counseling and supportive financial services for CalWORKs teenage parents who remain in school to earn a high school diploma. Bonuses and/or sanctions are issued based on the report card grades of the program's participants. This program started in December, 1994.

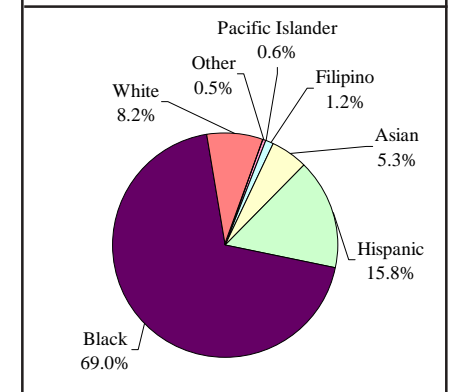
Persons by Gender

Female	174
Male	1
Total	175



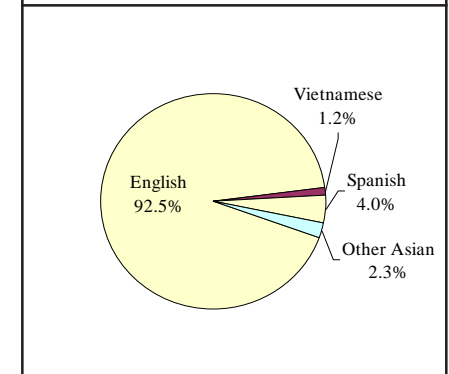
Persons by Ethnicity

Pacific Islander	1
Filipino	2
Asian	9
Hispanic	28
Black	121
White	14
Other	0
Total	175



Persons by Language

English	162
Vietnamese	2
Chinese	0
Filipino	0
Spanish	7
Other Asian	4
Other	0
Total	175



Cal-Learn Program
Service Month: June 2002

Distribution By City

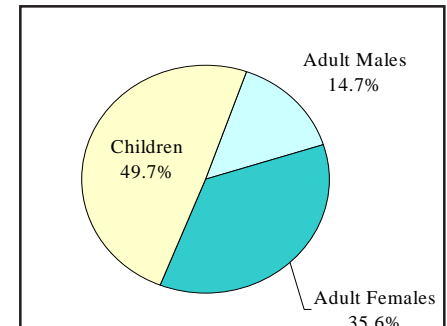
City	Cal-Learn		City Population*	
	Count	%	Count	%
Alameda	3	1.8%	72,259	5.0%
Albany	0	0.0%	16,444	1.1%
Berkeley	8	4.7%	102,743	7.1%
Emeryville	2	1.2%	6,882	0.5%
Oakland	118	67.3%	399,484	27.7%
Piedmont	0	0.0%	10,952	0.8%
North County	131	74.85%	608,764	42.17%
Fremont	7	4.1%	203,413	14.1%
Newark	3	1.8%	42,471	2.9%
Union City	2	1.2%	66,869	4.6%
Tri-City	12	7.0%	312,753	21.7%
Castro Valley	1	0.6%	56,382	3.9%
Hayward	13	7.6%	140,030	9.7%
San Leandro	13	7.6%	79,452	5.5%
San Lorenzo	0	0.0%	21,798	1.5%
Central County	28	15.8%	297,662	20.6%
Dublin	0	0.0%	29,973	2.1%
Livermore	2	1.2%	73,345	5.1%
Pleasanton	0	0.0%	63,654	4.4%
Valley	2	1.2%	166,972	11.6%
Other	2	1.2%	57,590	4.0%
Total	175	100.0%	1,443,741	100.0%

* Source: California Department of Finance Demographic Research Unit, California State Census Data Center, Census 2000 PL94-171, Table Two, Population by Race/Ethnicity, Incorporated Cities by County.

Medi-Cal Only Program Caseload Trend & Profile Service Month: June 2002

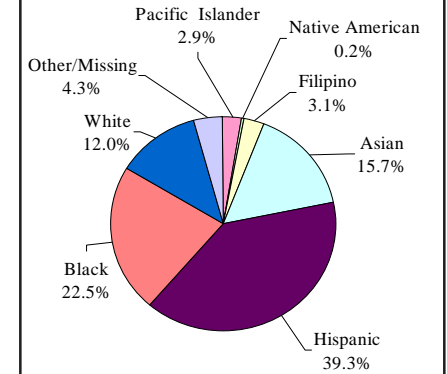
Case Profile

Adult Males	13,411
Adult Females	32,390
Total Adults	45,801
Children	45,242
Total Persons	91,043
Total Unborn	2,877
Avg Age - Adult Male	51
Avg Age - Adult Female	42
Avg Age - Child	9
Avg Time On Aid (Years)	2



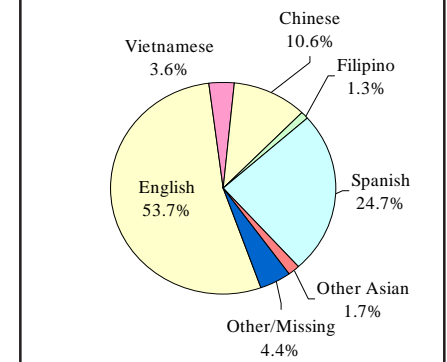
Persons by Ethnicity

Pacific Islander	2,638
Native American	183
Filipino	2,806
Asian	14,322
Hispanic	35,771
Black	20,514
White	10,891
Other/Missing	3,918
Total Persons	91,043

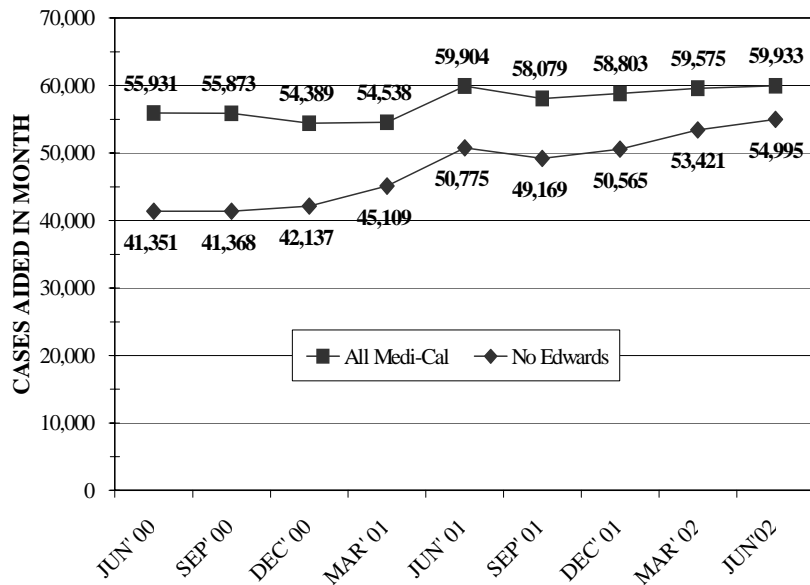


Cases by Language

English	32,212
Vietnamese	2,137
Chinese	6,358
Filipino	756
Spanish	14,819
Other Asian	991
Other/Missing	2,660
Total Cases	59,933

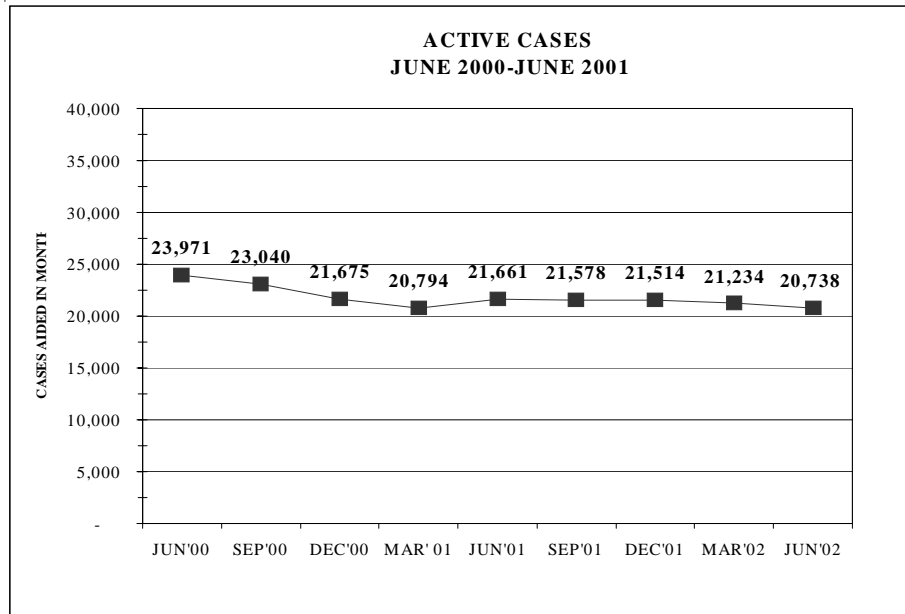


**ACTIVE CASES
JUNE 2000-JUNE 2002**



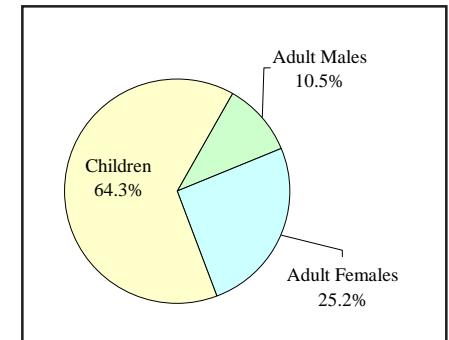
The upper line in the graph combines Medi-Cal only and continuing Medi-Cal "Edwards v. Kizer" cases. These latter cases are automatically opened when the CalWORKs case is discontinued. This practice allows families to receive uninterrupted medical services until a redetermination of their Medi-Cal eligibility can be made. The lower line does not include "Edwards v. Kizer" cases.

Food Stamps Assistance Caseload Trend & Profile Service Month: June 2002



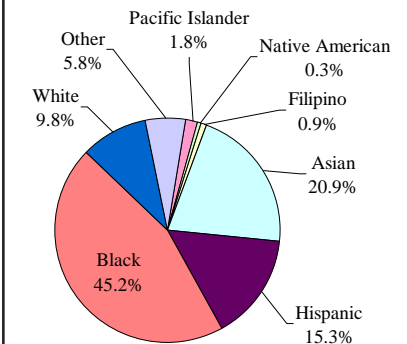
Case Profile

Adult Males	5,417
Adult Females	13,014
Total Adults	18,431
Children	33,163
Total Persons	51,595
Total Unborn	389
Avg Age - Adult Male	44
Avg Age - Adult Female	37
Avg Age - Child	9
Avg Time On Aid (Years)	4



Persons by Ethnicity

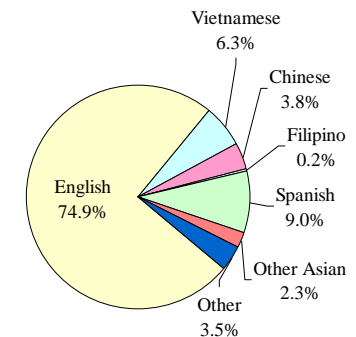
Pacific Islander	929
Native American	179
Filipino	486
Asian	10,766
Hispanic	7,912
Black	23,303
White	5,042
Other	2,977
Total Persons	51,595



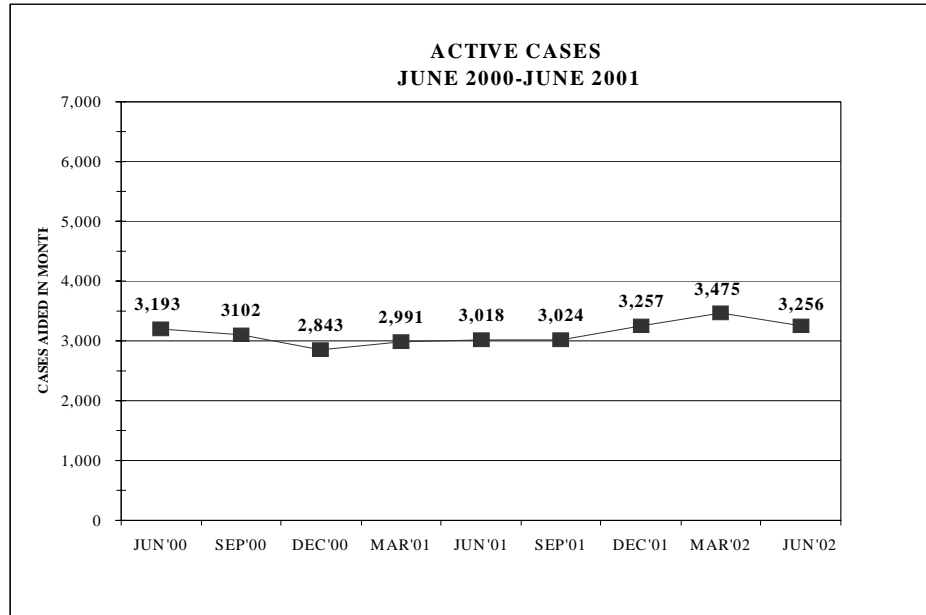
In order to better reflect the amount of Food Stamps distributed in Alameda County, the Program Data and Trends Report includes Food Stamps issued to CalWORKs recipients along with those issued through the Non-Assistance Food Stamps (NAFS) program. It is important to note that the NAFS population overlaps substantially with the GA and Medi-Cal caseload.

Cases by Language

English	15,526
Vietnamese	1,297
Chinese	794
Filipino	45
Spanish	1,862
Other Asian	480
Other	734
Total Cases	20,738



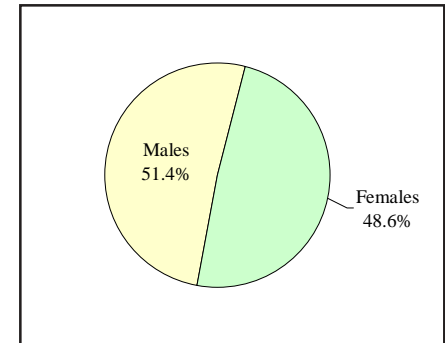
General Assistance Caseload Trend & Profile Service Month: June 2002



Grant reductions, intensified eligibility verification efforts, tighter enforcement of income reporting requirements, and the implementation of the Community Housing & Shelter Support (CHASS) Program have impacted GA caseload levels.

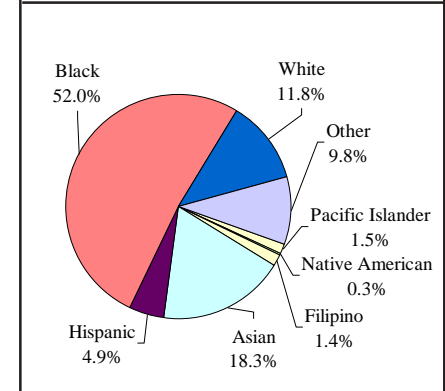
Case Profile

Males	1,670
Females	1,579
Total Persons	3,249
Total Unborn	0
Avg Age - Male	50
Avg Age - Female	47
Avg Time On Aid (Years)	1.7



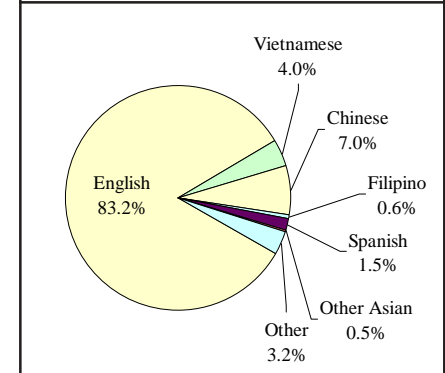
Persons by Ethnicity

Pacific Islander	49
Native American	9
Filipino	47
Asian	594
Hispanic	159
Black	1,689
White	383
Other	318
Total Persons	3,249



Cases by Language

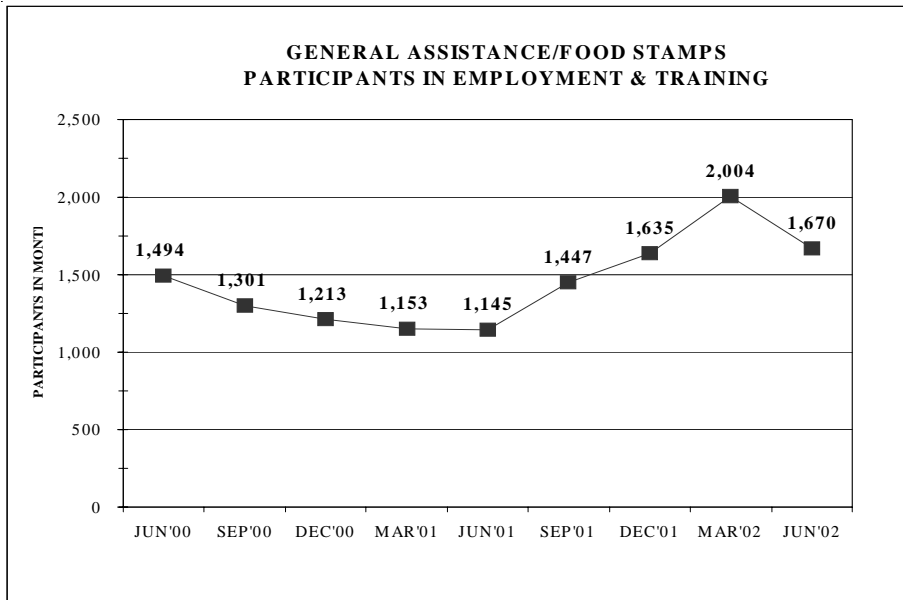
English	2,710
Vietnamese	130
Chinese	226
Filipino	19
Spanish	50
Other Asian	17
Other	104
Total Cases	3,256



General Assistance/Food Stamps Employment Services Program

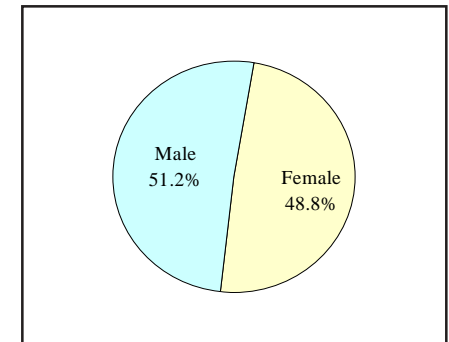
Caseload Trend & Profile

Service Month: June 2002



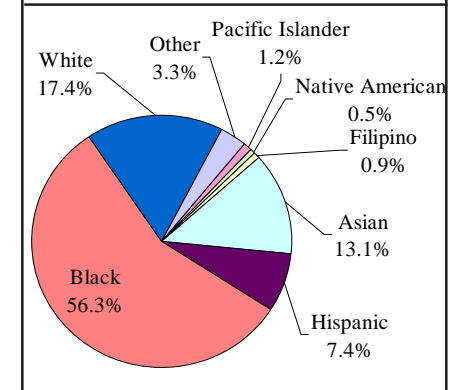
Persons by Gender

Female	815
Male	855
Total	1,670



Persons by Ethnicity

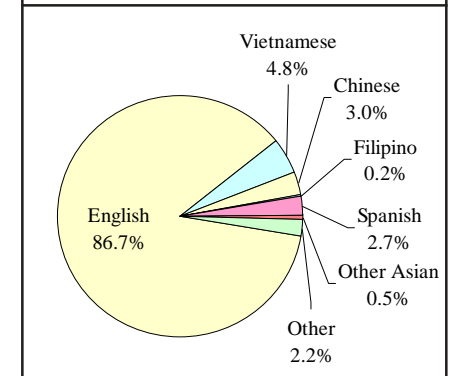
Pacific Islander	19
Native American	9
Filipino	16
Asian	218
Hispanic	123
Black	940
White	291
Other	55
Total	1,670



Count Of Participants	Total
Participants At End Of Month	1,670
Participants During Month	1,927
Job Search/Job Club/Grp Pending	805
Total Negative Actions	122
Applicants Denied For Non-Cooperation	90
Sanctioned/Discontinued For Non-Cooperation	58
Discontinued, No Sanction	91
Total Participant Job Placements	34
Sources Of Placements:	
Success Center	-
Employment Counselors	47

Persons by Language

English	1447
Vietnamese	81
Chinese	50
Filipino	3
Spanish	44
Other Asian	9
Other	36
Total	1,670



General Assistance/Food Stamps Employment Services Program
Caseload Trend & Profile
Service Month: June 2002

Distribution By City

CITY	GA/FS*		City Population**	
	Count	%	Count	%
Alameda	52	3.1%	72,259	5.0%
Albany	3	0.2%	16,444	1.1%
Berkeley	82	4.9%	102,743	7.1%
Emeryville	10	0.6%	6,882	0.5%
Oakland	1,109	66.4%	399,484	27.7%
Piedmont	0	0.0%	10,952	0.8%
North County	1,256	75.2%	608,764	42.2%
Fremont	78	4.7%	203,413	14.1%
Newark	13	0.8%	42,471	2.9%
Union City	30	1.8%	66,869	4.6%
Tri-City	121	7.2%	312,753	21.7%
Castro Valley	13	0.8%	56,382	3.9%
Hayward	164	9.8%	140,030	9.7%
San Leandro	78	4.7%	79,452	5.5%
San Lorenzo	14	0.8%	21,798	1.5%
Central County	269	16.1%	297,662	20.6%
Dublin	4	0.2%	29,973	2.1%
Pleasanton	6	0.3%	63,654	4.4%
Livermore	11	0.6%	73,345	5.1%
Valley	20	1.2%	166,972	11.6%
Other	3	0.2%	57,590	4.0%
Total	1,670	100.0%	1,443,741	100.0%

*GA/FS: This is a federally mandated program which requires employable Food Stamp recipients to complete a job club and an eight-week job search. These services are provided to Food Stamp/General Assistance recipients.

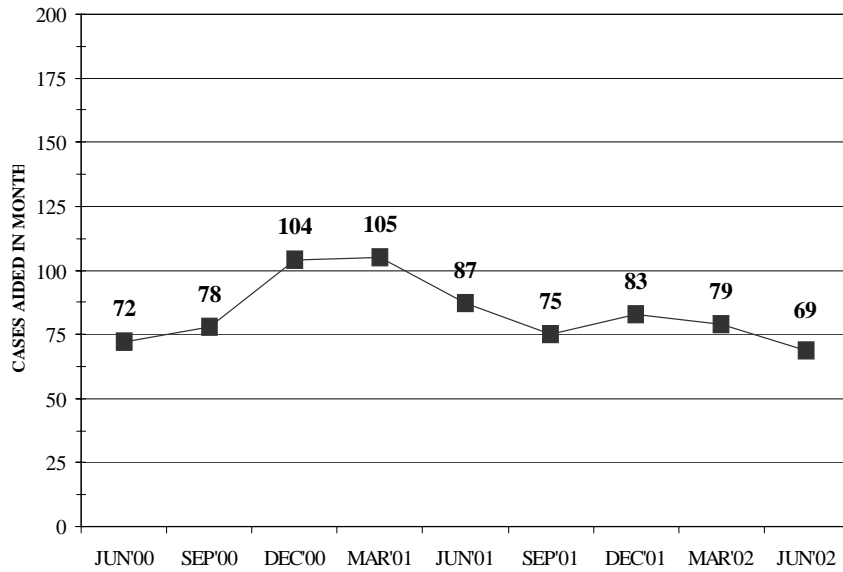
** Source: California Department of Finance, Demographic Research Unit, California State Census Data Center, Census 2000 PL94-171, Table Two: Population by Race/Ethnicity, Incorporated Cities by County.

Refugee Cash Assistance Program

Caseload Trend & Profile

Service Month: June 2002

ACTIVE CASES
JUNE 2000-JUNE 2001

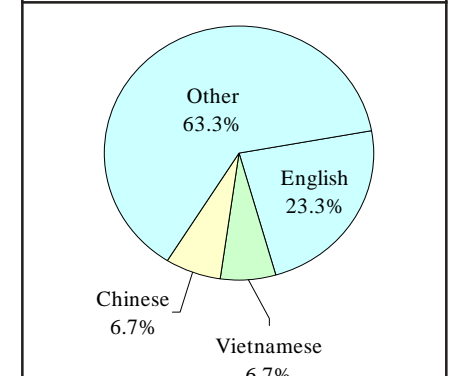
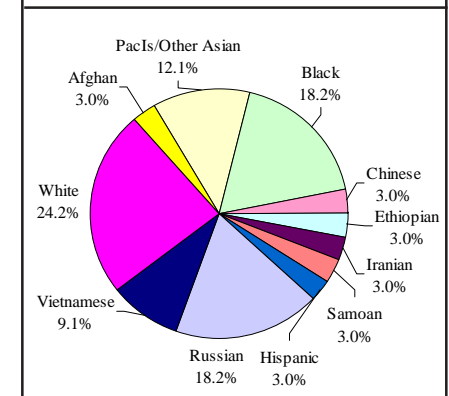
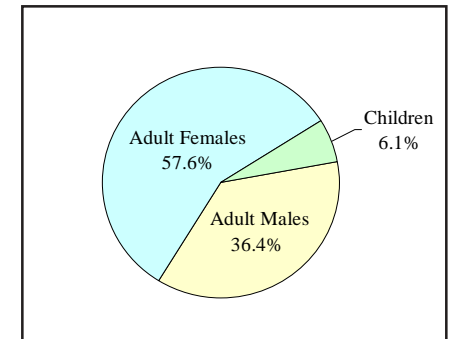


Case Profile

Adult Males	25
Adult Females	40
Total Adults	65
Children	4
Total Persons	69
Total Unborn	0
Avg Age - Adult Male	39
Avg Age - Adult Female	42
Avg Age - Child	10
Avg Time On Aid (Years)	0.4

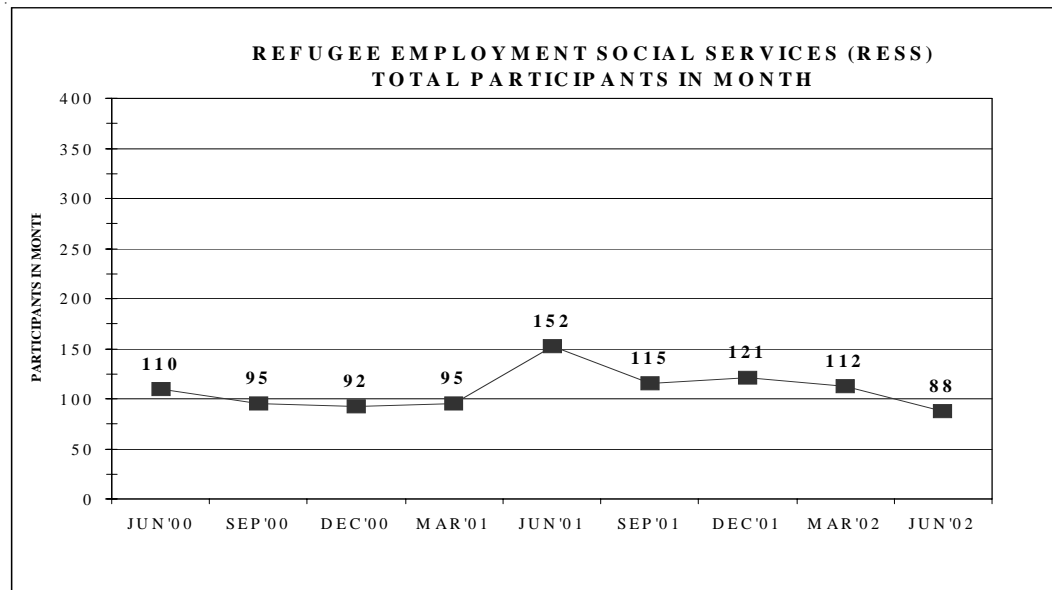
Persons by Ethnicity

PacIs/Other Asian	8
Black	13
Chinese	2
Ethiopian	2
Iranian	2
Samoan	2
Hispanic	2
Russian	13
Vietnamese	6
White	17
Afghan	2
Total Persons	69



This program serves single adult political refugees. It is 100% federally funded and provides financial aid to eligible recipients up to eight months from their arrival date.

Refugee Employment Services Program Caseload Trend & Profile Service Month: June 2002



RESS: COUNT OF PARTICIPANTS

	Participants
Total Current Enrollments (Social Adjustment)	149
Total Current Enrollments (Employment & Training)	88

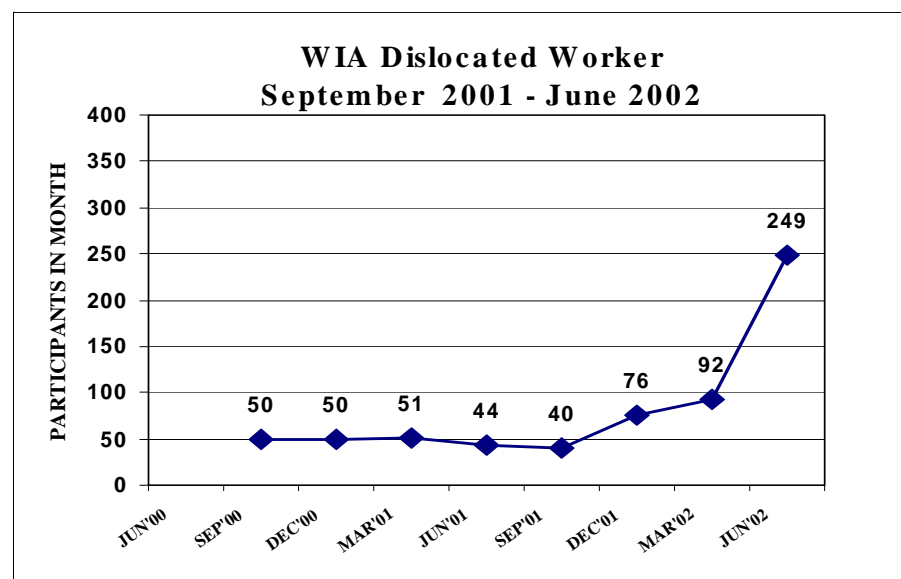
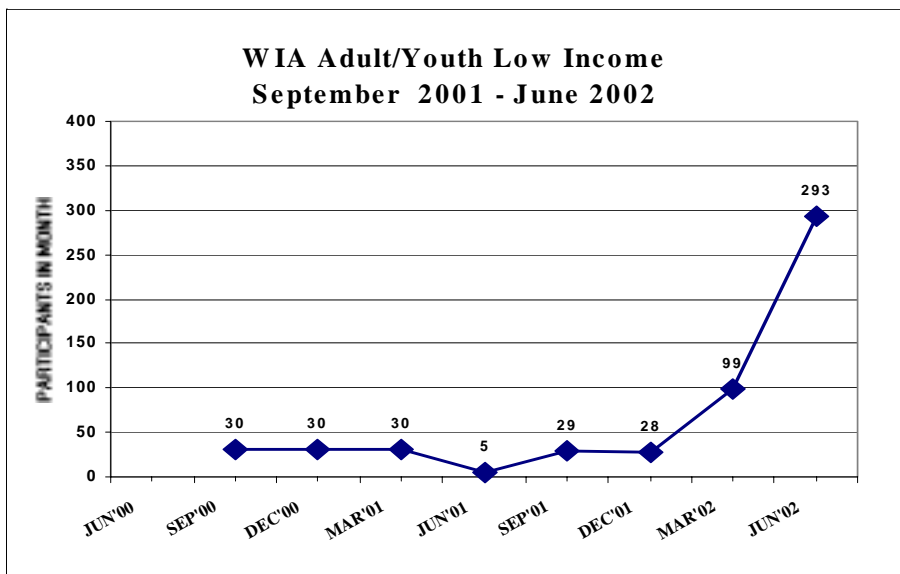
RESS: COUNT OF PARTICIPANTS - BY OUTCOMES

	Participants
Job Placements in Report Month	16
Current 90 Day Job Retentions	12
Persons Leaving Aid in Report Month	4

RESS provides employment, training, job placement and social adjustment services to refugees. Services are provided by local community based organizations. Because the RESS program has a December start date, participant numbers typically increase as the program progresses throughout the year.

SECTION 2: WORKFORCE & RESOURCE DEVELOPMENT

Workforce & Resource Development Workforce Investment Board (WIB) Service Quarter: April through June 2002



The Adults/Youth Low Income Program was created under the Workforce Investment Act which replaced the Job Training Partnership Act (JTPA) on January 1, 2000. This program provides job development workshops, job clubs and career counseling, vocational and on-the-job-training to low income adults 18-75 years of age. Historically underenrolled, the large increase in participants since March 2002 is due to program efforts to meet their WIB contractual agreement.

The dislocated Worker Program was created under the Workforce Investment Act which replaced the Job Training Partnership Act (JTPA) on January 1, 2000. It serves dislocated workers aged 18-75 by providing job development workshops, job clubs and career counseling, vocational and on-the-job-training. Also underenrolled, program efforts greatly increased the number served during April through June 2002.

**Workforce & Resource Development
Workforce Investment Board (WIB)
Service Quarter: April through June 2002**

Participant Activity

Participant Activity	Workforce Investment Act (WIA) Grants				
	WIA Adults/Youth - Low Income			WIA Dislocated Worker	
	201	301	Total	501	Total
TOTAL REGISTRANTS IN QUARTER	156	165	321	292	292
TOTAL EXITS IN QUARTER	19	9	28	43	43
Entered Unsubsidized Employment	13	0	13	39	39
Transferred to Other Program	0	0	0	0	0
All Other Terminations	6	9	15	4	4
TOTAL REGISTRANTS - END OF QUARTER	137	156	293	249	249
HOURLY PAY - EXITERS WITH A JOB					
Exiters with No Previous Wage	4	0	4	1	1
Post WIA	\$10.00	\$0.00		\$17.00	17
Exiters with Previous Wage	9	0	9	38	38
Prior to WIA	\$20.47	\$0.00		\$16.62	17
Post WIA	\$20.91	\$0.00		\$15.23	15

Grant 201: Serves low income adults 18-75 years of age. Services: Core Staff-Assisted Services such as job development workshops, job clubs, and career counseling; Intensive Services such as objective assessment, development of Individual Employment Plan (IEP), Case management, pre-vocational skills services, and follow-up; and Training Services such as occupational training, on-the-job training, adult education and skills upgrade

Grant 301: Serves low income youth 14-18 years of age. Services to be determined.

Grant 501: Serves dislocated workers 18-75 years of age. Services: Core Staff-Assisted Services such as job development workshops, job clubs, and career counseling; Intensive Services such as objective assessment, development of Individual Employment Plan (IEP), Case management, pre-vocational skills services, and follow-up; and Training Services such as occupational training, on-the-job training, adult education and skills upgrade.

Workforce & Resource Development
Workforce Investment Board (WIB)
Service Quarter: April through June 2002

Profile of Participants

	201		301		Total		501		Total	
	Count	%	Count	%	Count	%	Count	%	Count	%
Gender										
Male	58	42.3%	77	49.4%	135	46.1%	138	55.4%	138	55.4%
Female	79	57.7%	79	50.6%	158	53.9%	111	44.6%	111	44.6%
Total	137	100%	156	100%	293	100%	249	100%	249	100%
Ethnicity										
White	38	27.7%	23	14.7%	61	20.8%	74	29.7%	74	29.7%
Black	37	27.0%	60	38.5%	97	33.1%	35	14.1%	35	14.1%
Hispanic	12	8.8%	61	39.1%	73	24.9%	39	15.7%	39	15.7%
Asian/Pacific Islander	50	36.5%	11	7.1%	61	20.8%	101	40.6%	101	40.6%
Native American	0	0.0%	1	0.6%	1	0.3%	0	0.0%	0	0.0%
Total	137	100%	156	100%	293	100%	249	100%	249	100%
In Receipt Of Public Assistance										
CalWORKs	3	60.0%	51	70.8%	54	70.1%	0	0.0%	0	0.0%
GA	1	20.0%	4	5.6%	5	6.5%	2	66.7%	2	66.7%
RCA	0	0.0%	0	0%	0	0.0%	0	0.0%	0	0.0%
SSI/SSP	1	20.0%	17	23.6%	18	23.4%	1	33.3%	1	33.3%
Total	5	100%	72	100%	77	100%	3	100%	3	100%

**Workforce & Resource Development
Community Partnership Contracts
Performance Data for Fiscal Year 2001-2002, through June 2002**

Community Partnerships

Alameda County Social Services Agency (SSA) has created alternative employment and support resources to assist CalWORKs clients to meet employment requirements under public assistance regulations. SSA has established and maintained community partnerships through a contracting process with Community-Based Organizations (CBOs), private organizations, and other public agencies that focus on Community Services strategies that eliminate barriers to employment and provide support services that enable participants to become more self-sufficient.

**Workforce & Resource Development
Community Partnership Contracts
Performance Data for Fiscal Year 2001-2002, through June 2002**

I. Employment Services

WORK-FIRST CONTRACTS: provide outreach, orientation, job clubs, and job search with a high degree of cultural competence.

Contractor	Enroll & Engagement		Program Completion		Placement		30 Day Retention		90 Day Retention		180 Day Retention	
	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target
African Immigrant & Refugee Resource	51	88%	47	81%	14	33%	6	15%	2.5	7%	0	0%
Vallecitos	130	151%	97	152%	35.5	79%	35.5	104%	28.5	102%	21.5	93%
Allied Fellowship	137	57%	101	42%	18	8%	15	6%	8	3%	4	2%
Asians for Job Opportunities	66	44%	67	54%	19.5	20%	14	16%	6.5	8%	3	4%
Women's Employment Resource Cntr.	144	120%	101	101%	43	43%	33	33%	17.5	23%	4	8%
AVERAGE % FOR CLUSTER GROUP	528	81%	413	70%	130	25%	103.5	21%	63	14%	32.5	8%

JOB PLACEMENT AND RETENTION CONTRACTS: clients have been assessed at a community college and have completed their Welfare-to-Work plan for obtaining employment. These contractors provide services to individuals who may not have the educational history to succeed in a traditional academic setting.

Contractor	Enroll & Engagement		Program Completion		Placement		30 Day Retention		90 Day Retention		180 Day Retention	
	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target
Alameda Computer Center	13	118%	12	109%	9	82%	7	64%	3	27%	1	9%
Catholic Charities	19	32%	15	28%	8.5	17%	6.5	15%	4.5	12%	3.5	13%
International Institute of the East Bay	7	47%	8	53%	8	53%	7	47%	7	47%	7	47%
Jobs for Homeless Consortium	16	14%	13	26%	12	48%	12	57%	7	37%	5	28%
Laney College - HEART*	36	30%	23	23%	2.5	3%	2.5	3%	2.5	13%	0	0%
African American CalWorks Coalition**	86	72%	86	95%	43.5	71%	38	76%	27	75%	13.5	42%
AVERAGE % FOR CLUSTER GROUP	177	40%	157	52%	83.5	32%	73	34%	51	37%	30	26%

* HEART = Hospitality Employment and Restaurant Training

** Formerly Preventive Care Pathways/OPTIONS

Workforce & Resource Development Community Partnership Contracts Performance Data for Fiscal Year 2001-2002, through June 2002

NEIGHBORHOOD MODEL CONTRACTS: provide a variety of training and support services for CalWORKs clients including young parent programs, culturally/linguistically competent employment and /or support services that are neighborhood-based.

Contractor	Enroll & Engagement		Program Completion		Placement		30 Day Retention		90 Day Retention		180 Day Retention	
	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target
Alameda County Housing Authority	25	25%	13	130%	5.5	110%	5	100%	1	20%	1	50%
Building Opportunities for Self-Sufficiency	52	104%	33	97%	21	131%	16.5	103%	15	107%	13	130%
Davis Street Community Center	38	69%	21	70%	10	38%	8	31%	2	9%	1	5%
Goodwill Industries	42	25%	20	36%	13	38%	13	41%	11.5	43%	7	37%
No Ca Community Development	61	47%	42	71%	23	39%	24	41%	23	46%	17	55%
Womens Economic Agenda Project	6	46%	7	100%	3	100%	3	100%	3	100%	2	100%
AVERAGE % FOR CLUSTER GROUP	224	43%	136	70%	75.5	53%	69.5	49%	55.5	45%	41	48%

Contractor	PES* Placement		PES 30 day Retention		PES 90 day Retention		PES 180 day Retention	
	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target
AlaCo Housing Authority	1	10%	0	0%	0	0%	0	0%
Building Opportunities for Self-Sufficiency	0	0%	0	0%	0	0%	0	0%
Davis Street Community Center	4	40%	3	30%	2	22%	2	25%
Goodwill Industries	0	0%	0	0%	0	0%	0	0%
No Ca Community Development	3	43%	3	43%	3	43%	2	29%
Womens Economic Agenda Project	0	0%	0	0%	0	0%	0	0%
AVERAGE % FOR CLUSTER GROUP	8	17%	6	13%	5	13%	4	13%

*PES = Post Employment Services

SELF-EMPLOYMENT CONTRACTS: include programs offering participants training leading to self-employment (microenterprise) and business start-up, while still offering placement in traditional employment opportunities.

Contractor	Enroll & Engagement		Program Completion		Placement		30 Day Start-Up		30 Day Retention		90 Day Retention		180 Day Retention	
	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target
YWCA of Oakland	16	80%	14	70%	6.5	33%	2	33%	4	29%	6	35%	3	20%

**Workforce & Resource Development
Community Partnership Contracts
Performance Data for Fiscal Year 2001-2002, through June 2002**

POST EMPLOYMENT CONTRACTS: provide training services to employed CalWORKs participants on a voluntary basis. The programs are designed to enhance their ability to obtain career advancement opportunities, and their skills and knowledge to retain a job.

Contractor	Enroll & Engagement		Program Completion		Placement		30 Day Retention		90 Day Retention		180 Day Retention	
	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target
Alameda Computer Center	1	1%	0	0%	0	0%	0	0%	0	0%	0	0%
Asians for Job Opportunities	22	11%	2	1%	0	0%	0	0%	0	0%	0	0%
Nutronics	7	39%	3	20%	0	0%	0	0%	0	0%	0	0%
Regional Technical Training Center	10	13%	6	8%	0	0%	0	0%	0	0%	0	0%
Women's Economic Agenda Project	6	13%	2	5%	0	0%	0	0%	0	0%	0	0%
AVERAGE % FOR CLUSTER GROUP	46	11%	13	4%	0	0%	0	0%	0	0%	0	0%

II. Support Services

FAMILY ASSESSMENT CONTRACTS: provide services for families that include financially sanctioned, and/or chronically non-compliant CalWORKs adults. The goal of these service projects is to assist these adults in returning to good standing in the CalWORKs program and to assist them and their families in achieving the highest level of self-sufficiency and financial security.

Contractor	Engage & Complete **		Family Assessment		Positive Outcomes		Long Term Outcome	
	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target
East Bay Community Law Center - FAST*	n/a	n/a	54	92%	42	105%	54	98%
Life Choice / Life Skills	25	109%	39	67%	18.5	39%	4	67%
The Perinatal Council	n/a	n/a	66	102%	47.5	148%	15	100%
Lao Family Community Develop.	n/a	n/a	110	138%	69	144%	19	158%
AVERAGE % FOR CLUSTER GROUP	25	109%	269	100%	177	102%	92	148%

*FAST = Family Advocacy Services Team

**This Category Only Applies to Life Choice/Life Skills

**Workforce & Resource Development
Community Partnership Contracts
Performance Data for Fiscal Year 2001-2002, through June 2002**

III. Demonstration Projects

East Bay Asian Local Development Corporation (EBALDC) is a Department of Labor (DOL) funded demonstration project which follows the Neighborhood Model approach with the addition of Work Experience. Project Transition and Regional Technical Training Center are demonstration projects which follow the Job Placement and Retention Model approach and offer services to clients after assessment.

Contractor	Enroll & Engagement		Work Experience		Program Completion		Placement		30 Day Retention		90 Day Retention		180 Day Retention	
	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target
EBALDC --Circles	247	145%	35	22%	88	55%	67	67%	63	72%	51.5	78%	42	79%

Contractor	Enroll & Engagement		Program Completion		Placement		30 Day Retention		90 Day Retention		180 Day Retention	
	#	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target	Actual	% of Target
Project Transition	52	158%	39	134%	18	69%	8	32%	9	43%	1	6%

Contractor	Enrolled		Graduated		Full Time Employment	
	#	% of Target	Actual	% of Target	Actual	% of Target
Regional Technical Training Center	66	132%	40	80%	3	6%

Report Period: July 1, 2001 through June 5, 2002

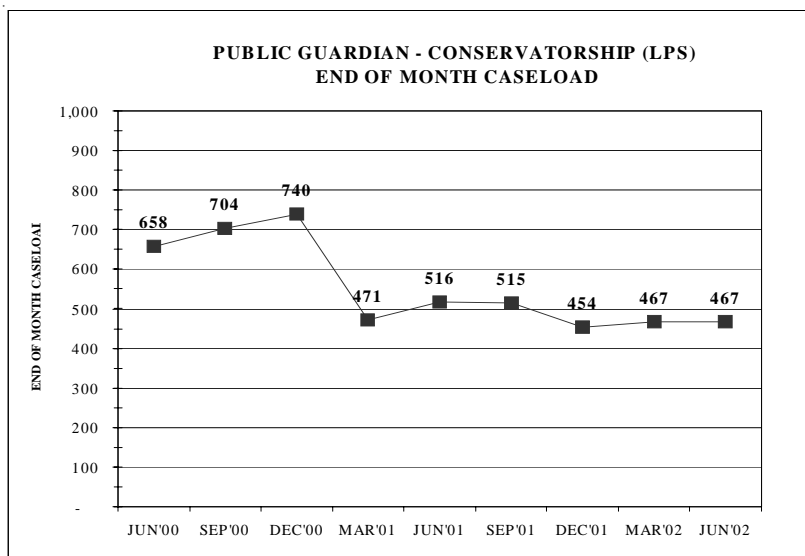
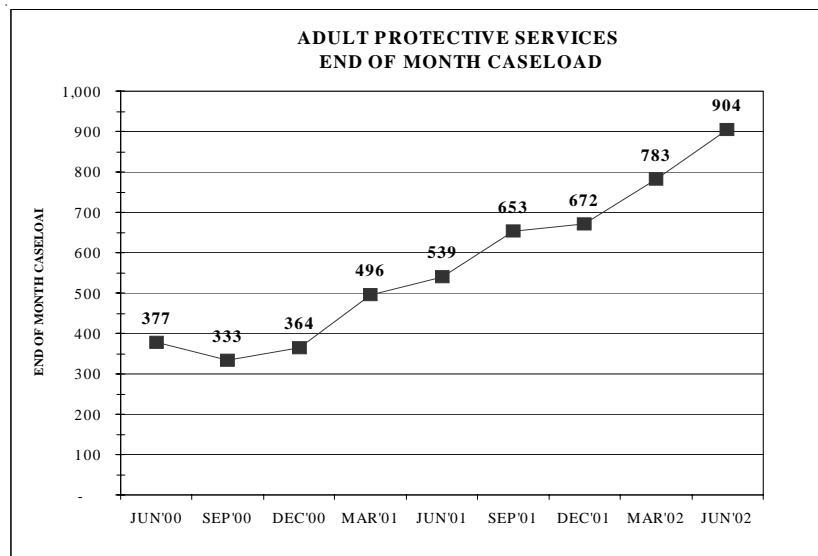
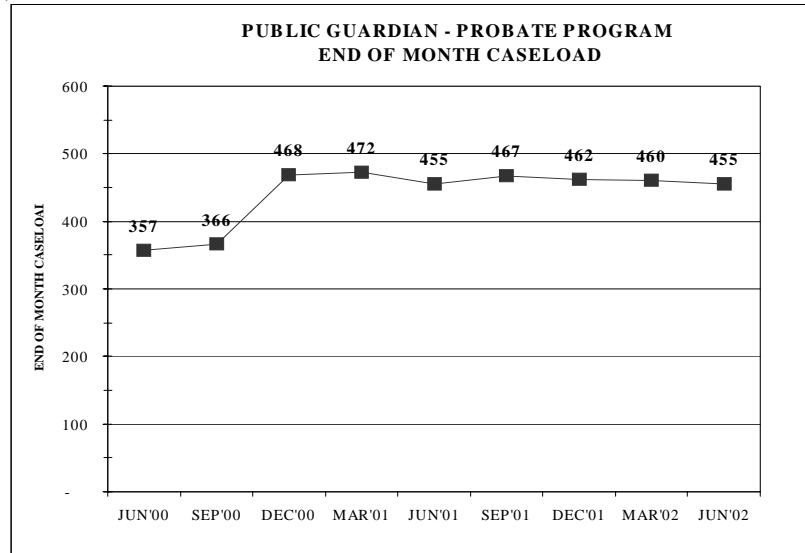
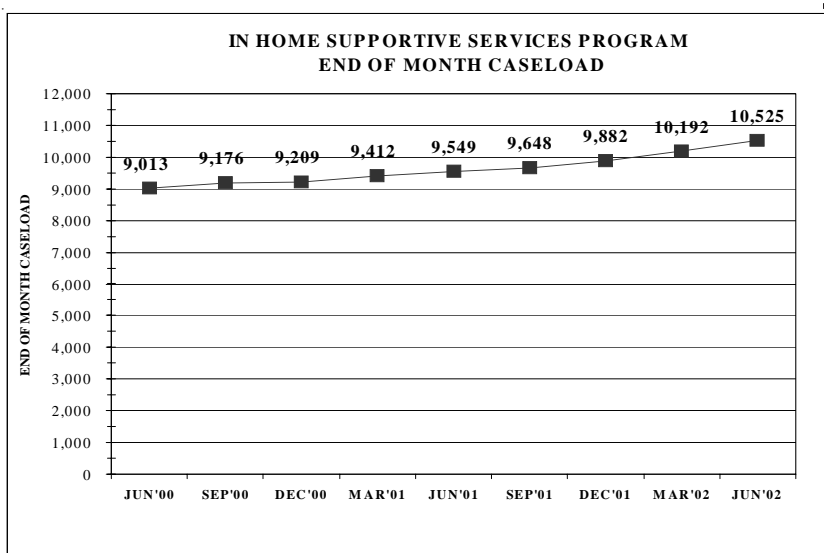
1st Training Cycle certificated training in: Transportation, telecommunication and hazardous waste technician

2nd & 3rd Training Cycle certificated training in: Microsoft Office Users Specialist

SECTION 3: ADULT & AGING SERVICES

Adult & Aging Services

Service Month: June 2002



Adult & Aging Services Service Month: June 2002

	Adult Services Programs			
	IHSS	APS	PG	LPS
Referrals Received			9	45
Referrals Assigned		171	9	45
Referrals Unassigned\Closed *		788		
Referrals Unassigned			0	0
Referrals Closed			0	0
Applications Received	480			
Applications Assigned	377			
Applications Unassigned	998			
Applications Closed/Denied	82			
Applications Approved	317			
Conservatorships Ordered			5	38
Court Reports Submitted			18	34
Cases Closed	101	315	7	9
Total Renewals	2,001			
Renewals Completed	614			
Renewals Overdue	1387			
Annual Accountings Completed			25	5
Reappointments (Public)				37
Total Service Provider Hours Paid	1,021,767			
Total Service Provider Payments	\$9,942,623			
Total Ongoing Cases (End Of Month)	10,525	904	455	467

* Such referrals are determined not to require face to face client contact. No on-sight investigation is deemed necessary.

Key:

IHSS = In Home Supportive Services Program

APS = Adult Protective Services Program

PG = Public Guardian - Probate Program

LPS = Public Guardian - Conservatorship Program

Adult & Aging Services Service Month: June 2002

Cases Aided by City

CITY	Adult Services Programs									
	IHSS		APS		PG		LPS		TOTAL	
	Count	%	Count	%	Count	%	Count	%	Count	%
Alameda	400	3.8%	50	5.5%	22	4.8%	4	0.9%	476	3.9%
Albany	42	0.4%	13	1.4%	0	0.0%	0	0.0%	55	0.4%
Berkeley	842	8.0%	74	8.2%	24	5.3%	20	4.3%	960	7.8%
Castro Valley	137	1.3%	19	2.1%	15	3.3%	5	1.1%	176	1.4%
Dublin	42	0.4%	6	0.7%	2	0.4%	1	0.2%	51	0.4%
Emeryville	105	1.0%	11	1.2%	0	0.0%	0	0.0%	116	0.9%
Fremont	874	8.3%	45	5.0%	19	4.2%	15	3.2%	953	7.7%
Hayward	884	8.4%	90	10.0%	108	23.7%	72	15.4%	1,154	9.3%
Livermore	147	1.4%	33	3.7%	3	0.7%	0	0.0%	183	1.5%
Newark	116	1.1%	14	1.5%	2	0.4%	0	0.0%	132	1.1%
Oakland	5,936	56.4%	423	46.8%	157	34.5%	224	48.0%	6,740	54.6%
Piedmont	11	0.1%	1	0.1%	0	0.0%	0	0.0%	12	0.1%
Pleasanton	84	0.8%	19	2.1%	0	0.0%	0	0.0%	103	0.8%
San Leandro	442	4.2%	62	6.9%	47	10.3%	78	16.7%	629	5.1%
San Lorenzo	84	0.8%	18	2.0%	2	0.4%	0	0.0%	104	0.8%
Union City	358	3.4%	23	2.5%	7	1.5%	2	0.4%	390	3.2%
Other/Out Of County Placements	21	0.2%	3	0.3%	47	10.3%	46	9.9%	117	0.9%
Total	10,525	100%	904	100%	455	100%	467	100%	12,351	100.0%

Key:

- IHSS = In Home Supportive Services Program
- APS = Adult Protective Services Program
- PG = Public Guardian - Probate Program
- LPS = Public Guardian - Conservatorship Program

Adult & Aging Services Service Month: June 2002

DISTRIBUTION OF CASES BY GENDER

	APS		IHSS		PG		LPS		TOTAL	
	Count	%	Count	%	Count	%	Count	%	Count	%
Female	606	67.0%	7,262	69.0%	273	60.0%	201	43.0%	8,342	67.5%
Male	298	33.0%	3,263	31.0%	182	40.0%	266	57.0%	4,009	32.5%
Total	904	100.0%	10,525	100.0%	455	100.0%	467	100.0%	12,351	100.0%

DISTRIBUTION OF CASES BY ETHNICITY

	APS		IHSS		PG		LPS		TOTAL	
	Count	%	Count	%	Count	%	Count	%	Count	%
White	369	40.8%	2,410	22.9%	184	40.4%	211	45.2%	3,174	25.7%
Black	292	32.3%	4,473	42.5%	127	27.9%	139	29.8%	5,031	40.7%
Hispanic	61	6.7%	768	7.3%	19	4.2%	14	3.0%	862	7.0%
Asian	28	3.1%	2,200	20.9%	20	4.4%	15	3.2%	2,263	18.3%
Pacific Islander	22	2.4%	263	2.5%	0	0.0%	2	0.4%	287	2.3%
Native American	0	0.0%	32	0.3%	0	0.0%	5	1.1%	37	0.3%
Filipino	14	1.5%	379	3.6%	0	0.0%	3	0.6%	396	3.2%
Other	118	13.1%	0	0.0%	105	23.1%	78	16.7%	301	2.4%
Total	904	100%	10,525	100%	455	100%	467	100%	12,351	100%

KEY:

IHSS = In Home Supportive Services Program

APS = Adult Protective Services Program

PG = Public Guardian - Probate Program

LPS = Public Guardian - Conservatorship Program

Asian = Hmong, Cambodian, Japanese, Korean, Laotian, Vietnamese, Asian Indian, Chinese

Pacific Isl = Pacific/Other Asian+Guamanian+Hawaiian+Samoan.

Hisp = Hispanic, Cuban/Haitian, Cuban

Other= Ethiopian, Romanian, Iranian, Other E. Europe, Portuguese, Iraqi, Armenian, Russian, Polish, Afghan

Adult & Aging Services Service Month: June 2002

DISTRIBUTION OF CASES BY PRIMARY LANGUAGE

	APS		IHSS		PG		LPS		TOTAL	
	Count	%	Count	%	Count	%	Count	%	Count	%
English	853	94.4%	6,684	63.5%	442	97.1%	445	95.3%	8,424	68.2%
Vietnamese	1	0.1%	284	2.7%	0	0.0%	1	0.2%	286	2.3%
Chinese	19	2.1%	1,410	13.4%	3	0.7%	4	0.9%	1,436	11.6%
Filipino	1	0.1%	147	1.4%	0	0.0%	0	0.0%	148	1.2%
Spanish	19	2.1%	484	4.6%	7	1.5%	2	0.4%	512	4.1%
Other Asian	5	0.6%	358	3.4%	0	0.0%	1	0.2%	364	2.9%
Other	6	0.7%	1,158	11.0%	3	0.7%	14	3.0%	1,181	9.6%
Total	904	100%	10,525	100%	455	100%	467	100%	12,351	100%

Key:

Chinese = Mandarin, Cantonese, Other Chinese

Filipino = Tagalog, Ilocano

Spanish = Spanish, Spanish Speak/ English Read

Other Asian = Mien, Cambodian, Korean, Laotian, Hmong, Thai, Japanese, Arabic, Am Sign Lang, Other Sign, Samoan

Other = Other-Non Eng, Portuguese, Italian, Russian, Farsi, Polish, Turkish, Hebrew, French, Romanian

CLIENT CHARACTERISTICS (See Key below)

	IN-HOME SUPPORTIVE SERVICES PROGRAM										
	Aged	Blind	Disabled	Other	Total	PCSP	Non-PCSP	Total	SI	NSI	Total
Client Count	4,847	337	5,331	10	10,525	9,209	1,316	10,525	3,747	6,778	10,525
Percent Of Clients	46.1%	3.2%	50.7%	0.1%	100%	87.5%	12.5%	100%	35.6%	64.4%	100%

Key:

PCSP = Personal Care Services Program. IHSS program components funded 50% Federal, 32.5% State and 17.5% County

Non-PCSP = IHSS program funded with 35% County and 65% State

SI = Severely Impaired

NSI = Non-Severely Impaired

SECTION 4: CHILDREN & FAMILY SERVICES

Emergency Response Program Referrals Received During the Month of June 2002

	Reason For Referral							Total
	Sexual Abuse	Physical Abuse	Severe Neglect	General Neglect	Emotional Abuse	Exploit	Caretaker Abs./Incapacity	
Referral Method								
Telephone	66	100	18	55	12	1	62	314
Written/Fax	9	10	0	4	2	0	4	29
In-Person	4	2	0	0	0	0	1	7
Total	79	112	18	59	14	1	67	350
Referral Response Type								
Eval Out	4	0	0	3	1	0	0	8
Immediate	17	50	12	5	6	0	45	135
3 Day	0	1	0	0	0	0	0	1
5 Day	0	0	0	0	0	0	0	0
10 Day	58	61	6	51	7	1	22	206
Total	79	112	18	59	14	1	67	350
Allegation Disposition Type								
Substantiated	11	23	11	3	2	0	32	82
Inconclusive	26	33	2	15	4	1	10	91
Unfounded	3	1	0	1	1	0	3	9
Pending	39	55	5	40	7	0	22	168
Total	79	112	18	59	14	1	67	350

Note: Children referred more than once during the report month will receive a count for each time they are referred.

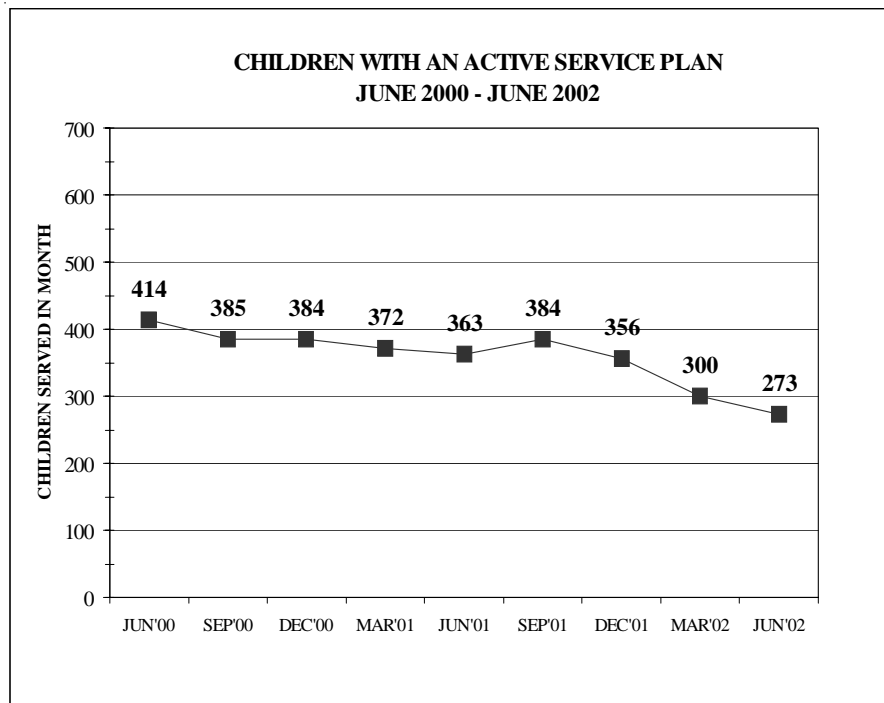
Eval Out: referral went through the initial evaluation process and was screened out by a supervisory social worker.

Unfounded: an investigator has determined, based on the facts, that there was no child abuse.

Pending: pending disposition.

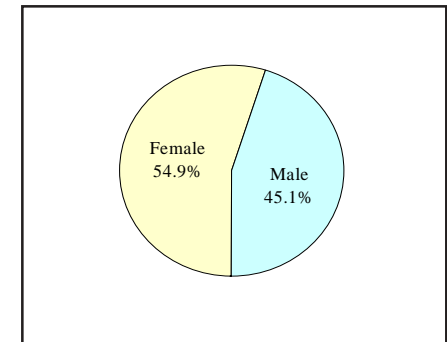
Emergency Response Program

Service Month: June 2002



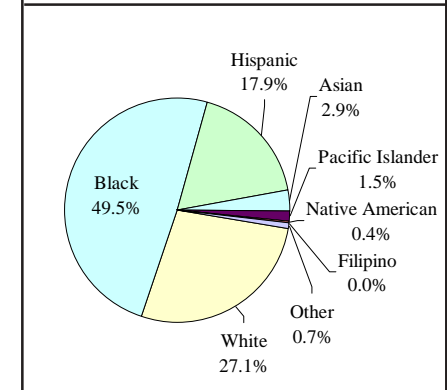
Persons by Gender

Female	150
Male	123
Total Children	273



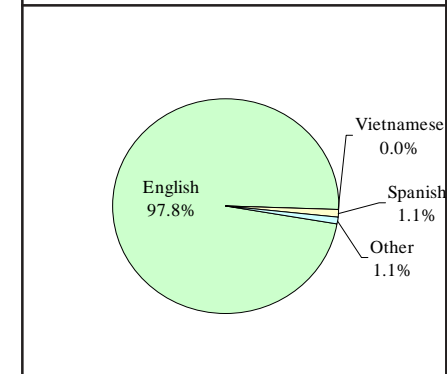
Persons by Ethnicity

White	74
Black	135
Hispanic	49
Asian	8
Pacific Islander	4
Native American	1
Filipino	0
Other	2
Total	273



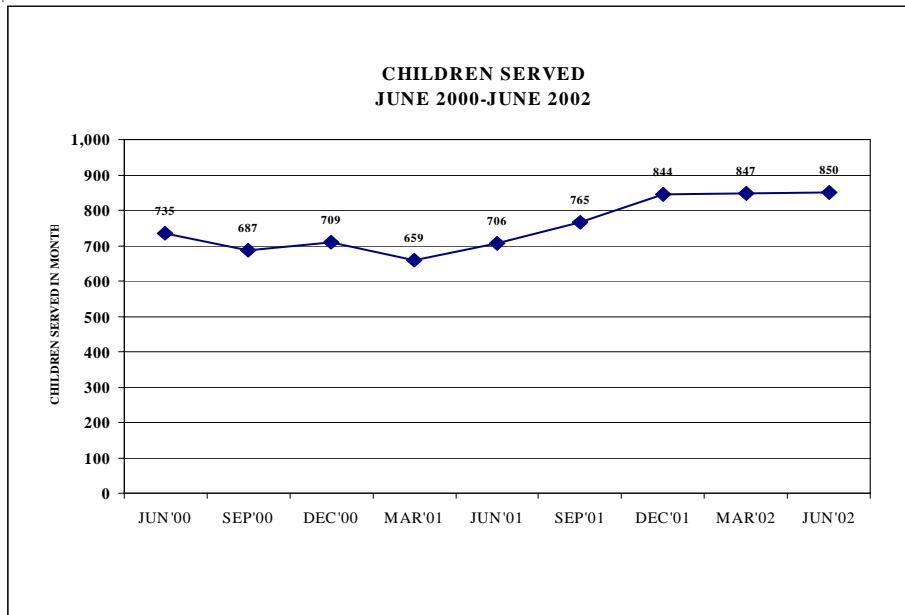
Persons by Language

English	266
Vietnamese	0
Chinese	1
Filipino	0
Spanish	3
Other Asian	0
Other	3
Total	273



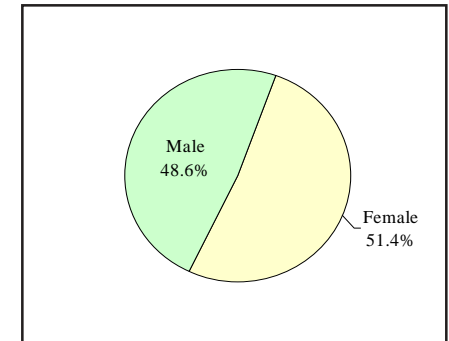
Family Maintenance Program

Service Month: June 2002



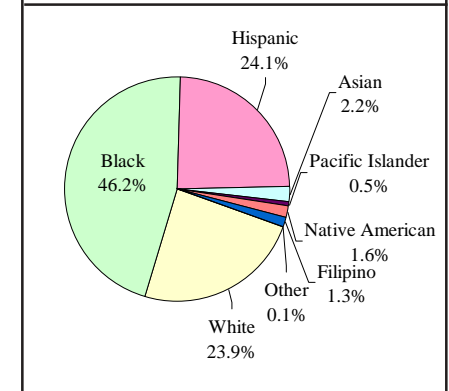
Persons by Gender

Female	437
Male	413
Total Children	850



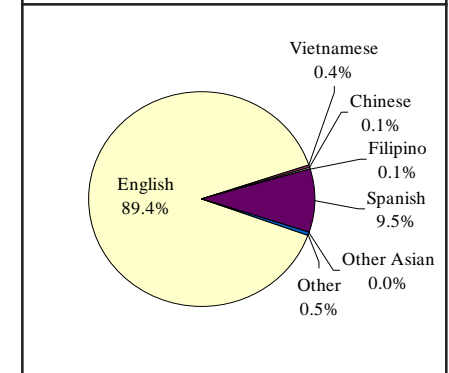
Persons by Ethnicity

White	203
Black	393
Hispanic	205
Asian	19
Pacific Islander	4
Native American	14
Filipino	11
Other	1
Total	850



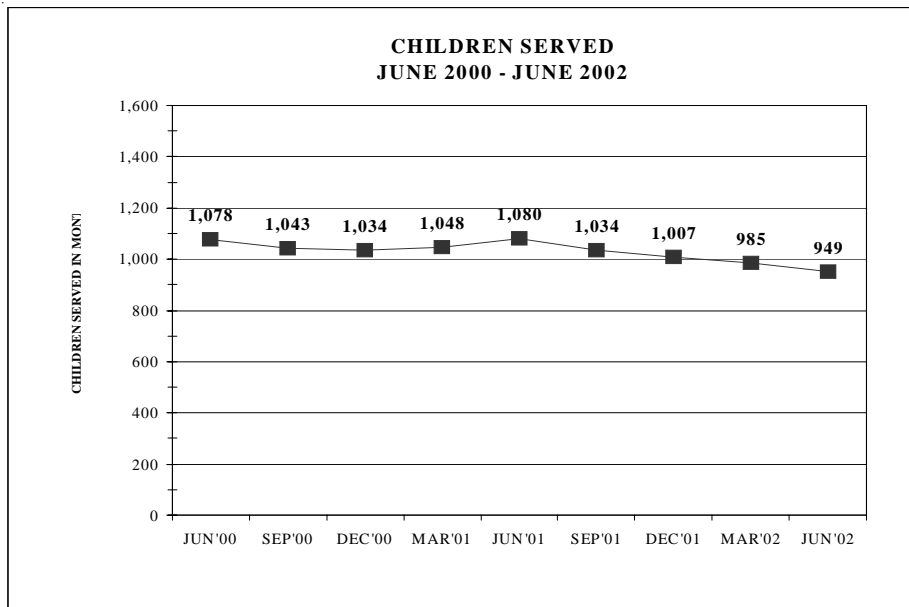
Persons by Language

English	760
Vietnamese	3
Chinese	1
Filipino	1
Spanish	81
Other Asian	0
Other	4
Total	850



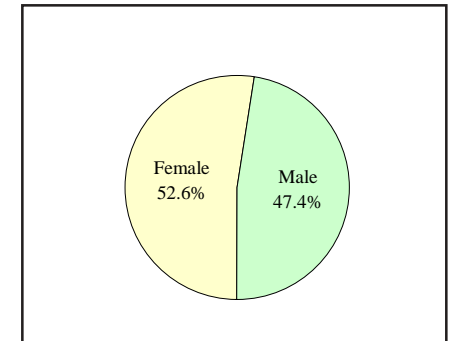
Family Reunification Program

Service Month: June 2002



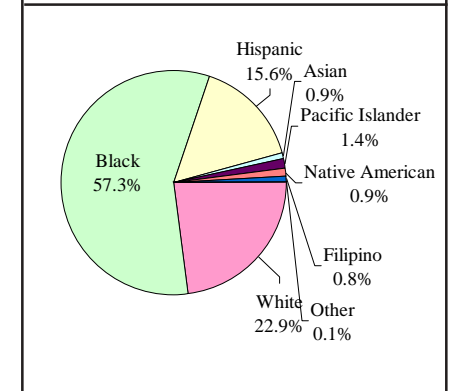
Persons by Gender

Female	499
Male	450
Total Children	949



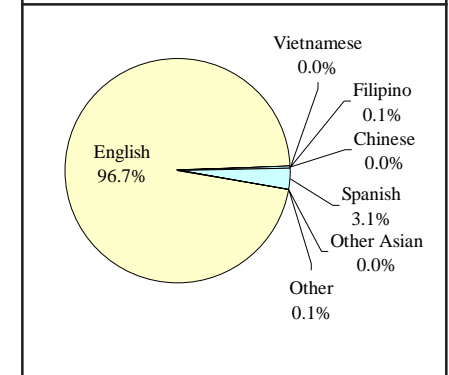
Persons by Ethnicity

White	217
Black	544
Hispanic	148
Asian	9
Pacific Islander	13
Native American	9
Filipino	8
Other	1
Total	949



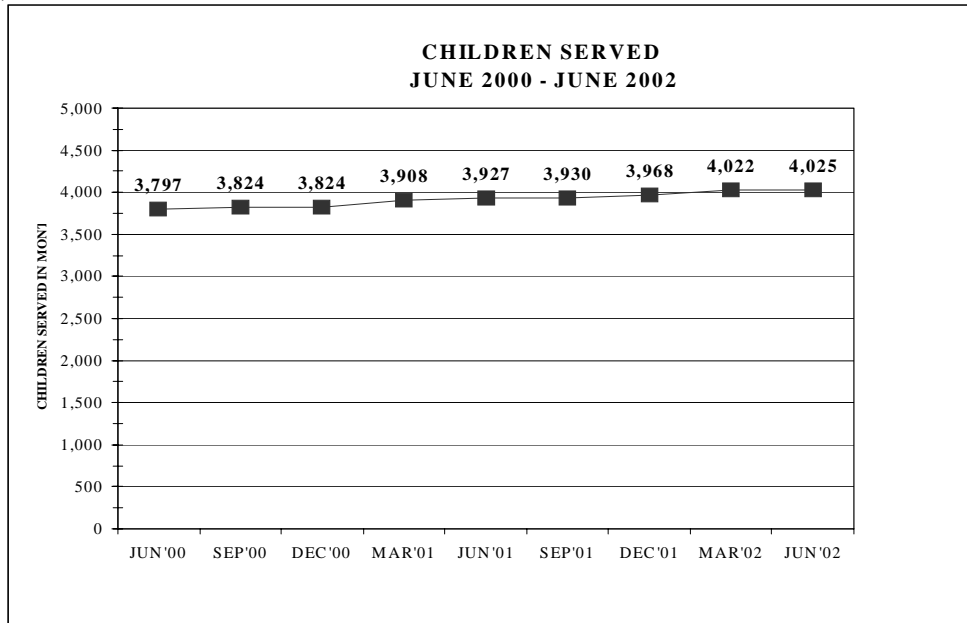
Persons by Language

English	918
Vietnamese	0
Chinese	0
Filipino	1
Spanish	29
Other Asian	0
Other	1
Total	949



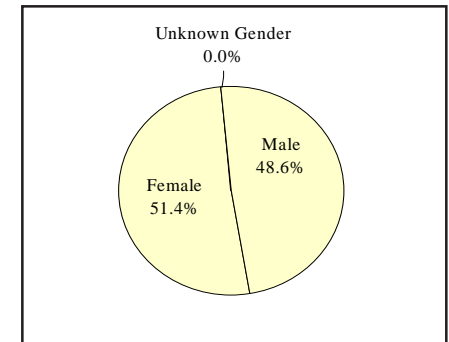
Permanent Placement Program

Service Month: June 2002



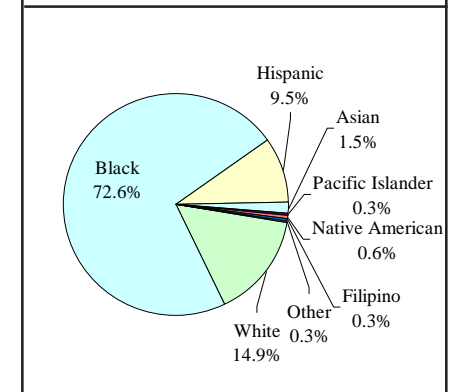
Persons by Gender

Female	2,046
Unknown Gender	1
Male	1,978
Total Children	4,025



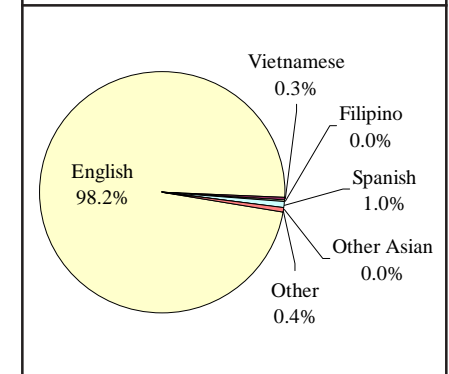
Persons by Ethnicity

White	601
Black	2,921
Hispanic	381
Asian	61
Pacific Islander	12
Native American	24
Filipino	13
Other	12
Total	4,025

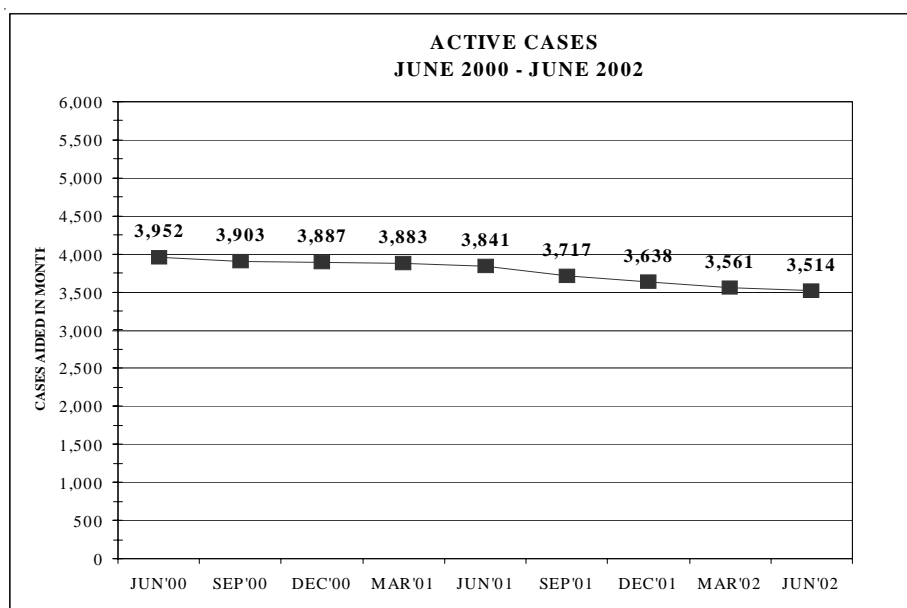


Persons by Language

English	3,951
Vietnamese	11
Chinese	1
Filipino	1
Spanish	42
Other Asian	1
Other	18
Total	4,025



Foster Care Program Service Month: June 2002

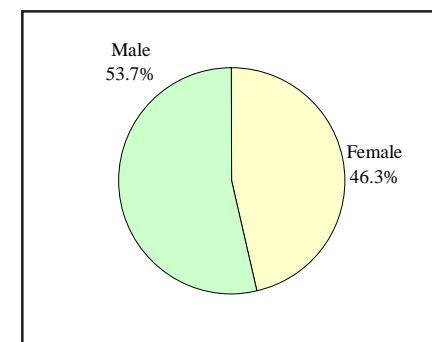


Program Activity

Applications Received	155
Applications Approved	210
Applications Denied	22
Applications pending 45 days or less	N/A
Applications pending over 45 days	N/A
Total Cases Aided	3,514
Cases Discontinued	275
Total \$\$ Paid	\$6,486,713
Average \$\$ Per Case	\$1,845.96

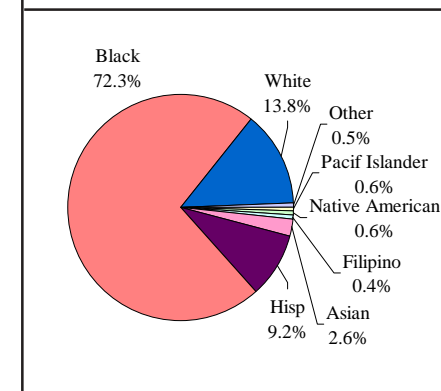
Persons by Gender

Female	1,626
Male	1,888
Total Children	3,514



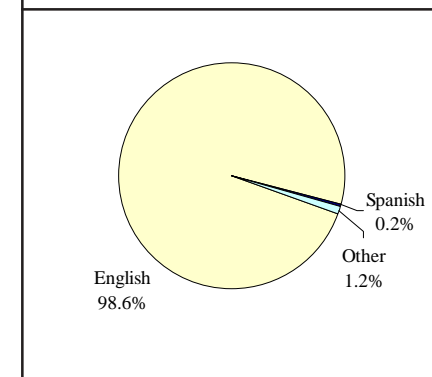
Persons by Ethnicity

Pacif Islander	21
Native American	20
Filipino	15
Asian	92
Hisp	323
Black	2,540
White	486
Other	16
Total	3,514



Persons by Language

English	3,461
Chinese	1
Spanish	7
Other Asian	2
Other	43
Total	3,514



Foster Care Program Service Month: June 2002

Total Cases Aided By City of Residence

CITY	Foster Care		City Population*	
	Count	%	Count	%
Alameda	32	0.9%	72,259	5.0%
Albany	5	0.1%	16,444	1.1%
Berkeley	113	3.2%	102,743	7.1%
Emeryville	8	0.2%	6,882	0.5%
Oakland	1,003	28.5%	399,484	27.7%
Piedmont	2	0.0%	10,952	0.8%
North County	1,162	33.1%	608,764	42.2%
Fremont	91	2.6%	203,413	14.1%
Newark	19	0.5%	42,471	2.9%
Union City	52	1.5%	66,869	4.6%
Tri-City	162	4.6%	312,753	21.7%
Castro Valley	59	1.7%	56,382	3.9%
Hayward	171	4.9%	140,030	9.7%
San Leandro	292	8.3%	79,452	5.5%
San Lorenzo	12	0.3%	21,798	1.5%
Central County	533	15%	297,662	20.6%
Dublin	7	0.20%	29,973	2.1%
Pleasanton	27	0.76%	63,654	4.4%
Livermore	33	0.93%	73,345	5.1%
Valley	66	1.89%	166,972	11.6%
Other	1,744	45.21%	57,590	4.0%
Total	3,514	100.0%	1,443,741	100.0%

* Source: California Department of Finance Demographic Research Unit, California State Census Data Center, Census 2000 PL94-171, Table Two, Population by Race/Ethnicity, Incorporated Cities by County.

SECTION 5: AGENCY ADMINISTRATION & FINANCE

- **Welfare Fraud Program**
- **Human Resources**
- **Affirmative Action**

Welfare Fraud Program: Overview

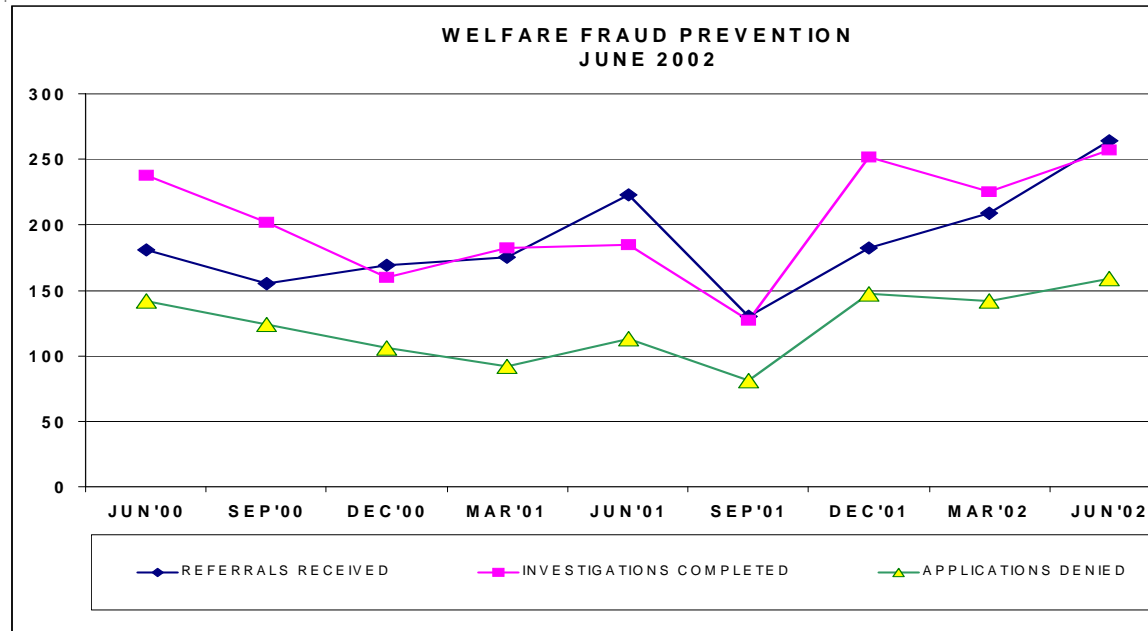
Investigations in the Welfare Fraud Program consist of two components, Welfare Fraud Prevention and Welfare Fraud Detection.

Welfare Fraud Prevention investigations occur during the application process, prior to the issuance of cash assistance and/or Food Stamps.

Welfare Fraud Detection investigations occur after cash assistance and/or Food Stamps have been approved.

In this, and in all future reports, each investigation count represents a single adult. The majority of referred cases involve single parent households. Sanctions and convictions are imposed only on the responsible adult(s).

Welfare Fraud Prevention
CalWORKS/Food Stamps/All Other Programs*
Service Month: June 2002

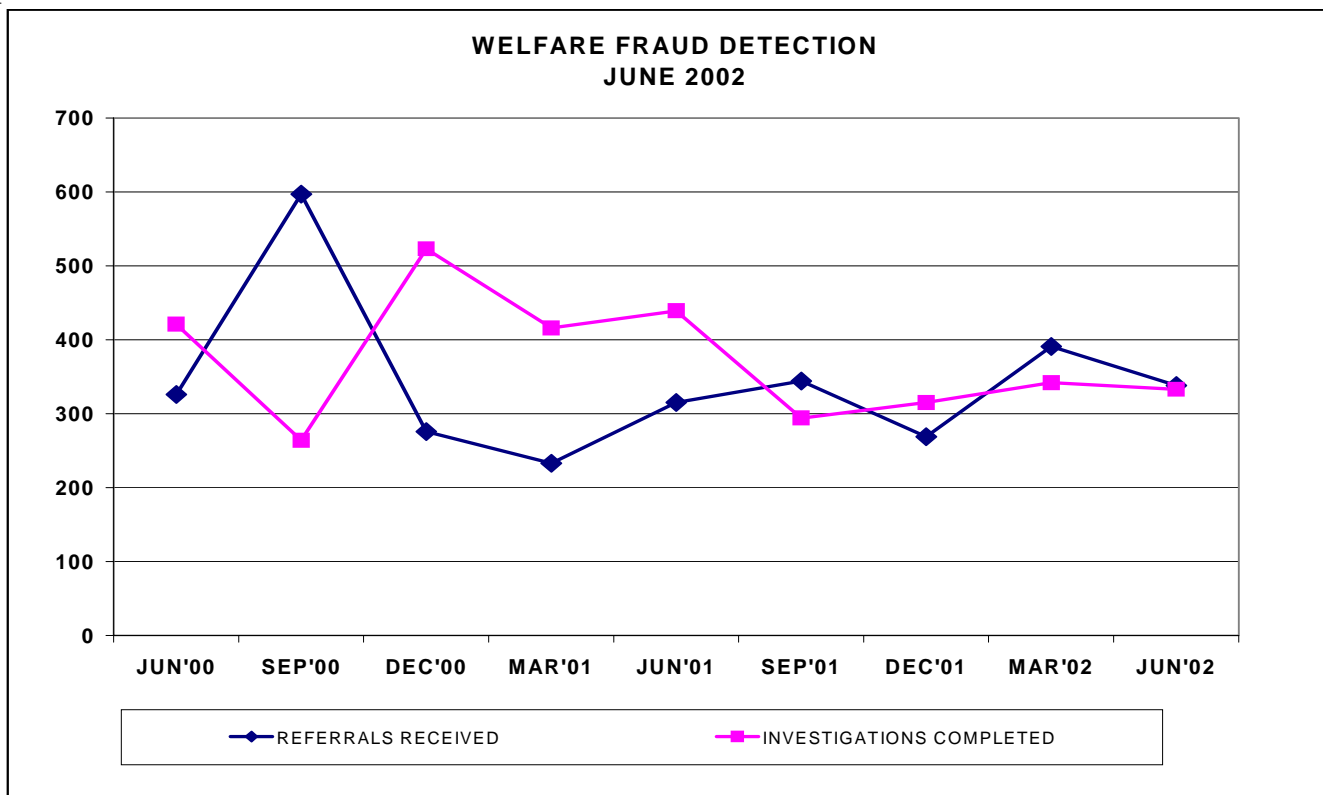


	CalWORKs	NA Food Stamps	Other	Total
Referrals Received	226	22	16	264
Investigations Completed	213	25	19	257
Applications Denied	127	18	14	159

Welfare Fraud Prevention statistics track investigations by Early Fraud Detection Investigators (FRED). These Investigations occur prior to the applicants' receipt of public assistance.

* All other programs include: General Assistance, In-Home Supportive Services, and Foster Care.

Welfare Fraud Detection
CalWORKS/Food Stamps/All Other Programs*
Service Month: June 2002

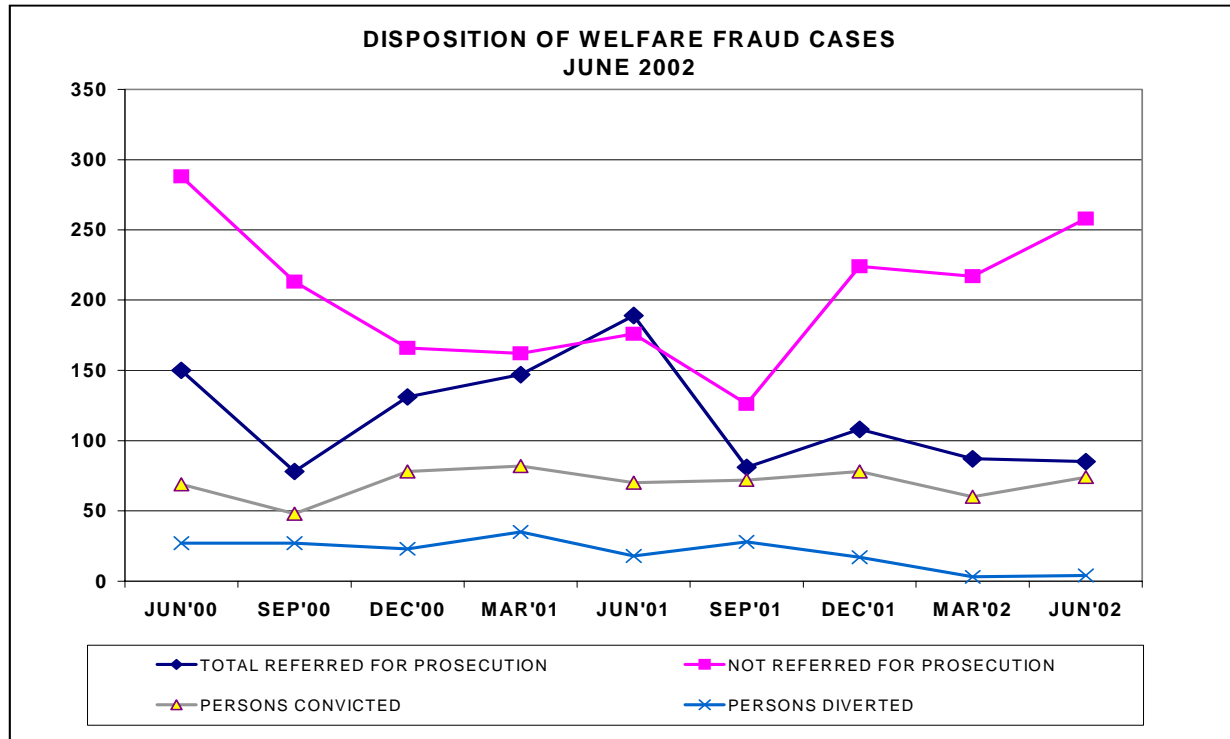


	CalWORKs	NA Food Stamps	Other	Total
Referrals Received	166	52	120	338
Investigations Completed	185	61	87	333

Welfare Fraud Detection statistics track investigations by the Welfare Fraud Prevention Division (WFPD) investigators and/or the District Attorney Special Investigations Unit (DA/SIU) inspectors. These investigations occur after public assistance has been approved.

* All other programs include: General Assistance, In-Home Supportive Services, and Foster Care.

Welfare Fraud Disposition
CalWORKS/Food Stamps/All Other Programs*
Service Month: June 2002



Referred for Prosecution are those cases where there has been a determination of fraud established by the FRED or WFPD Investigator, or DA/SIU Inspector. These referrals may result in Felony Criminal Convictions or Diversion Court.

Not Referred for Prosecution are those cases where intentional fraud has not been established. These cases may still involve cash overpayments or Food Stamp overissuances that are, by regulation, collectible through grant adjustment or civil recovery.

Convictions and Diversions** may result in CalWORKs and Food Stamp penalties for Intentional Program Violations (IPVs). These penalties range from 6 months to permanent disqualification. Penalties are imposed only on the responsible adults.

	CalWORKs	NA Food Stamps	Other	Total
Referred for Prosecution	51	11	23	85
Not Referred for Prosecution	189	34	35	258
Persons Convicted	42	10	22	74
Persons Diverted	2	1	1	4
Collections	\$102,723	\$58,469	\$11,060	\$172,252
Grant Adjustments	\$47,114	\$15,049	\$0	\$62,163

* All other programs include: General Assistance, In-Home Supportive Services, and Foster Care.

** Diversion cases must meet the following criteria: 1) the combined loss of cash and food stamps is \$5,000 or less; 2) losses are due to unreported earnings, not the use of false social security numbers, false identities, eligible children residing out of the home, or "absent" parents in the home; 3) there is no prior criminal history or welfare fraud charges. A successful participant may ultimately have their charges dismissed. These cases may still involve cash overpayments or food stamp overissuances that are, by regulation, collectible through grant adjustments or civil recovery.

Human Resources
Service Months: April-June 2002

Employment Changes By Department

Department	New Hires	Promotions	Demotions	Separations
Welfare to Work	3	14	5	11
Workforce & Resource Development	0	2	0	0
Children & Family Services	0	4	0	10
Admin & Finance	5	7	0	2
Adult & Aging Services	1	0	0	4
Total	9	27	5	27

Human Resources

Service Months: April - June 2002

New Hires By Job Category

	Officials	Professionals	Technicians	Protective Services	Para-professionals	Office/Clerical	Service/Maintenance	Other	Total
Welfare to Work	0	0	3	0	0	0	0	0	3
Workforce & Resource Development	0	0	0	0	0	0	0	0	0
Children & Family Services	0	0	0	0	0	0	0	0	0
Admin & Finance	0	2	0	0	0	1	2	0	5
Adult & Aging Services	0	1	0	0	0	0	0	0	1
Total	0	3	3	0	0	1	2	0	9

Promotions By Job Category

	Officials	Professionals	Technicians	Protective Services	Para-professionals	Office/Clerical	Service/Maintenance	Other	Total
Welfare to Work	2	0	12	0	0	0	0	0	14
Workforce & Resource Development	0	0	0	0	0	2	0	0	2
Children & Family Services	0	4	0	0	0	0	0	0	4
Admin & Finance	0	4	1	0	0	1	1	0	7
Adult & Aging Services	0	0	0	0	0	0	0	0	0
Total	2	8	13	0	0	3	1	0	27

EXAMPLES OF CLASSIFICATIONS WITHIN EACH JOB CATEGORY

- Officials: Agency Director, SSA; Assistant Agency Director; Deputy Director; Executive Assistant, SSA; Division Director; Welfare Fraud Prevention Director; Administrative/Financial Manager; Director, OHRDA; HR Director; IS Director; CASA Director.
- Professionals: SS Program Manager, Asst. PIC Director, Asst. Director, Aging; Social Worker I/II/III/Supervisor, Prog. Systems Coordinator, Child Welfare Worker II/Supv., Management Analyst, Program Specialist, Program/Financial Specialist, Information Systems Specialist, Information Systems Analyst, Appeals Officer/Supervisor, Senior Accountant, Senior Nutritionist, Clinical Nurse II, Trust Manager, Departmental Personnel Officer I
- Technicians: Vocational Services Specialist, Eligibility Technician I/II/III/Supervisor, Quality Assurance Technician, Employment Counselor/Supervisor, Estate Manager/Investigator
- Protective Service: Child Care Worker II/Supervisor, Night Group Supervisor, Welfare Fraud Investigator/Supervisor
- Paraprofessionals: Administrative Assistant, Job Developer, PIC; Licensing Evaluator/Supervisor
- Office/Clerical: Clerk II, Specialist Clerk, Data Input Clerk, Elig Support Clerk, Supervising Clerk I/II/III, Supervising Secretary II, Secretary I/II/Admin, Account Clerk I/II, Payroll Records Clerk, Accounting Specialist, Accounting Technician, Messenger, Service Support Specialist, Lead Clerk, Transcriptionist
- Service/Maintenance: Supply Clerk I/II

Human Resources

Service Months: April - June 2002

Demotions By Job Category

	Officials	Professionals	Technicians	Protective Services	Para-professionals	Office/Clerical	Service/Maintenance	Other	Total
Welfare to Work	0	0	1	0	0	4	0	0	5
Workforce & Resource Development	0	0	0	0	0	0	0	0	0
Children & Family Services	0	0	0	0	0	0	0	0	0
Admin & Finance	0	0	0	0	0	0	0	0	0
Adult & Aging Services	0	0	0	0	0	0	0	0	0
Total	0	0	1	0	0	4	0	0	5

Separations By Job Category

	Officials	Professionals	Technicians	Protective Services	Para-professionals	Office/Clerical	Service/Maintenance	Other	Total
Welfare to Work	0	1	6	0	0	4	0	0	11
Workforce & Resource Development	0	0	0	0	0	0	0	0	0
Children & Family Services	0	8	0	0	0	2	0	0	10
Admin & Finance	0	2	0	0	0	0	0	0	2
Adult & Aging Services	0	2	0	0	0	2	0	0	4
Total	0	13	6	0	0	8	0	0	27

EXAMPLES OF CLASSIFICATIONS WITHIN EACH JOB CATEGORY

- Officials: Agency Director, SSA; Assistant Agency Director; Deputy Director; Executive Assistant, SSA; Division Director; Welfare Fraud Prevention Director; Administrative/Financial Manager; Director, OHRDA; HR Director; IS Director; CASA Director.
- Professionals: SS Program Manager, Asst. PIC Director, Asst. Director, Aging: Social Worker I/II/III/Supervisor, Prog. Systems Coordinator, Child Welfare Worker II/Supv., Management Analyst, Program Specialist, Program/Financial Specialist, Information Systems Specialist, Information Systems Analyst, Appeals Officer/Supervisor, Senior Accountant, Senior Nutritionist, Clinical Nurse II, Trust Manager, Departmental Personnel Officer I
- Technicians: Vocational Services Specialist, Eligibility Technician I/II/III/Supervisor, Quality Assurance Technician, Employment Counselor/Supervisor, Estate Manager/Investigator
- Protective Service: Child Care Worker II/Supervisor, Night Group Supervisor, Welfare Fraud Investigator/Supervisor
- Paraprofessionals: Administrative Assistant, Job Developer, PIC; Licensing Evaluator/Supervisor
- Office/Clerical: Clerk II, Specialist Clerk, Data Input Clerk, Elig Support Clerk, Supervising Clerk I/II/III, Supervising Secretary II, Secretary I/II/Admin, Account Clerk I/II, Payroll Records Clerk, Accounting Specialist, Accounting Technician, Messenger, Service Support Specialist, Lead Clerk, Transcriptionist
- Service/Maintenance: Supply Clerk I/II

Affirmative Action Service Months: April - June 2002

Agency Staff Profile - By Job Category

	Officials		Professionals		Technicians		Protective Services		Para-Professionals		Office/Clerical		Service/Maintenance		Total Agency Staff	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Gender																
Female	14	73.7%	633	78.7%	672	78.6%	14	46.7%	2	22.2%	397	87.8%	1	4.0%	1,733	79.0%
Male	5	26.3%	171	21.3%	183	21.4%	16	53.3%	7	77.8%	55	12.2%	24	96.0%	461	21.0%
Total	19	100%	804	100%	855	100%	30	100%	9	100%	452	100%	25	100%	2,194	100%
Ethnicity																
White	7	36.8%	333	41.4%	125	14.6%	8	26.7%	1	11.1%	66	14.6%	6	24.0%	546	24.9%
Black	7	36.8%	265	33.0%	332	38.8%	14	46.7%	1	11.1%	183	40.5%	7	28.0%	809	36.9%
Hispanic	2	10.5%	90	11.2%	155	18.1%	2	6.7%	1	11.1%	70	15.5%	3	12.0%	323	14.7%
Asian	3	15.8%	75	9.3%	144	16.8%	3	10.0%	1	11.1%	53	11.7%	1	4.0%	280	12.8%
Pacific Isl.	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Nat. Amer.	0	0.0%	2	0.2%	1	0.1%	0	0.0%		0.0%	3	0.7%	0	0.0%	6	0.3%
Filipino	0	0.0%	34	4.2%	91	10.6%	1	3.3%	5	55.6%	76	16.8%	8	32.0%	215	9.8%
Other	0	0.0%	5	0.6%	7	0.8%	2	6.7%	0	0.0%	1	0.2%	0	0.0%	15	0.7%
Total	19	100%	804	100%	855	100%	30	100%	9	100%	452	100%	25	100%	2,194	100%

* County Labor Force is derived from the 1990 U.S. Census.

EXAMPLES OF CLASSIFICATIONS WITHIN EACH JOB CATEGORY

- Officials: Agency Director, SSA; Assistant Agency Director; Deputy Director; Executive Assistant, SSA; Division Director; Welfare Fraud Prevention Director; Administrative/Financial Manager; Director, OHRDA; HR Director; IS Director; CASA Director.
- Professionals: SS Program Manager, Asst. PIC Director, Asst. Director, Aging; Social Worker I/II/III/Supervisor, Prog. Systems Coordinator, Child Welfare Worker II/Supv., Management Analyst, Program Specialist, Program/Financial Specialist, Information Systems Specialist, Information Systems Analyst, Appeals Officer/Supervisor, Senior Accountant, Senior Nutritionist, Clinical Nurse II, Trust Manager, Departmental Personnel Officer I
- Technicians: Vocational Services Specialist, Eligibility Technician I/II/III/Supervisor, Quality Assurance Technician, Employment Counselor/Supervisor, Estate Manager/Investigator
- Protective Service: Child Care Worker II/Supervisor, Night Group Supervisor, Welfare Fraud Investigator/Supervisor
- Paraprofessionals: Administrative Assistant, Job Developer, PIC; Licensing Evaluator/Supervisor
- Office/Clerical: Clerk II, Specialist Clerk, Data Input Clerk, Elig Support Clerk, Supervising Clerk I/II/III, Supervising Secretary II, Secretary I/II/Admin, Account Clerk I/II, Payroll Records Clerk, Accounting Specialist, Accounting Technician, Messenger, Service Support Specialist, Lead Clerk, Transcriptionist
- Service/Maintenance: Supply Clerk I/II

Affirmative Action Service Months: April - June 2002

	Officials	Professionals	Technicians	Protective Services	Para-professionals	Office/Clerical	Service/Maintenance	Overall**
Gender								
Female	(5.1)	0.0	(258.3)	(0.0)	2.2	(186.4)	10.7	(437.0)
Male	5.1	0.0	258.3	0.0	(2.2)	186.4	(10.7)	437.0
Ethnicity								
White	3.8	0.0	126.1	9.1	4.1	192.1	8.3	343.6
Black	(4.2)	0.0	(145.2)	(9.5)	0.3	(115.7)	(3.3)	(277.5)
Hispanic	0.5	0.0	15.3	1.9	0.2	(10.8)	0.3	7.4
Asian	(0.3)	0.0	38.4	1.2	0.3	10.7	2.5	52.8
Pacific Isl.	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Nat. Amer.	0.1	0.0	2.8	0.2	0.1	(0.3)	0.2	3.0
Filipino	0.0	0.0	(34.0)	(1.0)	(5.0)	(76.0)	(8.0)	(124.0)
Other	0.0	0.0	(3.4)	(1.9)	0.0	(0.1)	0.1	(5.3)

*The Equal Employment Opportunity formula for parity is as follows: *multiply county labor force % by total number of employees in the category—then subtract the number of employees in the department in this category from this number.*

** A category whose count exceeds zero is below parity. A category whose count equals zero is at parity. A category whose count is less than zero exceeds parity.

EXAMPLES OF CLASSIFICATIONS WITHIN EACH JOB CATEGORY

Officials: Agency Director, SSA; Assistant Agency Director; Deputy Director; Executive Assistant, SSA; Division Director; Welfare Fraud Prevention Director; Administrative/Financial Manager; Director, OHRDA; HR Director; IS Director; CASA Director.

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Service/Maintenance: Supply Clerk I/II

Dear Reader:

This is the June, 2002 issue of the Alameda County Social Services Agency's (SSA's) **Quarterly Report of Program Data and Trends**. It is SSA's intention to make this report the most useful and informative it can be for the widest readership possible. To this end, your comments, concerns, and/or questions regarding this report and any of its contents are requested. Please record your comments, concerns, and/or questions in the space provided below (attach additional pages, as needed) and forward them to Rick Edwards, Office of Data Management, SSA.

Mr. Edwards' mailing address is:

Alameda County Social Services Agency
1106 Madison Street
Oakland, CA 94607
redwards @co.alameda.ca.us

Mr. Edwards' fax number is:

510-271-9107

Your Name: _____ **Phone Number:** _____

Your Organization's Name: _____
